

Statistical Information Package

Q4 2024

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Notes to Readers

Use of this document:

Information in the document is supplementary to the Company's current quarter Press Release, MD&A and audited financial statements in the most recent Annual Report and should be read in conjunction with those documents.

Non-GAAP and Other Financial Measures

The Company prepares its Consolidated Financial Statements in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board. We use a number of non-GAAP and other financial measures to evaluate overall performance and to assess each of our businesses. This section includes information required by National Instrument 52-112 – Non-GAAP and Other Financial Measures Disclosure in respect of "specified financial measures" (as defined therein).

Non-GAAP financial measures includes core earnings (loss); pre-tax core earnings; core earnings available to common shareholders; core earnings before interest, taxes, depreciation and amortization ("core EBITDA"); total expenses; core expenses; core revenue; Manulife Bank net lending assets; Manulife Bank average net lending assets; assets under management ("AUM"); assets under management and administration ("AUMA"); Global Wealth and Asset Management ("Global WAM") managed AUMA; adjusted book value; net annualized fee income; post-tax contractual service margin ("post-tax CSM"); post-tax contractual service margin net of non-controlling interests ("NCI") ("post-tax CSM net of NCI"); core DOE line items for core net insurance service result, core net investment result, other core earnings, and core income tax (expense) recovery. In addition, non-GAAP financial measures include the following stated on a constant exchange rate ("CER") basis: any of the foregoing non-GAAP financial measures; net income attributed to shareholders; common shareholders' net income; and new business CSM.

Non-GAAP ratios includes core return on shareholders' equity ("core ROE"); diluted core earnings per common share ("core EPS"); financial leverage ratio; common share core dividend payout ratio; effective tax rate on core earnings; expense efficiency ratio; core EBITDA margin; post-tax CSM net of NCI per common share; adjusted book value per common share; adjusted book value excluding goodwill per common share; market value to adjusted book value ratio; market value to adjusted book value excluding goodwill ratio and net annualized fee income yield on average AUMA. In addition, non-GAAP ratios include the percentage growth/decline on a CER basis in any of the above non-GAAP financial measures and non-GAAP ratios; net income attributed to shareholders; common shareholders' net income; pre-tax net income attributed to shareholders; basic earnings per common share; and diluted earnings per common share; CSM net of NCI; impact of new insurance business net of NCI; new business CSM; basic earnings per common share ("basic EPS") and diluted earnings per common share ("diluted EPS").

Other specified financial measures include assets under administration ("AUA"); consolidated capital; new business value ("NBV"); new business value margin ("NBV margin"); sales; annualized premium equivalent ("APE") sales; gross flows; net flows; average assets under management and administration ("average AUMA"); Global WAM average managed AUMA; average assets under administration; any of the foregoing specified financial measures stated on a CER basis; and percentage growth/decline in any of the foregoing specified financial measures on a CER basis. In addition, we provide an explanation of the components of core DOE line items other than the change in expected credit loss, the items that comprise certain items excluded from core earnings, and the components of CSM movement other than the new business CSM.

Our reporting currency for the Company is Canadian dollars and U.S. dollars is the functional currency for Asia and U.S. segment results. Financial measures presented in U.S. dollars are calculated in the same manner as the Canadian dollar measures. These amounts are translated to U.S. dollars using the period end rate of exchange for financial measures such as AUMA and the CSM balance and the average rates of exchange for the respective quarter for periodic financial measures such as our income statement, core earnings and items excluded from core earnings, and line items in our CSM movement schedule and DOE. Year-to-date or full year

periodic financial measures presented in U.S. dollars are calculated as the sum of the quarterly results translated to U.S. dollars. See "Foreign Exchange Information" section in the Other Financial Information page for the Canadian to U.S. dollar quarterly rates of exchange.

Non-GAAP financial measures and non-GAAP ratios are not standardized financial measures under GAAP and, therefore, might not be comparable to similar financial measures disclosed by other issuers. Therefore, they should not be considered in isolation or as a substitute for any other financial information prepared in accordance with GAAP. For more information on the non-GAAP and other financial measures in this document, see the section "Non-GAAP and Other Financial Measures" in our most recently filed Management's Discussion and Analysis ("MD&A"), which is incorporated by reference and available on SEDAR+ at www.sedarplus.com.

Core earnings (loss) is a financial measure which we believe aids investors in better understanding the long-term earnings capacity and valuation of the business. Core earnings allows investors to focus on the Company's operating performance by excluding the impact of market related gains or losses, changes in actuarial methods and assumptions that flow directly through income as well as a number of other items, that we believe are material, but do not reflect the underlying earnings capacity of the business. For example, due to the long-term nature of our business, the mark-to-market movements in equity markets, interest rates including impacts on hedge accounting ineffectiveness, foreign currency exchange rates and commodity prices as well as the change in the fair value of ALDA from period-to-period can, and frequently do, have a substantial impact on the reported amounts of our assets, insurance contract liabilities and net income attributed to shareholders. These reported amounts may not be realized if markets move in the opposite direction in a subsequent period. This makes it very difficult for investors to evaluate how our businesses are performing from period-to-period and to compare our performance with other issuers

For more information on core earnings, see the section "Non-GAAP and Other Financial Measures" in our most recently filed MD&A.

Net income attributed to shareholders includes the following items excluded from core earnings:

- **Market experience gains (losses)** related to items excluded from core earnings that relate to changes in market variables.
- **Changes in actuarial methods and assumptions that flow directly through income** related to updates in the methods and assumptions used to value insurance contract liabilities.
- **Restructuring charges** includes a charge taken to reorganize operations.
- **Reinsurance transactions, tax-related items and other** include the impacts of new or changes to in-force reinsurance contracts, the impact of enacted or substantially enacted income tax rate changes and other amounts defined as items excluded from core earnings not specifically captured in the lines above.

Drivers of Earnings ("DOE") is used to identify the primary sources of gains or losses in each reporting period. It is one of the key tools we use to understand and manage our business. The DOE line items are comprised of amounts that have been included in our financial statements. The DOE shows the sources of net income (loss) attributed to shareholders and the core DOE shows the sources of core earnings and the items excluded from core earnings, reconciled to net income attributed to shareholders.

The elements of the core earnings DOE are described below:

- **Net Insurance Service Result** represents the net income attributed to shareholders associated with providing insurance service to policyholders within the period. This includes lines attributed to core earnings including:
 - **Expected earnings on insurance contracts** which includes the release of risk adjustment for expired non-financial risk, the CSM recognized for service provided and expected earnings on short-term PAA insurance business.

Notes to Readers (continued)

- **Impact of new insurance business** relates to income at initial recognition from new insurance contracts. Losses would occur if the group of new insurance contracts was onerous at initial recognition. If reinsurance contracts provide coverage for the direct insurance contracts, then the loss is offset by a corresponding gain on reinsurance contracts held.
- **Insurance experience gains (losses)** arise from items such as claims, persistency, and expenses, where the actual experience in the current period differs from the expected results assumed in the insurance and investment contract liabilities. Generally, this line would be driven by claims and expenses, as persistency experience relates to future service and would be offset by changes to the carrying amount of the contractual service margin unless the group is onerous, in which case the impact of persistency experience would be included in core earnings.
- **Other** represents pre-tax net income on residual items in the insurance result section.
- **Net Investment Result** represents the net income attributed to shareholders associated with investment results within the period. Note that results associated with Global Wealth and Asset Management and Manulife Bank are shown on separate DOE lines. However within the income statement, the results associated with these businesses would impact the total net investment result. This section includes lines attributed to core earnings including:
 - **Expected investment earnings**, which is the difference between expected asset returns and the associated finance income or expense from insurance contract liabilities, net of investment expenses.
 - **Change in expected credit loss** which is the gain or charge to net income attributed to shareholders for credit losses to bring the allowance for credit losses to a level management considers adequate for expected credit-related losses on its portfolio.
 - **Expected earnings on surplus** reflects the expected investment return on surplus assets.
 - **Other** represents pre-tax net income on residual items in the investment result section
- **Global Wealth and Asset Management ("Global WAM")** is the pre-tax net income from the Global Wealth and Asset Management segment, adjusted for applicable items excluded from core earnings as noted in the core earnings (loss) section above.
- **Manulife Bank** is the pre-tax net income from Manulife Bank, adjusted for applicable items excluded from core earnings as noted in the core earnings (loss) section above.
- **Other** represents net income associated with items outside of the net insurance service result, net investment result, Global WAM and Manulife Bank. Other includes lines attributed to core earnings such as:
 - **Non-directly attributable expenses** are expenses incurred by the Company which are not directly attributable to fulfilling insurance contracts. Non-directly attributable expenses excludes non-directly attributable investment expenses as they are included in the net investment result.
 - **Other** represents pre-tax net income on residual items in the Other section. Most notably this would include the cost of financing debt issued by Manulife.

Contractual Service Margin ("CSM") is a liability that represents future unearned profits on insurance contracts written. It is a component of our insurance and reinsurance contract liabilities on our Statement of Financial Position and includes amounts attributed to common shareholders, participating policyholders and non-controlling interests.

In 2023, we included amounts attributed to common shareholders, participating policyholders and non-controlling interests in our reporting of changes in the CSM. Effective January 1, 2024, we no longer include amounts related to non-controlling interests, referred to as CSM net of NCI and prior year amounts have been restated. The new business CSM reconciliation has been adjusted to remove NCI information.

Changes in the CSM net of NCI are classified as organic and inorganic. Changes in CSM net of NCI that are classified as organic include the following impacts:

- **Impact of new insurance business** ("impact of new business" or "new business CSM") is the impact from insurance contracts initially recognized in the period and includes acquisition expense related gains (losses) which impact the CSM in the period. It excludes the impact from entering into new in-force reinsurance contracts which would generally be considered a management action.
- **Expected movement related to finance income or expenses** includes interest accreted on the CSM net of NCI during the period and the expected change on VFA contracts if returns are as expected.
- **CSM recognized for service provided** is the portion of the CSM net of NCI that is recognized in net income for service provided in the period; and
- **Insurance experience gains (losses) and other** is primarily the change from experience variances that relate to future periods. This includes persistency experience and changes in future period cash flows caused by other current period experience.

Changes in CSM net of NCI that are classified as inorganic include a) Changes in actuarial methods and assumptions that adjust the CSM b) Effect of movement in exchange rates over the reporting period c) Impact of markets and d) Reinsurance transactions, tax-related and other items.

Post-tax CSM is used in the definition of financial leverage ratio and consolidated capital and is calculated as the CSM adjusted for the marginal income tax rate in the jurisdictions that report a CSM balance. **Post-tax CSM net of NCI** is used in the adjusted book value per share calculation and is calculated as the CSM net of NCI adjusted for the marginal income tax rate in the jurisdictions that report this balance.

New business value ("NBV") is the change in embedded value as a result of sales in the reporting period. NBV is calculated as the present value of shareholders' interests in expected future distributable earnings, after the cost of capital calculated under the LICAT framework in Canada and the International High Net Worth business and the local capital requirements in Asia and the U.S., on actual new business sold in the period using assumptions that are consistent with the assumptions used in the calculation of embedded value.

NBV excludes businesses with immaterial insurance risks, such as the Company's Global WAM, Manulife Bank and the Property and Casualty (P&C) Reinsurance businesses. NBV is a useful metric to evaluate the value created by the Company's new business franchise.

NBV margin is calculated as NBV divided by APE sales excluding non-controlling interests. APE sales are calculated as 100% of regular premiums and deposits sales and 10% of single premiums and deposits sales. NBV margin is a useful metric to help understand the profitability of our new business.

Annualized Premium Equivalent ("APE") Sales are comprised of 100% of regular premiums and deposits and 10% of excess and single premiums and deposits for both insurance and insurance-based wealth accumulation products.

- For individual insurance, sales include 100% of new annualized premiums and 10% of both excess and single premiums. New annualized premiums reflect the annualized premium expected in the first year of a policy that requires premium payments for more than one year. Single premium is the lump sum premium from the sale of a single premium product, e.g. travel insurance. Sales are reported gross before the impact of reinsurance.
- For group insurance, sales includes new annualized premiums and administrative services only (ASO) premium equivalents on new cases, as well as the addition of new coverages and amendments to contracts, excluding rate increases.

Insurance-based wealth accumulation products sales include all new deposits into variable and fixed annuity contracts. As we have discontinued sales of new VA contracts in the U.S., in the first quarter of 2013, subsequent deposits into existing U.S. VA contracts are not reported as sales. Asia variable annuity deposits are included in APE sales.

Notes to Readers (continued)

Gross Flows is a new business measure presented for our Global WAM business and includes all deposits into mutual funds, group pension/retirement savings products, private wealth and institutional asset management products. Gross flows is a common industry metric for WAM businesses as it provides a measure of how successful the businesses are at attracting assets.

Net flows is presented for our Global WAM business and includes gross flows less redemptions for mutual funds, group pension/retirement savings products, private wealth and institutional asset management products. In addition, net flows include the net flows of exchange traded funds and non-proprietary product sold by Manulife Securities. Net flows is a common industry metric for WAM businesses as it provides a measure of how successful the businesses are at attracting and retaining assets. When net flows are positive, they are referred to as net inflows. Conversely, negative net flows are referred to as net outflows.

Core earnings before interest, taxes, depreciation and amortization ("Core EBITDA") is a financial measure which Manulife uses to better understand the long-term earnings capacity and valuation of our Global WAM business on a basis more comparable to how the profitability of global asset managers is generally measured. Core EBITDA presents core earnings before the impact of interest, taxes, depreciation, and amortization. Core EBITDA excludes certain acquisition expenses related to insurance contracts in our retirement businesses which are deferred and amortized over the expected lifetime of the customer relationship. Core EBITDA was selected as a key performance indicator for our Global WAM business, as EBITDA is widely used among asset management peers, and core earnings is a primary profitability metric for the Company overall.

Core EBITDA margin is a financial measure which Manulife uses to better understand the long-term profitability of our Global WAM business on a more comparable basis to how profitability of global asset managers are measured. Core EBITDA margin presents core earnings before the impact of interest, taxes, depreciation, and amortization divided by core revenue from these businesses. **Core revenue** is used to calculate our core EBITDA margin, and is equal to the sum of pre-tax other revenue and investment income in Global WAM included in core EBITDA, and it excludes such items as revenue related to integration and acquisitions and market experience gains (losses). Core EBITDA margin was selected as a key performance indicator for our Global WAM business, as EBITDA margin is widely used among asset management peers, and core earnings is a primary profitability metric for the Company overall.

Net annualized fee income yield on average AUMA ("Net Fee income yield") is a financial measure that represents the net annualized fee income from Global WAM channels over average AUMA. This measure provides information on Global WAM's adjusted return generated from managing AUMA. **Net annualized fee income** is a financial measure that represents Global WAM income before income taxes, adjusted to exclude items unrelated to net fee income, including general expenses, investment income, non-AUMA related net benefits and claims, and net premium taxes. It also excludes the components of Global WAM net fee income from managing assets on behalf of other segments. This measure is annualized based on the number of days in the year divided by the number of days in the reporting period.

Assets under management and administration ("AUMA") is a financial measure of the size of the Company. It is comprised of AUM and AUA. AUM includes assets of general account, consisting of total invested assets and segregated funds net assets, and external client assets for which we provide investment management services, consisting of mutual fund, institutional asset management and other fund net assets. AUA are assets for which we provide administrative services only. Assets under management and administration is a common industry metric for wealth and asset management businesses.

Our Global WAM business also manages assets on behalf of other segments of the Company. **Global WAM Managed AUMA** is a financial measure equal to the sum of Global WAM's AUMA and assets managed by Global WAM on behalf of other segments. It is an important measure of the assets managed by Global WAM.

Average assets under management and administration ("average AUMA") is the average of Global WAM's AUMA during the reporting period. It is a measure used in analyzing and explaining fee income and earnings of our Global WAM segment. It is calculated as the average of the opening balance of AUMA and the ending balance of AUMA using daily balances where available and month-end or quarter-end averages when daily averages are unavailable. Similarly, Global WAM **average managed AUMA and average AUA** are the average of Global WAM's managed AUMA and AUA, respectively, and are calculated in a manner consistent with average AUMA.

Manulife Bank net lending assets is a financial measure equal to the sum of Manulife Bank's loans and mortgages, net of allowances. **Manulife Bank average net lending assets** is a financial measure which is calculated as the quarter-end average of the opening and the ending balance of net lending assets. Both of these financial measures are a measure of the size of Manulife Bank's portfolio of loans and mortgages and is used to analyze and explain its earnings.

Adjusted book value is the sum of common shareholders' equity and post-tax CSM net of NCI. It is an important measure for monitoring growth and measuring insurance businesses' value. **Adjusted book value per common share** is calculated by dividing adjusted book value by the number of common shares outstanding at the end of the period.

Expense efficiency ratio is a financial measure which Manulife uses to measure progress towards our target to be more efficient. It is defined as core expenses divided by the sum of core earnings before income taxes ("pre-tax core earnings") and core expenses. **Core expenses** is used to calculate expense efficiency ratio and is equal to total expenses that are included in core earnings and excludes such items as material legal provisions for settlements, restructuring charges and expenses related to integration and acquisitions. **Total expenses** include the following items that flow directly through income: general expenses, directly attributable maintenance expenses and directly attributable acquisition expenses for contracts measured using the PAA method.

Consolidated capital serves as a foundation of our capital management activities at the MFC level. Consolidated capital is calculated as the sum of: (i) total equity excluding accumulated other comprehensive income ("AOCI") on cash flow hedges; (ii) post-tax CSM; and (iii) certain other capital instruments that qualify as regulatory capital. For regulatory reporting purposes under the LICAT framework, the numbers are further adjusted for various additions or deductions to capital as mandated by the guidelines defined by OSFI.

Common share core dividend payout ratio is a ratio that measures the percentage of core earnings paid to common shareholders as dividends. It is calculated as dividends per common share divided by core EPS.

Core earnings per share is equal to core earnings available to common shareholders divided by diluted weighted average common shares outstanding.

Core ROE measures profitability using core earnings available to common shareholders as a percentage of the capital deployed to earn the core earnings. The Company calculates core ROE using average common shareholders' equity quarterly, as the average of common shareholders' equity at the start and end of the quarter, and annually, as the average of the quarterly average common shareholders' equity for the year.

Effective tax rate on core earnings is equal to income tax on core earnings divided by pre-tax core earnings. The effective tax rate on net income attributed to shareholders is equal to income tax on net income attributed to shareholders divided by pre-tax net income attributed to shareholders.

Financial leverage ratio is calculated as the sum of long-term debt, capital instruments and preferred shares and other equity instruments divided by the sum of long-term debt, capital instruments, equity and post-tax CSM.

Financial Highlights

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER ¹	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER ¹	
Shareholders' Net Income (loss) by Reporting Segment												
1	Asia	583	827	582	363	615	(5)%	(8)%	2,355	1,348	75 %	71 %
2	Canada	439	430	79	273	365	20 %	20 %	1,221	1,191	3 %	3 %
3	U.S.	103	5	135	(108)	198	(48)%	(50)%	135	639	(79)%	(80)%
4	Global Wealth and Asset Management	384	498	350	365	365	5 %	3 %	1,597	1,297	23 %	22 %
5	Corporate and Other	129	79	(104)	(27)	116	11 %	11 %	77	628	(88)%	(88)%
6	Net income (loss) attributed to shareholders	1,638	1,839	1,042	866	1,659	(1)%	(3)%	5,385	5,103	6 %	5 %
7	Preferred share dividends and other equity distributions	(101)	(56)	(99)	(55)	(99)	(2)%		(311)	(303)	(3)%	
8	Common shareholders' net income (loss)	1,537	1,783	943	811	1,560	(1)%	(3)%	5,074	4,800	6 %	5 %
9	Common shareholders' net income (loss) CER ²	1,537	1,826	962	843	1,588		(3)%	5,168	4,911		5 %
Shareholders' Earnings Analysis												
10	Core earnings ²											
11	Asia	666	619	647	657	564	18 %	16 %	2,589	2,048	26 %	27 %
12	Canada	390	412	402	364	352	11 %	11 %	1,568	1,487	5 %	5 %
13	U.S.	412	411	415	452	474	(13)%	(16)%	1,690	1,759	(4)%	(5)%
14	Global Wealth and Asset Management	481	499	399	357	353	36 %	34 %	1,736	1,321	31 %	30 %
15	Corporate and Other	(42)	(113)	(126)	(76)	30	-	-	(357)	69	-	-
16	Total core earnings	1,907	1,828	1,737	1,754	1,773	8 %	6 %	7,226	6,684	8 %	8 %
17	Total core earnings CER ²	1,907	1,862	1,773	1,802	1,807		6 %	7,344	6,816		8 %
18	Items excluded from core earnings											
19	Market experience gains (losses)	(192)	186	(665)	(779)	(133)			(1,450)	(1,790)		
20	Changes in actuarial methods and assumptions that flow directly through income	-	(199)	-	-	119			(199)	105		
21	Restructuring charge	(52)	(20)	-	-	(36)			(72)	(36)		
22	Reinsurance transactions, tax-related items and other	(25)	44	(30)	(109)	(64)			(120)	140		
23	Net income (loss) attributed to shareholders	1,638	1,839	1,042	866	1,659	(1)%	(3)%	5,385	5,103	6 %	5 %
24	Net income (loss) attributed to shareholders CER ²	1,638	1,882	1,061	898	1,687		(3)%	5,479	5,214		5 %

¹ In this document, percentage change on a CER basis is a non-GAAP ratio. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

² This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Financial Highlights (continued)

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER ¹	
Growth Metrics												
1	Annualized Premium Equivalent Sales	2,248	2,347	1,907	1,883	1,550	45 %	42 %	8,385	6,440	30 %	30 %
2	New Business CSM	842	759	628	658	626	35 %	32 %	2,887	2,167	33 %	32 %
3	New Business Value	842	843	723	669	630	34 %	31 %	3,077	2,324	32 %	32 %
4	Global Wealth and Asset Management Gross flows	43,520	41,288	41,442	45,444	35,148	24 %	21 %	171,694	143,389	20 %	19 %
5	Global Wealth and Asset Management Net flows	1,238	5,227	82	6,723	(1,284)	-	-	13,270	4,548	192 %	196 %
6	CSM Balance, net of non-controlling interests (pre-tax)	22,127	20,930	20,758	21,089	20,440	8 %	3 %	22,127	20,440	8 %	3 %
7	Assets Under Management and Administration ¹	1,607,967	1,551,475	1,481,519	1,449,905	1,388,761	16 %	9 %	1,607,967	1,388,761	16 %	9 %
Performance and Profitability Measures												
8	Basic earnings (loss) per common share	\$0.88	\$1.01	\$0.53	\$0.45	\$0.86	2 %	0 %	\$ 2.85	\$2.62	9 %	8 %
9	Diluted earnings (loss) per common share	\$0.88	\$1.00	\$0.52	\$0.45	\$0.86	2 %	0 %	\$ 2.84	\$2.61	9 %	8 %
10	Diluted core earnings per common share ²	\$1.03	\$1.00	\$0.91	\$0.94	\$0.92	12 %	9 %	\$ 3.87	\$3.47	12 %	11 %
11	Return on common shareholders' equity (annualized) (%)	14.0%	16.6%	9.0%	8.0%	15.3%	-1.3 pps		12.0%	11.9%	0.1 pps	
12	Core ROE (annualized) (%) ²	16.5%	16.6%	15.7%	16.7%	16.4%	0.1 pps		16.4%	15.9%	0.5 pps	
13	Common share dividend payout ratio	45%	40%	76%	89%	42%	3 pps		56%	56%	0 pps	
14	Common share core dividend payout ratio ²	39%	40%	44%	43%	40%	-1 pps		41%	42%	-1 pps	
15	Expense Efficiency Ratio ²	44.4%	44.4%	45.4%	45.1%	45.5%	-1.1 pps		44.8%	45.5%	-0.7 pps	
Valuation Data												
16	Book value per common share	25.63	24.40	23.71	23.09	22.36	15 %		25.63	22.36	15 %	
17	CSM balance per common share ²	11.39	10.57	10.25	10.30	9.83	16 %		11.39	9.83	16 %	
18	Adjusted book value per common share ²	37.02	34.97	33.96	33.39	32.19	15 %		37.02	32.19	15 %	
19	Market value to adjusted book value ratio ²	1.19	1.14	1.07	1.01	0.91	31 %		1.19	0.91	31 %	
20	Book value excluding goodwill per common share	22.01	20.92	20.29	19.78	19.08	15 %		22.01	19.08	15 %	
21	Adjusted book value excluding goodwill per common share ²	33.40	31.49	30.54	30.08	28.91	16 %		33.40	28.91	16 %	
22	Market value to adjusted book value excluding goodwill ratio ²	1.32	1.27	1.19	1.12	1.01	31 %		1.32	1.01	31 %	
23	Market capitalization (\$ billions)	76.3	70.3	65.0	60.9	52.9	44 %		76.3	52.9	44 %	
Capital Information												
24	Consolidated capital	81,199	78,291	77,557	76,443	73,871	10 %		81,199	73,871	10 %	
25	Financial leverage ratio ²	23.7%	23.5%	24.6%	24.3%	24.3%	-0.6 pps		23.7%	24.3%	-0.6 pps	
26	LICAT Total Ratio - The Manufacturers Life Insurance Company ³	137%	137%	139%	138%	137%	-		137%	137%	-	

¹ This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

² This item is a non-GAAP ratio. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

³ LICAT ratio is disclosed under OSFI's Life Insurance Capital Adequacy Test Public Disclosure Requirements guideline.

Drivers of Earnings

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Drivers of Earnings - Core ¹												
1	Risk adjustment release	205	205	224	223	239	(14)%	(16)%	857	1,057	(19)%	(19)%
2	CSM recognized for service provided	521	507	507	513	529	(2)%	(3)%	2,048	1,768	16%	16%
3	Expected earnings on short-term insurance business	195	246	186	201	203	(4)%	(5)%	828	755	10%	9%
4	Expected earnings on insurance contracts	921	958	917	937	971	(5)%	(7)%	3,733	3,580	4%	4%
5	Impact of new insurance business	(25)	(13)	(34)	(36)	(44)	43%	44%	(108)	(168)	36%	36%
6	Insurance experience gains (losses)	123	51	14	(50)	5	nm	nm	138	(7)	-	-
7	Other	10	34	28	13	24	(58)%	(56)%	85	108	(21)%	(23)%
8	Core Net Insurance Service Result ²	1,029	1,030	925	864	956	8%	6%	3,848	3,513	10%	9%
9	Expected investment earnings	671	684	699	689	694	(3)%	(5)%	2,743	2,817	(3)%	(3)%
10	Change in expected credit loss	(5)	(55)	1	29	-	-	-	(30)	(252)	88%	88%
11	Expected earnings on surplus	284	247	255	253	264	8%	6%	1,039	1,095	(5)%	(5)%
12	Other	17	17	18	15	(1)	-	-	67	21	219%	227%
13	Core Net Investment Result ²	967	893	973	986	957	1%	(1)%	3,819	3,681	4%	4%
14	Core Global Wealth and Asset Management	542	505	445	415	408	33%	30%	1,907	1,525	25%	24%
15	Core Manulife Bank	60	57	57	61	64	(6)%	(6)%	235	249	(6)%	(5)%
16	Non-directly attributable expenses	(251)	(238)	(236)	(199)	(217)	(16)%	(15)%	(924)	(717)	(29)%	(29)%
17	Other	(95)	(104)	(107)	(87)	(101)	6%	5%	(393)	(403)	2%	2%
18	Other core earnings ²	(346)	(342)	(343)	(286)	(318)	(9)%	(9)%	(1,317)	(1,120)	(18)%	(18)%
19	Total core earnings (pre-tax) ²	2,252	2,143	2,057	2,040	2,067	9%	7%	8,492	7,848	8%	8%
20	Core income tax (expense) recovery ²	(345)	(315)	(320)	(286)	(294)	(17)%	(15)%	(1,266)	(1,164)	(9)%	(8)%
21	Total core earnings (post-tax)	1,907	1,828	1,737	1,754	1,773	8%	6%	7,226	6,684	8%	8%
22	Items excluded from core earnings											
23	Realized gains (losses) on debt instruments	(43)	101	(350)	(670)	(51)			(962)	(130)		
24	Derivatives and hedge accounting ineffectiveness	40	(9)	143	(42)	34			132	(152)		
25	Actual less expected long-term returns on public equity	(113)	198	11	216	182			312	103		
26	Actual less expected long-term returns on ALDA	(97)	(167)	(450)	(255)	(381)			(969)	(1,623)		
27	Other investment results	21	63	(19)	(28)	83			37	12		
28	Market experience gains (losses)	(192)	186	(665)	(779)	(133)			(1,450)	(1,790)		
29	Changes in actuarial methods and assumptions that flow directly through income	-	(199)	-	-	119			(199)	105		
30	Restructuring charge	(52)	(20)	-	-	(36)			(72)	(36)		
31	Reinsurance transactions, tax-related items and other	(25)	44	(30)	(109)	(64)			(120)	140		
32	Net income (loss) attributed to shareholders	1,638	1,839	1,042	866	1,659	(1)%	(3)%	5,385	5,103	6%	5%

¹ Refer to "Notes to Readers" section for additional details and definitions on the components of the Drivers of Earnings.

² This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Changes in CSM

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
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Changes in Contractual Service Margin, net of non-controlling interests

1	CSM Opening Balance, net of non-controlling interests (pre-tax)	20,930	20,758	21,089	20,440	17,369	21 %	19 %	20,440	17,283	18 %	21 %
2	Impact of new insurance business	842	759	628	658	626	35 %	32 %	2,887	2,167	33 %	32 %
3	Expected movements related to finance income or expenses	245	220	227	223	222	10 %	9 %	915	803	14 %	14 %
4	CSM recognized for service provided	(592)	(572)	(566)	(576)	(588)	(1)%	1 %	(2,306)	(1,941)	(19)%	(19)%
5	Insurance experience gains (losses) and other	12	(136)	(150)	9	(31)	-	-	(265)	(254)	(4)%	(7)%
6	Organic CSM Movement	507	271	139	314	229	121 %	114 %	1,231	775	59 %	54 %
7	Changes in actuarial methods and assumptions that adjust the CSM	-	(421)	-	-	2,640	(100)%	(100)%	(421)	2,756	-	-
8	Effect of movement in exchange rates	791	55	89	298	(339)			1,233	(479)		
9	Impact of markets	(101)	267	(252)	358	492	-	-	272	51	433 %	407 %
10	Reinsurance transactions, tax-related items and other	-	-	(307)	(321)	49	(100)%	(101)%	(628)	54	-	-
11	Inorganic CSM Movement	690	(99)	(470)	335	2,842	(76)%	(98)%	456	2,382	(81)%	(123)%
12	Total CSM movement	1,197	172	(331)	649	3,071	(61)%	(83)%	1,687	3,157	(47)%	(85)%
13	CSM Closing Balance, net of non-controlling interests (pre-tax)	22,127	20,930	20,758	21,089	20,440	8 %	3 %	22,127	20,440	8 %	3 %
14	Income tax (expense) recovery	(2,445)	(2,335)	(2,468)	(2,542)	(2,692)	9 %		(2,445)	(2,692)	9 %	
15	CSM Closing Balance, net of non-controlling interests (post-tax) ¹	19,682	18,595	18,290	18,547	17,748	11 %		19,682	17,748	11 %	

¹ This item is non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Expense Efficiency

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
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Shareholders' Earnings Analysis (Pre-tax)

1	Core earnings											
2	Asia	737	684	711	724	640	15 %	13 %	2,856	2,327	23 %	24 %
3	Canada	487	516	509	455	439	11 %	11 %	1,967	1,865	5 %	5 %
4	U.S.	510	523	510	555	587	(13)%	(16)%	2,098	2,161	(3)%	(4)%
5	Global Wealth and Asset Management	542	505	445	415	408	33 %	30 %	1,907	1,525	25 %	24 %
6	Corporate and Other	(24)	(85)	(118)	(109)	(7)	(243)%	(243)%	(336)	(30)	nm	nm
7	Total core earnings	2,252	2,143	2,057	2,040	2,067	9 %	7 %	8,492	7,848	8 %	8 %
8	Items excluded from core earnings											
9	Market experience gains (losses)	(123)	122	(747)	(867)	(156)			(1,615)	(1,982)		
10	Changes in actuarial methods and assumptions that flow directly through income	-	(250)	-	-	144			(250)	171		
11	Restructuring charge	(67)	(25)	-	-	(46)			(92)	(46)		
12	Reinsurance transactions, tax-related items and other	(36)	78	(30)	(60)	(62)			(48)	(138)		
13	Net income (loss) attributed to shareholders	2,026	2,068	1,280	1,113	1,947	4 %	3 %	6,487	5,853	11 %	9 %

Shareholders' Earnings Analysis (Effective Tax Rate)

14	Core earnings ¹											
15	Asia	10%	10%	9%	9%	12%			9%	12%		
16	Canada	20%	20%	21%	20%	20%			20%	20%		
17	U.S.	19%	21%	19%	19%	19%			19%	19%		
18	Global Wealth and Asset Management	11%	1%	10%	14%	13%			9%	13%		
19	Corporate and Other	75%	33%	7%	(30)%	nm			6%	nm		
20	Total core earnings	15%	15%	16%	14%	14%			15%	15%		
21	Items excluded from core earnings											
22	Market experience gains (losses)	56%	(52)%	(11)%	(10)%	(15)%			(10)%	(10)%		
23	Changes in actuarial methods and assumptions that flow directly through income	-	(20)%	-	-	17%			(20)%	39%		
24	Restructuring charge	(22)%	(20)%	-	-	(22)%			(22)%	(22)%		
25	Reinsurance transactions, tax-related items and other	(31)%	44%	0%	82%	3%			nm	nm		
26	Net income (loss) attributed to shareholders	19%	11%	19%	22%	15%			17%	13%		

Core Expenses

27	Asia	329	304	301	285	308	7 %	5 %	1,219	1,138	7 %	8 %
28	Canada	348	346	344	342	342	2 %	2 %	1,380	1,329	4 %	4 %
29	U.S.	176	170	169	167	175	1 %	(1)%	682	703	(3)%	(4)%
30	Global Wealth and Asset Management	817	763	767	737	733	11 %	9 %	3,084	2,865	8 %	7 %
31	Corporate and Other	127	133	132	142	167	(24)%	(24)%	534	515	4 %	4 %
32	Total core expenses ²	1,797	1,716	1,713	1,673	1,725	4 %	3 %	6,899	6,550	5 %	5 %
33	Items excluded from core expenses											
34	Restructuring charge	67	25	-	-	46			92	46		
35	Integration and acquisition expense	-	-	57	-	8			57	8		
36	Other	24	8	3	6	8			41	78		
37	Total expenses ²	1,888	1,749	1,773	1,679	1,787	6 %	4 %	7,089	6,682	6 %	6 %

Expense Efficiency Ratio

38	Asia	30.9%	30.8%	29.8%	28.2%	32.5%			29.9%	32.8%		
39	Canada	41.6%	40.1%	40.3%	42.9%	43.8%			41.2%	41.6%		
40	U.S.	25.7%	24.4%	24.9%	23.1%	22.9%			24.5%	24.5%		
41	Global Wealth and Asset Management	60.1%	60.1%	63.3%	64.0%	64.2%			61.8%	65.3%		
42	Total Company	44.4%	44.4%	45.4%	45.1%	45.5%			44.8%	45.5%		

¹ Effective tax rate on core earnings is a non-GAAP ratio. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

² This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Insurance Sales

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Annualized Premium Equivalent Sales												
1	Asia	1,661	1,872	1,259	1,281	995	67 %	63 %	6,073	4,469	36 %	36 %
2	Canada	376	343	520	450	363	4 %	4 %	1,689	1,409	20 %	20 %
3	U.S.	211	132	128	152	192	10 %	7 %	623	562	11 %	9 %
4	Total Annualized premium equivalent sales	2,248	2,347	1,907	1,883	1,550	45 %	42 %	8,385	6,440	30 %	30 %
5	Total Annualized premium equivalent sales CER	2,248	2,389	1,949	1,937	1,582			8,523	6,564		30 %
Insurance Sales ¹												
6	Asia	1,501	1,645	1,093	1,146	880	71 %	65 %	5,385	3,964	36 %	35 %
7	Canada	316	287	461	382	310	2 %	2 %	1,446	1,208	20 %	20 %
8	U.S.	211	132	128	152	192	10 %	7 %	623	562	11 %	9 %
9	Total Insurance sales	2,028	2,064	1,682	1,680	1,382	47 %	44 %	7,454	5,734	30 %	29 %
10	Total Insurance sales CER	2,028	2,105	1,717	1,731	1,412			7,581	5,862		29 %
Annuities Sales ²												
11	Asia	1,420	2,069	1,491	1,103	894	59 %	57 %	6,083	3,936	55 %	57 %
12	Canada	606	561	580	686	533	14 %	14 %	2,433	2,012	21 %	21 %
13	Total Annuities sales	2,026	2,630	2,071	1,789	1,427	42 %	41 %	8,516	5,948	43 %	45 %
14	Total Annuities sales CER	2,026	2,648	2,134	1,814	1,438			8,622	5,949		45 %
New Business Contractual Service Margin												
15	Asia	586	593	478	491	414	42 %	38 %	2,148	1,549	39 %	38 %
16	Canada	116	95	76	70	70	66 %	66 %	357	224	59 %	59 %
17	U.S.	140	71	74	97	142	(1)%	(5)%	382	394	(3)%	(5)%
18	Total New business CSM	842	759	628	658	626	35 %	32 %	2,887	2,167	33 %	32 %
19	Total New business CSM CER ³	842	773	644	679	639			2,938	2,221		32 %
New Business Value												
20	Asia	585	655	506	463	417	40 %	37 %	2,209	1,627	36 %	35 %
21	Canada	168	143	159	157	139	21 %	21 %	627	490	28 %	28 %
22	U.S.	89	45	58	49	74	20 %	17 %	241	207	16 %	14 %
23	Total New business value	842	843	723	669	630	34 %	31 %	3,077	2,324	32 %	32 %
24	Total New business value CER	842	858	739	688	643			3,127	2,373		32 %

¹ Insurance sales consist of 100% of recurring premiums and 10% of both excess and single premiums.

² Annuities sales, including single premium accumulation products, in Asia is comprised of 100% regular premiums/deposits sales and 100% single premium/deposits sales.

³ This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Wealth and Asset Management Sales and AUMA

(Canadian \$ in millions unless otherwise stated, unaudited)

	2024	2024	2024	2024	2023	2024 Q4	2024 Q4	YTD	YTD	YTD 2024	YTD 2024
	Q4	Q3	Q2	Q1	Q4	vs.	vs.	2024	2023	vs.	vs.
						2023 Q4	2023 Q4			YTD 2023	YTD 2023
						AER	CER			AER	CER

Global Wealth and Asset Management Gross Flows by Business Line¹

1	Retirement	14,834	16,042	14,880	17,390	13,274	12 %	9 %	63,146	55,351	14 %	13 %
2	Retail	21,778	19,319	18,263	19,231	15,190	43 %	40 %	78,591	60,708	29 %	28 %
3	Institutional Asset Management ²	6,908	5,927	8,299	8,823	6,684	3 %	1 %	29,957	27,330	10 %	10 %
4	Total Global Wealth and Asset Management Gross flows	43,520	41,288	41,442	45,444	35,148	24 %	21 %	171,694	143,389	20 %	19 %

Global Wealth and Asset Management Gross Flows by Geographic Source¹

5	Asia	11,186	10,814	11,210	10,170	7,886	42 %	38 %	43,380	34,227	27 %	28 %
6	Canada	6,936	5,146	6,408	8,163	5,409	28 %	28 %	26,653	22,053	21 %	21 %
7	U.S. ³	25,398	25,328	23,824	27,111	21,853	16 %	13 %	101,661	87,109	17 %	15 %
8	Total Global Wealth and Asset Management Gross flows	43,520	41,288	41,442	45,444	35,148	24 %	21 %	171,694	143,389	20 %	19 %
9	Total Global Wealth and Asset Management Gross flows CER	43,520	42,176	42,316	46,838	36,010		21 %	174,850	147,106		19 %

Global Wealth and Asset Management Net Flows by Business Line

10	Retirement	(1,889)	631	(1,270)	3,235	(2,476)	24 %	26 %	707	(3,962)	-	-
11	Retail	1,349	3,901	(78)	1,676	(955)	-	-	6,848	(468)	-	-
12	Institutional Asset Management ²	1,778	695	1,430	1,812	2,147	(17)%	(20)%	5,715	8,978	(36)%	(35)%
13	Total Global Wealth and Asset Management Net flows	1,238	5,227	82	6,723	(1,284)	-	-	13,270	4,548	192 %	196 %

Global Wealth and Asset Management Net Flows by Geographic Source

14	Asia	1,072	1,595	3,323	2,458	808	33 %	30 %	8,448	6,117	38 %	39 %
15	Canada	(272)	343	(2,862)	(411)	(1,088)	75 %	75 %	(3,202)	5	-	-
16	U.S. ³	438	3,289	(379)	4,676	(1,004)	-	-	8,024	(1,574)	-	-
17	Total Global Wealth and Asset Management Net flows	1,238	5,227	82	6,723	(1,284)	-	-	13,270	4,548	192 %	196 %
18	Total Global Wealth and Asset Management Net flows CER	1,238	5,347	181	6,980	(1,248)		-	13,746	4,637		196 %

Assets Under Management and Administration

19	Asia	195,212	188,540	174,621	170,923	169,287	15 %	9 %	195,212	169,287	15 %	9 %
20	Canada	145,240	146,147	140,062	146,713	147,541	(2)%	(2)%	145,240	147,541	(2)%	0 %
21	U.S.	214,273	209,080	203,403	202,443	202,544	6 %	(3)%	214,273	202,544	6 %	(3)%
22	Global Wealth and Asset Management ⁴	1,031,085	990,856	943,922	911,441	849,163	21 %	14 %	1,031,085	849,163	21 %	14 %
23	Corporate and Other	22,157	16,852	19,511	18,385	20,226	10 %	10 %	22,157	20,226	10 %	10 %
24	Total Assets under management and administration	1,607,967	1,551,475	1,481,519	1,449,905	1,388,761	16 %	9 %	1,607,967	1,388,761	16 %	9 %
25	Total Assets under management and administration CER⁵	1,607,967	1,614,752	1,536,773	1,512,489	1,470,390		9 %	1,607,967	1,470,390		9 %

Assets Under Management and Administration

26	Assets Under Management											
27	General fund	442,497	429,152	410,619	410,676	417,210	6 %		442,497	417,210	6 %	
28	Segregated funds excluding institutional advisory accounts	432,595	419,690	402,726	398,774	374,216	16 %		432,595	374,216	16 %	
29	Mutual funds	333,598	321,210	304,214	300,178	277,365	20 %		333,598	277,365	20 %	
30	Institutional asset management ⁶	157,489	151,675	145,694	124,598	122,489	29 %		157,489	122,489	29 %	
31	Other funds ⁷	19,174	18,131	17,202	16,981	15,435	24 %		19,174	15,435	24 %	
32	Total Assets under management	1,385,353	1,339,858	1,280,455	1,251,207	1,206,715	15 %	10 %	1,385,353	1,206,715	15 %	10 %
33	Assets under administration	222,614	211,617	201,064	198,698	182,046	22 %	14 %	222,614	182,046	22 %	14 %
34	Total Assets under management and administration	1,607,967	1,551,475	1,481,519	1,449,905	1,388,761	16 %	9 %	1,607,967	1,388,761	16 %	9 %

¹ Gross flows includes inflows to Manulife-managed retail funds from externally-managed funds that are administered by our Retirement business as follows; \$313 million for Q4 2024, \$1,243 million for YTD 2024.

² Includes the third party institutional business of Manulife Investment Management ("MIM"); includes derivative notional associated with the Company's liability driven investment product ("LDI"); and excludes assets managed on behalf of the Insurance businesses and the General Fund.

³ U.S. business line includes Europe.

⁴ Global Wealth and Asset Management managed AUMA as at December 31, 2024 is \$1.3 trillion and includes \$0.2 trillion of asset managed on behalf of other segments (see page 37)

⁵ This item is non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information

⁶ Institutional asset management includes Institutional segregated funds net assets.

⁷ Includes ETF assets and College Savings (529 plan).

Consolidated Statements Of Comprehensive Income

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023	
1	Expected incurred claims and other insurance service result	3,667	3,611	3,509	3,553	3,498	5 %	14,340	13,164	9 %
2	Change in risk adjustment for non-financial risk expired	341	341	366	366	371	(8)%	1,414	1,497	(6)%
3	CSM recognized for service provided	719	696	642	640	629	14 %	2,697	2,162	25 %
4	Recovery of insurance acquisition cashflows	378	381	313	279	254	49 %	1,351	854	58 %
5	Contracts under PAA	1,729	1,717	1,685	1,659	1,662	4 %	6,790	6,295	8 %
6	Insurance revenue	6,834	6,746	6,515	6,497	6,414	7 %	26,592	23,972	11 %
7	Incurred claims and other insurance service expenses	(5,750)	(4,956)	(5,365)	(5,326)	(5,216)	(10)%	(21,397)	(19,516)	(10)%
8	Losses and reversal of losses on onerous contracts (future service)	(144)	(570)	(70)	(99)	118	-	(883)	(90)	(881)%
9	Changes to liabilities for incurred claims (past service)	644	669	670	623	588	10 %	2,606	1,878	39 %
10	Amortization of insurance acquisition cashflows	(593)	(578)	(507)	(470)	(454)	(31)%	(2,148)	(1,654)	(30)%
11	Insurance service expenses	(5,843)	(5,435)	(5,272)	(5,272)	(4,964)	(18)%	(21,822)	(19,382)	(13)%
12	Allocation of reinsurance premium	(2,052)	(1,890)	(1,882)	(1,885)	(1,659)	(24)%	(7,709)	(6,430)	(20)%
13	Amounts recovered from reinsurers	1,750	1,876	1,676	1,638	1,445	21 %	6,940	5,817	19 %
14	Net expenses from reinsurance contract held	(302)	(14)	(206)	(247)	(214)	(41)%	(769)	(613)	(25)%
15	Total insurance service result	689	1,297	1,037	978	1,236	(44)%	4,001	3,977	1 %
16	Investment income	5,250	4,487	4,261	4,251	4,497	17 %	18,249	16,180	13 %
17	Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities	(622)	1,730	564	538	2,674	-	2,210	3,138	(30)%
18	Investment expenses	(434)	(305)	(313)	(296)	(387)	(12)%	(1,348)	(1,297)	(4)%
19	Net investment income (loss)	4,194	5,912	4,512	4,493	6,784	(38)%	19,111	18,021	6 %
20	Insurance finance income (expenses) and effect of movement in foreign exchange rates	(3,405)	(3,733)	(4,623)	(4,458)	(5,602)	39 %	(16,219)	(13,894)	(17)%
21	Reinsurance finance income (expenses) and effect of movement in foreign exchange rates	925	(970)	754	424	14	nm	1,133	(734)	-
22	Decrease (increase) in investment contract liabilities	(155)	(108)	(130)	(111)	(123)	(26)%	(504)	(435)	(16)%
23	Investment income related to segregated fund net assets	1,538	22,898	5,808	22,626	31,346	(95)%	52,870	49,346	7 %
24	Financial changes related to insurance and investment contract liabilities for account of segregated fund holders	(1,538)	(22,898)	(5,808)	(22,626)	(31,346)	95 %	(52,870)	(49,346)	(7)%
25	Segregated funds investment result	-	-	-	-	-	-	-	-	-
26	Total investment result	1,559	1,101	513	348	1,073	45 %	3,521	2,958	19 %
27	Other revenue	2,003	1,928	1,849	1,808	1,719	17 %	7,588	6,746	12 %
28	General expenses	(1,328)	(1,204)	(1,225)	(1,102)	(1,180)	(13)%	(4,859)	(4,330)	(12)%
29	Commissions related to non-insurance contracts	(390)	(370)	(364)	(356)	(335)	(16)%	(1,480)	(1,345)	(10)%
30	Interest expenses	(420)	(411)	(426)	(424)	(390)	(8)%	(1,681)	(1,554)	(8)%
31	Net income (loss) before income taxes	2,113	2,341	1,384	1,252	2,123	(0)%	7,090	6,452	10 %
32	Income tax (expenses) recoveries	(406)	(274)	(252)	(280)	(322)	(26)%	(1,212)	(845)	(43)%
33	Net income (loss) net of income taxes	1,707	2,067	1,132	972	1,801	(5)%	5,878	5,607	5 %
34	Less: net income (loss) attributed to non-controlling interests	22	131	39	55	39	(44)%	247	144	72 %
35	Less: net income (loss) attributed to participating policyholders	47	97	51	51	103	(54)%	246	360	(32)%
36	Net income (loss) attributed to shareholders	1,638	1,839	1,042	866	1,659	(1)%	5,385	5,103	6 %
37	Preferred share dividends and other equity distributions	(101)	(56)	(99)	(55)	(99)	(2)%	(311)	(303)	(3)%
38	Common shareholders' net income (loss)	1,537	1,783	943	811	1,560	(1)%	5,074	4,800	6 %
39	Net Income (loss) attributed to shareholders	1,638	1,839	1,042	866	1,659	(1)%	5,385	5,103	6 %
40	Other comprehensive income (OCI)									
41	Items that may be subsequently reclassified to net income:									
42	Foreign exchange gains (losses)	1,560	68	306	592	(584)	-	2,526	(1,117)	-
43	Insurance finance income (expenses)	8,749	(8,391)	3,445	4,186	(15,748)	-	7,989	(7,998)	-
44	Reinsurance finance income (expenses)	(2,185)	1,802	(912)	(1,119)	2,159	-	(2,414)	776	-
45	Fair value through OCI investments	(6,289)	7,072	(1,801)	(2,453)	13,298	-	(3,471)	7,923	-
46	Other	107	(15)	24	40	(17)	-	156	36	333 %
47	Total items that may be subsequently reclassified to net income	1,942	536	1,062	1,246	(892)	-	4,786	(380)	-
48	Items that will not be reclassified to net income	4	(26)	39	49	(76)	-	66	(70)	-
49	Total other comprehensive income (loss)	1,946	510	1,101	1,295	(968)	-	4,852	(450)	-
50	Total comprehensive income (loss) attributed to shareholders	3,584	2,349	2,143	2,161	691	419 %	10,237	4,653	120 %

Consolidated Statements Of Financial Position

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4
Assets						
1 Cash and short-term securities	25,789	22,884	22,098	21,481	20,338	27 %
2 Securities						
3 Debt securities	210,621	207,859	196,994	200,103	212,149	(1)%
4 Public equities	33,725	30,850	27,972	27,695	25,531	32 %
5 Loans						
6 Mortgages	54,447	54,083	53,031	52,605	52,421	4 %
7 Private placements	49,668	48,404	46,861	45,762	45,606	9 %
8 Loans to Bank clients	2,310	2,283	2,338	2,383	2,436	(5)%
9 Real estate	13,263	12,942	13,024	13,052	13,049	2 %
10 Other invested assets	52,674	49,847	48,301	47,595	45,680	15 %
11 Total invested assets	442,497	429,152	410,619	410,676	417,210	6 %
12 Accrued investment income	2,969	2,905	2,651	2,971	2,678	11 %
13 Derivatives	8,667	9,138	8,727	8,368	8,546	1 %
14 Insurance contract assets	102	112	130	140	145	(30)%
15 Reinsurance contract held assets	59,015	59,283	57,807	54,070	42,651	38 %
16 Deferred tax assets	5,884	6,236	6,121	6,467	6,739	(13)%
17 Goodwill and intangible assets	11,052	10,727	10,706	10,399	10,310	7 %
18 Miscellaneous	12,644	12,098	12,406	12,019	9,751	30 %
19 Total other assets	100,333	100,499	98,548	94,434	80,820	24 %
20 Segregated funds net assets	435,988	422,979	406,106	402,109	377,544	15 %
21 Total assets	978,818	952,630	915,273	907,219	875,574	12 %
Liabilities And Equity						
22 Insurance contract liabilities, excluding those for account of segregated fund holders	396,401	390,943	370,728	370,940	367,996	8 %
23 Reinsurance contract held liabilities	2,669	2,763	2,492	2,987	2,831	(6)%
24 Investment contract liabilities	13,498	13,266	13,031	12,174	11,816	14 %
25 Deposits from Bank clients	22,063	22,345	21,745	21,871	21,616	2 %
26 Derivatives	14,252	11,539	14,254	13,465	11,730	22 %
27 Deferred tax liabilities	1,890	2,038	1,795	1,818	1,697	11 %
28 Other liabilities	24,936	21,896	20,348	18,534	18,879	32 %
29 Long-term debt	6,629	6,225	6,304	6,233	6,071	9 %
30 Capital instruments	7,532	6,997	7,714	7,196	6,667	13 %
31 Total liabilities, excluding those for account of segregated fund holders	489,870	478,012	458,411	455,218	449,303	9 %
32 Insurance contract liabilities for account of segregated fund holders	126,545	123,720	119,691	119,896	114,143	11 %
33 Investment contract liabilities for account of segregated fund holders	309,443	299,259	286,415	282,213	263,401	17 %
34 Insurance and investment contract liabilities for account of segregated fund holders	435,988	422,979	406,106	402,109	377,544	15 %
35 Total liabilities	925,858	900,991	864,517	857,327	826,847	12 %
36 Equity						
37 Preferred shares and other equity	6,660	6,660	6,660	6,660	6,660	0 %
38 Common shares	20,681	21,015	21,314	21,488	21,527	(4)%
39 Contributed surplus	204	208	210	217	222	(8)%
40 Shareholders and other equity holders' retained earnings	4,764	4,973	4,574	4,779	4,819	(1)%
41 Shareholders and other equity holders' accumulated other comprehensive income (loss)						
42 Insurance finance income (expenses)	37,999	29,250	37,641	34,196	30,010	27 %
43 Reinsurance finance income (expenses)	(7,048)	(4,863)	(6,665)	(5,753)	(4,634)	(52)%
44 Fair value through OCI investments	(19,733)	(13,444)	(20,516)	(18,715)	(16,262)	(21)%
45 Translation of foreign operations	7,327	5,767	5,699	5,393	4,801	53 %
46 Other	118	7	48	(15)	(104)	-
47 Total shareholders and other equity holders' equity	50,972	49,573	48,965	48,250	47,039	8 %
48 Participating policyholders' equity	567	504	379	314	257	121 %
49 Non-controlling interests	1,421	1,562	1,412	1,328	1,431	(1)%
50 Total equity	52,960	51,639	50,756	49,892	48,727	9 %
51 Total liabilities and equity	978,818	952,630	915,273	907,219	875,574	12 %

Consolidated Statements of Changes in Equity

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	YTD 2024	YTD 2023
Preferred shares and other equity							
1 Balance, beginning of period	6,660	6,660	6,660	6,660	6,660	6,660	6,660
2 Issued	-	-	-	-	-	-	-
3 Balance, end of period	6,660	6,660	6,660	6,660	6,660	6,660	6,660
Common shares							
4 Balance, beginning of period	21,015	21,314	21,488	21,527	21,642	21,527	22,178
5 Repurchased	(383)	(312)	(221)	(74)	(155)	(990)	(745)
6 Issued on exercise of stock options and deferred share units	49	13	47	35	40	144	94
7 Balance, end of period	20,681	21,015	21,314	21,488	21,527	20,681	21,527
Contributed surplus							
8 Balance, beginning of period	208	210	217	222	229	222	238
9 Exercise of stock options and deferred share units	(4)	(2)	(7)	(5)	(9)	(18)	(18)
10 Stock option expense	-	-	-	-	2	-	2
11 Balance, end of period	204	208	210	217	222	204	222
Shareholders and other equity holders' retained earnings							
12 Balance, beginning of period	4,973	4,574	4,779	4,819	4,097	4,819	3,538
13 Net income (loss) attributed to shareholders and other equity holders	1,638	1,839	1,042	866	1,659	5,385	5,103
14 Common shares repurchased	(1,048)	(674)	(431)	(129)	(178)	(2,282)	(850)
15 Common share dividends	(698)	(710)	(718)	(722)	(660)	(2,848)	(2,669)
16 Preferred share dividends and other equity distributions	(101)	(56)	(99)	(55)	(99)	(311)	(303)
17 Other	-	-	1	-	-	1	-
18 Balance, end of period	4,764	4,973	4,574	4,779	4,819	4,764	4,819
Shareholders and other equity holders' accumulated other comprehensive income (loss)							
19 Balance, beginning of period	16,717	16,207	15,106	13,811	14,779	13,811	14,261
20 Other comprehensive income (loss)							
21 Unrealized foreign exchange gains (losses) of net foreign operations, net of \$401 hedges and tax recovery of \$21	1,560	68	306	592	(584)	2,526	(1,117)
22 Net insurance finance income (expenses), net of tax expense of \$1,876	8,749	(8,391)	3,445	4,186	(15,748)	7,989	(7,998)
23 Net reinsurance finance income (expenses), net of tax recovery of \$790	(2,185)	1,802	(912)	(1,119)	2,159	(2,414)	776
24 Fair value through OCI instruments unrealized gains (losses), net of tax recovery of \$892	(6,457)	7,262	(2,258)	(3,348)	13,234	(4,801)	7,666
25 Fair value through OCI instruments realized gains (losses) & (provision for credit losses), net of tax expense of \$25	168	(190)	457	895	64	1,330	257
26 Other changes in OCI attributed to shareholders and other equity holders, net of tax expense of \$38	111	(41)	63	89	(93)	222	(34)
27 Balance, end of period	18,663	16,717	16,207	15,106	13,811	18,663	13,811
28 Total shareholders and other equity holders' equity, end of period	50,972	49,573	48,965	48,250	47,039	50,972	47,039
Participating policyholders' equity							
29 Balance, beginning of period	504	379	314	257	166	257	(77)
30 Net income (loss) attributed to participating policyholders	47	97	51	51	103	246	360
31 Other comprehensive income (losses) attributed to participating policyholders	16	28	14	6	(12)	64	(26)
32 Balance, end of period	567	504	379	314	257	567	257
Non-controlling interests							
33 Balance, beginning of period	1,562	1,412	1,328	1,431	1,462	1,431	1,427
34 Net income (loss) attributed to non-controlling interests	22	131	39	55	39	247	144
35 Other comprehensive income (loss) attributed to non-controlling interests	(159)	28	47	(159)	(70)	(243)	(126)
36 Contributions (distributions and acquisition), net	(4)	(9)	(2)	1	-	(14)	(14)
37 Balance, end of period	1,421	1,562	1,412	1,328	1,431	1,421	1,431
38 Total equity, end of period	52,960	51,639	50,756	49,892	48,727	52,960	48,727

Consolidated Statements of Cash Flows

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023	
Operating activities										
1	Net income (loss)	1,707	2,067	1,132	972	1,801	(5)%	5,878	5,607	5%
2	Adjustments									
3	Increase (decrease) in insurance contract liabilities	(1,695)	7,928	2,198	1,004	8,300	-	9,435	10,697	-12%
4	Increase (decrease) in investment contract liabilities	155	108	130	111	123	26 %	504	435	16%
5	(Increase) decrease in reinsurance contract assets excluding reinsurance transactions	(44)	(5)	(248)	(316)	(53)	17 %	(613)	974	-
6	Amortization of (premium) discount on invested assets	(72)	(76)	(81)	(61)	(63)	(14)%	(290)	(141)	-106%
7	CSM amortization	(623)	(586)	(575)	(592)	(603)	(3)%	(2,376)	(1,998)	-19%
8	Other amortization	428	139	156	146	161	166 %	869	581	50%
9	Net realized and unrealized (gains) losses and impairments on assets	1,128	(3,298)	1,011	299	(3,641)	-	(860)	(2,845)	70%
10	Deferred income tax expenses (recoveries)	36	209	64	2	565	(94)%	311	470	-34%
11	Stock option expense	-	-	-	-	2	(100)%	-	2	-100%
12	Net loss (gain) on reinsurance transaction (pre-tax)	-	-	(47)	118	-	-	71	-	-
13	Cash provided by operating activities before undernoted items	1,020	6,486	3,740	1,683	6,592	(85)%	12,929	13,782	-6%
14	Changes in policy related and operating receivables and payables	6,108	1,031	3,533	2,893	(424)	-	13,565	6,641	104%
15	Cash provided by (used in) operating activities	7,128	7,517	7,273	4,576	6,168	16 %	26,494	20,423	30%
Investing activities										
16	Purchases and mortgage advances	(28,829)	(35,286)	(30,536)	(36,472)	(24,390)	(18)%	(131,123)	(84,021)	-56%
17	Disposals and repayments	25,360	30,302	24,264	32,745	18,613	36 %	112,671	70,281	60%
18	Changes in investment broker net receivables and payables	(281)	307	41	223	(403)	30 %	290	21	nm
19	Net cash increase (decrease) from sale (purchase) of subsidiaries	27	(26)	(298)	-	-	-	(297)	(1)	nm
20	Cash provided by (used in) investing activities	(3,723)	(4,703)	(6,529)	(3,504)	(6,180)	40 %	(18,459)	(13,720)	-35%
Financing activities										
21	Change in repurchase agreements and securities sold but not yet purchased	591	(364)	314	(81)	(302)	-	460	(693)	-
22	Issue of capital instruments	995	-	502	1,094	-	-	2,591	1,194	117%
23	Redemption of capital instruments	(527)	(750)	-	(609)	-	-	(1,886)	(600)	-214%
24	Secured borrowings from securitization transactions	13	138	385	131	125	(90)%	667	537	24%
25	Changes in deposits from Bank clients, net	(305)	605	(131)	244	(328)	7 %	413	(895)	-
26	Lease payments	(27)	(30)	(31)	(30)	(27)	0 %	(118)	(98)	-20%
27	Shareholders' dividends and other equity distributions	(799)	(766)	(817)	(777)	(759)	(5)%	(3,159)	(2,972)	-6%
28	Contributions from (distributions to) non-controlling interests, net	(4)	(9)	(2)	1	-	-	(14)	(14)	0%
29	Common shares repurchased	(1,431)	(986)	(652)	(203)	(333)	(330)%	(3,272)	(1,595)	-105%
30	Common shares issued, net	49	13	47	35	40	23 %	144	94	53%
31	Cash provided by (used in) financing activities	(1,445)	(2,149)	(385)	(195)	(1,584)	9 %	(4,174)	(5,042)	17%
Cash and short-term securities										
32	Increase (decrease) during the period	1,960	665	359	877	(1,596)	-	3,861	1,661	132%
33	Effect of foreign exchange rate changes on cash and short-term securities	793	63	77	264	(259)	-	1,197	(412)	-
34	Balance, beginning of period	22,189	21,461	21,025	19,884	21,739	2 %	19,884	18,635	7%
35	Balance, end of period	24,942	22,189	21,461	21,025	19,884	25 %	24,942	19,884	25%
Cash and short-term securities										
36	Beginning of period									
37	Gross cash and short-term securities	22,884	22,098	21,481	20,338	22,137	3 %	20,338	19,153	6%
38	Net payments in transit, included in other liabilities	(695)	(637)	(456)	(454)	(398)	75 %	(454)	(518)	12%
39	Net cash and short-term securities, beginning of period	22,189	21,461	21,025	19,884	21,739	2 %	19,884	18,635	7%
40	End of period									
41	Gross cash and short-term securities	25,789	22,884	22,098	21,481	20,338	27 %	25,789	20,338	27%
42	Net payments in transit, included in other liabilities	(847)	(695)	(637)	(456)	(454)	87 %	(847)	(454)	-87%
43	Net cash and short-term securities, end of period	24,942	22,189	21,461	21,025	19,884	25 %	24,942	19,884	25%

Asia

Asia

(U.S. \$ in millions, unless otherwise stated, unaudited)

	2024	2024	2024	2024	2023	2024 Q4	2024 Q4	YTD	YTD	YTD 2024	YTD 2024	
	Q4	Q3	Q2	Q1	Q4	vs.	vs.	2024	2023	vs.	vs.	
						2023 Q4	2023 Q4			YTD 2023	YTD 2023	
						AER	CER			AER	CER	
Shareholders' Earnings Analysis												
1	Hong Kong	254	254	243	241	218	17 %	17 %	992	728	36 %	36 %
2	Japan	87	81	92	102	79	10 %	14 %	362	309	17 %	26 %
3	Asia Other	147	127	145	151	119	24 %	23 %	570	494	15 %	18 %
4	International High Net Worth								114	72	58 %	58 %
5	Mainland China								41	49	(16)%	(14)%
6	Singapore								216	161	34 %	33 %
7	Vietnam								126	133	(5)%	(1)%
8	Other Emerging Markets								73	79	(8)%	(3)%
9	Regional Office	(11)	(9)	(8)	(6)	(2)	(450)%	(450)%	(34)	(13)	(162)%	(162)%
10	Total core earnings (loss)	477	453	472	488	414	15 %	16 %	1,890	1,518	25 %	27 %
11	Total core earnings (loss) CER	477	451	476	485	411		16 %	1,889	1,484		27 %
12	Items excluded from core earnings											
13	Market experience gains (losses)	(60)	157	(43)	(185)	-			(131)	(413)		
14	Changes in actuarial methods and assumptions that flow directly through income	-	(4)	-	-	66			(4)	(51)		
15	Restructuring charge	-	-	-	-	-			-	-		
16	Reinsurance transactions, tax-related items and other	-	-	(5)	(33)	(28)			(38)	(59)		
17	Net income (loss) attributed to shareholders	417	606	424	270	452	(8)%	(8)%	1,717	995	73 %	71 %
18	Net income (loss) attributed to shareholders CER	417	610	423	273	454		(8)%	1,723	1,010		71 %

Growth Metrics

19	Annualized Premium Equivalent Sales	1,187	1,372	920	950	731	62 %	63 %	4,429	3,313	34 %	36 %
20	Insurance Sales	1,072	1,207	798	850	646	66 %	65 %	3,927	2,938	34 %	35 %
21	Annuities Sales	1,014	1,517	1,090	818	657	54 %	57 %	4,439	2,918	52 %	57 %
22	New Business CSM	419	435	349	364	303	38 %	38 %	1,567	1,148	36 %	38 %
23	New Business Value	418	481	370	343	306	37 %	37 %	1,612	1,206	34 %	35 %
24	New Business Value Margin	37.9%	38.8%	43.7%	44.4%	45.8%			40.7%	41.2%		
25	General fund	115,843	118,748	108,216	106,881	109,533	6 %		115,843	109,533	6 %	
26	Segregated funds	19,904	20,852	19,333	19,360	18,846	6 %		19,904	18,846	6 %	
27	Total Assets under management ¹	135,747	139,600	127,549	126,241	128,379	6 %	9 %	135,747	128,379	6 %	9 %
28	Total Assets under management CER ¹	135,747	135,415	127,446	125,045	124,967		9 %	135,747	124,967		9 %

Canadian \$ in millions - Key Metrics

29	Core earnings	666	619	647	657	564	18 %	16 %	2,589	2,048	26 %	27 %
30	Items excluded from core earnings	(83)	208	(65)	(294)	51	-		(234)	(700)	67 %	
31	Net income (loss) attributed to shareholders	583	827	582	363	615	(5)%	(8)%	2,355	1,348	75 %	71 %
32	Annualized Premium Equivalent Sales	1,661	1,872	1,259	1,281	995	67 %	63 %	6,073	4,469	36 %	36 %
33	Insurance Sales	1,501	1,645	1,093	1,146	880	71 %	65 %	5,385	3,964	36 %	35 %
34	Annuities Sales	1,420	2,069	1,491	1,103	894	59 %	57 %	6,083	3,936	55 %	57 %
35	New Business CSM	586	593	478	491	414	42 %	38 %	2,148	1,549	39 %	38 %
36	New Business Value	585	655	506	463	417	40 %	37 %	2,209	1,627	36 %	35 %
37	Assets Under Management	195,212	188,540	174,621	170,923	169,287	15 %	9 %	195,212	169,287	15 %	9 %

Number of Agents

38	Hong Kong	10,882	10,414	10,068	10,427	10,590	3 %		10,882	10,590	3 %	
39	Japan	1,327	1,353	1,355	1,376	1,420	(7)%		1,327	1,420	(7)%	
40	Asia Other	97,772	97,545	93,804	86,364	86,402	13 %		97,772	86,402	13 %	
41	Mainland China								8,665	8,983	(4)%	
42	Singapore								1,907	1,993	(4)%	
43	Vietnam								53,873	50,742	6 %	
44	Other Emerging Markets								33,327	24,684	35 %	
45	Total Number of agents	109,981	109,312	105,227	98,167	98,412	12 %		109,981	98,412	12 %	

¹ This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Asia

(U.S. \$ in millions, unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Drivers of Earnings - Core												
1	<i>Risk adjustment release</i>	68	68	69	68	72	(6)%	(4)%	273	374	(27)%	(25)%
2	<i>CSM recognized for service provided</i>	270	270	252	253	244	11%	12%	1,045	790	32%	35%
3	<i>Expected earnings on short-term insurance business</i>	12	8	13	21	20	(40)%	(45)%	54	62	(13)%	(13)%
4	Expected earnings on insurance contracts	350	346	334	342	336	4%	5%	1,372	1,226	12%	14%
5	Impact of new insurance business	(15)	(7)	(22)	(19)	(21)	29%	28%	(63)	(87)	28%	27%
6	Insurance experience gains (losses)	5	(18)	7	5	(16)	-	-	(1)	(65)	98%	-
7	Other	5	18	24	9	21	(76)%	(72)%	56	72	(22)%	(23)%
8	Core Net Insurance Service Result	345	339	343	337	320	8%	9%	1,364	1,146	19%	21%
9	Expected investment earnings	164	157	150	155	138	19%	20%	626	536	17%	21%
10	Change in expected credit loss	1	(8)	7	6	3	(67)%	(65)%	6	2	200%	306%
11	Interest on required surplus	56	57	56	57	33	70%	66%	226	136	66%	68%
12	Other	12	7	13	11	6	100%	160%	43	6	617%	719%
13	Core Net Investment Result	233	213	226	229	180	29%	31%	901	680	33%	37%
14	Non-directly attributable expenses	(64)	(57)	(56)	(36)	(37)	(73)%	(71)%	(213)	(134)	(59)%	(62)%
15	Other	14	6	6	7	7	100%	63%	33	33	0%	(3)%
16	Other core earnings	(50)	(51)	(50)	(29)	(30)	(67)%	(74)%	(180)	(101)	(78)%	(85)%
17	Total core earnings (pre-tax)	528	501	519	537	470	12%	13%	2,085	1,725	21%	24%
18	Core income tax (expense) recovery	(51)	(48)	(47)	(49)	(56)	9%	8%	(195)	(207)	6%	3%
19	Total core earnings (post-tax)	477	453	472	488	414	15%	16%	1,890	1,518	25%	27%
20	Items excluded from core earnings											
21	Market experience gains (losses)	(60)	157	(43)	(185)	-			(131)	(413)		
22	Changes in actuarial methods and assumptions that flow directly through income	-	(4)	-	-	66			(4)	(51)		
23	Restructuring charge	-	-	-	-	-			-	-		
24	Reinsurance transactions, tax-related items and other	-	-	(5)	(33)	(28)			(38)	(59)		
25	Net income (loss) attributed to shareholders	417	606	424	270	452	(8)%	(8)%	1,717	995	73%	71%

Asia

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Drivers of Earnings - Core												
1	Risk adjustment release	94	93	93	92	98	(4)%	(4)%	372	503	(26)%	(25)%
2	CSM recognized for service provided	378	368	346	341	331	14%	12%	1,433	1,066	34%	35%
3	Expected earnings on short-term insurance business	16	12	18	28	29	(45)%	(45)%	74	85	(13)%	(13)%
4	Expected earnings on insurance contracts	488	473	457	461	458	7%	5%	1,879	1,654	14%	14%
5	Impact of new insurance business	(21)	(9)	(30)	(26)	(29)	28%	28%	(86)	(117)	26%	27%
6	Insurance experience gains (losses)	7	(25)	10	7	(22)	-	-	(1)	(87)	99%	-
7	Other	8	24	32	13	28	(71)%	(72)%	77	96	(20)%	(23)%
8	Core Net Insurance Service Result	482	463	469	455	435	11%	9%	1,869	1,546	21%	21%
9	Expected investment earnings	228	216	206	208	188	21%	20%	858	723	19%	21%
10	Change in expected credit loss	2	(12)	10	8	5	(60)%	(65)%	8	3	167%	306%
11	Interest on required surplus	79	78	76	77	46	72%	66%	310	184	68%	68%
12	Other	16	9	18	15	6	167%	160%	58	7	729%	719%
13	Core Net Investment Result	325	291	310	308	245	33%	31%	1,234	917	35%	37%
14	Non-directly attributable expenses	(89)	(78)	(76)	(49)	(51)	(75)%	(71)%	(292)	(181)	(61)%	(62)%
15	Other	19	8	8	10	11	73%	63%	45	45	0%	(3)%
16	Other core earnings	(70)	(70)	(68)	(39)	(40)	(75)%	(74)%	(247)	(136)	(82)%	(85)%
17	Total core earnings (pre-tax)	737	684	711	724	640	15%	13%	2,856	2,327	23%	24%
18	Core income tax (expense) recovery	(71)	(65)	(64)	(67)	(76)	7%	8%	(267)	(279)	4%	3%
19	Total core earnings (post-tax)	666	619	647	657	564	18%	16%	2,589	2,048	26%	27%
20	Items excluded from core earnings											
21	Market experience gains (losses)	(83)	213	(58)	(250)	-			(178)	(553)		
22	Changes in actuarial methods and assumptions that flow directly through income	-	(5)	-	-	89			(5)	(68)		
23	Restructuring charge	-	-	-	-	-			-	-		
24	Reinsurance transactions, tax-related items and other	-	-	(7)	(44)	(38)			(51)	(79)		
25	Net income (loss) attributed to shareholders	583	827	582	363	615	(5)%	(8)%	2,355	1,348	75%	71%

Asia

(U.S. \$ in millions, unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Changes in Contractual Service Margin, net of non-controlling interests												
1	CSM Opening Balance net of non-controlling interests (pre-tax)	10,898	9,825	9,748	9,570	7,414	47 %	44 %	9,570	6,951	38 %	39 %
2	Impact of new insurance business	419	435	349	364	303	38 %	38 %	1,567	1,148	36 %	38 %
3	Expected movements related to finance income or expenses	125	117	110	101	102	23 %	23 %	453	371	22 %	25 %
4	CSM recognized for service provided	(303)	(300)	(278)	(281)	(267)	(13)%	(14)%	(1,162)	(858)	(35)%	(38)%
5	Insurance experience gains (losses) and other	3	4	(60)	(21)	(65)	-	-	(74)	(208)	64 %	63 %
6	Organic CSM Movement	244	256	121	163	73	234 %	229 %	784	453	73 %	71 %
7	Changes in actuarial methods and assumptions that adjust the CSM	-	433	-	-	1,725	(100)%	(100)%	433	2,152	(80)%	(80)%
8	Effect of movement in exchange rates	(218)	214	(65)	(105)	76			(174)	(14)		
9	Impact of markets	(117)	170	(31)	106	282	-	-	128	44	191 %	178 %
10	Reinsurance transactions, tax-related items and other	-	-	52	14	-	-	-	66	(16)	-	-
11	Inorganic CSM Movement	(335)	817	(44)	15	2,083	-	-	453	2,166	(79)%	(68)%
12	Total CSM movement	(91)	1,073	77	178	2,156	-	-	1,237	2,619	(53)%	(44)%
13	CSM Closing Balance, net of non-controlling interests (pre-tax)	10,807	10,898	9,825	9,748	9,570	13 %	16 %	10,807	9,570	13 %	16 %

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Changes in Contractual Service Margin, net of non-controlling interests in Canadian \$ in millions												
14	CSM Opening Balance net of non-controlling interests (pre-tax)	14,715	13,456	13,208	12,617	10,030	47 %	44 %	12,617	9,420	34 %	39 %
15	Impact of new insurance business	586	593	478	491	414	42 %	38 %	2,148	1,549	39 %	38 %
16	Expected movements related to finance income or expenses	175	158	152	136	139	26 %	23 %	621	501	24 %	25 %
17	CSM recognized for service provided	(423)	(409)	(381)	(379)	(365)	(16)%	(14)%	(1,592)	(1,160)	(37)%	(38)%
18	Insurance experience gains (losses) and other	5	6	(84)	(27)	(90)	-	-	(100)	(281)	64 %	63 %
19	Organic CSM Movement	343	348	165	221	98	250 %	229 %	1,077	609	77 %	71 %
20	Changes in actuarial methods and assumptions that adjust the CSM	-	591	-	-	2,349	(100)%	(100)%	591	2,923	(80)%	(80)%
21	Effect of movement in exchange rates	646	87	56	209	(244)			998	(380)		
22	Impact of markets	(164)	233	(43)	143	385	-	-	169	66	156 %	178 %
23	Reinsurance transactions, tax-related items and other	-	-	70	18	(1)	100 %	-	88	(21)	-	-
24	Inorganic CSM Movement	482	911	83	370	2,489	(81)%	-	1,846	2,588	(29)%	(68)%
25	Total CSM movement	825	1,259	248	591	2,587	(68)%	-	2,923	3,197	(9)%	(44)%
26	CSM Closing Balance, net of non-controlling interests (pre-tax)	15,540	14,715	13,456	13,208	12,617	23 %	16 %	15,540	12,617	23 %	16 %

Asia

(U.S. \$ in millions, unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Annualized Premium Equivalent Sales												
1	Hong Kong	558	570	308	190	215	160 %	160 %	1,626	904	80 %	80 %
2	Japan	96	118	101	76	66	45 %	48 %	391	262	49 %	61 %
3	Asia Other	533	684	511	684	450	18 %	18 %	2,412	2,147	12 %	14 %
4	International High Net Worth							170	170	0 %	0 %	
5	Mainland China							896	738	21 %	24 %	
6	Singapore							955	817	17 %	16 %	
7	Vietnam							95	147	(35)%	(32)%	
8	Other Emerging Markets							296	275	8 %	12 %	
9	Total Annualized premium equivalent sales	1,187	1,372	920	950	731	62 %	63 %	4,429	3,313	34 %	36 %
10	Total Annualized premium equivalent sales CER	1,187	1,366	929	950	730			4,432	3,270		36 %
Insurance Sales												
11	Hong Kong	549	560	299	181	207	165 %	165 %	1,589	860	85 %	85 %
12	Japan	6	6	7	7	8	(25)%	(20)%	26	39	(33)%	(26)%
13	Asia Other	517	641	492	662	431	20 %	20 %	2,312	2,039	13 %	15 %
14	Total Insurance sales	1,072	1,207	798	850	646	66 %	65 %	3,927	2,938	34 %	35 %
15	Total Insurance sales CER	1,072	1,203	804	852	648			3,931	2,913		35 %
Annuities Sales												
16	Hong Kong	98	98	88	87	76	29 %	29 %	371	438	(15)%	(15)%
17	Japan	770	978	816	527	396	94 %	100 %	3,091	1,421	118 %	134 %
18	Asia Other	146	441	186	204	185	(21)%	(21)%	977	1,059	(8)%	(8)%
19	Total Annuities sales	1,014	1,517	1,090	818	657	54 %	57 %	4,439	2,918	52 %	57 %
20	Total Annuities sales CER	1,014	1,492	1,111	806	646		57 %	4,423	2,813		57 %

Asia

(U.S. \$ in millions, unless otherwise stated, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
New Business Contractual Service Margin												
1	Hong Kong	214	186	146	124	146	47 %	47 %	670	501	34 %	34 %
2	Japan	47	63	66	36	30	57 %	60 %	212	93	128 %	146 %
3	Asia Other	158	186	137	204	127	24 %	24 %	685	554	24 %	25 %
4	International High Net Worth							137	172	(20)%	(20)%	
5	Mainland China							198	103	92 %	94 %	
6	Singapore							285	181	57 %	56 %	
7	Vietnam							12	64	(81)%	(80)%	
8	Other Emerging Markets							53	34	56 %	59 %	
9	Total New business CSM	419	435	349	364	303	38 %	38 %	1,567	1,148	36 %	38 %
10	Total New business CSM CER	419	433	352	363	303			1,567	1,137		38 %
New Business Value												
11	Hong Kong	230	242	172	128	155	48 %	48 %	772	538	43 %	43 %
12	Japan	38	54	63	39	31	23 %	23 %	194	117	66 %	78 %
13	Asia Other	150	185	135	176	120	25 %	25 %	646	551	17 %	18 %
14	International High Net Worth							126	155	(19)%	(19)%	
15	Mainland China							183	111	65 %	68 %	
16	Singapore							278	207	34 %	34 %	
17	Vietnam							(5)	25	-	-	
18	Other Emerging Markets							64	53	21 %	25 %	
19	Total NBV	418	481	370	343	306	37 %	37 %	1,612	1,206	34 %	35 %
20	Total NBV CER	418	479	372	343	306			1,612	1,193		35 %
New Business Value Margin												
21	Hong Kong	41.3%	42.4%	55.9%	67.7%	72.2%			47.5%	59.5%		
22	Japan	39.1%	46.4%	62.0%	50.9%	47.3%			49.5%	44.6%		
23	Asia Other	33.4%	33.4%	30.9%	34.8%	30.9%			33.2%	31.3%		
24	International High Net Worth								74.2%	90.8%		
25	Mainland China								40.0%	29.6%		
26	Singapore								29.2%	25.3%		
27	Vietnam								-5.3%	17.1%		
28	Other Emerging Markets								23.7%	21.4%		
29	Total NBV margin	37.9%	38.8%	43.7%	44.4%	45.8%			40.7%	41.2%		
30	Total NBV margin CER	37.9%	38.8%	43.6%	44.4%	45.8%			40.7%	41.3%		

Asia

(U.S. \$ in millions, unless otherwise stated, unaudited)

	2024	2024	2024	2024	2023	2024 Q4	YTD	YTD	YTD 2024
	Q4	Q3	Q2	Q1	Q4	vs.	2024	2023	vs.
						2023 Q4			YTD 2023

Income Statement

1	Expected incurred claims and other insurance service result	264	254	258	283	263	0 %	1,059	1,070	(1)%
2	Change in risk adjustment for non-financial risk expired	82	86	83	84	89	(8)%	335	456	(27)%
3	CSM recognized for service provided	328	325	298	299	287	14 %	1,250	913	37 %
4	Recovery of insurance acquisition cashflows	189	201	157	141	127	49 %	688	432	59 %
5	Contracts under PAA	239	223	228	217	231	3 %	907	877	3 %
6	Insurance revenue	1,102	1,089	1,024	1,024	997	11 %	4,239	3,748	13 %
7	Incurred claims and other insurance service expenses	(390)	(415)	(365)	(380)	(400)	3 %	(1,550)	(1,659)	7 %
8	Losses and reversal of losses on onerous contracts (future service)	(26)	13	(11)	(6)	97	-	(30)	99	-
9	Changes to liabilities for incurred claims (past service)	(23)	(25)	(24)	(21)	(11)	(109)%	(93)	(54)	(72)%
10	Amortization of insurance acquisition cashflows	(233)	(251)	(207)	(184)	(176)	(32)%	(875)	(621)	(41)%
11	Insurance service expenses	(672)	(678)	(607)	(591)	(490)	(37)%	(2,548)	(2,235)	(14)%
12	Allocation of reinsurance premium	(107)	(98)	(107)	(105)	(119)	10 %	(417)	(369)	(13)%
13	Amounts recovered from reinsurers	67	88	70	78	85	(21)%	303	294	3 %
14	Net expenses from reinsurance contract held	(40)	(10)	(37)	(27)	(34)	(18)%	(114)	(75)	(52)%
15	Total insurance service result	390	401	380	406	473	(18)%	1,577	1,438	10 %
16	Investment income	1,005	910	849	807	810	24 %	3,571	3,144	14 %
17	Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities	(55)	473	881	804	836	-	2,103	2,000	5 %
18	Investment expenses	(14)	(14)	(15)	(15)	(8)	(75)%	(58)	(57)	(2)%
19	Net investment income (loss)	936	1,369	1,715	1,596	1,638	(43)%	5,616	5,087	10 %
20	Insurance finance income (expense) and effect of movement in foreign exchange rates	(1,355)	(304)	(1,793)	(1,905)	(1,350)	(0)%	(5,357)	(4,766)	(12)%
21	Reinsurance finance income (expense) and effect of movement in foreign exchange rates	566	(656)	223	298	(111)	-	431	(77)	-
22	Interest on required surplus	56	57	56	57	33	70 %	226	136	66 %
23	Decrease (increase) in investment contract liabilities	(3)	6	(4)	(6)	(1)	(200)%	(7)	(28)	75 %
24	Investment income related to segregated fund net assets	(370)	596	239	982	855	-	1,447	1,453	(0)%
25	Financial changes related to insurance and investment contract liabilities for account of segregated fund holders	370	(596)	(239)	(982)	(855)	-	(1,447)	(1,453)	0 %
26	Segregated fund related investment result	-	-	-	-	-	-	-	-	-
27	Total investment result	200	472	197	40	209	(4)%	909	352	158 %
28	Other revenue	56	(30)	46	41	(11)	-	113	50	126 %
29	General expenses	(80)	(62)	(58)	(41)	(43)	(86)%	(241)	(164)	(47)%
30	Commissions related to non-insurance contracts	(2)	(1)	(3)	-	(2)	0 %	(6)	(7)	14 %
31	Interest expense	(6)	(4)	(5)	(5)	(2)	(200)%	(20)	(8)	(150)%
32	Net income (loss) before income taxes	558	776	557	441	624	(11)%	2,332	1,661	40 %
33	Income tax (expense) recovery	(111)	(29)	(84)	(111)	(81)	(37)%	(335)	(327)	(2)%
34	Net income (loss) net of income taxes	447	747	473	330	543	(18)%	1,997	1,334	50 %
35	Less: net income (loss) attributed to non-controlling interests	13	95	29	40	28	(54)%	177	105	69 %
36	Less: net income (loss) attributed to participating policyholders	17	46	20	20	63	(73)%	103	234	(56)%
37	Net income (loss) attributed to shareholders	417	606	424	270	452	(8)%	1,717	995	73 %
38	Net income (loss) attributed to shareholders CER	417	610	423	273	454	(8)%	1,723	1,010	71 %

Canada

Canada

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Shareholders' Earnings Analysis

1	Insurance	295	320	307	266	258	14 %	1,188	1,101	8 %
2	Annuities	51	51	55	53	48	6 %	210	204	3 %
3	Manulife Bank	44	41	40	45	46	(4)%	170	182	(7)%
4	Total core earnings (loss)	390	412	402	364	352	11 %	1,568	1,487	5 %
5	Items excluded from core earnings									
6	Market experience gains (losses)	55	16	(364)	(91)	9		(384)	(341)	
7	Changes in actuarial methods and assumptions that flow directly through income	-	2	-	-	4		2	41	
8	Restructuring charge	(6)	-	-	-	-		(6)	-	
9	Reinsurance transactions, tax-related items and other	-	-	41	-	-		41	4	
10	Net income attributed to shareholders	439	430	79	273	365	20 %	1,221	1,191	3 %

Growth Metrics

11	Individual Insurance	173	132	109	109	107	62 %	523	564	(7)%
12	Group Insurance	143	155	352	273	203	(30)%	923	644	43 %
13	Annuities	60	56	59	68	53	13 %	243	201	21 %
14	Total Annualized premium equivalent sales	376	343	520	450	363	4 %	1,689	1,409	20 %
15	Retail segregated fund products ¹	528	473	476	585	387	36 %	2,062	1,655	25 %
16	Fixed Products	78	88	104	101	146	(47)%	371	357	4 %
17	Total Annuities Sales ²	606	561	580	686	533	14 %	2,433	2,012	21 %
18	New Business CSM	116	95	76	70	70	66 %	357	224	59 %
19	New Business Value	168	143	159	157	139	21 %	627	490	28 %
20	General funds, excluding Manulife Bank net lending assets	80,423	81,874	77,422	84,075	86,135	(7)%	80,423	86,135	(7)%
21	Manulife Bank net lending assets ³	26,718	26,371	26,045	25,420	25,321	6 %	26,718	25,321	6 %
22	Segregated funds	38,099	37,902	36,595	37,218	36,085	6 %	38,099	36,085	6 %
23	Total Assets under management	145,240	146,147	140,062	146,713	147,541	(2)%	145,240	147,541	(2)%
24	Manulife Bank Average Net Lending Assets ³	26,545	26,208	25,733	25,371	25,222	5 %	26,020	25,050	4 %

¹ Retail segregated fund products include guarantees. These products are also referred to as variable annuities.

² Annuities sales is comprised of 100% regular premiums/deposits sales and 100% single premium/deposit sales.

³ This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Canada

(Canadian \$ in millions, unaudited)

	2024	2024	2024	2024	2023	2024 Q4	YTD	YTD	YTD 2024
	Q4	Q3	Q2	Q1	Q4	vs.	2024	2023	vs.
						2023 Q4			YTD 2023

Drivers of Earnings - Core

1	Risk adjustment release	34	33	39	38	36	(6)%	144	145	(1)%
2	CSM recognized for service provided	88	86	79	87	84	5%	340	316	8%
3	Expected earnings on short-term insurance business	150	180	156	144	140	7%	630	529	19%
4	Expected earnings on insurance contracts	272	299	274	269	260	5%	1,114	990	13%
5	Impact of new insurance business	(2)	-	(2)	(3)	(9)	78%	(7)	(17)	59%
6	Insurance experience gains (losses)	54	39	54	(4)	1	nm	143	88	63%
7	Other	2	1	-	1	3	(33)%	4	6	(33)%
8	Core Net Insurance Service Result	326	339	326	263	255	28%	1,254	1,067	18%
9	Expected investment earnings	104	110	105	112	103	1%	431	486	(11)%
10	Change in expected credit loss	(7)	-	19	4	(2)	(250)%	16	(26)	-
11	Interest on required surplus	33	34	34	34	36	(8)%	135	146	(8)%
12	Other	1	2	(2)	(1)	1	0%	-	8	(100)%
13	Core Net Investment Result	131	146	156	149	138	(5)%	582	614	(5)%
14	Core Manulife Bank	60	57	57	61	64	(6)%	235	249	(6)%
15	Non-directly attributable expenses	(32)	(32)	(32)	(23)	(21)	(52)%	(119)	(79)	(51)%
16	Other	2	6	2	5	3	(33)%	15	14	7%
17	Other core earnings	(30)	(26)	(30)	(18)	(18)	(67)%	(104)	(65)	(60)%
18	Total core earnings (pre-tax)	487	516	509	455	439	11%	1,967	1,865	5%
19	Core income tax (expense) recovery	(97)	(104)	(107)	(91)	(87)	(11)%	(399)	(378)	(6)%
20	Total core earnings (post-tax)	390	412	402	364	352	11%	1,568	1,487	5%
21	Items excluded from core earnings									
22	Market experience gains (losses)	55	16	(364)	(91)	9		(384)	(341)	
23	Changes in actuarial methods and assumptions that flow directly through income	-	2	-	-	4		2	41	
24	Restructuring charge	(6)	-	-	-	-		(6)	-	
25	Reinsurance transactions, tax-related items and other	-	-	41	-	-		41	4	
26	Net income (loss) attributed to shareholders	439	430	79	273	365	20%	1,221	1,191	3%

Canada

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Changes in Contractual Service Margin, net of non-controlling interests

1	CSM Opening Balance net of non-controlling interests (pre-tax)	4,036	3,769	4,205	4,060	3,662	10 %	4,060	3,675	10 %
2	Impact of new insurance business	116	95	76	70	70	66 %	357	224	59 %
3	Expected movements related to finance income or expenses	47	43	42	51	52	(10)%	183	164	12 %
4	CSM recognized for service provided	(112)	(111)	(104)	(111)	(110)	(2)%	(438)	(395)	(11)%
5	Insurance experience gains (losses) and other	13	(22)	(5)	16	34	(62)%	2	78	(97)%
6	Organic CSM Movement	64	5	9	26	46	39 %	104	71	46 %
7	Changes in actuarial methods and assumptions that adjust the CSM	-	222	-	-	213	(100)%	222	355	(37)%
8	Effect of movement in exchange rates	-	(1)	1	-	-		-	-	
9	Impact of markets	9	41	(233)	119	88	(90)%	(64)	(118)	46 %
10	Reinsurance transactions, tax-related items and other	-	-	(213)	-	51	(100)%	(213)	77	-
11	Inorganic CSM Movement	9	262	(445)	119	352	(97)%	(55)	314	-
12	Total CSM movement	73	267	(436)	145	398	(82)%	49	385	(87)%
13	CSM Closing Balance, net of non-controlling interests (pre-tax)	4,109	4,036	3,769	4,205	4,060	1 %	4,109	4,060	1 %

Canada

(Canadian \$ in millions, unaudited)

	2024	2024	2024	2024	2023	2024 Q4	YTD	YTD	YTD 2024
	Q4	Q3	Q2	Q1	Q4	vs.	2024	2023	vs.
						2023 Q4			YTD 2023

Income Statement

1	Expected incurred claims and other insurance service result	720	711	705	709	710	1 %	2,845	2,792	2 %
2	Change in risk adjustment for non-financial risk expired	68	64	71	71	69	(1)%	274	249	10 %
3	CSM recognized for service provided	135	131	120	125	121	12 %	511	435	17 %
4	Recovery of insurance acquisition cashflows	61	57	53	47	44	39 %	218	151	44 %
5	Contracts under PAA	1,374	1,367	1,364	1,343	1,317	4 %	5,448	4,992	9 %
6	Insurance revenue	2,358	2,330	2,313	2,295	2,261	4 %	9,296	8,619	8 %
7	Incurred claims and other insurance service expenses	(2,487)	(2,423)	(2,442)	(2,437)	(2,388)	(4)%	(9,789)	(8,618)	(14)%
8	Losses and reversal of losses on onerous contracts (future service)	(3)	44	(3)	(6)	30	-	32	26	23 %
9	Changes to liabilities for incurred claims (past service)	720	692	703	652	604	19 %	2,767	1,951	42 %
10	Amortization of insurance acquisition cashflows	(203)	(184)	(174)	(174)	(172)	(18)%	(735)	(682)	(8)%
11	Insurance service expenses	(1,973)	(1,871)	(1,916)	(1,965)	(1,926)	(2)%	(7,725)	(7,323)	(5)%
12	Allocation of reinsurance premium	(439)	(434)	(415)	(387)	(391)	(12)%	(1,675)	(1,515)	(11)%
13	Amounts recovered from reinsurers	384	338	361	341	362	6 %	1,424	1,412	1 %
14	Net expenses from reinsurance contract held	(55)	(96)	(54)	(46)	(29)	(90)%	(251)	(103)	(144)%
15	Total insurance service result	330	363	343	284	306	8 %	1,320	1,193	11 %
16	Investment income	1,287	1,185	1,107	1,189	1,223	5 %	4,768	4,600	4 %
17	Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities	(12)	794	(435)	2	1,130	-	349	394	(11)%
18	Investment expenses	(23)	(18)	(21)	(21)	(26)	12 %	(83)	(92)	10 %
19	Net investment income (loss)	1,252	1,961	651	1,170	2,327	(46)%	5,034	4,902	3 %
20	Insurance finance income (expense) and effect of movement in foreign exchange rates	(722)	(1,495)	(703)	(730)	(1,857)	61 %	(3,650)	(3,315)	(10)%
21	Reinsurance finance income (expense) and effect of movement in foreign exchange rates	71	81	199	(5)	27	163 %	346	57	507 %
22	Interest on required surplus	33	34	34	34	36	(8)%	135	146	(8)%
23	Decrease (increase) in investment contract liabilities	(22)	(18)	(20)	(16)	(22)	0 %	(76)	(73)	(4)%
24	Investment income related to segregated fund net assets	1,211	2,343	349	2,449	2,888	(58)%	6,352	4,618	38 %
25	Financial changes related to insurance and investment contract liabilities for account of segregated fund holders	(1,211)	(2,343)	(349)	(2,449)	(2,888)	58 %	(6,352)	(4,618)	(38)%
26	Segregated fund related investment result	-	-	-	-	-	-	-	-	-
27	Total investment result	612	563	161	453	511	20 %	1,789	1,717	4 %
28	Other revenue	72	74	73	75	75	(4)%	294	272	8 %
29	General expenses	(162)	(154)	(155)	(142)	(136)	(19)%	(613)	(514)	(19)%
30	Commissions related to non-insurance contracts	(16)	(15)	(15)	(18)	(12)	(33)%	(64)	(55)	(16)%
31	Interest expense	(257)	(253)	(266)	(271)	(246)	(4)%	(1,047)	(1,004)	(4)%
32	Net income (loss) before income taxes	579	578	141	381	498	16 %	1,679	1,609	4 %
33	Income tax (expense) recovery	(117)	(114)	(39)	(83)	(116)	(1)%	(353)	(373)	5 %
34	Net income (loss) net of income taxes	462	464	102	298	382	21 %	1,326	1,236	7 %
35	Less: net income (loss) attributed to non-controlling interests	-	-	-	-	-	-	-	-	-
36	Less: net income (loss) attributed to participating policyholders	23	34	23	25	17	35 %	105	45	133 %
37	Net income (loss) attributed to shareholders	439	430	79	273	365	20 %	1,221	1,191	3 %



U.S.

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Shareholders' Earnings Analysis

1	U.S. Insurance	256	268	254	286	300	(15)%	1,064	1,133	(6)%	
2	U.S. Annuities	38	34	49	49	49	(22)%	170	171	(1)%	
3	Total core earnings (loss)	294	302	303	335	349	(16)%	1,234	1,304	(5)%	
4	Items excluded from core earnings										
5	Market experience gains (losses)	(221)	(149)	(205)	(396)	(204)		(971)	(887)		
6	Changes in actuarial methods and assumptions that flow directly through income	-	(148)	-	-	19		(148)	98		
7	Restructuring charge	-	-	-	-	-		-	-		
8	Reinsurance transactions, tax-related items and other	-	-	-	(19)	(18)		(19)	(42)		
9	Net income (loss) attributed to shareholders	73	5	98	(80)	146	(50)%	96	473	(80)%	

Growth Metrics

10	Annualized Premium Equivalent Sales	151	97	93	113	141	7 %	454	416	9 %
11	New Business CSM	100	52	54	72	105	(5)%	278	292	(5)%
12	New Business Value	63	34	41	37	54	17 %	175	153	14 %
13	General funds	95,142	99,311	95,335	95,988	101,592	(6)%	95,142	101,592	(6)%
14	Segregated funds	53,845	55,454	53,313	53,609	52,014	4 %	53,845	52,014	4 %
15	Total Assets under management	148,987	154,765	148,648	149,597	153,606	(3)%	148,987	153,606	(3)%

Canadian \$ in millions - Key Metrics

16	Core earnings	412	411	415	452	474	(13)%	1,690	1,759	(4)%
17	Items excluded from core earnings	(309)	(406)	(280)	(560)	(276)	(12)%	(1,555)	(1,120)	(39)%
18	Net income (loss) attributed to shareholders	103	5	135	(108)	198	(48)%	135	639	(79)%
19	Annualized Premium Equivalent Sales	211	132	128	152	192	10 %	623	562	11 %
20	New Business CSM	140	71	74	97	142	(1)%	382	394	(3)%
21	New Business Value	89	45	58	49	74	20 %	241	207	16 %
22	Total assets under management	214,273	209,080	203,403	202,443	202,544	6 %	214,273	202,544	6 %

	2024	2024	2024	2024	2023	2024 Q4	YTD	YTD	YTD 2024
	Q4	Q3	Q2	Q1	Q4	vs.	2024	2023	vs.
						2023 Q4			YTD 2023

Drivers of Earnings - Core

1	Risk adjustment release	55	58	68	68	77	(29)%	249	302	(18)%
2	CSM recognized for service provided	41	40	61	65	83	(51)%	207	283	(27)%
3	Expected earnings on short-term insurance business	-	-	-	-	-	-	-	-	-
4	Expected earnings on insurance contracts	96	98	129	133	160	(40)%	456	585	(22)%
5	Impact of new insurance business	1	(3)	(1)	(5)	(4)	-	(8)	(24)	67 %
6	Insurance experience gains (losses)	12	29	(42)	(40)	(23)	-	(41)	(75)	45 %
7	Other	(1)	7	(2)	(1)	(5)	80 %	3	5	(40)%
8	Core Net Insurance Service Result	108	131	84	87	128	(16)%	410	491	(16)%
9	Expected investment earnings	236	253	277	270	293	(19)%	1,036	1,173	(12)%
10	Change in expected credit loss	(1)	(30)	(20)	12	-	-	(39)	(164)	76 %
11	Interest on required surplus	41	41	40	41	35	17 %	163	139	17 %
12	Other	(1)	4	3	(4)	(11)	91 %	2	(15)	-
13	Core Net Investment Result	275	268	300	319	317	(13)%	1,162	1,133	3 %
14	Non-directly attributable expenses	(30)	(30)	(23)	(15)	(21)	(43)%	(98)	(67)	(46)%
15	Other	11	15	12	20	8	38 %	58	45	29 %
16	Other core earnings	(19)	(15)	(11)	5	(13)	(46)%	(40)	(22)	(82)%
17	Total core earnings (pre-tax)	364	384	373	411	432	(16)%	1,532	1,602	(4)%
18	Core income tax (expense) recovery	(70)	(82)	(70)	(76)	(83)	16 %	(298)	(298)	0 %
19	Total core earnings (post-tax)	294	302	303	335	349	(16)%	1,234	1,304	(5)%
20	Items excluded from core earnings									
21	Market experience gains (losses)	(221)	(149)	(205)	(396)	(204)		(971)	(887)	
22	Changes in actuarial methods and assumptions that flow directly through income	-	(148)	-	-	19		(148)	98	
23	Restructuring charge	-	-	-	-	-		-	-	
24	Reinsurance transactions, tax-related items and other	-	-	-	(19)	(18)		(19)	(42)	
25	Net income (loss) attributed to shareholders	73	5	98	(80)	146	(50)%	96	473	(80)%

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
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Drivers of Earnings - Core

1	Risk adjustment release	76	79	92	93	105	(28)%	(29)%	340	408	(17)%	(18)%
2	CSM recognized for service provided	58	55	84	87	113	(49)%	(51)%	284	382	(26)%	(27)%
3	Expected earnings on short-term insurance business	-	-	-	-	-	-	-	-	-	-	-
4	Expected earnings on insurance contracts	134	134	176	180	218	(39)%	(40)%	624	790	(21)%	(22)%
5	Impact of new insurance business	1	(4)	(2)	(6)	(5)	-	-	(11)	(32)	66 %	67 %
6	Insurance experience gains (losses)	17	40	(57)	(55)	(31)	-	-	(55)	(101)	46 %	45 %
7	Other	(1)	10	(3)	(2)	(8)	88 %	80 %	4	5	(20)%	(40)%
8	Core Net Insurance Service Result	151	180	114	117	174	(13)%	(16)%	562	662	(15)%	(16)%
9	Expected investment earnings	329	346	379	364	399	(18)%	(19)%	1,418	1,583	(10)%	(12)%
10	Change in expected credit loss	(1)	(41)	(27)	16	(1)	0 %	-	(53)	(221)	76 %	76 %
11	Interest on required surplus	57	55	56	55	47	21 %	17 %	223	187	19 %	17 %
12	Other	-	5	3	(5)	(14)	100 %	91 %	3	(20)	-	-
13	Core Net Investment Result	385	365	411	430	431	(11)%	(13)%	1,591	1,529	4 %	3 %
14	Non-directly attributable expenses	(43)	(41)	(31)	(20)	(28)	(54)%	(43)%	(135)	(90)	(50)%	(46)%
15	Other	17	19	16	28	10	70 %	38 %	80	60	33 %	29 %
16	Other core earnings	(26)	(22)	(15)	8	(18)	(44)%	(46)%	(55)	(30)	(83)%	(82)%
17	Total core earnings (pre-tax)	510	523	510	555	587	(13)%	(16)%	2,098	2,161	(3)%	(4)%
18	Core income tax (expense) recovery	(98)	(112)	(95)	(103)	(113)	13 %	16 %	(408)	(402)	(1)%	0 %
19	Total core earnings (post-tax)	412	411	415	452	474	(13)%	(16)%	1,690	1,759	(4)%	(5)%
20	Items excluded from core earnings											
21	Market experience gains (losses)	(309)	(204)	(280)	(534)	(279)			(1,327)	(1,196)		
22	Changes in actuarial methods and assumptions that flow directly through income	-	(202)	-	-	26			(202)	132		
23	Restructuring charge	-	-	-	-	-			-	-		
24	Reinsurance transactions, tax-related items and other	-	-	-	(26)	(23)			(26)	(56)		
25	Net income (loss) attributed to shareholders	103	5	135	(108)	198	(48)%	(50)%	135	639	(79)%	(80)%

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Changes in Contractual Service Margin, net of non-controlling interests

1	CSM Opening Balance net of non-controlling interests (pre-tax)	1,606	2,572	2,691	2,828	2,695	(40)%	2,828	3,053	(7)%
2	Impact of new insurance business	100	52	54	72	105	(5)%	278	292	(5)%
3	Expected movements related to finance income or expenses	17	14	24	28	23	(26)%	83	102	(19)%
4	CSM recognized for service provided	(41)	(40)	(61)	(65)	(83)	51 %	(207)	(283)	27 %
5	Insurance experience gains (losses) and other	(6)	(87)	(32)	15	17	-	(110)	(23)	(378)%
6	Organic CSM Movement	70	(61)	(15)	50	62	13 %	44	88	(50)%
7	Changes in actuarial methods and assumptions that adjust the CSM	-	(901)	-	-	57	(100)%	(901)	(390)	(131)%
8	Effect of movement in exchange rates	-	-	-	-	-	-	-	-	-
9	Impact of markets	39	(4)	17	72	14	179 %	124	77	61 %
10	Reinsurance transactions, tax-related items and other	-	-	(121)	(259)	-	-	(380)	-	-
11	Inorganic CSM Movement	39	(905)	(104)	(187)	71	(45)%	(1,157)	(313)	(270)%
12	Total CSM movement	109	(966)	(119)	(137)	133	(18)%	(1,113)	(225)	(395)%
13	CSM Closing Balance, net of non-controlling interests (pre-tax)	1,715	1,606	2,572	2,691	2,828	(39)%	1,715	2,828	(39)%

Changes in Contractual Service Margin, net of non-controlling interests in Canadian \$ in millions

14	CSM Opening Balance net of non-controlling interests (pre-tax)	2,171	3,522	3,649	3,738	3,651	(41)%	3,738	4,136	(10)%
15	Impact of new insurance business	140	71	74	97	142	(1)%	382	394	(3)%
16	Expected movements related to finance income or expenses	25	19	34	37	31	(19)%	115	137	(16)%
17	CSM recognized for service provided	(59)	(54)	(83)	(88)	(113)	48 %	(284)	(382)	26 %
18	Insurance experience gains (losses) and other	(8)	(119)	(44)	20	25	-	(151)	(29)	(421)%
19	Organic CSM Movement	98	(83)	(19)	66	85	15 %	62	120	(48)%
20	Changes in actuarial methods and assumptions that adjust the CSM	-	(1,228)	-	-	78	(100)%	(1,228)	(522)	(135)%
21	Effect of movement in exchange rates	145	(33)	32	88	(94)	-	232	(98)	-
22	Impact of markets	54	(7)	24	96	19	184 %	167	103	62 %
23	Reinsurance transactions, tax-related items and other	-	-	(164)	(339)	(1)	100 %	(503)	(1)	nm
24	Inorganic CSM Movement	199	(1,268)	(108)	(155)	2	nm	(1,332)	(518)	(157)%
25	Total CSM movement	297	(1,351)	(127)	(89)	87	241 %	(1,270)	(398)	(219)%
26	CSM Closing Balance, net of non-controlling interests (pre-tax)	2,468	2,171	3,522	3,649	3,738	(34)%	2,468	3,738	(34)%

	2024	2024	2024	2024	2023	2024 Q4	YTD	YTD	YTD 2024
	Q4	Q3	Q2	Q1	Q4	vs.	2024	2023	vs.
						2023 Q4			YTD 2023

Income Statement

1	Expected incurred claims and other insurance service result	1,846	1,873	1,790	1,828	1,787	3 %	7,337	6,623	11 %
2	Change in risk adjustment for non-financial risk expired	114	117	132	135	132	(14)%	498	469	6 %
3	CSM recognized for service provided	91	91	85	84	87	5 %	351	372	(6)%
4	Recovery of insurance acquisition cashflows	38	35	35	31	28	36 %	139	89	56 %
5	Contracts under PAA	-	-	-	-	-	-	-	-	-
6	Insurance revenue	2,089	2,116	2,042	2,078	2,034	3 %	8,325	7,553	10 %
7	Incurred claims and other insurance service expenses	(1,985)	(1,441)	(1,785)	(1,772)	(1,725)	(15)%	(6,983)	(6,506)	(7)%
8	Losses and reversal of losses on onerous contracts (future service)	(75)	(464)	(38)	(62)	(33)	(127)%	(639)	(186)	(244)%
9	Changes to liabilities for incurred claims (past service)	(32)	7	-	-	-	-	(25)	-	-
10	Amortization of insurance acquisition cashflows	(41)	(35)	(34)	(33)	(28)	(46)%	(143)	(89)	(61)%
11	Insurance service expenses	(2,133)	(1,933)	(1,857)	(1,867)	(1,786)	(19)%	(7,790)	(6,781)	(15)%
12	Allocation of reinsurance premium	(1,052)	(980)	(968)	(1,013)	(821)	(28)%	(4,013)	(3,311)	(21)%
13	Amounts recovered from reinsurers	913	1,044	898	890	716	28 %	3,745	2,988	25 %
14	Net expenses from reinsurance contract held	(139)	64	(70)	(123)	(105)	(32)%	(268)	(323)	17 %
15	Total insurance service result	(183)	247	115	88	143	-	267	449	(41)%
16	Investment income	1,291	1,094	1,099	1,110	1,267	2 %	4,594	4,082	13 %
17	Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities	(348)	163	(160)	(419)	194	-	(764)	(49)	nm
18	Investment expenses	(165)	(69)	(77)	(60)	(146)	(13)%	(371)	(298)	(24)%
19	Net investment income (loss)	778	1,188	862	631	1,315	(41)%	3,459	3,735	(7)%
20	Insurance finance income (expense) and effect of movement in foreign exchange rates	(560)	(1,351)	(1,072)	(878)	(1,402)	60 %	(3,861)	(3,596)	(7)%
21	Reinsurance finance income (expense) and effect of movement in foreign exchange rates	43	(116)	186	20	105	(59)%	133	5	nm
22	Interest on required surplus	41	41	40	41	35	17 %	163	139	17 %
23	Decrease (increase) in investment contract liabilities	(38)	16	(12)	(29)	-	-	(63)	(111)	43 %
24	Investment income related to segregated fund net assets	(710)	3,094	637	2,724	4,928	-	5,745	7,339	(22)%
25	Financial changes related to insurance and investment contract liabilities for account of segregated fund holders	710	(3,094)	(637)	(2,724)	(4,928)	-	(5,745)	(7,339)	22 %
26	Segregated fund related investment result	-	-	-	-	-	-	-	-	-
27	Total investment result	264	(222)	4	(215)	53	398 %	(169)	172	-
28	Other revenue	32	19	20	29	6	433 %	100	59	69 %
29	General expenses	(32)	(30)	(24)	(15)	(20)	(60)%	(101)	(117)	14 %
30	Commissions related to non-insurance contracts	1	1	2	1	1	0 %	5	4	25 %
31	Interest expense	(2)	(2)	(3)	(2)	(3)	33 %	(9)	(11)	18 %
32	Net income (loss) before income taxes	80	13	114	(114)	180	(56)%	93	556	(83)%
33	Income tax (expense) recovery	(7)	(8)	(16)	34	(34)	79 %	3	(83)	-
34	Net income (loss) net of income taxes	73	5	98	(80)	146	(50)%	96	473	(80)%
35	Less: net income (loss) attributed to non-controlling interests	-	-	-	-	-	-	-	-	-
36	Less: net income (loss) attributed to participating policyholders	-	-	-	-	-	-	-	-	-
37	Net income (loss) attributed to shareholders	73	5	98	(80)	146	(50)%	96	473	(80)%

Global Wealth and Asset Management

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(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
Income Statement											
Revenue											
Fee income	2,005	1,875	1,809	1,750	1,688	19 %	17 %	7,439	6,709	11 %	10 %
Investment income	78	226	138	140	230	(66)%	(67)%	582	432	35 %	35 %
Total revenue	2,083	2,101	1,947	1,890	1,918	9 %	7 %	8,021	7,141	12 %	11 %
General expenses	883	795	828	743	793	11 %		3,249	2,931	11 %	
Commissions	380	360	351	346	326	17 %		1,437	1,306	10 %	
Investment and other expenses	401	427	385	375	375	7 %		1,588	1,407	13 %	
Total expenses	1,664	1,582	1,564	1,464	1,494	11 %		6,274	5,644	11 %	
Net income (loss) before income taxes	419	519	383	426	424	(1)%		1,747	1,497	17 %	
Income tax (expense) recovery	(35)	(20)	(32)	(61)	(58)	40 %		(148)	(198)	25 %	
Net income (loss) net of income taxes	384	499	351	365	366	5 %		1,599	1,299	23 %	
Less: net income (loss) attributed to non-controlling interests	-	1	1	-	1	(100)%		2	2	0 %	
Net income (loss) attributed to shareholders	384	498	350	365	365	5 %	3 %	1,597	1,297	23 %	22 %
Net income (loss) attributed to shareholders CER	384	508	359	377	374		3 %	1,628	1,336		22 %
Shareholders' Earnings Analysis											
Revenue											
Fee income	2,009	1,872	1,809	1,750	1,688	19 %		7,440	6,709	11 %	
Investment income	131	183	139	123	154	(15)%		576	394	46 %	
Total core revenue ¹	2,140	2,055	1,948	1,873	1,842	16 %		8,016	7,103	13 %	
General expenses	817	763	767	737	733	11 %		3,084	2,865	8 %	
Commissions	380	360	351	346	326	17 %		1,437	1,306	10 %	
Investment and other expenses	401	427	385	375	375	7 %		1,588	1,407	13 %	
Total core expenses	1,598	1,550	1,503	1,458	1,434	11 %		6,109	5,578	10 %	
Core income tax (expense) recovery	(61)	(6)	(46)	(58)	(55)	(11)%		(171)	(204)	16 %	
Core earnings	481	499	399	357	353	36 %	34 %	1,736	1,321	31 %	30 %
Core earnings CER	481	509	407	366	360		34 %	1,763	1,353		30 %
Items excluded from core earnings											
Market experience gains (losses)	(23)	28	(7)	6	51			4	10		
Restructuring charge	(46)	(20)	-	-	(36)			(66)	(36)		
Tax-related items and other	(28)	(9)	(42)	2	(3)			(77)	2		
Net income (loss) attributed to shareholders	384	498	350	365	365	5 %	3 %	1,597	1,297	23 %	22 %
Net income (loss) attributed to shareholders CER	384	508	359	377	374		3 %	1,628	1,336		22 %
Core EBITDA ¹	611	572	513	477	474	29 %	27 %	2,173	1,771	23 %	22 %
Core EBITDA CER ¹	611	583	520	490	481		27 %	2,204	1,810		22 %
Amortization of deferred acquisition costs and other depreciation	49	48	49	42	45	9 %		188	166	13 %	
Amortization of deferred sales commissions	20	19	19	20	21	(5)%		78	80	(3)%	
Total depreciation and amortization	69	67	68	62	66	5 %		266	246	8 %	
Core earnings before income taxes	542	505	445	415	408	33 %		1,907	1,525	25 %	
Core income tax (expense) recovery	(61)	(6)	(46)	(58)	(55)	(11)%		(171)	(204)	16 %	
Core earnings	481	499	399	357	353	36 %	34 %	1,736	1,321	31 %	30 %
Core EBITDA Margin ²	28.6%	27.8%	26.3%	25.5%	25.7%	290 bps		27.1%	24.9%	220 bps	
Net fee income yield (bps) ²	43.9	42.4	42.5	42.8	43.6	0.3 bps		43.0	44.2	-1.2 bps	
Total deferred acquisition costs and deferred sales commissions	1,217	1,142	1,153	1,140	1,109	10 %		1,217	1,109	10 %	

¹ This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information

² This item is a non-GAAP ratio. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

Global Wealth and Asset Management

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER	
Core earnings by Business Line												
1	Retirement	281	304	226	202	203	38 %	36 %	1,013	745	36 %	35 %
2	Retail	161	154	135	131	127	27 %	25 %	581	502	16 %	15 %
3	Institutional Asset Management	39	41	38	24	23	70 %	61 %	142	74	92 %	88 %
4	Core earnings	481	499	399	357	353	36 %	34 %	1,736	1,321	31 %	30 %
Core EBITDA by Business line												
5	Retirement	330	320	284	265	265	25 %	22 %	1,199	957	25 %	24 %
6	Retail	214	200	181	178	175	22 %	21 %	773	704	10 %	9 %
7	Institutional Asset Management	67	52	48	34	34	97 %	94 %	201	110	83 %	79 %
8	Core EBITDA	611	572	513	477	474	29 %	27 %	2,173	1,771	23 %	22 %
Core earnings by Geographic Source												
9	Asia	157	157	138	108	109	44 %	40 %	560	404	39 %	37 %
10	Canada	108	107	85	90	100	8 %	8 %	390	378	3 %	3 %
11	U.S.	216	235	176	159	144	50 %	46 %	786	539	46 %	44 %
12	Core earnings	481	499	399	357	353	36 %	34 %	1,736	1,321	31 %	30 %
Core EBITDA by Geographic Source												
13	Asia	167	157	144	139	135	24 %	21 %	607	505	20 %	19 %
14	Canada	160	157	133	139	152	5 %	5 %	589	582	1 %	1 %
15	U.S.	284	258	236	199	187	52 %	48 %	977	684	43 %	41 %
16	Core EBITDA	611	572	513	477	474	29 %	27 %	2,173	1,771	23 %	22 %

Global Wealth and Asset Management

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
Assets Under Management and Administration											
1	Total WAM-managed Assets under management and administration¹					19 %	12 %	1,257,837	1,054,977	19 %	12 %
2	Less: Assets managed on behalf of other segments ²					10 %		(226,752)	(205,814)	10 %	
3	Assets under management and administration⁷					21 %	14 %	1,031,085	849,163	21 %	14 %
4	Assets under management and administration CER						14 %	1,031,085	902,053		14 %
5	Assets under administration ³					22 %	14 %	222,614	182,046	22 %	14 %
Total WAM-Managed Assets Under Management and Administration by Business Line											
6	Retirement					21 %	13 %	521,979	431,601	21 %	13 %
7	Retail					17 %	11 %	431,047	368,843	17 %	11 %
8	Institutional Asset Management					20 %	13 %	304,811	254,533	20 %	13 %
9	Total WAM-managed Assets under management and administration					19 %	12 %	1,257,837	1,054,977	19 %	12 %
Assets Under Management and Administration by Business Line											
10	Retirement					21 %	13 %	521,979	431,601	21 %	13 %
11	Retail					19 %	13 %	348,938	292,629	19 %	13 %
12	Institutional Asset Management ⁴					28 %	22 %	160,168	124,933	28 %	22 %
13	Assets under management and administration					21 %	14 %	1,031,085	849,163	21 %	14 %
Total WAM-Managed Assets Under Management and Administration by Geographic Source											
14	Asia					18 %	10 %	225,325	191,238	18 %	10 %
15	Canada					11 %	11 %	312,816	282,487	11 %	11 %
16	U.S. ⁵					24 %	14 %	719,696	581,252	24 %	14 %
17	Total WAM-managed Assets under management and administration					19 %	12 %	1,257,837	1,054,977	19 %	12 %
Assets Under Management and Administration by Geographic Source											
18	Asia					22 %	15 %	141,098	115,523	22 %	15 %
19	Canada					12 %	12 %	260,651	233,351	12 %	12 %
20	U.S. ⁵					26 %	15 %	629,336	500,289	26 %	15 %
21	Assets under management and administration					21 %	14 %	1,031,085	849,163	21 %	14 %
Assets Under Management and Administration by Asset Class⁶											
22	Equity					21 %	13 %	339,249	280,889	21 %	13 %
23	Fixed Income					20 %	13 %	252,011	210,574	20 %	13 %
24	Money Market					13 %	7 %	25,386	22,489	13 %	7 %
25	Asset Allocation					14 %	7 %	249,642	218,705	14 %	7 %
26	Balanced					20 %	18 %	60,150	49,921	20 %	18 %
27	Alternatives					20 %	12 %	108,785	90,353	20 %	12 %
28	WAM-managed Assets under management by Asset Class					19 %	11 %	1,035,223	872,931	19 %	11 %
29	Assets under administration					22 %	14 %	222,614	182,046	22 %	14 %
30	Total WAM-managed Assets under management and administration					19 %	12 %	1,257,837	1,054,977	19 %	12 %

¹ This item is a non-GAAP financial measure. See "Non-GAAP and Other Financial Measures" in the "Notes to Readers" section for more information.

² Reflects assets managed by WAM business units on behalf of other MFC segments.

³ Reflects WAM-sourced assets under administration included in Assets under management and administration.

⁴ Includes the third party institutional business of Manulife Investment Management ("MIM"); includes derivative notional associated with the Company's liability driven investment product ("LDI"); and excludes assets managed on behalf of other MFC segments.

⁵ U.S. business line includes Europe.

⁶ AUM by Asset Class includes all WAM managed assets under management, including assets managed by WAM business units on behalf of other MFC segments. Asset Allocation includes assets allocated to proprietary products.

⁷ Alternatives mainly includes Private Markets managed real estate, timber, private equity, infrastructure, agriculture, senior loans and other ALDA assets.

⁸ Q4 2024 includes seed capital investments AUM of \$1.4 billion.

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(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER					
Average Assets Under Management and Administration																
1	Total Average WAM-managed Assets under management and administration					1,239,202	1,179,687	1,143,436	1,087,930	1,020,606	21 %	19 %	1,160,954	1,017,845	14 %	13 %
2	Less: Average assets managed on behalf of other segments ¹					(223,748)	(216,684)	(210,375)	(208,093)	(203,900)	10 %		(214,867)	(205,183)	5 %	
3	Average assets under management and administration					1,015,454	963,003	933,061	879,837	816,706	24 %	21 %	946,087	812,662	16 %	15 %
4	Average assets under management and administration CER					1,015,454	982,977	948,929	904,275	836,519		21 %	962,087	836,108		15 %
5	Average assets under administration ²					213,892	203,072	195,119	187,368	174,051	23 %	21 %	199,597	174,470	14 %	14 %
Average WAM-Managed Assets Under Management and Administration by Business Line																
6	Retirement					510,553	482,782	467,982	445,804	416,792	22 %	20 %	475,750	413,245	15 %	14 %
7	Retail					431,471	407,893	395,388	384,305	352,789	22 %	19 %	405,164	355,552	14 %	13 %
8	Institutional Asset Management					297,178	289,012	280,066	257,821	251,025	18 %	16 %	280,040	249,048	12 %	11 %
9	Average WAM-managed Assets under management and administration					1,239,202	1,179,687	1,143,436	1,087,930	1,020,606	21 %	19 %	1,160,954	1,017,845	14 %	13 %
Average Assets Under Management and Administration by Business Line																
10	Retirement					510,553	482,782	467,982	445,804	416,792	22 %	20 %	475,750	413,245	15 %	14 %
11	Retail					349,599	328,121	317,117	306,750	278,414	26 %	22 %	325,721	279,839	16 %	15 %
12	Institutional Asset Management ³					155,302	152,100	147,962	127,283	121,500	28 %	26 %	144,616	119,578	21 %	20 %
13	Average assets under management and administration					1,015,454	963,003	933,061	879,837	816,706	24 %	21 %	946,087	812,662	16 %	15 %
Average WAM-Managed Assets Under Management and Administration by Geographic Source																
14	Asia					220,977	212,897	201,733	193,826	189,631	17 %	13 %	207,285	188,878	10 %	8 %
15	Canada					312,169	300,330	291,504	289,532	272,764	14 %	14 %	298,617	272,559	10 %	10 %
16	U.S. ⁴					706,056	666,460	650,199	604,572	558,211	26 %	23 %	655,052	556,408	18 %	16 %
17	Average WAM-managed Assets under management and administration					1,239,202	1,179,687	1,143,436	1,087,930	1,020,606	21 %	19 %	1,160,954	1,017,845	14 %	13 %
Average Assets Under Management and Administration by Geographic Source																
18	Asia					138,494	132,974	125,704	118,600	114,498	21 %	17 %	128,750	114,370	13 %	11 %
19	Canada					259,629	249,251	241,446	239,467	224,523	16 %	16 %	247,699	223,786	11 %	11 %
20	U.S. ⁴					617,331	580,778	565,911	521,770	477,685	29 %	25 %	569,638	474,506	20 %	18 %
21	Average assets under management and administration					1,015,454	963,003	933,061	879,837	816,706	24 %	21 %	946,087	812,662	16 %	15 %

¹ Reflects assets managed by WAM business units on behalf of other MFC segments.

² Reflects WAM-sourced assets under administration included in Assets under management and administration.

³ Includes the third party institutional business of Manulife Investment Management ("MIM"); includes derivative notional associated with the Company's liability driven investment product ("LDI"); and excludes assets managed on behalf other MFC segments.

⁴ U.S. business line includes Europe.

Global Wealth and Asset Management

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	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
Changes in Assets Under Management and Administration											
1 Beginning balance	990,856	943,922	911,441	849,163	806,748	23 %		849,163	782,340	9 %	
2 Assets acquired/(disposed)	-	-	18,670	-	(410)	100 %		18,670	(410)	-	
3 Gross flows ¹	43,520	41,288	41,442	45,444	35,148	24 %		171,694	143,389	20 %	
4 Canada Wealth non-proprietary product net flows ²	(6)	1,137	(379)	(392)	(361)	98 %		360	603	(40)%	
5 Exchange traded fund net flows ³	342	262	197	214	227	51 %		1,015	737	38 %	
6 Redemptions ¹	(42,618)	(37,460)	(41,178)	(38,543)	(36,298)	(17)%		(159,799)	(140,181)	(14)%	
7 Net Flows	1,238	5,227	82	6,723	(1,284)	-		13,270	4,548	192 %	
8 Investment income (loss) and other ^{1,5}	38,991	41,707	13,729	55,555	44,109	(12)%		149,982	62,685	139 %	
9 Ending balance	1,031,085	990,856	943,922	911,441	849,163	21 %	14 %	1,031,085	849,163	21 %	14 %
10 Total Net flows CER	1,238	5,347	181	6,980	(1,248)		-	13,746	4,637		196 %
11 Total Gross flows CER	43,520	42,176	42,316	46,838	36,010		21 %	174,850	147,106		19 %
Changes in Assets Under Management and Administration - Retirement											
12 Beginning balance	501,173	477,740	467,579	431,601	410,433	22 %		431,601	395,108	9 %	
13 Assets acquired/(disposed)	-	-	-	-	-	-		-	-	-	
14 Gross flows	14,834	16,042	14,880	17,390	13,274	12 %		63,146	55,351	14 %	
15 Redemptions	(16,723)	(15,411)	(16,150)	(14,155)	(15,750)	(6)%		(62,439)	(59,313)	(5)%	
16 Net Flows	(1,889)	631	(1,270)	3,235	(2,476)	24 %		707	(3,962)	-	
17 Investment income (loss) and other	22,695	22,802	11,431	32,743	23,644	(4)%		89,671	40,455	122 %	
18 Ending balance	521,979	501,173	477,740	467,579	431,601	21 %	13 %	521,979	431,601	21 %	13 %
Changes in Assets Under Management and Administration - Retail											
19 Beginning balance	335,570	318,269	316,406	292,629	278,372	21 %		292,629	271,351	8 %	
20 Assets acquired/(disposed)	-	-	-	-	-	-		-	-	-	
21 Gross flows	21,778	19,319	18,263	19,231	15,190	43 %		78,591	60,708	29 %	
22 Canada Wealth non-proprietary product net flows ²	(6)	1,137	(379)	(392)	(361)	98 %		360	603	(40)%	
23 Exchange traded fund net flows ³	342	262	197	214	227	51 %		1,015	737	38 %	
24 Redemptions	(20,765)	(16,817)	(18,159)	(17,377)	(16,011)	(30)%		(73,118)	(62,516)	(17)%	
25 Net Flows	1,349	3,901	(78)	1,676	(955)	-		6,848	(468)	-	
26 Investment income (loss) and other	12,019	13,400	1,941	22,101	15,212	(21)%		49,461	21,746	127 %	
27 Ending balance	348,938	335,570	318,269	316,406	292,629	19 %	13 %	348,938	292,629	19 %	13 %
Changes in Assets Under Management and Administration - Institutional Asset Management⁴											
28 Beginning balance	154,113	147,913	127,456	124,933	117,943	31 %		124,933	115,881	8 %	
29 Assets acquired/(disposed)	-	-	18,670	-	(410)	100 %		18,670	(410)	-	
30 Gross flows	6,908	5,927	8,299	8,823	6,684	3 %		29,957	27,330	10 %	
31 Redemptions	(5,130)	(5,232)	(6,869)	(7,011)	(4,537)	(13)%		(24,242)	(18,352)	(32)%	
32 Net Flows	1,778	695	1,430	1,812	2,147	(17)%		5,715	8,978	(36)%	
33 Investment income (loss) and other ⁵	4,277	5,505	357	711	5,253	(19)%		10,850	484	nm	
34 Ending balance	160,168	154,113	147,913	127,456	124,933	28 %	22 %	160,168	124,933	28 %	22 %

¹ Gross flows includes inflows to Manulife-managed retail funds from externally-managed funds that are administered by our Retirement business as follows; \$313 million for Q4 2024, \$1,243 million for YTD 2024. Redemptions includes outflows to externally-managed funds included in our administered Retirement business from Manulife-managed retail funds as follows; \$116 million for Q4 2024, \$489 million for YTD 2024. The corresponding net movement is included in Investment income (loss) and other.

² Formerly Manulife Securities non-proprietary product net flows.

³ Excludes ETF assets that are managed on behalf of insurance businesses and within other WAM products and platforms.

⁴ Includes the third party institutional business of Manulife Investment Management ("MIM"); includes derivative notional associated with the Company's liability driven investment product ("LDI"); and excludes assets managed on behalf of other MFC segments.

⁵ Includes manager-led realizations resulting from the disposition or other monetization of assets under management. These realizations, representing both the return of capital and realized gains to our investors, are across various private markets funds and totaled \$635 million for Q4 2024.

Global Wealth and Asset Management

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4 AER	2024 Q4 vs. 2023 Q4 CER	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023 AER	YTD 2024 vs. YTD 2023 CER
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Changes in Assets Under Management and Administration - Asia

1	Beginning balance	137,040	128,791	122,354	115,523	113,642	21 %		115,523	110,724	4 %	
2	Assets acquired/(disposed)	-	-	(524)	-	(410)	100 %		(524)	(410)	(28)%	
3	Gross flows	11,186	10,814	11,210	10,170	7,886	42 %		43,380	34,227	27 %	
4	Redemptions	(10,114)	(9,219)	(7,887)	(7,712)	(7,078)	(43)%		(34,932)	(28,110)	(24)%	
5	Net Flows	1,072	1,595	3,323	2,458	808	33 %		8,448	6,117	38 %	
6	Investment income (loss) and other	2,986	6,654	3,638	4,373	1,483	101 %		17,651	(908)	-	
7	Ending balance	141,098	137,040	128,791	122,354	115,523	22 %	15 %	141,098	115,523	22 %	15 %

Changes in Assets Under Management and Administration - Canada

8	Beginning balance	255,281	242,781	243,678	233,351	219,518	16 %		233,351	213,802	9 %	
9	Assets acquired/(disposed)	-	-	-	-	-	-		-	-	-	
10	Gross flows	6,936	5,146	6,408	8,163	5,409	28 %		26,653	22,053	21 %	
11	Canada Wealth non-proprietary product net flows ¹	(6)	1,137	(379)	(392)	(361)	98 %		360	603	(40)%	
12	Exchange traded fund net flows ²	159	201	87	60	(45)	-		507	24	nm	
13	Redemptions	(7,361)	(6,141)	(8,978)	(8,242)	(6,091)	(21)%		(30,722)	(22,675)	(35)%	
14	Net Flows	(272)	343	(2,862)	(411)	(1,088)	75 %		(3,202)	5	-	
15	Investment income (loss) and other	5,642	12,157	1,965	10,738	14,921	(62)%		30,502	19,544	56 %	
16	Ending balance	260,651	255,281	242,781	243,678	233,351	12 %	12 %	260,651	233,351	12 %	12 %

Changes in Assets Under Management and Administration - U.S. ³

17	Beginning balance	598,535	572,350	545,409	500,289	473,588	26 %		500,289	457,814	9 %	
18	Assets acquired/(disposed)	-	-	19,194	-	-	-		19,194	-	-	
19	Gross flows	25,398	25,328	23,824	27,111	21,853	16 %		101,661	87,109	17 %	
20	Exchange traded fund net flows ²	183	61	110	154	272	(33)%		508	713	(29)%	
21	Redemptions	(25,143)	(22,100)	(24,313)	(22,589)	(23,129)	(9)%		(94,145)	(89,396)	(5)%	
22	Net Flows	438	3,289	(379)	4,676	(1,004)	-		8,024	(1,574)	-	
23	Investment income (loss) and other ⁴	30,363	22,896	8,126	40,444	27,705	10 %		101,829	44,049	131 %	
24	Ending balance	629,336	598,535	572,350	545,409	500,289	26 %	15 %	629,336	500,289	26 %	15 %

¹ Formerly Manulife Securities non-proprietary product net flows.

² Excludes ETF assets that are managed on behalf of insurance businesses and within other WAM products and platforms.

³ U.S. business line includes Europe.

⁴ Includes manager-led realizations resulting from the disposition or other monetization of assets under management. These realizations, representing both the return of capital and realized gains to our investors, are across various private markets funds and totaled \$635 million for Q4 2024.

Corporate & Other

Corporate and Other

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Shareholders' Earnings Analysis

1	Core earnings									
2	Corporate and other	(42)	(113)	(126)	(76)	30	-	(357)	69	-
3	Total core earnings (loss)	(42)	(113)	(126)	(76)	30	-	(357)	69	-
4	Items excluded from core earnings									
5	Market experience gains (losses)	168	133	44	90	86		435	290	
6	Changes in actuarial methods and assumptions that flow directly through income	-	6	-	-	-		6	-	
7	Restructuring charge	-	-	-	-	-		-	-	
8	Reinsurance transactions, tax-related items and other	3	53	(22)	(41)	-		(7)	269	
9	Net income attributed to shareholders	129	79	(104)	(27)	116	11 %	77	628	(88)%

Assets Under Management

10	General fund - Corporate and Investments (before derivative reclassification)	15,844	13,780	13,327	12,652	16,110	(2)%	15,844	16,110	(2)%
11	Derivative reclassification ¹	5,600	2,420	5,546	5,114	3,201	75 %	5,600	3,201	75 %
12	General fund - Corporate and Investments (after derivative reclassification)	21,444	16,200	18,873	17,766	19,311	11 %	21,444	19,311	11 %
13	General fund - Reinsurance	746	702	684	666	961	(22)%	746	961	(22)%
14	Segregated funds - elimination of amounts held by the Company	(33)	(50)	(46)	(47)	(46)	28 %	(33)	(46)	28 %
15	Total assets under management	22,157	16,852	19,511	18,385	20,226	10 %	22,157	20,226	10 %

¹ Includes consolidation entries relating to net derivative assets reclassified from invested assets to other lines on the balance sheet.

Corporate and Other

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Drivers of Earnings - Core

1	Risk adjustment release	1	-	-	-	-	1	1	0 %
2	CSM recognized for service provided	(3)	(2)	(2)	(2)	-	(9)	4	-
3	Expected earnings on short-term insurance business	29	54	12	29	(15)%	124	141	(12)%
4	Expected earnings on insurance contracts	27	52	10	27	(23)%	116	146	(21)%
5	Impact of new insurance business	(3)	-	-	(1)	(200)%	(4)	(2)	(100)%
6	Insurance experience gains (losses)	45	(3)	7	2	(21)%	51	93	(45)%
7	Other	1	(1)	(1)	1	0 %	-	1	(100)%
8	Core Net Insurance Service Result	70	48	16	29	(24)%	163	238	(32)%
9	Expected investment earnings	10	12	9	5	150 %	36	25	44 %
10	Change in expected credit loss	1	(2)	(1)	1	-	(1)	(8)	88 %
11	Expected earnings on surplus	305	269	277	274	11 %	1,125	1,137	(1)%
12	Interest on required surplus	(190)	(189)	(188)	(187)	(36)%	(754)	(559)	(35)%
13	Other	-	1	(1)	6	(100)%	6	26	(77)%
14	Core Net Investment Result	126	91	96	99	(12)%	412	621	(34)%
15	Non-directly attributable expenses	(87)	(87)	(97)	(107)	26 %	(378)	(367)	(3)%
16	Other	(133)	(137)	(133)	(130)	(6)%	(533)	(522)	(2)%
17	Other core earnings	(220)	(224)	(230)	(237)	9 %	(911)	(889)	(2)%
18	Total core earnings (pre-tax)	(24)	(85)	(118)	(109)	(243)%	(336)	(30)	nm
19	Core income tax (expense) recovery	(18)	(28)	(8)	33	-	(21)	99	-
20	Total core earnings (post-tax)	(42)	(113)	(126)	(76)	-	(357)	69	-
21	Items excluded from core earnings								
22	Market experience gains (losses)	168	133	44	90		435	290	
23	Changes in actuarial methods and assumptions that flow directly through income	-	6	-	-		6	-	
24	Restructuring charge	-	-	-	-		-	-	
25	Reinsurance transactions, tax-related items and other	3	53	(22)	(41)		(7)	269	
26	Net income (loss) attributed to shareholders	129	79	(104)	(27)	11 %	77	628	(88)%

Corporate and Other

(Canadian \$ in millions, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
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Changes in Contractual Service Margin, net of non-controlling interests

1	CSM Opening Balance net of non-controlling interests (pre-tax)	8	11	27	25	26	(69)%	25	52	(52)%
2	Impact of new insurance business	-	-	-	-	-	-	-	-	-
3	Expected movements related to finance income or expenses	(2)	-	(1)	(1)	-	-	(4)	1	-
4	CSM recognized for service provided	2	2	2	2	-	-	8	(4)	-
5	Insurance experience gains (losses) and other	2	(1)	(17)	-	-	-	(16)	(22)	27 %
6	Organic CSM Movement	2	1	(16)	1	-	-	(12)	(25)	52 %
7	Changes in actuarial methods and assumptions that adjust the CSM	-	(6)	-	-	-	-	(6)	-	-
8	Effect of movement in exchange rates	-	2	-	1	(1)	-	3	(1)	-
9	Impact of markets	-	-	-	-	-	-	-	-	-
10	Reinsurance transactions, tax-related items and other	-	-	-	-	-	-	-	(1)	100 %
11	Inorganic CSM Movement	-	(4)	-	1	(1)	100 %	(3)	(2)	(50)%
12	Total CSM movement	2	(3)	(16)	2	(1)	-	(15)	(27)	44 %
13	CSM Closing Balance, net of non-controlling interests (pre-tax)	10	8	11	27	25	(60)%	10	25	(60)%

Corporate and Other

(Canadian \$ in millions, unaudited)

2024	2024	2024	2024	2023	2024 Q4	YTD	YTD	YTD 2024
Q4	Q3	Q2	Q1	Q4	vs.	2024	2023	vs.
					2023 Q4			YTD 2023

Income Statement

1	Insurance service revenue	16	43	5	20	26	(38)%	84	103	(18)%
2	Insurance service expenses	51	(2)	16	8	62	(18)%	73	105	(30)%
3	Allocation of reinsurance premium	9	13	5	9	12	(25)%	36	52	(31)%
4	Amounts recovered from reinsurers	(5)	(6)	(9)	(9)	(9)	44 %	(29)	(24)	(21)%
5	Net expenses from reinsurance contract held	4	7	(4)	-	3	33 %	7	28	(75)%
6	Total insurance service result	71	48	17	28	91	(22)%	164	236	(31)%
7	Investment income	642	442	381	383	354	81 %	1,848	1,552	19 %
8	Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities	4	(8)	-	(6)	17	(76)%	(10)	(20)	50 %
9	Investment expenses	165	129	127	143	123	34 %	564	478	18 %
10	Net investment income (loss)	811	563	508	520	494	64 %	2,402	2,010	20 %
11	Insurance finance income (expense) and effect of movement in foreign exchange rates	(1)	19	1	24	1	-	43	723	(94)%
12	Reinsurance finance income (expense) and effect of movement in foreign exchange rates	1	2	(5)	-	(5)	-	(2)	(697)	100 %
13	Interest on required surplus	(190)	(189)	(188)	(187)	(140)	(36)%	(754)	(559)	(35)%
14	Decrease (increase) in investment contract liabilities	(6)	(2)	(1)	4	(6)	0 %	(5)	(1)	(400)%
15	Investment income related to segregated fund net assets	139	147	140	130	135	3 %	556	555	0 %
16	Financial changes related to insurance and investment contract liabilities for account of segregated fund holders	(139)	(147)	(140)	(130)	(135)	(3)%	(556)	(555)	(0)%
17	Segregated fund related investment result	-	-	-	-	-	-	-	-	-
18	Total investment result	615	393	315	361	344	79 %	1,684	1,476	14 %
19	Other revenue	(198)	(5)	(123)	(111)	(36)	(450)%	(437)	(381)	(15)%
20	General expenses	(126)	(131)	(131)	(140)	(164)	23 %	(528)	(509)	(4)%
21	Commissions related to non-insurance contracts	10	10	10	8	9	11 %	38	39	(3)%
22	Interest expense	(150)	(148)	(147)	(141)	(134)	(12)%	(586)	(510)	(15)%
23	Net income (loss) before income taxes	222	167	(59)	5	110	102 %	335	351	(5)%
24	Income tax (expense) recovery	(89)	(88)	(45)	(32)	7	-	(254)	278	-
25	Net income (loss) net of income taxes	133	79	(104)	(27)	117	14 %	81	629	(87)%
26	Less: net income (loss) attributed to non-controlling interests	4	-	-	-	1	300 %	4	1	300 %
27	Less: net income (loss) attributed to participating policyholders	-	-	-	-	-	-	-	-	-
28	Net income (loss) attributed to shareholders	129	79	(104)	(27)	116	11 %	77	628	(88)%

Invested Assets Information

Invested Assets - Portfolio Composition

(Canadian \$ in millions, unaudited)

	As at Q4 2024	%		As at Q3 2024	%		As at Q2 2024	%		As at Q1 2024	%		As at Q4 2023	%		
Carrying value																
1	Cash and short-term securities	25,789	5.8	%	22,884	5.3	%	22,098	5.4	%	21,481	5.3	%	20,338	4.9	%
2	Debt securities															
3	Government															
4	Canadian government & agency	19,727	4.5	%	19,845	4.6	%	19,036	4.6	%	20,225	4.9	%	20,988	5.0	%
5	US government & agency	28,654	6.5	%	28,662	6.7	%	27,941	6.8	%	27,260	6.6	%	28,478	6.8	%
6	Foreign governments & agency	35,470	8.0	%	34,429	8.0	%	30,919	7.5	%	30,485	7.4	%	30,666	7.4	%
7	Corporate	124,962	28.2	%	123,017	28.6	%	117,281	28.6	%	120,350	29.4	%	130,046	31.1	%
8	Securitized															
9	CMBS	272	0.1	%	298	0.1	%	351	0.1	%	357	0.1	%	371	0.1	%
10	RMBS	5	0.0	%	5	0.0	%	5	0.0	%	6	0.0	%	6	0.0	%
11	ABS	1,531	0.3	%	1,603	0.4	%	1,461	0.4	%	1,420	0.3	%	1,594	0.4	%
12	Total debt securities	210,621	47.6	%	207,859	48.4	%	196,994	48.0	%	200,103	48.7	%	212,149	50.8	%
13	Private placement debt	49,668	11.2	%	48,404	11.3	%	46,861	11.4	%	45,762	11.1	%	45,606	10.9	%
14	Mortgages															
15	Commercial															
16	Retail	8,022	1.8	%	7,937	1.8	%	7,990	1.9	%	8,078	2.0	%	7,920	1.9	%
17	Office	7,520	1.7	%	7,780	1.8	%	7,542	1.8	%	7,582	1.8	%	7,697	1.8	%
18	Multi family residential	6,696	1.5	%	6,519	1.5	%	6,391	1.6	%	6,482	1.6	%	6,530	1.6	%
19	Industrial	5,456	1.2	%	5,446	1.3	%	5,025	1.2	%	4,985	1.2	%	4,851	1.2	%
20	Other commercial	2,426	0.5	%	2,426	0.6	%	2,493	0.6	%	2,538	0.6	%	2,597	0.6	%
21	Other mortgages															
22	Manulife Bank single family residential	24,057	5.4	%	23,710	5.5	%	23,327	5.7	%	22,643	5.5	%	22,527	5.4	%
23	Agriculture	270	0.2	%	265	0.1	%	263	0.1	%	297	0.1	%	299	0.1	%
24	Total mortgages ¹	54,447	12.3	%	54,083	12.6	%	53,031	12.9	%	52,605	12.8	%	52,421	12.6	%
25	Loans to bank clients	2,310	0.6	%	2,283	0.5	%	2,338	0.6	%	2,383	0.6	%	2,436	0.6	%
26	Public equities															
27	Participating Policyholders	20,824	4.6	%	18,437	4.3	%	16,644	4.1	%	15,833	3.9	%	14,597	3.5	%
28	Non-Participating Products & Pass-Through Products	9,305	2.2	%	9,431	2.2	%	8,550	2.0	%	9,356	2.2	%	8,331	1.9	%
29	Global Wealth and Asset Management	1,522	0.3	%	1,538	0.4	%	1,504	0.4	%	1,350	0.3	%	1,529	0.4	%
30	Corporate and Other Segment	2,074	0.5	%	1,444	0.3	%	1,274	0.3	%	1,156	0.3	%	1,074	0.3	%
31	Total public equities	33,725	7.6	%	30,850	7.2	%	27,972	6.8	%	27,695	6.7	%	25,531	6.1	%
Real estate & other invested assets																
32	Alternative long-duration assets															
33	Office	4,696	1.1	%	4,666	1.1	%	4,706	1.2	%	4,777	1.2	%	4,829	1.2	%
34	Industrial	2,595	0.6	%	2,495	0.6	%	2,546	0.6	%	2,551	0.6	%	2,331	0.6	%
35	Company use	2,674	0.6	%	2,638	0.6	%	2,615	0.6	%	2,598	0.6	%	2,591	0.6	%
36	Other	3,298	0.7	%	3,143	0.7	%	3,157	0.8	%	3,126	0.8	%	3,298	0.7	%
37	Total real estate ²	13,263	3.0	%	12,942	3.0	%	13,024	3.2	%	13,052	3.2	%	13,049	3.1	%
38	Infrastructure	17,804	4.0	%	16,972	4.0	%	16,446	3.9	%	15,796	3.8	%	14,950	3.6	%
39	Private equity	18,343	4.1	%	16,786	3.9	%	16,371	4.0	%	16,256	4.0	%	15,445	3.7	%
40	Timberland	3,957	1.0	%	4,000	0.9	%	3,903	1.0	%	3,898	0.9	%	3,886	0.9	%
41	Energy ³	1,916	0.4	%	1,796	0.4	%	1,809	0.4	%	1,846	0.4	%	1,859	0.5	%
42	Farmland	1,960	0.4	%	1,968	0.5	%	1,955	0.5	%	1,911	0.5	%	1,833	0.5	%
43	Real Estate Interests	3,851	0.9	%	3,799	0.9	%	3,287	0.8	%	3,454	0.9	%	3,422	0.8	%
44	Other	32	0.0	%	30	0.0	%	31	0.0	%	40	0.0	%	39	0.0	%
45	Total alternative long-duration assets	61,126	13.8	%	58,293	13.6	%	56,826	13.8	%	56,253	13.7	%	54,483	13.1	%
46	Leveraged leases	4,300	1.0	%	4,006	0.9	%	4,015	1.0	%	3,930	1.0	%	3,790	0.9	%
47	Other	511	0.1	%	490	0.1	%	484	0.1	%	464	0.1	%	456	0.1	%
48	Total real estate & other invested assets	65,937	14.9	%	62,789	14.6	%	61,325	14.9	%	60,647	14.8	%	58,729	14.1	%
49	Total invested assets	442,497	100.0	%	429,152	99.9	%	410,619	100.0	%	410,676	100.0	%	417,210	100.0	%
Fair value																
50	Real estate	13,387			13,058			13,147			13,173			13,174		
51	Total alternative long-duration assets	62,262			59,385			57,903			57,417			55,487		
52	Total real estate & other invested assets	67,073			63,881			62,402			61,811			59,733		

¹ Includes government insured mortgages (\$7,871 million or 14% as at December 31, 2024).

² Directly Owned Real Estate.

³ Includes legacy oil and gas equity interests related to upstream and mid-stream assets that are in runoff, and energy transition private equity interests in areas supportive of the transition to lower carbon forms of energy, such as wind, solar, and carbon sequestration.

Invested Assets - Real Estate Composition by Geography

(Canadian \$ in millions, unaudited)

		Asia	%	Canada	%	U.S.	%	Other	%	Total	%	
1												
2	As at	Office	248	11.2 %	2,680	54.6 %	1,544	26.1 %	224	100.0 %	4,696	35.3 %
3	Q4 2024	Industrial	375	16.9 %	589	12.0 %	1,631	27.6 %	-	- %	2,595	19.6 %
4		Company use	1,591	71.9 %	603	12.3 %	480	8.1 %	-	- %	2,674	20.2 %
5		Other	-	- %	1,033	21.1 %	2,265	38.2 %	-	- %	3,298	24.9 %
		Total	2,214	100.0 %	4,905	100.0 %	5,920	100.0 %	224	100.0 %	13,263	100.0 %
6		Office	232	10.8 %	2,715	55.0 %	1,480	26.4 %	239	100.0 %	4,666	36.0 %
7	As at	Industrial	372	17.2 %	588	11.9 %	1,535	27.4 %	-	- %	2,495	19.3 %
8	Q3 2024	Company use	1,556	72.0 %	605	12.3 %	477	8.5 %	-	- %	2,638	20.4 %
9		Other	-	- %	1,026	20.8 %	2,117	37.7 %	-	- %	3,143	24.3 %
10		Total	2,160	100.0 %	4,934	100.0 %	5,609	100.0 %	239	100.0 %	12,942	100.0 %
11		Office	211	10.1 %	2,733	55.0 %	1,521	26.6 %	241	100.0 %	4,706	36.2 %
12	As at	Industrial	361	17.3 %	587	11.8 %	1,598	27.9 %	-	- %	2,546	19.5 %
13	Q2 2024	Company use	1,515	72.6 %	609	12.2 %	491	8.6 %	-	- %	2,615	20.1 %
14		Other	-	- %	1,043	21.0 %	2,114	36.9 %	-	- %	3,157	24.2 %
15		Total	2,087	100.0 %	4,972	100.0 %	5,724	100.0 %	241	100.0 %	13,024	100.0 %
16		Office	217	10.4 %	2,788	55.5 %	1,521	26.8 %	251	100.0 %	4,777	36.6 %
17	As at	Industrial	378	18.0 %	573	11.4 %	1,600	28.2 %	-	- %	2,551	19.5 %
18	Q1 2024	Company use	1,501	71.6 %	604	12.0 %	493	8.7 %	-	- %	2,598	19.9 %
19		Other	-	- %	1,058	21.1 %	2,068	36.3 %	-	- %	3,126	24.0 %
20		Total	2,096	100.0 %	5,023	100.0 %	5,682	100.0 %	251	100.0 %	13,052	100.0 %
21		Office	255	12.0 %	2,815	55.4 %	1,497	26.8 %	262	100.0 %	4,829	37.0 %
22	As at	Industrial	377	17.8 %	506	10.0 %	1,448	25.9 %	-	- %	2,331	17.9 %
23	Q4 2023	Company use	1,486	70.2 %	615	12.1 %	490	8.8 %	-	- %	2,591	19.9 %
24		Other	-	- %	1,144	22.5 %	2,154	38.5 %	-	- %	3,298	25.2 %
25		Total	2,118	100.0 %	5,080	100.0 %	5,589	100.0 %	262	100.0 %	13,049	100.0 %

Invested Assets - Debt Instruments by Credit Quality and Geographic Location

(Canadian \$ in millions, unaudited)

Debt Securities and Private Placement Portfolio by Credit Quality (at carrying value)

	Credit Rating ¹	NAIC designation	As at Q4 2024	%	As at Q3 2024	%	As at Q2 2024	%	As at Q1 2024	%	As at Q4 2023	%
Debt Securities	AAA	1	39,305	19%	39,349	19%	36,988	19%	36,302	18%	38,176	18%
	AA	1	36,213	17%	33,246	16%	32,481	16%	34,243	17%	35,806	17%
	A	1	80,875	38%	81,933	39%	77,479	39%	77,845	39%	84,553	40%
	BBB	2	48,580	24%	47,457	23%	44,409	23%	45,627	23%	47,619	22%
	BB	3	4,701	2%	4,731	2%	4,633	2%	4,789	2%	4,838	2%
	B & lower, and unrated	4 & below	947	0%	1,143	1%	1,004	1%	1,297	1%	1,157	1%
	Total		210,621	100%	207,859	100%	196,994	100%	200,103	100%	212,149	100%
Private Placements	AAA	1	569	1%	579	1%	565	1%	721	2%	725	2%
	AA	1	7,510	15%	7,766	16%	7,448	16%	7,472	16%	7,793	17%
	A	1	17,414	35%	17,105	35%	16,288	35%	15,916	35%	15,177	33%
	BBB	2	17,838	36%	17,106	36%	16,607	35%	15,897	35%	16,303	36%
	BB	3	925	2%	878	2%	899	2%	950	2%	807	2%
	B & lower, and unrated	4 & below	5,412	11%	4,970	10%	5,054	11%	4,806	10%	4,801	10%
	Total		49,668	100%	48,404	100%	46,861	100%	45,762	100%	45,606	100%
Total	AAA	1	39,874	15%	39,928	16%	37,553	16%	37,023	15%	38,901	15%
	AA	1	43,723	17%	41,012	16%	39,929	16%	41,715	17%	43,599	17%
	A	1	98,289	38%	99,038	39%	93,767	39%	93,761	38%	99,730	39%
	BBB	2	66,418	26%	64,563	25%	61,016	25%	61,524	26%	63,922	25%
	BB	3	5,626	2%	5,609	2%	5,532	2%	5,739	2%	5,645	2%
	B & lower, and unrated	4 & below	6,359	2%	6,113	2%	6,058	2%	6,103	2%	5,958	2%
	Total		260,289	100%	256,263	100%	243,855	100%	245,865	100%	257,755	100%

Debt Securities and Private Placement Portfolio by Geographic Location (at carrying value)

	Country	As at Q4 2024	%	As at Q3 2024	%	As at Q2 2024	%	As at Q1 2024	%	As at Q4 2023	%
Debt Securities	U.S.	98,115	47%	97,059	47%	92,689	47%	91,021	45%	98,976	47%
	Canada	40,040	19%	40,225	19%	38,440	20%	43,377	22%	45,345	21%
	Europe	11,945	6%	11,515	6%	10,870	6%	10,589	5%	10,960	5%
	Asia & Other	60,521	28%	59,060	28%	54,995	27%	55,116	28%	56,868	27%
	Total	210,621	100%	207,859	100%	196,994	100%	200,103	100%	212,149	100%
Private Placements	U.S.	27,757	56%	26,945	56%	26,189	56%	25,579	56%	25,445	56%
	Canada	10,933	22%	10,845	22%	10,380	22%	10,645	23%	10,788	24%
	Europe	3,415	7%	3,366	7%	3,349	7%	3,249	7%	3,253	7%
	Asia & Other	7,563	15%	7,248	15%	6,943	15%	6,288	14%	6,120	13%
	Total	49,668	100%	48,404	100%	46,861	100%	45,762	100%	45,606	100%
Total	U.S.	125,872	48%	124,004	48%	118,879	49%	116,600	47%	124,422	48%
	Canada	50,973	20%	51,070	20%	48,819	20%	54,022	22%	56,133	22%
	Europe	15,360	6%	14,881	6%	14,219	6%	13,838	6%	14,212	6%
	Asia & Other	68,084	26%	66,308	26%	61,938	25%	61,405	25%	62,988	24%
	Total	260,289	100%	256,263	100%	243,855	100%	245,865	100%	257,755	100%

¹ The Company replicates exposure to specific issuers by selling credit protection via credit default swaps (CDS) to complement its cash bond investments. The Company does not use CDS to leverage its credit risk exposure and any CDS protection sold is backed by government security holdings. In order to reflect the actual credit exposure held by the Company, the credit quality carrying values have been adjusted to reflect the credit quality of the underlying issuers referenced in the CDS sold by the Company. At December 31, 2024, the Company had \$114 million (September 30, 2024: \$123 million) notional outstanding of CDS protection sold.

Invested Assets - Debt Instruments by Sector and Unrealized Losses

(Canadian \$ in millions, unaudited)

Portfolio by Sector / Industry Holdings (at carrying value)

	As at Q4 2024			As at Q3 2024			As at Q2 2024			As at Q1 2024			As at Q4 2023		
	Carrying value	Investment %	grade %	Carrying value	Investment %	grade %	Carrying value	Investment %	grade %	Carrying value	Investment %	grade %	Carrying value	Investment %	grade %
1 Government & agency	88,376	34%	97%	87,435	34%	97%	82,280	34%	96%	82,553	34%	96%	84,739	33%	97%
2 Utilities	45,813	18%	99%	45,598	18%	99%	43,170	18%	99%	44,420	18%	99%	45,952	18%	99%
3 Financial	38,656	15%	89%	37,621	15%	89%	36,395	15%	90%	36,654	15%	90%	39,068	15%	91%
4 Energy	15,840	6%	98%	15,352	6%	97%	14,363	6%	97%	14,662	6%	96%	15,782	6%	96%
5 Consumer (non-cyclical)	22,708	9%	93%	22,530	9%	93%	21,487	9%	92%	21,371	9%	93%	22,485	9%	93%
6 Industrial	24,234	9%	96%	23,488	9%	96%	22,526	9%	95%	22,887	9%	95%	24,209	9%	96%
7 Basic materials	5,741	2%	96%	5,703	2%	96%	5,604	2%	96%	5,366	2%	94%	5,919	2%	95%
8 Consumer (cyclical)	8,820	3%	94%	8,580	3%	94%	8,319	4%	94%	8,202	3%	91%	8,696	3%	90%
9 Securitized MBS/ABS	1,971	1%	97%	2,088	1%	99%	1,992	1%	99%	1,964	1%	99%	2,154	1%	100%
10 Telecommunications	3,682	1%	97%	3,543	1%	99%	3,428	1%	99%	3,796	2%	99%	4,077	2%	99%
11 Technology	2,845	1%	95%	2,747	1%	95%	2,756	1%	95%	2,710	1%	99%	3,156	1%	99%
12 Media & internet	1,184	1%	96%	1,188	1%	97%	1,147	0%	96%	1,159	0%	95%	1,302	1%	95%
13 Diversified & miscellaneous	419	0%	81%	390	0%	83%	388	0%	85%	121	0%	99%	216	0%	99%
14 Total	260,289	100%	96%	256,263	100%	96%	243,855	100%	96%	245,865	100%	96%	257,755	100%	96%

Unrealized (losses)

	As at Q4 2024				As at Q3 2024				As at Q2 2024				As at Q1 2024				As at Q4 2023				
	Amortized cost	Gross unrealized (losses) \$	%	Amounts < 80% cost > 6 months	Amortized cost	Gross unrealized (losses) \$	%	Amounts < 80% cost > 6 months	Amortized cost	Gross unrealized (losses) \$	%	Amounts < 80% cost > 6 months	Amortized cost	Gross unrealized (losses) \$	%	Amounts < 80% cost > 6 months	Amortized cost	Gross unrealized (losses) \$	%	Amounts < 80% cost > 6 months	
15 Debt securities																					
16 <i>Government</i>	92,103	(11,359)	12%	(7,426)	88,756	(8,498)	10%	(6,098)	86,745	(10,782)	12%	(7,081)	86,346	(10,007)	12%	(6,703)	87,392	(9,012)	10%	(6,204)	
17 <i>Corporate</i>																					
18 <i>Financials</i>	33,842	(1,692)	5%	(212)	32,523	(1,127)	3%	(156)	32,384	(1,936)	6%	(278)	32,846	(1,953)	6%	(275)	35,368	(1,997)	6%	(277)	
19 <i>Non-financials</i>	100,760	(9,548)	9%	(3,238)	96,791	(7,212)	7%	(2,667)	95,492	(9,819)	10%	(3,306)	97,482	(9,283)	10%	(3,060)	103,796	(8,872)	9%	(2,934)	
20 <i>Securitized</i>																					
21 <i>CMBS</i>	280	(8)	3%	-	305	(7)	2%	-	364	(12)	3%	-	370	(13)	4%	-	384	(13)	3%	-	
22 <i>RMBS</i>	5	-	0%	-	5	-	0%	-	5	-	0%	-	6	-	0%	-	6	-	0%	-	
23 <i>ABS</i>	1,630	(103)	6%	(0)	1,677	(221)	13%	(19)	1,573	(116)	7%	(0)	1,539	(122)	8%	(0)	1,718	(128)	7%	(6)	
24 Private placement debt	53,516	(4,186)	8%	(1,312)	50,906	(3,418)	7%	(1,282)	51,095	(4,532)	9%	(1,455)	49,422	(4,058)	8%	(1,336)	48,725	(3,593)	7%	(1,258)	
25 Debt instruments¹	282,136	(26,896)	10%	(12,189)	270,963	(20,483)	8%	(10,223)	267,658	(27,197)	10%	(12,120)	268,011	(25,436)	9%	(11,374)	277,389	(23,615)	9%	(10,680)	

¹ Gross unrealized losses consist of unrealized losses on FVOCI, FVTPL, and amortized cost debt securities, and FVOCI and FVTPL private placements, which is the difference between amortized cost and fair value. Losses on debt instruments would be realized upon sale.

Variable Annuity and Segregated Fund Guarantees

Regulatory Capital

(Canadian \$ in millions, unaudited)

2024 2024 2024 2024 2023
Q4 Q3 Q2 Q1 Q4

The Manufacturers Life Insurance Company's LICAT

Available Capital Components

1	Tier 1 capital					
2	Common shares	47,399	46,399	46,399	45,892	44,792
3	Retained earnings	(6,375)	(1,006)	(3,071)	(4,263)	(5,271)
4	Other Tier 1 capital*	47,055	43,444	42,919	41,826	40,023
5	Gross Tier 1 capital	88,079	88,837	86,247	83,455	79,544
6	Deductions:					
7	Goodwill and Intangibles	(9,319)	(9,072)	(9,085)	(9,078)	(8,973)
8	Other	(14,477)	(18,560)	(15,633)	(13,499)	(13,240)
9	Tier 1 capital (A)	64,283	61,205	61,529	60,878	57,331
10	Tier 2 Capital					
11	Gross Tier 2 capital	8,486	7,896	7,409	7,394	7,705
12	Deductions	-	-	-	-	-
13	Tier 2 capital (B)	8,486	7,896	7,409	7,394	7,705
14	Total Available Capital (C) = (A+B)	72,769	69,101	68,938	68,272	65,036
15	Surplus Allowance and Eligible Deposits (D)	16,951	16,578	17,197	17,418	18,051

Base Solvency Buffer Components

16	Non-Participating Business					
17	Credit risk	11,795	11,628	11,373	11,404	11,353
18	Market risk	24,653	22,704	23,245	23,862	22,710
19	Insurance risk	26,696	26,483	26,196	25,885	26,589
20	Less: Credits for Adjustable Products	(4,837)	(5,178)	(5,071)	(5,081)	(5,119)
21	Participating Business					
22	Capital Requirements for Credit, Market and Insurance Risks for Participating Products, net of Par Credits	10,513	9,804	9,005	8,766	8,143
23	Less: Diversification and Other Credits	(10,642)	(10,350)	(10,167)	(10,039)	(9,991)
24	Capital Requirements for Non-Participating and Participating Business, net of Credits	58,178	55,091	54,581	54,797	53,685
25	Segregated fund risk	1,504	1,552	1,554	1,578	1,594
26	Operational risk	6,016	5,749	5,612	5,609	5,464
27	Subtotal of Base Solvency Buffer Components	65,698	62,392	61,747	61,984	60,743
28	Base Solvency Buffer (E) = 100% x Subtotal of Base Solvency Buffer Components	65,698	62,392	61,747	61,984	60,743
29	LICAT Total Ratio = (C+D)/E	137%	137%	139%	138%	137%
30	Excess Total Capital over Supervisory Target Ratio of 100% = (C+D) - 100% x E	24,022	23,287	24,388	23,706	22,344

* Under IFRS 17, Other Tier 1 capital includes the add-back for the Contractual Service Margin (CSM)

Regulatory Capital (continued)

(Canadian \$ in millions, unaudited)

LICAT Ratios – MLI (\$million, except percentage)

Companies are required, at a minimum, to maintain a Core Ratio of 55% and a Total Ratio of 90%. OSFI has established supervisory target levels of 70% for Core and 100% for Total capital for operating companies such as MLI.

(as at December 31)		2024	2023	Change
1	Available Capital (AC1 + AC2)	(AC) 72,769	65,036	7,733
2	<i>Tier 1 Capital</i>	(AC1) 64,283	57,331	6,952
3	<i>Tier 2 Capital</i>	(AC2) 8,486	7,705	781
4	Surplus Allowance and Eligible Deposits (SA + ED)	16,951	18,051	(1,100)
5	Base Solvency Buffer (BSB)	65,698	60,743	4,955
6	Total Ratio ([AC + SA + ED] / BSB)	137%	137%	0%
7	Core Ratio ([AC1 + 70%SA + 70%ED] / BSB)	116%	115%	1%

Qualitative Analysis of Solvency Ratio (Period over Period) - MLI

The ratio remains unchanged for 2024 as the positive impact from earnings and capital initiatives was offset by capital market actions and market movements.

The change in the Core ratio is more favourable than the change in the Total ratio because of the following factors:

1. Only 70% of the surplus allowance is reflected in the core ratio as per LICAT rules
2. Core ratio is less adversely impacted by the increase in BSB due to its lower numerator

LICAT Ratios – MFC (\$million, except percentage)

Holding companies are required, at a minimum, to maintain a Core Ratio of 50% and a Total Ratio of 90%. Industry-wide supervisory targets are not applicable to regulated insurance holding companies such as MFC.

(as at December 31)		2024	2023	Change
	Available Capital (AC1 + AC2)	(AC) 64,951	57,352	7,599
	<i>Tier 1 Capital</i>	(AC1) 49,581	44,222	5,359
	<i>Tier 2 Capital</i>	(AC2) 15,370	13,131	2,239
	Surplus Allowance and Eligible Deposits (SA + ED)	16,933	18,020	(1,087)
	Base Solvency Buffer (BSB)	65,779	60,726	5,053
	Total Ratio ([AC + SA + ED] / BSB)	124%	124%	0%
	Core Ratio ([AC1 + 70%SA + 70%ED] / BSB)	93%	94%	(1%)

Qualitative Analysis of Solvency Ratio (Period over Period) - MFC

The primary drivers of the annual change in the MFC ratios are consistent with MLI.

The difference between the MFC and MLI ratios is largely due to MFC senior debt that does not qualify as available capital at the MFC level but based on the form it was down-streamed to MLI, it qualifies as regulatory capital at the MLI level.

Other Financial Information

(Canadian \$ in millions unless otherwise stated and per share information, unaudited)

	2024 Q4	2024 Q3	2024 Q2	2024 Q1	2023 Q4	2024 Q4 vs. 2023 Q4	YTD 2024	YTD 2023	YTD 2024 vs. YTD 2023
Common Share Statistics									
1 Share Price - Toronto (in Canadian \$) ¹									
2 high	46.42	40.27	36.62	34.05	29.45	58 %	46.42	29.45	58 %
3 low	39.46	32.87	31.24	28.05	23.69	67 %	28.05	23.69	18 %
4 close	44.16	39.97	36.43	33.83	29.28	51 %	44.16	29.28	51 %
5 Share Price - New York (in U.S \$) ²									
6 high	33.07	29.88	26.81	25.14	22.33	48 %	33.07	22.33	48 %
7 low	29.07	23.30	22.61	20.78	17.07	70 %	20.78	17.07	22 %
8 close	30.71	29.55	26.62	24.99	22.10	39 %	30.71	22.10	39 %
9 Common shares outstanding (millions)									
10 - end of period	1,729	1,759	1,785	1,801	1,806	(4)%	1,729	1,806	(4)%
11 - weighted average	1,746	1,774	1,793	1,805	1,810	(4)%	1,779	1,834	(3)%
12 - diluted weighted average	1,752	1,780	1,799	1,810	1,814	(3)%	1,785	1,838	(3)%
13 Dividend per common share paid in the quarter ³	0.400	0.400	0.400	0.400	0.365	10 %	1.600	1.460	10 %
14 Common share dividend payout ratio	45%	40%	76%	89%	42%	3 pps	56%	56%	0 pps
15 Common share core dividend payout ratio	39%	40%	44%	43%	40%	-1 pps	41%	42%	-1 pps

Change in Common Shares Outstanding									
16 Beginning Balance	1,759	1,785	1,801	1,806	1,818		1,806	1,865	
17 Repurchased for cancellation	(32)	(27)	(18)	(6)	(14)		(83)	(63)	
18 Issued under dividend reinvestment plans	-	-	-	-	-		-	-	
19 Issued on exercise of stock options and deferred share units	2	1	2	1	2		6	4	
20 Ending Balance	1,729	1,759	1,785	1,801	1,806		1,729	1,806	

Foreign Exchange Information ⁴									
21 Statements of Financial Position									
22 (CDN to \$ 1 US)	1.4382	1.3510	1.3684	1.3533	1.3186	9 %			
23 (CDN to 1 YEN)	0.0092	0.0094	0.0085	0.0089	0.0094	(2)%			
24 Statements of Income									
25 (CDN to \$ 1 US)	1.3987	1.3639	1.3682	1.3485	1.3612	3 %			
26 (CDN to 1 YEN)	0.0092	0.0091	0.0088	0.0090	0.0092	(0)%			

¹ The share prices are based on all Canadian trading venues, including the Toronto Stock Exchange.

² The share prices are based on all U.S. trading venues, including the New York Stock Exchange.

³ On February 19, 2025, the Board of Directors approved quarterly shareholders' dividend of 44.0 cents per share on the common shares of the Company, payable on or after March 19, 2025 to shareholders of record at the close of business on March 5, 2025.

⁴ Unless otherwise indicated, information contained in this supplement is in Canadian dollars. The exchange rates above are used for currency conversion from U.S. dollars and Japanese yen to Canadian dollars for financial statement purposes.

Glossary of Terms and Definitions

Accumulated Other Comprehensive Income (AOCI): A separate component of shareholders' equity which includes net unrealized gains and losses on available-for-sale securities, net unrealized gains and losses on derivative instruments designated within an effective cash flow hedge, unrealized foreign currency translation gains and losses and actuarial gains and losses on employee benefit plans. These items have been recognized in comprehensive income, but excluded from net income.

Annuity: A contract which allows the contract holder to either (i) accumulate funds for retirement planning, or (ii) receive scheduled payments, either periodically for a specified period of time or until death.

- **Fixed Annuity:** The return to the contract holder is specified in the contract, i.e., the Company bears the investment risk.
- **Book Value Annuity:** An annuity which provides a declared rate of interest for a specified contract while offering a guarantee of principal amount.
- **Variable Annuity:** Funds are invested in segregated funds (also called separate accounts in the U.S.) and the return to the contract holder fluctuates according to the earnings of the underlying investments. In some instances, guarantees are provided.

Cash Flow Hedges: A hedge of the exposure to variability in cash flows associated with a recognized asset or liability, a forecasted transaction or a foreign currency risk in an unrecognized firm commitment that is attributable to a particular risk and could affect reported net income.

Corporate Owned Life Insurance (COLI): Life insurance purchased by organizations, predominantly to finance non-qualified executive deferred compensation plans.

Deferred Acquisition Costs (DAC): Costs directly attributable to the acquisition of new business, principally agents' compensation, which are capitalized on the Company's balance sheet and amortized into income over a specified period.

Fair Value: Amount of consideration that would be agreed upon in an arm's length transaction between knowledgeable, willing parties who are under no compulsion to act.

Impaired Assets: Mortgages, bonds and other investment securities in default where there is no longer reasonable assurance of collection.

Institutional Clients: Organizations that are non-Manulife-affiliated for which Manulife provides investment management services. Such clients include pensions, endowments and other external investment managers and wealth management organizations.

Investment Contracts: Products that do not contain insurance risk (as defined under IFRS) and are accounted for as financial liabilities at amortized cost or fair value.

Life Insurance Capital Adequacy Test (LICAT): The LICAT regulatory capital regime is governed by the Office of the Superintendent of Financial Institutions (OSFI). The LICAT ratio compares the qualifying regulatory capital resources of a life insurance company to its required capital, each as specified under OSFI's LICAT guideline.

Universal Life Insurance: A form of permanent life insurance with flexible premiums. The customer may vary the premium payment and death benefit within certain restrictions. The contract is credited with a rate of interest based on the return of a portfolio of assets held by the Company, possibly with a minimum rate guarantee, which may be reset periodically at the discretion of the Company.

Variable Universal Life Insurance: A form of permanent life insurance with flexible premiums in which the cash value and possibly the death benefit of the policy fluctuate according to the investment performance of segregated funds (or separate accounts).

Fair Value through Profit or Loss (FVTPL) and Fair Value through Other Comprehensive Income (FVTOCI):

IFRS 9 is based on the concept that financial assets should be classified and measured at fair value, with changes in fair value recognized in profit and loss as they arise, unless criteria are met for classifying and measuring the asset at either amortized cost or fair value through other comprehensive income.

Onerous contracts: An insurance contract is onerous at the date of initial recognition if the fulfilment cash flows allocated to the contract and premiums, acquisition expenses and commissions arising from the contract at the date of initial recognition, in total are a net outflow (a loss at initial recognition).

Actual exchange rate basis ("AER")

Quarterly amounts stated on an actual exchange rate basis are calculated using actual income statement and statement of financial position exchange rates for the respective periods as appropriate.

Constant exchange rate basis ("CER")

Quarterly amounts stated on a constant exchange rate basis are calculated using Q4 2024 income statement and statement of financial position exchange rates as appropriate. Such financial measures may be stated on a constant exchange rate basis or the percentage growth / decline in the financial measure on a constant exchange rate basis.

NM: Represents percentage variance in excess of 1000%, assessed as not meaningful 'nm'.

General Information

Manulife Financial Corporation Head Office

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Web Site: www.manulife.com

Transfer Agent

Canada
CIBC Mellon Trust Company
1-800-783-9495
www.cibcmellon.com/investor

United States
Mellon Investor Services
1-800-249-7702
www.melloninvestor.com

Common Stock

Common Stock of Manulife Financial is traded on:

<u>Stock Exchange</u>	<u>Symbol</u>
Toronto	MFC
New York	MFC
Hong Kong	945
Philippines	MFC

Investor Information

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Company Rating Information

The following credit rating agencies each assigned financial strength ratings to our main operating subsidiaries, The Manufacturers Life Insurance Company and John Hancock Life Insurance Company (U.S.A.), thereby recognizing these companies as having strong credit ratings in the insurance industry. Credit agencies include AM Best Company ("AM Best"), DBRS Limited and affiliated entities ("Morningstar DBRS"), Fitch Ratings Inc. ("Fitch"), Moody's Investors Service Inc. ("Moody's"), and S&P Global Ratings ("S&P").

The Manufacturers Life Insurance Company

(as at February 19, 2025)

<u>Purpose</u>	<u>Rating agency</u>	<u>Rating</u>
Financial strength	S&P	AA-
	Moody's	A1
	Fitch	AA
	Morningstar DBRS	AA
	AM Best	A+ (Superior)

John Hancock Life Insurance Company (U.S.A)

(as at February 19, 2025)

<u>Purpose</u>	<u>Rating agency</u>	<u>Rating</u>
Financial strength	S&P	AA-
	Moody's	A1
	Fitch	AA
	Morningstar DBRS	not rated
	AM Best	A+ (Superior)