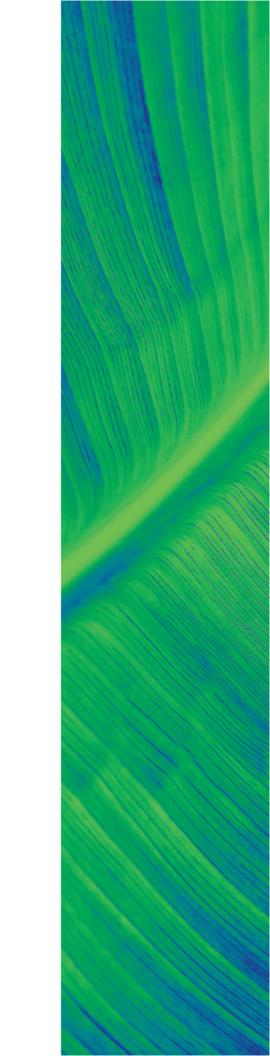


# Third Quarter Report to Shareholders

Three and nine months ended **September 30, 2022** 

**Manulife Financial Corporation** 



# Manulife reports 3Q22 net income of \$1.3 billion, core earnings of \$1.3 billion, APE sales of \$1.3 billion, and Global Wealth and Asset Management net inflows of \$3.0 billion

Today, Manulife announced its third quarter of 2022 ("3Q22") results. Key highlights include:

- Net income attributed to shareholders of \$1.3 billion in 3Q22, down \$0.2 billion from the third quarter of 2021 ("3Q21")
- Core earnings¹ of \$1.3 billion in 3Q22, down 14% on a constant exchange rate basis from 3Q21². 3Q22 core earnings include a \$256 million charge in our Property and Casualty ("P&C") reinsurance business related to Hurricane Ian.
- LICAT ratio<sup>3</sup> of 136%
- Core ROE<sup>4</sup> of 10.3% and ROE of 10.5% in 3Q22
- NBV<sup>5</sup> of \$514 million in 3Q22, down 6%<sup>5</sup> from 3Q21
- APE sales<sup>5</sup> of \$1.3 billion in 3Q22, down 6% from 3Q21
- Global Wealth and Asset Management ("Global WAM") net inflows<sup>5</sup> of \$3.0 billion in 3Q22, compared with net inflows of \$9.8 billion in 3Q21
- The impact to net income attributed to shareholders of our annual review of actuarial methods and assumptions was a modest net gain of \$36 million in total, and approximately net neutral for long-term care ("LTC")
- Purchased for cancellation approximately 23 million common shares in 3Q22 for \$0.5 billion

"We delivered resilient operating results in the third quarter amidst a challenging market and operating environment," said Manulife President & Chief Executive Officer Roy Gori. "We continued to deliver solid results in our Asia business and delivered in-force business growth of 8% and 12% in the third quarter and year-to-date, respectively. And, in Global WAM, we generated net inflows of \$3.0 billion and our core EBITDA margin<sup>4</sup> was 32.7% in 3Q22, a very strong achievement given the market volatility."

"We are focused on driving resilience for our people, customers and communities. Through our behavioural insurance offerings, we are committed to helping our customers lead longer, healthier, better lives, and we are rewarding them for making healthy lifestyle choices. We are expanding our Manulife *Vitality* offerings in Canada across our core product suite. In the U.S., we have made a multi-cancer, early detection test available to a pilot group of existing customers through John Hancock Vitality, enabling customers to make more informed choices about their health. And, in Asia, we continue to roll out servicing features in our ManulifeMOVE app, furthering its position as a one-stop health and servicing gateway for our customers," added Mr. Gori.

"Our diverse business and strong capital levels position us well to navigate an uncertain market environment. Our LICAT ratio of 136% provides significant flexibility, and we have repurchased approximately 3.1% of our common shares for \$1.4 billion so far this year<sup>6</sup> as we remain committed to delivering value to shareholders," said Phil Witherington, Chief Financial Officer.

"Expense efficiency continues to be a key strategic priority and important lever in the current operating environment. Our third quarter general expenses were held in line with the prior year, providing an offset to topline pressure," Mr. Witherington continued.

<sup>1</sup> Core earnings is a non-GAAP financial measure. For more information on non-GAAP and other financial measures, see "Non-GAAP and other financial measures" in our Third Quarter 2022 Management's Discussion and Analysis ("3Q22 MD&A") for additional information.

<sup>&</sup>lt;sup>2</sup> Percentage growth / declines in core earnings stated on a constant exchange rate basis is a non-GAAP ratio.

<sup>3</sup> Life Insurance Capital Adequacy Test ("LICAT") ratio of The Manufacturers Life Insurance Company ("MLI"). LICAT ratio is disclosed under the Office of the Superintendent of Financial Institutions Canada's ("OSFI's") Life Insurance Capital Adequacy Test Public Disclosure Requirements guideline.

<sup>4</sup> Core return on common shareholders' equity ("Core ROE") and core EBITDA margin are non-GAAP ratios.

<sup>&</sup>lt;sup>5</sup> For more information on new business value ("NBV"), annualized premium equivalent ("APE") sales and net flows, see "Non-GAAP and other financial measures" in our 3Q22 MD&A. In this news release, percentage growth / declines in NBV and APE sales are stated on a constant exchange rate basis.

<sup>&</sup>lt;sup>6</sup> As of October 31, 2022 the Company has purchased for cancellation approximately 60 million common shares for \$1.4 billion.

### **BUSINESS HIGHLIGHTS:**

In Asia, we accelerated the utilization of ManuAcademy, our regional digital learning platform rolled out to Vietnam last quarter. Since the roll-out, the platform has enabled the onboarding of over 11,000 newly-recruited insurance agents, and delivered over 150,000 training hours to approximately 45,000 insurance agents. Our new training series, Manulife MasterClass, captures best practices from our Million Dollar Round Table agents and shares them across all agents through the platform. In Canada, we announced an expansion of the Manulife *Vitality* program, making it available to new term and universal life insurance policyholders effective November 2022. In the U.S., we continue to innovate our wellness offerings and announced a partnership with GRAIL, a healthcare company, offering access to Galleri®, their leading edge, multi-cancer early detection test to a pilot group of customers through John Hancock Vitality. As the first life insurance carrier to make GRAIL's Galleri® test available, we are enabling eligible customers to take proactive steps to better understand and make more informed choices about their health. In Global WAM, we expanded our Environmental, Social and Governance investment offerings with the launch of the Global Climate Action strategy in Europe to meet increasing demand for sustainable investment solutions.

In addition, we continued to make progress on our digital journey in 3Q22. In Asia, we continued to drive the adoption of ePOS, our proprietary digital onboarding app, to enhance the distributor experience and enable faster, error-free new business application submissions with case adoption at 90%, an increase of 9 percentage points compared with 3Q21. In the U.S., we reduced the amount of time to onboard producers within our traditional brokerage channel by 92% by automating the background check process. In Global WAM, we made a number of enhancements to our digital platform in Retirement including rolling out functionality that enables members in Canada to book one-on-one meetings with a Manulife PlanRight financial advisor directly in the mobile app, which generated successful engagement, and resulted in approximately 1,400 advisor meeting requests in 3Q22. In addition, we recently enhanced digital service features which enable members in the U.S. to self-serve to a greater extent, resulting in a reduction of approximately 10,000 calls to the call centre this quarter.

### FINANCIAL HIGHLIGHTS:

|  | <br>Quarterly | Resu | YTD Results |    |       |    |       |  |
|--|---------------|------|-------------|----|-------|----|-------|--|
| (\$ millions, unless otherwise stated)   | 3Q22          |      | 3Q21        |    | 2022  |    | 2021  |  |
| Profitability:   |               |      |             |    |       |    |       |  |
| Net income attributed to shareholders  | \$<br>1,347   | \$   | 1,592       | \$ | 5,403 | \$ | 5,021 |  |
| Core earnings  | \$<br>1,322   | \$   | 1,517       | \$ | 4,436 | \$ | 4,828 |  |
| Diluted earnings per common share (\$)   | \$<br>0.68    | \$   | 0.80        | \$ | 2.72  | \$ | 2.51  |  |
| Diluted core earnings per common share ("Core EPS") (\$) <sup>(1)</sup>            | \$<br>0.67    | \$   | 0.76        | \$ | 2.22  | \$ | 2.41  |  |
| Return on common shareholders' equity ("ROE")                                      | 10.5%         |      | 12.6%       |    | 14.0% |    | 13.7% |  |
| Core ROE   | 10.3%         |      | 12.0%       |    | 11.4% |    | 13.2% |  |
| Expense efficiency ratio <sup>(1)</sup>  | 53.9%         |      | 51.3%       |    | 51.0% |    | 48.9% |  |
| General expenses   | \$<br>1,900   | \$   | 1,904       | \$ | 5,641 | \$ | 5,828 |  |
| Business Performance:  |               |      |             |    |       |    |       |  |
| Asia new business value  | \$<br>333     | \$   | 399         | \$ | 1,010 | \$ | 1,275 |  |
| Canada new business value  | \$<br>89      | \$   | 71          | \$ | 275   | \$ | 225   |  |
| U.S. new business value  | \$<br>92      | \$   | 69          | \$ | 253   | \$ | 188   |  |
| Total new business value   | \$<br>514     | \$   | 539         | \$ | 1,538 | \$ | 1,688 |  |
| Asia APE sales   | \$<br>854     | \$   | 930         | \$ | 2,740 | \$ | 3,160 |  |
| Canada APE sales   | \$<br>285     | \$   | 303         | \$ | 1,009 | \$ | 932   |  |
| U.S. APE sales   | \$<br>207     | \$   | 203         | \$ | 615   | \$ | 544   |  |
| Total APE sales  | \$<br>1,346   | \$   | 1,436       | \$ | 4,364 | \$ | 4,636 |  |
| Global WAM net flows (\$ billions)   | \$<br>3.0     | \$   | 9.8         | \$ | 11.6  | \$ | 19.8  |  |
| Global WAM gross flows (\$ billions) <sup>(2)</sup>                                | \$<br>32.0    | \$   | 35.2        | \$ | 104.1 | \$ | 108.7 |  |
| Global WAM assets under management and administration (\$ billions) <sup>(3)</sup> | \$<br>748.8   | \$   | 823.6       | \$ | 748.8 | \$ | 823.6 |  |
| Global WAM total invested assets (\$ billions)                                     | \$<br>3.7     | \$   | 4.3         | \$ | 3.7   | \$ | 4.3   |  |
| Global WAM net segregated funds net assets (\$ billions)                           | \$<br>214.5   | \$   | 244.6       | \$ | 214.5 | \$ | 244.6 |  |
| Financial Strength:  |               |      |             |    |       |    |       |  |
| MLI's LICAT ratio  | 136%          |      | 138%        |    | 136%  |    | 138%  |  |
| Financial leverage ratio   | 28.8%         |      | 25.5%       |    | 28.8% |    | 25.5% |  |
| Book value per common share (\$)   | \$<br>26.17   | \$   | 25.78       | \$ | 26.17 | \$ | 25.78 |  |
| Book value per common share excluding AOCI (\$)                                    | \$<br>25.88   | \$   | 23.41       | \$ | 25.88 | \$ | 23.41 |  |

<sup>(1)</sup> This item is a non-GAAP ratio.

### **PROFITABILITY:**

### Reported net income attributed to shareholders of \$1.3 billion in 3Q22, down \$0.2 billion from 3Q21

The decrease in net income attributed to shareholders was primarily driven by lower gains from investment-related experience and lower core earnings, partially offset by a smaller charge from the direct impact of markets. The direct impact of markets in 3Q21 included a \$0.5 billion charge related to the impact of updated Ultimate Reinvestment Rate assumptions issued by the Canadian Actuarial Standards Board. Investment-related experience in 3Q22 reflected the favourable impact of fixed income reinvestment activities and favourable credit experience, partially offset by lower-than-expected returns (including fair value changes) on alternative long-duration assets primarily related to real estate. The charge from the direct impact of markets in 3Q22 was primarily driven by the impact of unfavourable equity market performance, losses from the sale of available-for-sale ("AFS") bonds and swap spread movements, partially offset by gains due to rising interest rates in the U.S., a flattening of the yield curve in Canada, and widening corporate spreads in the U.S.

### Delivered core earnings of \$1.3 billion in 3Q22, a decrease of 14% compared with 3Q21

The decrease in core earnings was driven by a \$256 million charge in our P&C Reinsurance business for estimated losses related to Hurricane Ian (compared with a \$152 million charge in the prior year quarter for estimated losses related to Hurricane Ida and the European floods), lower net gains on sales of AFS equities and the unfavourable impact of markets on seed money investments in new and segregated mutual funds in Corporate and Other, lower new business gains in Asia and the U.S., lower U.S. Annuities in-force earnings due to the variable annuity reinsurance transaction that closed in the first quarter of 2022, and a higher charge from net

<sup>(2)</sup> For more information on gross flows, see "Non-GAAP and other financial measures" in our 3Q22 MD&A for additional information.

<sup>(3)</sup> This item is a non-GAAP financial measure.

unfavourable U.S. policyholder experience. These items were partially offset by higher yields on fixed income investments and lower expenses in Corporate and Other, and in-force business growth in Asia and Canada. Lower expenses in Corporate and Other reflect lower supplemental pension expense primarily due to market impacts and lower variable incentive compensation.

### ANNUAL REVIEW OF ACTUARIAL METHODS AND ASSUMPTIONS:

We completed our annual review of actuarial methods and assumptions, which resulted in a modest net gain of \$36 million post-tax to net income attributed to shareholders in total and approximately net neutral impact for LTC. The review included a comprehensive study of our U.S. LTC experience, including all aspects of claims assumptions and future premium rate increases. Other assumptions reviewed included mortality and certain lapse assumptions for Canada's life insurance business, as well as lapse and mortality assumptions for certain Asia markets.

### **BUSINESS PERFORMANCE:**

### New business value ("NBV") of \$514 million in 3Q22, a decrease of 6% compared with 3Q21

In Asia, NBV decreased 17% from 3Q21 reflecting lower sales in Hong Kong and changes in product mix in Asia Other<sup>1</sup>, partially offset by higher individual protection and other wealth sales in Japan. In Canada, NBV increased 25% from 3Q21, driven by higher margins in our insurance businesses, partially offset by lower volumes in Annuities. In the U.S., NBV increased 27% from 3Q21, driven by improved margins due to pricing actions, higher interest rates and changes in product mix.

# Annualized premium equivalent ("APE") sales of \$1.3 billion in 3Q22, a decrease of 6% compared with 3Q21

In Asia, APE sales decreased 7%, reflecting lower sales in Hong Kong, partially offset by higher sales in Japan and Asia Other. In Hong Kong, APE sales decreased 40% driven by the impact of weaker customer sentiment on financial planning decisions and tighter COVID-19 containment measures in Macau during the quarter. In Japan, APE sales increased 22% as a result of higher individual protection and other wealth sales. Asia Other APE sales increased 6%, reflecting higher bancassurance sales in mainland China, Vietnam and Singapore, partially offset by lower agency sales in Singapore and mainland China. In Canada, APE sales decreased 6%, primarily driven by lower segregated fund sales and the non-recurrence of a large affinity markets sale in 3Q21, partially offset by normal variability of large-case group insurance sales. In the U.S., APE sales decreased 1%, primarily due to lower sales of domestic life insurance products, partially offset by an increase in international sales, which are reported as part of U.S. segment results. APE sales of products with the John Hancock Vitality PLUS feature increased 12% compared with 3Q21, reflecting the increasing attractiveness of the Vitality feature as an option for health-focused life insurance consumers.

## Reported Global Wealth and Asset Management net inflows of \$3.0 billion in 3Q22, compared with 3Q21 net inflows of \$9.8 billion

Net inflows in Retirement were \$1.4 billion in 3Q22 compared with net inflows of \$0.6 billion in 3Q21, driven by growth in member contributions and lower plan redemptions. Net inflows in Retail were \$1.0 billion in 3Q22 compared with net inflows of \$7.9 billion in 3Q21, reflecting lower gross flows and higher mutual fund redemption rates due to decreased investor demand amid equity market declines and higher interest rates. Net inflows in Institutional Asset Management were \$0.6 billion in 3Q22 compared with net inflows of \$1.3 billion in 3Q21, driven by higher redemptions, partially offset by higher sales of equity and fixed income mandates.

<sup>&</sup>lt;sup>1</sup> Asia Other excludes Hong Kong and Japan.

### MANAGEMENT'S DISCUSSION AND ANALYSIS

This Management's Discussion and Analysis ("MD&A") is current as of November 9, 2022, unless otherwise noted. This MD&A should be read in conjunction with our unaudited Interim Consolidated Financial Statements for the three and nine months ended September 30, 2022 and the MD&A and audited Consolidated Financial Statements contained in our 2021 Annual Report.

For further information relating to our risk management practices and risk factors affecting the Company, see "Risk Management and Risk Factors" and "Critical Actuarial and Accounting Policies" in the MD&A in our 2021 Annual Report and the "Risk Management" note to the Consolidated Financial Statements in our most recent annual and interim reports.

In this MD&A, the terms "Company", "Manulife", "we" and "our" mean Manulife Financial Corporation ("MFC") and its subsidiaries. All amounts are reported in Canadian dollars, unless otherwise indicated. Any information contained in, or otherwise accessible through, websites mentioned in this MD&A does not form a part of this document.

### Contents

### A. TOTAL COMPANY PERFORMANCE

- 1. Profitability
- 2. Business performance
- 3. Financial strength
- 4. Revenue
- 5. Assets under management and administration
- 6. Impact of fair value accounting
- 7. Impact of foreign currency exchange rates
- 8. Business highlights
- 9. Transition to IFRS 17

### **B. PERFORMANCE BY SEGMENT**

- 1. Asia
- 2. Canada
- 3. U.S.
- 4. Global Wealth and Asset Management
- 5. Corporate and Other

# C. RISK MANAGEMENT AND RISK FACTORS UPDATE

- Variable annuity and segregated fund quarantees
- 2. Caution related to sensitivities
- 3. Publicly traded equity performance risk
- Interest rate and spread risk sensitivities and exposure measures
- 5. Alternative long-duration asset performance risk
- 6. Credit risk exposure measures
- 7. Risk factors strategic risk from changes in tax laws

# D. CRITICAL ACTUARIAL AND ACCOUNTING POLICIES

- 1. Critical actuarial and accounting policies
- 2. Actuarial methods and assumptions
- Sensitivity of earnings to asset related assumptions
- 4. Accounting and reporting changes

### E. OTHER

- Outstanding common shares selected information
- 2. Legal and regulatory proceedings
- 3. Non-GAAP and other financial measures
- 4. Caution regarding forward-looking statements
- 5. Quarterly financial information
- 6. Other

### A TOTAL COMPANY PERFORMANCE

### A1 Profitability

|   | <br>Qı      | uartei | ly Result | s  |       |    | <u> </u> |    |       |
|---|-------------|--------|-----------|----|-------|----|----------|----|-------|
| (\$ millions, unless otherwise stated)                                  | 3Q22        |        | 2Q22      |    | 3Q21  |    | 2022     |    | 2021  |
| Net income attributed to shareholders                                   | \$<br>1,347 | \$     | 1,086     | \$ | 1,592 | \$ | 5,403    | \$ | 5,021 |
| Core earnings <sup>(1)</sup>  | \$<br>1,322 | \$     | 1,562     | \$ | 1,517 | \$ | 4,436    | \$ | 4,828 |
| Diluted earnings per common share (\$)                                  | \$<br>0.68  | \$     | 0.53      | \$ | 0.80  | \$ | 2.72     | \$ | 2.51  |
| Diluted core earnings per common share ("core EPS") (\$) <sup>(2)</sup> | \$<br>0.67  | \$     | 0.78      | \$ | 0.76  | \$ | 2.22     | \$ | 2.41  |
| Return on common shareholders' equity ("ROE")                           | 10.5%       |        | 8.3%      |    | 12.6% |    | 14.0%    |    | 13.7% |
| Core ROE <sup>(2)</sup>   | 10.3%       |        | 12.1%     |    | 12.0% |    | 11.4%    |    | 13.2% |
| Expense efficiency ratio <sup>(2)</sup>                                 | 53.9%       |        | 49.2%     |    | 51.3% |    | 51.0%    |    | 48.9% |
| General expenses  | \$<br>1,900 | \$     | 1,843     | \$ | 1,904 | \$ | 5,641    | \$ | 5,828 |

<sup>(1)</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

### Quarterly profitability

Manulife's net income attributed to shareholders was \$1,347 million in the third quarter of 2022 ("3Q22") compared with \$1,592 million in the third quarter of 2021 ("3Q21"). Net income attributed to shareholders is comprised of core earnings (consisting of items we believe reflect the underlying earnings capacity of the business), which amounted to \$1,322 million in 3Q22 compared with \$1,517 million in 3Q21, and items excluded from core earnings, which amounted to a net gain of \$25 million in 3Q22 compared with a net gain of \$75 million in 3Q21. The effective tax rate on net income attributed to shareholders in 3Q22 was 19% compared with 10% in 3Q21, reflecting differences in the jurisdictional mix of pre-tax profits and losses.

Net income attributed to shareholders decreased \$245 million compared with 3Q21 primarily driven by lower gains from investment-related experience and lower core earnings, partially offset by a smaller charge from the direct impact of markets. The direct impact of markets in 3Q21 included a \$0.5 billion charge related to the impact of updated Ultimate Reinvestment Rate ("URR") assumptions issued by the Canadian Actuarial Standards Board. Investment-related experience in 3Q22 reflected the favourable impact of fixed income reinvestment activities and favourable credit experience, partially offset by lower-than-expected returns (including fair value changes) on alternative long-duration assets ("ALDA") primarily related to real estate. The charge from the direct impact of markets in 3Q22 was primarily driven by the impact of unfavourable equity market performance, losses from the sale of available-for-sale ("AFS") bonds and swap spread movements, partially offset by gains due to rising interest rates in the U.S., a flattening of the yield curve in Canada, and widening corporate spreads in the U.S.

Core earnings decreased \$195 million or 14% on a constant exchange rate basis¹ compared with 3Q21. The decrease in core earnings was driven by a \$256 million charge in our Property and Casualty ("P&C") Reinsurance business for estimated losses related to Hurricane Ian (compared with a \$152 million charge in 3Q21 for estimated losses related to Hurricane Ida and the European floods), a net charge of \$53 million in 3Q22 in Corporate and Other from the unfavourable impact of markets on seed money investments in new segregated funds and mutual funds and sales of AFS equities compared with a \$41 million year-to-date net gain, lower new business gains in Asia and the U.S., lower U.S. Annuities in-force earnings of \$51 million due to the variable annuity reinsurance transaction that closed in the first quarter of 2022 ("1Q22"), and a higher charge from net unfavourable U.S. policyholder experience. These items were partially offset by higher yields on fixed income investments and lower expenses in Corporate and Other, and in-force business growth in Asia and Canada. Lower expenses in Corporate and Other reflect lower supplemental pension expense primarily due to market impacts and lower variable incentive compensation. In 3Q22, core earnings included a net charge of \$104 million (\$125 million pretax) related to insurance and annuity policyholder experience compared with a net charge of \$50 million (\$53

<sup>(2)</sup> This item is a non-GAAP ratio. See "Non-GAAP and other financial measures" below for more information.

Percentage growth / declines in core earnings, core general expenses, pre-tax core earnings, assets under management and administration, assets under management, core EBITDA, general expenses, Manulife Bank average net lending assets and Global Wealth and Asset Management ("Global WAM") revenue are stated on a constant exchange rate basis, a non-GAAP ratio. See "Non-GAAP and other financial measures" below for more information.

million pre-tax) in 3Q21.<sup>1</sup> Actions to improve the capital efficiency of our legacy business resulted in \$51 million lower core earnings in 3Q22 compared with 3Q21. Excluding these actions, in-force business increased 5%<sup>2</sup> compared with 3Q21.

The components of the items excluded from core earnings are outlined in the table below and the annual review of actuarial methods and assumptions is discussed in section D2 "Actuarial methods and assumptions" below.

### Year-to-date profitability

Net income attributed to shareholders for the nine months ended September 30, 2022 was \$5,403 million compared with \$5,021 million for the nine months ended September 30, 2021. Year-to-date core earnings amounted to \$4,436 million in 2022 compared with \$4,828 million in the same period of 2021, and items excluded from year-to-date core earnings amounted to a net gain of \$967 million in 2022 compared with a net gain of \$193 million in the same period of 2021. The effective tax rate on year-to-date net income attributed to shareholders was 19% in 2022 compared with 13% for the same period in 2021, reflecting differences in the jurisdictional mix of pre-tax profits and losses.

The increase of \$382 million in year-to-date net income attributed to shareholders in 2022 compared with 2021 reflects a decline in year-to-date core earnings of \$392 million and a net gain of \$967 million in items excluded from year-to-date core earnings in 2022 compared with a net gain in items excluded from year-to-date core earnings of \$193 million in 2021.

The \$392 million or 9% decrease in year-to-date core earnings compared with the same period of 2021 was driven by a year-to-date net charge of \$153 million in 2022 in Corporate and Other from the unfavourable impact of markets on seed money investments in new segregated funds and mutual funds and sales of AFS equities compared with a \$145 million year-to-date net gain in 2021, lower new business gains in Asia and the U.S., lower in-force earnings in U.S. Annuities of \$136 million due to the 1Q22 variable annuity reinsurance transaction, a \$256 million charge in our P&C Reinsurance business in 3Q22 for estimated losses related to Hurricane Ian (compared with a \$152 million charge in 3Q21 for estimated losses related to Hurricane Ida and the European floods), and lower net fee income from lower average assets under management and administration ("average AUMA")3 and lower fee spread in Global Wealth and Asset Management ("Global WAM"). These items were partially offset by higher yields on fixed income investments and lower expenses in Corporate and Other, higher in-force business growth in Asia and Canada, and higher net experience gains in Canada. Lower expenses in Corporate and Other reflect lower supplemental pension expense primarily due to market impacts and lower variable incentive compensation. Year-to-date, the net insurance and annuity policyholder experience charge was \$70 million (\$70 million pre-tax) in 2022 compared with a charge of \$13 million (\$7 million pre-tax) in the same period of 2021.1 Actions to improve the capital efficiency of our legacy businesses resulted in \$136 million lower year-to-date core earnings in 2022 compared with 2021. Excluding these actions, in-force business increased 6%2 compared with 2021.

On a year-to-date basis, the items excluded from core earnings were a net gain of \$967 million in 2022 consisting primarily of a net gain from investment-related experience and a \$811 million after-tax net gain related to the U.S. variable annuity reinsurance transaction partially offset by a net charge from the direct impact of markets.

Policyholder experience includes quarterly gains of nil post-tax in 3Q22 (3Q21 – gains of \$5 million post-tax) and year-to-date gains of \$20 million in 2022 (2021 – gains of \$24 million post-tax) from the release of margins on medical policies in Hong Kong that have lapsed for customers who have opted to change their existing policies to the new Voluntary Health Insurance Scheme ("VHIS") products. These gains did not have a material impact on core earnings as they were mostly offset by new business strain

<sup>&</sup>lt;sup>2</sup> Excludes \$65 million (pre-tax) and \$173 million (pre-tax) in 3Q22 and year-to-date 2022, respectively, of lost expected profit on in-force relating to the U.S. variable annuity reinsurance transaction that closed in 1Q22. Percentage growth is based on the pre-tax impact of these actions, and is stated on a constant exchange rate basis.

<sup>&</sup>lt;sup>3</sup> For more information on this metric, see "Non-GAAP and other financial measures" below.

Core earnings by segment is presented in the table below.

| Core earnings by segment                              | <br>Quarterly Results |    |       |    |       | YTD R       | esult | S     |
|---|-----------------------|----|-------|----|-------|-------------|-------|-------|
| (\$ millions, unaudited)                              | 3Q22                  |    | 2Q22  |    | 3Q21  | 2022        |       | 2021  |
| Asia  | \$<br>513             | \$ | 513   | \$ | 533   | \$<br>1,563 | \$    | 1,629 |
| Canada  | 350                   |    | 345   |    | 311   | 1,009       |       | 893   |
| U.S.  | 384                   |    | 456   |    | 490   | 1,326       |       | 1,469 |
| Global Wealth and Asset Management                    | 345                   |    | 305   |    | 351   | 974         |       | 1,019 |
| Corporate and Other (excluding core investment gains) | (370)                 |    | (157) |    | (268) | (736)       |       | (482) |
| Core investment gains <sup>(1),(2)</sup>              | 100                   |    | 100   |    | 100   | 300         |       | 300   |
| Total core earnings                                   | \$<br>1,322           | \$ | 1,562 | \$ | 1,517 | \$<br>4,436 | \$    | 4,828 |

<sup>(1)</sup> This item is disclosed under the Office of the Superintendent of Financial Institution's ("OSFI's") Source of Earnings Disclosure (Life Insurance Companies) guideline.

The table below presents net income attributed to shareholders consisting of core earnings and items excluded from core earnings.

|   |    | Q     | uarte | rly Result |    | YTD Results |    |         |    |         |  |
|---|----|-------|-------|------------|----|-------------|----|---------|----|---------|--|
| _ (\$ millions, unaudited)  |    | 3Q22  |       | 2Q22       |    | 3Q21        |    | 2022    |    | 2021    |  |
| Core earnings   | \$ | 1,322 | \$    | 1,562      | \$ | 1,517       | \$ | 4,436   | \$ | 4,828   |  |
| Items excluded from core earnings:(1)   |    |       |       |            |    |             |    |         |    |         |  |
| Investment-related experience outside of core earnings <sup>(2)</sup>   |    | 125   |       | 591        |    | 700         |    | 1,274   |    | 1,516   |  |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities <sup>(3)</sup>                    |    | (54)  |       | (1,067)    |    | (597)       |    | (1,024) |    | (1,215) |  |
| Direct impact of equity markets and variable annuity<br>guarantee liabilities<br>Fixed income reinvestment rates assumed in the |    | (371) |       | (623)      |    | (15)        |    | (1,104) |    | 165     |  |
| valuation of policy liabilities  Sale of AFS bonds and derivative positions in the  |    | 460   |       | (365)      |    | (44)        |    | 446     |    | (800)   |  |
| Corporate and Other segment   |    | (143) |       | (79)       |    | (6)         |    | (366)   |    | (48)    |  |
| Changes to the ultimate reinvestment rate   |    | -     |       | _          |    | (532)       |    | -       |    | (532)   |  |
| Change in actuarial methods and assumptions <sup>(4)</sup>  |    | 36    |       | _          |    | (41)        |    | 36      |    | (41)    |  |
| Restructuring charge <sup>(5)</sup>   |    | -     |       | _          |    | -           |    | -       |    | (115)   |  |
| Reinsurance transactions, tax-related items and other <sup>(6)</sup>  |    | (82)  |       | -          |    | 13          |    | 681     |    | 48      |  |
| Total items excluded from core earnings   | •  | 25    | •     | (476)      | •  | 75          |    | 967     |    | 193     |  |
| Net income attributed to shareholders   | \$ | 1,347 | \$    | 1,086      | \$ | 1,592       | \$ | 5,403   | \$ | 5,021   |  |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

As outlined in our definition of core earnings in section E3 "Non-GAAP and other financial measures": Up to \$400 million of net favourable investment-related experience will be reported in core earnings in a single year, which are referred to as "core investment gains". This means up to \$100 million in the first quarter, up to \$200 million on a year-to-date basis in the second quarter, up to \$300 million on a year-to-date basis in the third quarter and up to \$400 million on a full year basis in the fourth quarter. Any investment-related experience losses reported in a quarter will be offset against the net year-to-date investment-related experience gains with the difference being included in core earnings subject to a maximum of the year-to-date core investment gains and a minimum of zero, which reflects our expectation that investment-related experience will be positive through-the-business cycle.

<sup>(2)</sup> Total investment-related experience in 3Q22 was a net gain of \$225 million, compared with a net gain of \$800 million in 3Q21, and in accordance with our definition of core earnings, we included \$100 million of investment-related experience gains in core earnings and a \$125 million gain in items excluded from core earnings in 3Q22 (\$100 million of core investment gains and a gain of \$700 million, respectively, in 3Q21). Investment-related experience gains in 3Q22 reflected the favourable impact of fixed income reinvestment activities and favourable credit experience, partially offset by lower-than-expected returns (including fair value changes) on ALDA primarily related to real estate. Investment-related experience gains in 3Q21 reflected higher-than-expected returns (including fair value changes) on ALDA primarily driven by fair value gains on private equity investments, the favourable impact of fixed income reinvestment activities and favourable credit experience.

<sup>(3)</sup> The direct impact of markets was a net charge of \$54 million in 3Q22 primarily driven by the impact of unfavourable equity market performance, losses from the sale of AFS bonds and swap spread movements, partially offset by gains due to rising interest rates in the U.S., a flattening of the yield curve in Canada and widening corporate spreads in the U.S. The direct impact of markets was a net charge of \$597 million in 3Q21 and included a \$532 million charge related to changes to the URR. In June 2021, the Canadian Actuarial Standards Board issued a new promulgation with reductions to the URR and updates to the calibration criteria for stochastic risk-free rates. The updated standard included a reduction of 15 basis points in the URR and a corresponding change to stochastic risk-free rate modeling and was effective October 15, 2021. The long-term URR for risk-free rates in Canada is prescribed at 2.9% and we use the same assumption for the U.S. Our assumption for Japan is 1.5%. The net charges for fixed income reinvestment rates reflected the steepening of the yield curve in Canada and lower interest rates in China, partially offset by widening corporate and swap spreads in the U.S.

<sup>(4)</sup> Refer to section D2 "Actuarial methods and assumptions" below for detail.

<sup>(5)</sup> In the first quarter of 2021 ("1Q21"), we reported a restructuring charge of \$150 million pre-tax (\$115 million post-tax) related to actions that are expected to result in recurring total annual expense savings of \$250 million (pre-tax) by 2023; \$100 million (pre-tax) of these expected total annual savings were realized in 2021, and \$200 million (pre-tax) of total annual savings are expected in 2022.1

<sup>(6)</sup> The 3Q22 charge of \$82 million primarily includes a \$31 million and \$17 million charge related to reinsurance transactions in U.S. variable annuities and Asia, respectively, and a \$13 million increase to an existing legal provision in the U.S. In 3Q21, reinsurance transactions in Asia contributed gains of \$13 million.

See "Caution regarding forward-looking statements" below.

Net income attributed to shareholders by segment is presented in the following table.

| Net income attributed to shareholders by segment | <br>Q       | uarte | YTD Results |             |    |         |    |       |
|--|-------------|-------|-------------|-------------|----|---------|----|-------|
| (\$ millions, unaudited)                         | 3Q22        |       | 2Q22        | 3Q21        |    | 2022    |    | 2021  |
| Asia   | \$<br>521   | \$    | 361         | \$<br>822   | \$ | 1,655   | \$ | 2,412 |
| Canada   | 578         |       | 85          | (26)        |    | 1,210   |    | 738   |
| U.S.   | 641         |       | 832         | 697         |    | 3,540   |    | 1,586 |
| Global Wealth and Asset Management               | 345         |       | 305         | 351         |    | 974     |    | 1,019 |
| Corporate and Other                              | (738)       |       | (497)       | (252)       |    | (1,976) |    | (734) |
| Total net income attributed to shareholders      | \$<br>1,347 | \$    | 1,086       | \$<br>1,592 | \$ | 5,403   | \$ | 5,021 |

The **expense efficiency ratio** was 53.9% for 3Q22, compared with 51.3% in 3Q21. The 2.6 percentage point increase in the ratio compared with 3Q21 was driven by a 13% decrease in pre-tax core earnings<sup>1</sup> partially offset by a 2% decrease in core general expenses<sup>1</sup>. The decline in core general expenses reflected lower variable incentive compensation expense and lower pension costs primarily due to market impacts, partially offset by investments to support increased productivity, including digital capabilities and regulatory requirements. Expense management, including initiatives to improve productivity, remains an important strategic priority as we aim to maintain an expense efficiency ratio of less than 50%.

Total general expenses in 3Q22 were in line with 3Q21 on both a constant and actual exchange rate basis reflecting the items noted above for core general expenses and a true up to an existing legal provision in the U.S. recorded outside of core earnings.

On a year-to-date basis, the expense efficiency ratio was 51.0% in 2022 compared with 48.9% in 2021. The 2.1 percentage point increase in the ratio compared with 2021 was driven by a 9% decrease in year-to-date pre-tax core earnings. Year-to-date core general expenses were in line with 2021 driven by higher workforce costs offset by lower distribution-related and discretionary expenses reflecting lower 2022 sales and lower pension expenses primarily due to market impacts.

Total year-to-date general expenses in 2022 decreased 3% compared with 2021 on both a constant and actual exchange rate basis due to the items noted above for core general expenses and a number of items recorded outside of core earnings. These include the non-recurrence of a restructuring charge and the establishment of a legal provision in 2021, partially offset by a 2022 integration charge in our Vietnam operation, expenses associated with the U.S. variable annuity reinsurance transaction and the above-noted true-up to the U.S. legal provision.

<sup>1</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

### A2 Business performance

|   |    | Q       | uarte | erly Result | ts |         | YTD Results |         |    |         |  |
|---|----|---------|-------|-------------|----|---------|-------------|---------|----|---------|--|
| (\$ millions, unless otherwise stated) (unaudited)                        |    | 3Q22    |       | 2Q22        |    | 3Q21    |             | 2022    |    | 2021    |  |
| Asia APE sales  | \$ | 854     | \$    | 838         | \$ | 930     | \$          | 2,740   | \$ | 3,160   |  |
| Canada APE sales  | \$ | 285     | \$    | 361         | \$ | 303     | \$          | 1,009   | \$ | 932     |  |
| U.S. APE sales  | \$ | 207     | \$    | 209         | \$ | 203     | \$          | 615     | \$ | 544     |  |
| Total APE sales <sup>(1)</sup>  | \$ | 1,346   | \$    | 1,408       | \$ | 1,436   | \$          | 4,364   | \$ | 4,636   |  |
| Asia new business value   | \$ | 333     | \$    | 337         | \$ | 399     | \$          | 1,010   | \$ | 1,275   |  |
| Canada new business value   | \$ | 89      | \$    | 82          | \$ | 71      | \$          | 275     | \$ | 225     |  |
| U.S. new business value   | \$ | 92      | \$    | 92          | \$ | 69      | \$          | 253     | \$ | 188     |  |
| Total new business value <sup>(1)</sup>                                   | \$ | 514     | \$    | 511         | \$ | 539     | \$          | 1,538   | \$ | 1,688   |  |
| Global Wealth and Asset Management net flows (\$ billions) <sup>(1)</sup> | \$ | 3.0     | \$    | 1.7         | \$ | 9.8     | \$          | 11.6    | \$ | 19.8    |  |
| Global Wealth and Asset Management gross flows                            |    |         |       |             |    |         |             |         |    |         |  |
| (\$ billions) <sup>(1)</sup>  | \$ | 32.0    | \$    | 33.6        | \$ | 35.2    | \$          | 104.1   | \$ | 108.7   |  |
| Global Wealth and Asset Management assets under                           |    |         |       |             |    |         |             |         |    |         |  |
| management and administration (\$ billions) <sup>(2)</sup>                | \$ | 748.8   | \$    | 744.7       | \$ | 823.6   | \$          | 748.8   | \$ | 823.6   |  |
| Global Wealth and Asset Management total invested assets                  |    |         |       |             |    |         |             |         |    |         |  |
| (\$ billions)   | \$ | 3.7     | \$    | 4.0         | \$ | 4.3     | \$          | 3.7     | \$ | 4.3     |  |
| Global Wealth and Asset Management segregated funds net                   | _  |         | _     |             | _  |         |             |         | _  |         |  |
| assets (\$ billions)  | \$ | 214.5   | \$    | 213.3       | \$ | 244.6   | \$          | 214.5   | \$ | 244.6   |  |
| Total assets under management and administration                          |    |         |       |             |    |         | ١.          |         |    |         |  |
| $(\$ billions)^{(2),(3)}$   | \$ | 1,277.1 | \$    | 1,264.7     | \$ | 1,381.6 | \$          | 1,277.1 | \$ | 1.381.6 |  |
| Total invested assets (\$ billions) <sup>(3)</sup>                        | \$ | 411.3   | \$    | 402.3       | \$ | 419.1   | \$          | 411.3   | \$ | 419.1   |  |
| Total segregated fund net assets (\$ billions) <sup>(3)</sup>             | \$ | 335.2   | \$    | 334.9       | \$ | 387.8   | \$          | 335.2   | \$ | 387.8   |  |

<sup>(1)</sup> For more information on this metric, see "Non-GAAP and other financial measures" below.

Annualized premium equivalent ("APE") sales were \$1.3 billion in 3Q22, a decrease of 6%¹ compared with 3Q21. In Asia, APE sales decreased 7% compared with 3Q21, reflecting lower sales in Hong Kong, partially offset by higher sales in Japan and Asia Other². In Hong Kong, APE sales decreased 40% compared with 3Q21 driven by the impact of weaker customer sentiment on financial planning decisions and tighter COVID-19 containment measures in Macau during the quarter. In Japan, APE sales increased 22% compared with 3Q21 as a result of higher individual protection and other wealth sales. Asia Other APE sales increased 6% compared with 3Q21, reflecting higher bancassurance sales in mainland China, Vietnam and Singapore, partially offset by lower agency sales in Singapore and mainland China. In Canada, APE sales decreased 6% compared with 3Q21, primarily driven by lower segregated fund sales and the non-recurrence of a large affinity markets sale in 3Q21, partially offset by normal variability of large-case group insurance sales. In the U.S., APE sales decreased 1% compared with 3Q21, primarily due to lower sales of domestic life insurance products, partially offset by an increase in international sales, which are reported as part of U.S. segment results. APE sales of products with the John Hancock Vitality PLUS feature increased 12% compared with 3Q21, reflecting the increasing attractiveness of the Vitality feature as an option for health-focused life insurance consumers.

Year-to-date APE sales of \$4.4 billion in 2022 were 5% lower than the same period of 2021, driven by lower sales in Asia partially offset by higher sales in Canada and the U.S.

**New business value ("NBV")** was \$514 million in 3Q22, a decrease of 6% compared with 3Q21. In Asia, NBV decreased 17% compared with 3Q21 reflecting lower sales in Hong Kong and changes in product mix in Asia Other, partially offset by higher individual protection and other wealth sales in Japan. In Canada, NBV increased 25% compared with 3Q21, driven by higher margins in our insurance businesses, partially offset by lower volumes in Annuities. In the U.S., NBV increased 27% compared with 3Q21, driven by improved margins due to pricing actions, higher interest rates and changes in product mix.

Year-to-date NBV was \$1,538 million in 2022, a decrease of 9% compared with the same period of 2021. In Asia, NBV decreased compared with 2021 due to lower sales in Hong Kong and changes in product mix in

<sup>(2)</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

<sup>(3)</sup> See section A5 below for more information.

<sup>1</sup> Percentage growth / declines in APE sales, gross flows, net flows, and NBV are stated on a constant exchange rate basis.

<sup>&</sup>lt;sup>2</sup> Asia Other excludes Hong Kong and Japan.

Asia Other, partially offset by higher individual protection and other wealth sales in Japan. In Canada, NBV increased compared with 2021 due to higher volumes in Group Insurance and higher margins in Individual Insurance. In the U.S., NBV increased compared with 2021 due to improved margins due to pricing actions, higher interest rates, and changes in product mix.

Global Wealth and Asset Management reported net inflows of \$3.0 billion in 3Q22 compared with net inflows of \$9.8 billion in 3Q21. Net inflows in Retirement were \$1.4 billion in 3Q22 compared with net inflows of \$0.6 billion in 3Q21, driven by growth in member contributions and lower plan redemptions. Net inflows in Retail were \$1.0 billion in 3Q22 compared with net inflows of \$7.9 billion in 3Q21, reflecting lower gross flows and higher mutual fund redemption rates due to decreased investor demand amid equity market declines and higher interest rates. Net inflows in Institutional Asset Management were \$0.6 billion in 3Q22 compared with net inflows of \$1.3 billion in 3Q21, driven by higher redemptions, partially offset by higher sales of equity and fixed income mandates.

Year-to-date net inflows were \$11.6 billion in 2022, compared with \$19.8 billion in the same period of 2021. The decrease was primarily driven by higher retail mutual fund redemption rates and lower gross flows. This was partially offset by the non-recurrence of a \$9.4 billion institutional redemption in Asia in 1Q21 as well as higher retirement gross flows from growth in member contributions.

### A3 Financial strength

|   | <br>C       | Quart |       | YTD Results |       |    |       |    |       |
|---|-------------|-------|-------|-------------|-------|----|-------|----|-------|
| (unaudited)                                     | 3Q22        |       | 2Q22  |             | 3Q21  |    | 2022  |    | 2021  |
| MLI's LICAT ratio <sup>(1)</sup>                | 136%        |       | 137%  |             | 138%  |    | 136%  |    | 138%  |
| Financial leverage ratio                        | 28.8%       |       | 28.5% |             | 25.5% |    | 28.8% |    | 25.5% |
| Consolidated capital (\$ billions)(2)           | \$<br>63.4  | \$    | 62.8  | \$          | 63.1  | \$ | 63.4  | \$ | 63.1  |
| Book value per common share (\$)                | \$<br>26.17 | \$    | 25.56 | \$          | 25.78 | \$ | 26.17 | \$ | 25.78 |
| Book value per common share excluding AOCI (\$) | \$<br>25.88 | \$    | 25.49 | \$          | 23.41 | \$ | 25.88 | \$ | 23.41 |

<sup>(1)</sup> This item is disclosed under OSFI's Life Insurance Capital Adequacy Test Public Disclosure Requirements guideline.

The Life Insurance Capital Adequacy Test ("LICAT") ratio for The Manufacturers Life Insurance Company ("MLI") as at September 30, 2022 was 136% compared with 137% as at June 30, 2022. The one percentage point decrease was mainly driven by the unfavourable impact of market movements on capital, primarily due to an increase in risk-free rates. The impact of the continued common share buybacks was largely offset by ongoing portfolio optimization initiatives.

MFC's LICAT ratio was 124% as at September 30, 2022, compared with 125% as at June 30, 2022. The difference between the MLI and MFC ratios as at September 30, 2022 was largely due to the \$6.3 billion of MFC senior debt outstanding that does not qualify as available capital at the MFC level but, based on the form it was down-streamed, qualifies as regulatory capital for MLI.

**MFC's financial leverage ratio** as at September 30, 2022 was 28.8%, an increase of 0.3 percentage points compared with 28.5% as at June 30, 2022. The increase in the ratio was driven by a reduction in the carrying value of AFS debt securities due to higher interest rates, and continued common share buybacks, partially offset by the impact of a weaker Canadian dollar and growth in retained earnings.

**MFC's consolidated capital** was \$63.4 billion as at September 30, 2022, a decrease of \$2.6 billion compared with \$66.0 billion as at December 31, 2021, driven by a decline in total equity due to a reduction in the carrying value of AFS debt securities due to higher interest rates, and continued common share buybacks, partially offset by growth in retained earnings and the impact of a weaker Canadian dollar.

<sup>(2)</sup> This item is a capital management measure. For more information on this metric, see "Non-GAAP and other financial measures" below.

Cash and cash equivalents and marketable securities<sup>1</sup> was \$239.2 billion as at September 30, 2022 compared with \$268.4 billion as at December 31, 2021. The reduction was primarily driven by the lower market value of fixed income instruments due to higher interest rates and the lower market value of public equities due to a decline in equity markets.

**Book value per common share** as at September 30, 2022 was \$26.17, a 2% decrease compared with \$26.78 as at December 31, 2021. Book value per common share excluding accumulated other comprehensive income ("AOCI") was \$25.88 as at September 30, 2022, a 7% increase compared with \$24.12 as at December 31, 2021. The number of common shares outstanding was 1,888 million as at September 30, 2022 and was 1,943 million as at December 31, 2021.

### A4 Revenue

|  | <br>Q        | uarte | erly Result |    | YTD Results |    |          |    |         |  |
|--|--------------|-------|-------------|----|-------------|----|----------|----|---------|--|
| (\$ millions, unaudited)   | 3Q22         |       | 2Q22        |    | 3Q21        |    | 2022     |    | 2021    |  |
| Gross premiums   | \$<br>10,794 | \$    | 10,876      | \$ | 11,233      | \$ | 33,324   | \$ | 32,839  |  |
| Premiums ceded to reinsurers   | (1,322)      |       | (1,249)     |    | (1,250)     |    | (4,723)  |    | (3,834) |  |
| Net premium income   | 9,472        |       | 9,627       |    | 9,983       |    | 28,601   |    | 29,005  |  |
| Investment income  | 3,883        |       | 3,675       |    | 3,964       |    | 10,975   |    | 11,277  |  |
| Other revenue  | 2,377        |       | 2,057       |    | 2,994       |    | 6,425    |    | 8,391   |  |
| Revenue before realized and unrealized investment gains and losses                                     | 15,732       |       | 15,359      |    | 16,941      |    | 46,001   |    | 48,673  |  |
| Realized and unrealized gains and losses on assets   |              |       |             |    |             |    |          |    |         |  |
| supporting insurance and investment contract liabilities and on the macro hedge program <sup>(1)</sup> | (7,955)      |       | (17,760)    |    | (958)       |    | (44,255) |    | (8,463) |  |
| Total revenue  | \$<br>7,777  | \$    | (2,401)     | \$ | 15,983      | \$ | 1,746    | \$ | 40,210  |  |

<sup>(1)</sup> See section A6 "Impact of fair value accounting". Also see section A1 "Profitability" for information on the direct impact of equity markets and interest rates and variable annuity quarantee liabilities.

Total revenue in 3Q22 was \$7.8 billion compared with \$16.0 billion in 3Q21. The amount of revenue reported in any fiscal period can be significantly affected by fair value accounting, which can materially impact the reported realized and unrealized investment gains or losses on assets supporting insurance and investment contract liabilities and on the macro hedge program, a component of revenue (see section A7 "Impact of fair value accounting" below). Accordingly, we discuss specific drivers of revenue in each segment before realized and unrealized investment gains and losses in section B "Performance by Segment" below.

3Q22 revenue before realized and unrealized investment gains and losses on assets supporting insurance and investment contract liabilities and on the macro hedge program ("net realized and unrealized investment gains and losses") of \$15.7 billion decreased \$1.2 billion compared with 3Q21, driven by lower other revenue, due to the impact of unfavourable markets and the 1Q22 U.S. variable annuity reinsurance transaction, and lower premiums in Asia. Net realized and unrealized investment gains and losses was a net charge of \$8.0 billion in 3Q22 compared with a net charge of \$1.0 billion in 3Q21. The charge in 3Q22 was primarily driven the impact of higher interest rates in the U.S. and Asia, and lower equity markets. The 3Q21 charge was primarily driven by the impact of interest rate increases in North America and Asia and lower equity markets in Asia, partially offset by fair value gains in ALDA.

On a year-to-date basis, revenue before net realized and unrealized investment gains and losses of \$46.0 billion was \$2.7 billion lower than the same period of 2021 due to similar factors noted above as well as higher ceded premiums from the U.S. variable annuity reinsurance transaction noted above and higher premiums in Canada due to business growth. Year-to-date net realized and unrealized investment gains and losses was a net charge of \$44.3 billion in 2022 compared with a net charge of \$8.5 billion in 2021. The year-to-date charge in 2022 was primarily driven by the impact of interest rate increases and lower equity markets partially offset by fair value gains in other invested assets. The year-to-date charge in 2021 was primarily due to the impact of interest rate increases partially offset by fair value gains in ALDA and overall growth in equity markets.

Includes cash & cash equivalents, comprised of cash on deposit, Canadian and U.S. Treasury Bills and high quality short-term investments, and marketable assets, comprised of investment grade government and agency bonds, investment grade corporate bonds, investment grade securitized instruments, publicly traded common stocks and preferred shares.

See section A6 "Impact of fair value accounting" below. Also, see section A1 "Profitability" for additional information on the impact on 3Q22 net income attributed to shareholders from the direct impact of equity markets and interest rates and variable annuity guarantee liabilities.

### A5 Assets under management and administration ("AUMA")

AUMA as at September 30, 2022 was \$1.3 trillion, a decrease of 14% compared with December 31, 2021, primarily due to the impact of higher interest rates and lower equity markets, partially offset by year-to-date net inflows. Total invested assets and segregated funds net assets decreased 4% and 16%, respectively, on an actual exchange rate basis primarily due to the impact of higher interest rates and lower equity markets.

### A6 Impact of fair value accounting

Fair value accounting policies affect the measurement of both our assets and our liabilities. The difference between the reported amounts of our assets and liabilities determined as of the balance sheet date and the immediately preceding balance sheet date in accordance with the applicable fair value accounting principles is reported as investment-related experience and the direct impact of equity markets and interest rates and variable annuity guarantees, each of which impacts net income attributed to shareholders (see section A1 "Profitability" above for discussion of 3Q22 experience).

Net realized and unrealized investment losses on assets supporting insurance and investment contract liabilities and on the macro hedge program were \$8.0 billion for 3Q22 (3Q21 – net loss of \$1.0 billion) and on a year-to-date basis, were net losses of \$44.3 billion in 2022 (2021 – net losses of \$8.5 billion). See "Revenue" section above for discussion of results.

As outlined in "Critical Actuarial and Accounting Policies" in the MD&A in our 2021 Annual Report, net insurance contract liabilities under IFRS are determined using Canadian Asset Liability Method ("CALM"), as required by the Canadian Institute of Actuaries ("CIA"). The measurement of policy liabilities includes the estimated value of future policyholder benefits and settlement obligations to be paid over the term remaining on in-force policies, including the costs of servicing the policies, reduced by the future expected policy revenues and future expected investment income on assets supporting the policies. Investment returns are projected using current asset portfolios and projected reinvestment strategies. Experience gains and losses are reported when current period activity differs from what was assumed in the policy liabilities at the beginning of the period. We classify gains and losses by assumption type. For example, current period investing activities that increase (decrease) the future expected investment income on assets supporting the policies will result in an investment-related experience gain (loss). See description of investment-related experience in "Non-GAAP and other financial measures" below.

### A7 Impact of foreign currency exchange rates

Changes in foreign currency exchange rates from 3Q21 to 3Q22, decreased core earnings by \$3 million in 3Q22 primarily due to a stronger Canadian dollar compared with the Japanese Yen. Changes in foreign currency exchange rates increased year-to-date core earnings by \$11 million in 2022 compared with the same period of 2021 primarily due to a weaker Canadian dollar compared with the U.S. dollar. The impact of foreign currency exchange rates on items excluded from core earnings does not provide relevant information given the nature of those items.

### A8 Business highlights

In Asia, we accelerated the utilization of ManuAcademy, our regional digital learning platform rolled out to Vietnam last quarter. Since the roll-out, the platform has enabled the onboarding of over 11,000 newly-recruited insurance agents, and delivered over 150,000 training hours to approximately 45,000 insurance agents. Our new training series, Manulife MasterClass, captures best practices from our Million Dollar Round Table agents and shares them across all agents through the platform. In Canada, we announced an expansion of the Manulife *Vitality* program, making it available to new term and universal life insurance policyholders effective November 2022. In the U.S., we continue to innovate our wellness offerings and announced a partnership with GRAIL, a healthcare company, offering access to Galleri®, their leading edge, multi-cancer early detection test to a pilot group of customers

through John Hancock Vitality. As the first life insurance carrier to make GRAIL's Galleri® test available, we are enabling eligible customers to take proactive steps to better understand and make more informed choices about their health. In Global WAM, we expanded our Environmental, Social and Governance investment offerings with the launch of the Global Climate Action strategy in Europe to meet increasing demand for sustainable investment solutions.

In addition, we continued to make progress on our digital journey in 3Q22. In Asia, we continued to drive the adoption of ePOS, our proprietary digital onboarding app, to enhance the distributor experience and enable faster, error-free new business application submissions with case adoption at 90%, an increase of 9 percentage points compared with 3Q21. In the U.S., we reduced the amount of time to onboard producers within our traditional brokerage channel by 92% by automating the background check process. In Global WAM, we made a number of enhancements to our digital platform in Retirement including rolling out functionality that enables members in Canada to book one-on-one meetings with a Manulife PlanRight financial advisor directly in the mobile app, which generated successful engagement, and resulted in approximately 1,400 advisor meeting requests in 3Q22. In addition, we recently enhanced digital service features which enable members in the U.S. to self-serve to a greater extent, resulting in a reduction of approximately 10,000 calls to the call centre this quarter.

### A9 Transition to IFRS 17<sup>1</sup>

As noted in "Critical Actuarial and Accounting Policies – Future Accounting and Reporting Changes" in the MD&A in our 2021 Annual Report, IFRS 17 "Insurance Contracts" will replace IFRS 4 "Insurance Contracts" effective for years beginning on January 1, 2023. The new standard will materially change the recognition and measurement of insurance contracts and the corresponding presentation and disclosures in the Company's financial statements. We will be electing the option to record changes in insurance contract liabilities arising from changes in interest rates through other comprehensive income and will classify debt instruments as fair value through other comprehensive income under IFRS 9 "Financial Instruments". The impacts of IFRS 17 are expected to include:

- The establishment of a Contractual Service Margin ("CSM") on our in-force business which is expected to lead to an increase in insurance contract liabilities. The CSM represents unearned profits that are expected to amortize into income as services are provided. We continue to evaluate the potential impacts of all other changes including available accounting policy choices under IFRS 17 on the measurement of our insurance contract liabilities. While there is a range of outcomes for the CSM and all other changes impacting insurance contract liabilities, a significant portion of the impact to equity is expected to result from establishing a CSM on our in-force business. The overall impact of establishing the CSM, as well as other measurement impacts on our assets and liabilities, is expected to decrease equity upon transition by approximately 20%. We expect the impact of IFRS 17 to be approximately neutral to the LICAT capital ratio based on markets as of June 30, 2022 and calibration adjustments that OSFI made to the LICAT guideline² for 2023, relating to the inclusion of CSM in available capital and the reduction of the scalar on base solvency buffer. We expect our capital position will continue to be strong under IFRS 17. The actual impact at transition will depend on macro-economic conditions as at January 1, 2023.
- The deferral of the recognition of new business gains via the CSM, and to a substantially lesser extent, the timing of investments results, will shift earnings out into future periods. As a result, on transition, net income and core earnings in 2022 are expected to be lower under IFRS 17 compared with IFRS 4. This impact will be partially offset by the amortization into income of the CSM that will be established on our inforce business. Overall, considering these items along with the various other impacts, on transition we expect 2022 core earnings to decline by approximately 10% under IFRS 17 compared with IFRS 4. A transition impact on our net income attributed to shareholders is difficult to predict as it is also impacted by prevailing market conditions. In addition, we expect IFRS 17 to improve the stability of both our core earnings and net income attributed to shareholders.

See "Caution regarding forward-looking statements" below. The information presented reflects the Company's current interpretation of IFRS 17 based on its facts and circumstances as of the date hereof. Such interpretation, or the underlying relevant facts and circumstances, may change. The Company's interpretation may also change pending the final issuance of regulatory and industry guidance relating to IFRS 17.

<sup>&</sup>lt;sup>2</sup> As indicated in OSFI's final Life Insurance Capital Adequacy Test (LICAT) 2023 guideline issued on July 21, 2022.

- Core earnings will remain a key performance metric and the definition will be adapted to align with IFRS 17. Under the revised definition, core earnings will exclude items such as the direct impact of markets and interest rates, including investment experience from ALDA, realized gains and losses on fixed income assets, hedge ineffectiveness, and changes in methods and assumptions recorded directly in profit or loss. We believe that the revised core earnings definition represents our operating performance and the long-term earnings capacity of the business.
- The treatment of new business gains under IFRS 17 is materially different from IFRS 4. The CSM is an intrinsic part of the value of an insurance business and is a measure of growth and future earnings generation capability. This highlights the importance of the CSM as a GAAP performance measure and as such, on transition, we will be adding two new medium-term targets:
  - i.) 15% growth per year for new business CSM, and
  - ii.) 8% to 10% growth per year in the CSM balance.

In 1Q22, we confirmed our medium-term financial and operating targets under IFRS 17, and upon transition, will adjust certain targets as follows:

- Core ROE will be increased to 15%+ (from 13%+ currently) due to the expected changes to core earnings and equity,
- Common share core dividend payout ratio<sup>1</sup> will be increased to 35% to 45% (from 30% to 40% currently) due to the expected changes to core earnings, and
- Leverage ratio definition will be adjusted to include the CSM in the denominator given the CSM represents unearned profit and available capital under LICAT.

We reported \$220 million (post-tax) from the impact of new business<sup>2</sup>, which is included in core earnings and net income attributed to shareholders in 3Q22 (3Q21 – \$262 million). On a year-to-date basis, the impact of new business was \$633 million (post-tax) in 2022 (2021 – \$820 million). Under IFRS 17, the impact of new business will be recorded in the CSM and amortized into earnings as services are provided, unless the contracts are onerous<sup>3</sup> at issue, which does not necessarily mean that the contract is not profitable over its lifetime, in which case the impact will be recorded directly in earnings.

<sup>&</sup>lt;sup>1</sup> This item is a non-GAAP ratio. See "Non-GAAP and other financial measures" below for more information.

<sup>&</sup>lt;sup>2</sup> The impact of new business represents the financial impact of all new business written in the period, including acquisition expenses.

<sup>3</sup> Under IFRS 17, an insurance contract is onerous at the date of initial recognition if the fulfilment cash flows allocated to the contract and premiums, acquisition expenses and commissions arising from the contract at the date of initial recognition, in total are a net outflow (i.e. if there is a loss at initial recognition). An onerous designation does not necessarily mean that the contract is not profitable over its lifetime.

### B PERFORMANCE BY SEGMENT

### B1 Asia

| (\$ millions, unless otherwise stated)  |      | Q     | uarterly | / Result |      | YTD Results |    |          |    |          |
|---|------|-------|----------|----------|------|-------------|----|----------|----|----------|
| Canadian dollars  |      | 3Q22  |          | 2Q22     |      | 3Q21        |    | 2022     |    | 2021     |
| Net income attributed to shareholders <sup>(1)</sup>                              | \$   | 521   | \$       | 361      | \$   | 822         | \$ | 1,655    | \$ | 2,412    |
| Core earnings <sup>(1)</sup>  |      | 513   |          | 513      |      | 533         |    | 1,563    |    | 1,629    |
| Annualized premium equivalent sales   |      | 854   |          | 838      |      | 930         |    | 2,740    |    | 3,160    |
| New business value  |      | 333   |          | 337      |      | 399         |    | 1,010    |    | 1,275    |
| Revenue   |      | 3,843 |          | 2,499    |      | 6,658       |    | 9,354    |    | 21,620   |
| Revenue before realized and unrealized investment gains                           |      |       |          |          |      |             |    |          |    |          |
| and losses <sup>(2)</sup>   |      | 6,667 |          | 6,654    |      | 7,191       |    | 20,889   |    | 21,015   |
| Assets under management (\$ billions) <sup>(3)</sup>                              |      | 143.3 |          | 139.0    |      | 149.8       |    | 143.3    |    | 149.8    |
| Total invested assets (\$ billions)   |      | 121.3 |          | 117.1    |      | 124.9       |    | 121.3    |    | 124.9    |
| Segregated fund invested assets (\$ billions)                                     |      | 22.0  |          | 21.9     |      | 24.9        |    | 22.0     |    | 24.9     |
| U.S. dollars  |      |       |          |          |      |             |    |          |    |          |
| Net income attributed to shareholders <sup>(1)</sup>                              | US\$ | 399   | US\$     | 283      | US\$ | 654         | US | \$ 1,292 | US | \$ 1,924 |
| Core earnings <sup>(1)</sup>  |      | 394   |          | 401      |      | 424         |    | 1,219    |    | 1,301    |
| Annualized premium equivalent sales   |      | 655   |          | 656      |      | 738         |    | 2,138    |    | 2,521    |
| New business value  |      | 255   |          | 264      |      | 317         |    | 787      |    | 1,018    |
| Revenue   |      | 2,943 |          | 1,957    |      | 5,285       |    | 7,277    |    | 17,321   |
| Revenue before realized and unrealized investment gains and losses <sup>(2)</sup> |      | 5,107 |          | 5,211    |      | 5,708       |    | 16,293   |    | 16,785   |
| Assets under management (\$ billions) <sup>(3)</sup>                              |      | 104.3 |          | 107.8    |      | 117.6       |    | 104.3    |    | 117.6    |
| Total invested assets (\$ billions)   |      | 88.3  |          | 90.8     |      | 98.0        |    | 88.3     |    | 98.0     |
| Segregated fund invested assets (\$ billions)                                     |      | 16.0  |          | 17.0     |      | 19.6        |    | 16.0     |    | 19.6     |

<sup>(1)</sup> See "Non-GAAP and other financial measures" below for a reconciliation of core earnings to net income (loss) attributed to shareholders.

Asia's 3Q22 net income attributed to shareholders was \$521 million compared with \$822 million in 3Q21. Net income attributed to shareholders is comprised of core earnings, which was \$513 million in 3Q22 compared with \$533 million in 3Q21, and items excluded from core earnings, which amounted to a net gain of \$8 million in 3Q22 compared with a net gain of \$289 million in 3Q21. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings to net income (loss) attributed to shareholders, and section A1 "Profitability" above, for explanations of the items excluded from core earnings. The changes in net income attributed to shareholders and core earnings expressed in Canadian dollars were due to the factors described below and, in addition, the change in core earnings reflected a net \$16 million unfavourable impact due to changes in foreign currency exchange rates versus the Canadian dollar.

Expressed in U.S. dollars, the presentation currency of the segment, net income attributed to shareholders was US\$399 million in 3Q22 compared with US\$654 million in 3Q21 and core earnings were US\$394 million in 3Q22 compared with US\$424 million in 3Q21. Items excluded from core earnings were a net gain of US\$5 million in 3Q22 compared with a net gain of US\$230 million in 3Q21.

Core earnings in 3Q22 decreased 2% compared with 3Q21 driven by lower new business volumes primarily in Hong Kong, partially offset by changes in product mix and in-force business growth. In addition, higher investment income on allocated capital increased core earnings by US\$12 million compared with 3Q21 (see Corporate and Other segment).

Year-to-date net income attributed to shareholders was US\$1,292 million in 2022 compared with US\$1,924 million in the same period of 2021. Year-to-date core earnings of US\$1,219 million in 2022 decreased 3% compared with the same period of 2021 driven by lower new business volumes in Hong Kong and Asia Other, as well as changes in product mix and unfavourable policyholder experience in mainland China. These items were partially offset by in-force business growth across the segment and favourable policyholder experience in Japan. In addition, higher year-to-date investment income on allocated capital increased core earnings by US\$37 million compared with 2021 (see Corporate and Other segment). Items excluded from year-to-date core earnings were a net gain of

<sup>(2)</sup> See section A6 "Impact of fair value accounting".

<sup>(3)</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

US\$73 million in 2022 compared with a net gain of US\$623 million for the same period of 2021. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of year-to-date core earnings to year-to-date net income (loss) attributed to shareholders. Expressed in Canadian dollars, year-to-date core earnings reflected a net \$28 million unfavourable impact of changes in foreign currency exchange rates versus the Canadian dollar.

APE sales in 3Q22 were US\$655 million, a decrease of 7% compared with 3Q21. The decrease reflects lower sales in Hong Kong, partially offset by higher individual protection and other wealth sales in Japan and higher sales in Asia Other. NBV in 3Q22 was US\$255 million, a 17% decrease compared with 3Q21, reflecting lower sales in Hong Kong and changes in product mix in Asia Other, partially offset by higher individual protection and other wealth sales in Japan. Year-to-date APE sales were US\$2,138 million in 2022, a decrease of 12%, compared with the same period of 2021, driven by adverse impacts from COVID-19 in the first half of 2022 and the impact of weaker customer sentiment in 3Q22 in Hong Kong, lower corporate-owned life insurance product sales in Japan and lower sales in Asia Other, partially offset by higher individual protection and other wealth sales in Japan. Year-to-date NBV was US\$787 million in 2022, a decrease of 21%, compared with the same period of 2021, driven by lower sales in Hong Kong and changes in product mix in Asia Other, partially offset by higher individual protection and other wealth sales in Japan. New business value margin ("NBV margin") was 42.3% in 3Q22 compared with 46.0% in 3Q21.

- Hong Kong APE sales in 3Q22 were US\$133 million, a 40% decrease compared with 3Q21. The decrease in sales was driven by the impact of weaker customer sentiment on financial planning decisions, and tighter COVID-19 containment measures in Macau during the quarter. Restrictions on travel between Hong Kong and mainland China continued to impact cross-border commerce. Hong Kong NBV was US\$110 million in 3Q22, a decrease of 30% compared with 3Q21 due to lower sales volumes. Hong Kong NBV margin was 82.7% in 3Q22, an increase of 12.1 percentage points compared with 3Q21 driven by changes in product mix.
- Japan APE sales in 3Q22 were US\$74 million, a 22% increase compared with 3Q21, as a result of higher individual protection and other wealth sales. Japan NBV in 3Q22 of US\$27 million increased 112% compared with 3Q21 due to higher sales volumes and a higher non corporate-owned life insurance product mix. Japan NBV margin was 36.7% in 3Q22, an increase of 15.6 percentage points compared with 3Q21 driven by changes in product mix and improved margins.
- Asia Other APE sales in 3Q22 were US\$448 million, a 6% increase compared with 3Q21 reflecting higher bancassurance sales in mainland China, Vietnam and Singapore, partially offset by lower agency sales in Singapore and mainland China. Asia Other NBV in 3Q22 of US\$118 million decreased 15% compared with 3Q21, primarily due to changes in product mix. Asia Other NBV margin was 29.8% in 3Q22, a decrease of 7.1 percentage points compared with 3Q21.

**Assets under management** were US\$104.3 billion as at September 30, 2022, a decrease of US\$17.7 billion or 8.5% compared with December 31, 2021. The decrease was driven by the impact of market movements resulting from higher interest rates and unfavourable equity market performance on invested assets and segregated funds net assets, partially offset by net customer inflows of US\$8.0 billion.

Revenue was US\$2.9 billion in 3Q22 compared with US\$5.3 billion in 3Q21. The reduction in revenue reflected higher net realized and unrealized investment losses in 3Q22 driven by the impact of higher interest rates and unfavourable equity market performance on total invested assets. Revenue before realized and unrealized investment gains and losses was US\$5.1 billion in 3Q22, a decrease of US\$0.6 billion compared with 3Q21, driven by lower new business premiums, partially offset by recurring premium growth from in-force business. Year-to-date revenue was US\$7.3 billion in 2022 compared with US\$17.3 billion in the same period of 2021. Year-to-date revenue before realized and unrealized investment gains and losses was US\$16.3 billion in 2022, compared with US\$16.8 billion in the same period of 2021.

### Business highlights - In 3Q22, we:

• accelerated the utilization of ManuAcademy, our regional digital learning platform rolled out to Vietnam last quarter. Since the roll-out, the platform has enabled the onboarding of over 11,000 newly-recruited insurance agents, and delivered over 150,000 training hours to approximately 45,000 insurance agents.

<sup>1</sup> For more information on this metric, see "Non-GAAP and other financial measures" below.

Our new training series, Manulife MasterClass, captures best practices from our Million Dollar Round Table agents and shares them across all agents through the platform; and

- enhanced our digital capabilities as we:
  - continued to drive the adoption of ePOS, our proprietary digital onboarding app, to enhance the distributor experience and enable faster, error-free new business application submissions with case adoption at 90%, an increase of 9 percentage points compared with 3Q21; and
  - further increased utilization of our digital claims platform, with 77% of claims being submitted digitally, an increase of 15 percentage points compared with 3Q21 driven by strong improvements in Japan and continued high customer adoption across Asia.

### B2 Canada

|   | <br>Q     | uarte | erly Result |    | YTD Results |    |        |    |        |
|---|-----------|-------|-------------|----|-------------|----|--------|----|--------|
| (\$ millions, unless otherwise stated)                      | 3Q22      |       | 2Q22        |    | 3Q21        |    | 2022   |    | 2021   |
| Net income (loss) attributed to shareholders <sup>(1)</sup> | \$<br>578 | \$    | 85          | \$ | (26)        | \$ | 1,210  | \$ | 738    |
| Core earnings <sup>(1)</sup>                                | 350       |       | 345         |    | 311         |    | 1,009  |    | 893    |
| Annualized premium equivalent sales                         | 285       |       | 361         |    | 303         |    | 1,009  |    | 932    |
| Manulife Bank average net lending assets (\$ billions)(2)   | 24.6      |       | 24.3        |    | 23.0        |    | 24.0   |    | 23.0   |
| Revenue   | 4,342     |       | (1,736)     |    | 2,911       |    | 323    |    | 6,266  |
| Revenue before realized and unrealized investment           |           |       |             |    |             |    |        |    |        |
| income gains and losses                                     | 4,124     |       | 4,102       |    | 3,847       |    | 12,159 |    | 11,317 |
| Assets under management (\$ billions)                       | 144.5     |       | 142.8       |    | 157.8       |    | 144.5  |    | 157.8  |
| Total invested assets (\$ billions)                         | 109.7     |       | 107.2       |    | 117.6       |    | 109.7  |    | 117.6  |
| Segregated funds net assets (\$ billions)                   | 34.8      |       | 35.6        |    | 40.2        |    | 34.8   |    | 40.2   |

<sup>(1)</sup> See "Non-GAAP and other financial measures" below for a reconciliation of core earnings to net income (loss) attributed to shareholders.

Canada's 3Q22 net income attributed to shareholders was \$578 million compared with a net loss of \$26 million in 3Q21. Net income attributed to shareholders is comprised of core earnings, which were \$350 million in 3Q22 compared with \$311 million in 3Q21, and items excluded from core earnings, which amounted to a net gain of \$228 million in 3Q22 compared with a net charge of \$337 million in 3Q21. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings to net income (loss) attributed to shareholders, and section A1 "Profitability" above, for explanations of the items excluded from core earnings.

Core earnings of \$350 million increased by \$39 million or 13% compared with 3Q21, primarily reflecting more favourable experience gains in Group Insurance, higher in-force earnings, higher Manulife Bank earnings and several smaller favourable items, partially offset by unfavourable claims experience in Individual Insurance.

Year-to-date net income attributed to shareholders was \$1,210 million in 2022 compared with \$738 million in the same period of 2021 and year-to-date core earnings were \$1,009 million in 2022 compared with \$893 million in the same period of 2021. The increase in year-to-date core earnings of \$116 million was primarily driven by higher inforce earnings and more favourable net experience gains in all businesses. Items excluded from year-to-date core earnings were a net gain of \$201 million in 2022 compared with a net charge of \$155 million for the same period of 2021. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of year-to-date core earnings to year-to-date net income (loss) attributed to shareholders.

APE sales of \$285 million in 3Q22 decreased by \$18 million or 6% compared with 3Q21, primarily driven by lower segregated fund sales and the non-recurrence of a large affinity markets sale in 3Q21, partially offset by normal variability of large-case group insurance sales. Year-to-date APE sales in 2022 were \$1,009 million, \$77 million or 8% higher than in the same period of 2021, primarily driven by higher large-case group insurance sales, partially offset by lower segregated fund sales.

- Individual insurance APE sales in 3Q22 of \$102 million decreased \$14 million or 12% compared with 3Q21, primarily due to the non-recurrence of a large affinity markets sale, lower universal life sales, partially offset by higher par and travel insurance sales.
- Group insurance APE sales in 3Q22 of \$133 million increased \$33 million or 33% compared with 3Q21, primarily due to normal variability of large-case sales.

<sup>(2)</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

Annuities APE sales in 3Q22 of \$50 million decreased \$37 million or 43% compared with 3Q21, primarily
due to the impact of market uncertainty on the demand for segregated fund products.

**Manulife Bank average net lending assets** for the quarter were \$25 billion as at September 30, 2022, up \$1.3 billion or 5% compared with the quarter ended December 31, 2021.

**Assets under management** were \$144.5 billion as at September 30, 2022, a decrease of \$17.5 billion or 11% compared with December 31, 2021, due to lower total invested assets and segregated funds net assets, primarily reflecting the impact of higher interest rates and a decline in equity markets.

**Revenue** in 3Q22 was \$4.3 billion compared with \$2.9 billion in 3Q21, an increase of \$1.4 billion compared with 3Q21, reflecting the non-recurrence of net realized and unrealized investment losses in 3Q21 compared with a net gain in 3Q22. Revenue before realized and unrealized investment gains and losses was \$4.1 billion in 3Q22, an increase of \$0.3 billion compared with 3Q21, primarily due to business growth. Year-to-date revenue was \$0.3 billion in 2022 compared with \$6.3 billion in the same period of 2021, a decrease of \$5.9 billion compared with the same period of 2021, driven by the impact of markets as noted above. Year-to-date revenue before realized and unrealized investment gains and losses was \$12.2 billion in 2022, an increase of 7% compared with the same period of 2021, also driven by similar factors noted above for the quarter.

**Business highlights** – In 3Q22, we announced an expansion of the Manulife *Vitality* program, making it available to new term and universal life insurance policyholders effective November, 2022.

B3 U.S.

| (\$ millions, unless otherwise stated)                                    |          | Quarterly Resul | ts       | YTD Results |            |  |  |  |  |
|---|----------|-----------------|----------|-------------|------------|--|--|--|--|
| Canadian dollars  | 3Q22     | 2Q22            | 3Q21     | 2022        | 2021       |  |  |  |  |
| Net income attributed to shareholders <sup>(1)</sup>                      | \$ 641   | \$ 832          | \$ 697   | \$ 3,540    | \$ 1,586   |  |  |  |  |
| Core earnings <sup>(1)</sup>  | 384      | 456             | 490      | 1,326       | 1,469      |  |  |  |  |
| Annualized premium equivalent sales                                       | 207      | 209             | 203      | 615         | 544        |  |  |  |  |
| Revenue   | (1,567)  | (4,329)         | 4,650    | (11,240)    | 7,540      |  |  |  |  |
| Revenue before realized and unrealized investment income gains and losses | 3,817    | 3,593           | 4,175    | 9,783       | 11,623     |  |  |  |  |
| Assets under management (\$ billions)                                     | 218.7    | 213.7           | 240.9    | 218.7       | 240.9      |  |  |  |  |
| Total invested assets (\$ billions)                                       | 154.7    | 149.5           | 162.7    | 154.7       | 162.7      |  |  |  |  |
| Segregated funds net assets (\$ billions)                                 | 64.0     | 64.2            | 78.2     | 64.0        | 78.2       |  |  |  |  |
| U.S. dollars  |          |                 |          |             |            |  |  |  |  |
| Net income attributed to shareholders <sup>(1)</sup>                      | US\$ 491 | US\$ 651        | US\$ 553 | US\$ 2,775  | US\$ 1,275 |  |  |  |  |
| Core earnings <sup>(1)</sup>  | 294      | 357             | 389      | 1,035       | 1,174      |  |  |  |  |
| Annualized premium equivalent sales                                       | 159      | 164             | 161      | 480         | 435        |  |  |  |  |
| Revenue   | (1,201)  | (3,391)         | 3,689    | (8,812)     | 6,188      |  |  |  |  |
| Revenue before realized and unrealized investment income gains and losses | 2,922    | 2,815           | 3,312    | 7,612       | 9,288      |  |  |  |  |
| Assets under management (\$ billions)                                     | 159.2    | 165.7           | 189.1    | 159.2       | 189.1      |  |  |  |  |
| Total invested assets (\$ billions)                                       | 112.6    | 115.9           | 127.7    | 112.6       | 127.7      |  |  |  |  |
| Segregated funds net assets (\$ billions)                                 | 46.6     | 49.8            | 61.4     | 46.6        | 61.4       |  |  |  |  |

<sup>(1)</sup> See "Non-GAAP and other financial measures" below for a reconciliation of core earnings to net income (loss) attributed to shareholders.

**U.S. 3Q22** net income attributed to shareholders was \$641 million compared with \$697 million in 3Q21. Net income attributed to shareholders is comprised of core earnings, which amounted to \$384 million in 3Q22 compared with \$490 million in 3Q21, and items excluded from core earnings, which amounted to a net gain of \$257 million in 3Q22 compared with a net gain of \$207 million in 3Q21. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings to net income (loss) attributed to shareholders, and section A1 "Profitability" above, for explanations of the items excluded from core earnings. The changes in net income attributed to shareholders and core earnings expressed in Canadian dollars were due to the factors described below and, in addition, the change in core earnings reflected a \$13 million favourable impact from the strengthening of the U.S. dollar compared with the Canadian dollar.

Expressed in U.S. dollars, the functional currency of the segment, 3Q22 net income attributed to shareholders was US\$491 million compared with US\$553 million in 3Q21, core earnings were US\$294 million in 3Q22 compared with US\$389 million in 3Q21, and items excluded from core earnings were a net gain of US\$197 million in 3Q22 compared with a net gain of US\$164 million in 3Q21.

Core earnings decreased US\$95 million or 24% compared with 3Q21, due to lower core earnings in Annuities and Insurance. The decline in Annuities core earnings was driven primarily by reduced in-force earnings of US\$39 million related to the reinsurance of a significant portion of the variable annuity block in 1Q22. Insurance core earnings were lower primarily due to unfavourable policyholder experience and lower new business gains. Insurance policyholder experience worsened due to increased unfavourable life insurance policyholder experience and unfavourable long-term care policyholder experience, compared with favourable policyholder experience in the prior year. In addition, higher investment income on allocated capital increased core earnings by US\$6 million compared with 3Q21 (see Corporate and Other segment).

Year-to-date net income attributed to shareholders was US\$2,775 million in 2022 compared with US\$1,275 million in the same period of 2021 and year-to-date core earnings were US\$1,035 million in 2022 compared with US\$1,174 million in the same period of 2021. Year-to-date core earnings decreased US\$139 million due to lower in-force earnings in Annuities of US\$106 million related to the previously mentioned variable annuity reinsurance transaction in 1Q22, net unfavourable policyholder experience, lower new business gains, and the non-recurrence of prior year gains from the Annuity Guaranteed Minimum Withdrawal Benefit offer program. These items were partially offset by improved and net positive other experience gains. Compared with the same period of 2021, less favourable long-term care and annuities policyholder experience was partially offset by improved unfavourable life insurance policyholder experience. In addition, higher year-to-date investment income on allocated capital increased core earnings by US\$18 million compared with 2021 (see Corporate and Other segment). Items excluded from year-to-date core earnings were a net gain of US\$1,740 million in 2022 compared with a net gain of US\$101 million for the same period of 2021. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of year-to-date core earnings to year-to-date net income (loss) attributed to shareholders. Items excluded from year-to-date core earnings included a gain of US\$641 million related to the previously mentioned variable annuity reinsurance transaction in 1Q22. Expressed in Canadian dollars, year-to-date core earnings reflected a \$31 million favourable impact of changes in foreign currency exchange rates versus the Canadian dollar.

APE sales in 3Q22 of US\$159 million decreased 1% compared with 3Q21 due to lower sales of domestic life insurance products, partially offset by an increase in international sales. Lower sales of domestic life insurance products reflect the impact of higher inflation on life insurance products that are purchased primarily to protect household income. Year-to-date APE sales in 2022 of US\$480 million increased 10% compared with the same period of 2021 primarily due to higher customer demand for international, domestic variable universal life and indexed universal life product offerings, partially offset by lower sales of domestic protection-oriented insurance products for the reason mentioned above. 3Q22 APE sales of products with the John Hancock Vitality PLUS feature increased 12% compared with 3Q21 and on a year-to-date basis, 2022 APE sales increased 28% compared with the same period in 2021, reflecting the increasing attractiveness of the Vitality feature as an option for health-focused life insurance consumers.

**Assets under management** as at September 30, 2022 were US\$159.2 billion, a decrease of 17% compared with December 31, 2021. The decrease in total invested assets and segregated funds net assets was primarily due to the impact from markets, reflecting an increase in interest rates and a decline in equity markets, and the continued run-off of the annuity business, including the impact on total invested assets from the above-noted variable annuity reinsurance transaction.

**Revenue** in 3Q22 was a net loss of US\$1.2 billion compared with a net gain of US\$3.7 billion in 3Q21. The 3Q22 net loss reflected net realized and unrealized investment losses driven by the impact of markets on total invested assets as noted above. Revenue before net realized and unrealized investment gains and losses was US\$2.9 billion in 3Q22 compared with US\$3.3 billion in 3Q21. The US\$0.4 billion decrease was driven by the unfavourable impact of markets and the above-noted variable annuity reinsurance transaction. Year-to-date revenue was a net loss of US\$8.8 billion in 2022, compared with a net gain of US\$6.2 billion in the same period of 2021. The

US\$15.0 billion decrease was driven by similar factors noted above. Year-to-date revenue before realized and unrealized investment gains and losses was US\$7.6 billion in 2022 compared with US\$9.3 billion in the same period of 2021. The US\$1.7 billion decrease was primarily driven by the year-to-date impact of the above-noted variable annuity reinsurance transaction.

### Business highlights - In 3Q22, we:

- continued to innovate our wellness offerings and announced a partnership with GRAIL, a healthcare
  company, offering access to Galleri®, their leading edge, multi-cancer early detection test to a pilot group
  of customers through John Hancock Vitality. As the first life insurance carrier to make GRAIL's Galleri®
  test available, we are enabling eligible customers to take proactive steps to better understand and make
  more informed choices about their health; and
- achieved the following digital successes which improved the customer experience while contributing to a more cost-efficient operation:
  - reduced call centre volumes by 22% by optimizing the customer registration and login processes of our John Hancock Vitality program; and
  - reduced the amount of time to onboard producers within our traditional brokerage channel by 92% by automating the background check process.

### **B4** Global Wealth and Asset Management

|   | Q         | uarte | rly Resul |    | YTD Results |    |         |    |         |
|---|-----------|-------|-----------|----|-------------|----|---------|----|---------|
| (\$ millions, unless otherwise stated)  | 3Q22      |       | 2Q22      |    | 3Q21        |    | 2022    |    | 2021    |
| Net income attributed to shareholders <sup>(1)</sup>                            | \$<br>345 | \$    | 305       | \$ | 351         | \$ | 974     | \$ | 1,019   |
| Core earnings <sup>(1)</sup>  | 345       |       | 305       |    | 351         |    | 974     |    | 1,019   |
| Core EBITDA <sup>(2)</sup>  | 504       |       | 467       |    | 529         |    | 1,461   |    | 1,519   |
| Core EBITDA margin (%) <sup>(3)</sup>   | 32.7%     |       | 30.7%     |    | 31.5%       |    | 31.4%   |    | 31.6%   |
| Sales   |           |       |           |    |             |    |         |    |         |
| Wealth and asset management gross flows   | 32,024    |       | 33,602    |    | 35,229      |    | 104,095 |    | 108,677 |
| Wealth and asset management net flows   | 3,012     |       | 1,713     |    | 9,824       |    | 11,616  |    | 19,809  |
| Revenue   | 1,542     |       | 1,521     |    | 1,680       |    | 4,649   |    | 4,814   |
| Assets under management and administration (\$ billions)                        | 748.8     |       | 744.7     |    | 823.6       |    | 748.8   |    | 823.6   |
| Total invested assets (\$ billions)   | 3.7       |       | 4.0       |    | 4.3         |    | 3.7     |    | 4.3     |
| Segregated funds net assets (\$ billions)                                       | 214.5     |       | 213.3     |    | 244.9       |    | 214.5   |    | 244.9   |
| Average assets under management and administration (\$ billions) <sup>(4)</sup> | 774.0     |       | 776.0     |    | 015.0       |    | 705 4   |    | 706.0   |
| (φ nillions).   | 771.8     |       | 776.8     |    | 815.9       |    | 785.4   |    | 786.0   |

<sup>(1)</sup> See "Non-GAAP and other financial measures" below for a reconciliation of core earnings to net income (loss) attributed to shareholders.

Global Wealth and Asset Management's 3Q22 net income attributed to shareholders was \$345 million compared with \$351 million in 3Q21. Net income attributed to shareholders is comprised of core earnings, which were \$345 million in 3Q22 compared with \$351 million in 3Q21 and items excluded from core earnings, which were nil in both 3Q22 and 3Q21. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings to net income (loss) attributed to shareholders.

Core earnings in 3Q22 decreased 3% compared with 3Q21 driven by a decrease in net fee income from lower average AUMA due to equity market declines and higher interest rates in 2022. This was partially offset by lower variable incentive compensation expense and higher tax benefits. Net income attributed to shareholders decreased \$6 million in 3Q22 compared with 3Q21 driven by the same factors noted above for core earnings.

Core EBITDA was \$503 million in 3Q22, a decrease of 7% compared with 3Q21, driven by lower fee income, partially offset by lower variable incentive compensation expense as mentioned above. Core EBITDA margin was 32.7% in 3Q22, an increase of 120 basis points compared with 3Q21 driven by lower variable incentive compensation expense, partially offset by a decline in net fee income from lower average AUMA. See section E3 "Non-GAAP and other financial measures" below, for additional information on core EBITDA and core EBITDA margin. Income before income taxes for Global WAM was \$395 million in 3Q22, a decrease of \$22 million compared with 3Q21, driven by similar factors as noted above for core EBITDA.

<sup>(2)</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

<sup>(3)</sup> This item is a non-GAAP ratio. See "Non-GAAP and other financial measures" below for more information.

<sup>(4)</sup> For more information on this metric, see "Non-GAAP and other financial measures" below.

Year-to-date net income attributed to shareholders was \$974 million in 2022 compared with \$1,019 million in the same period of 2021 and year-to-date core earnings were \$974 million in 2022 compared with \$1,019 million in the same period of 2021. The decrease in year-to-date core earnings of \$45 million or 6% was due to a decline in net fee income from lower average AUMA and lower fee spread partially offset by several smaller positive items. Items excluded from year-to-date core earnings were nil in both 2022 and 2021. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings to net income (loss) attributed to shareholders. Year-to-date net income attributed to shareholders decreased \$45 million in 2022 compared with 2021 driven by the same factors noted above for year-to-date core earnings.

Year-to-date core EBITDA was \$1,461 million in 2022 compared with \$1,519 million in the same period of 2021. The decrease in year-to-date core EBITDA of \$58 million or 5% was driven by the factors noted above for year-to-date core earnings. Year-to-date core EBITDA margin was 31.4% in 2022 compared with 31.6% in the same period of 2021. The decrease of 20 basis points was driven by the factors as noted above for year-to-date core earnings. See section E3 "Non-GAAP and other financial measures" below, for additional information on year-to-date core EBITDA and year-to-date core EBITDA margin. Year-to-date income before income taxes for Global WAM was \$1,143 million in 2022, a decrease of \$60 million compared with 2021, driven by similar factors as noted above for year-to-date core EBITDA.

**Wealth and asset management gross flows** were \$32.0 billion in 3Q22, a decline of 10% compared with 3Q21. The 3Q22 results by business line were:

- Retirement gross flows of \$12.8 billion, in line with 3Q21, driven by growth in member contributions offset by lower new plan sales.
- Retail gross flows of \$15.5 billion, a decrease of 21% compared with 3Q21, driven by lower investor demand amid equity market declines and higher interest rates.
- Institutional Asset Management gross flows of \$3.7 billion, an increase of 13% compared with 3Q21, driven by higher sales of equity and fixed income mandates.

Year-to-date gross flows were \$104.1 billion in 2022, a decrease of 5% compared with the same period of 2021, mainly driven by lower retail gross flows due to the factors mentioned above. This was partially offset by higher retirement gross flows from growth in member contributions. Gross flows in Institutional Asset Management were in line with the prior year as lower sales of fixed income mandates offset a \$1.9 billion sale of an equity mandate.

**Wealth and asset management net inflows** were \$3.0 billion in 3Q22, compared with net inflows of \$9.8 billion in 3Q21. By business line, the results were:

- Retirement net inflows were \$1.4 billion in 3Q22 compared with net inflows of \$0.6 billion in 3Q21, reflecting higher gross flows as mentioned above and lower plan redemptions.
- Net inflows in Retail were \$1.0 billion in 3Q22 compared with net inflows of \$7.9 billion in 3Q21, reflecting lower gross flows as mentioned above and higher mutual fund redemption rates.
- Net inflows in Institutional Asset Management were \$0.6 billion in 3Q22 compared with net inflows of \$1.3 billion in 3Q21, driven by higher redemptions, partially offset by higher gross flows as mentioned above.

Year-to-date net inflows were \$11.6 billion in 2022, compared with \$19.8 billion in same period of 2021. The decrease was primarily driven by higher retail mutual fund redemption rates and lower gross flows. This was partially offset by the non-recurrence of a \$9.4 billion institutional redemption in Asia in 1Q21 as well as higher retirement gross flows from growth in member contributions.

Assets under management and administration of \$748.8 billion as at September 30, 2022 decreased 17% compared with December 31, 2021. The decrease was driven by equity market declines and the impact of higher interest rates, partially offset by year-to-date net inflows of \$11.6 billion. As at September 30, 2022, Global WAM also managed \$220.6 billion in assets for the Company's non-WAM reporting segments. Including those managed assets, AUMA managed by Global WAM¹ was \$969.3 billion compared with \$1,102.7 billion as at December 31, 2021.

<sup>1</sup> This item is a non-GAAP financial measure. See "Non-GAAP and other financial measures" below for more information.

Segregated funds net assets were \$214.5 billion for September 30, 2022, 15% lower compared with December 31, 2021 on an actual exchange rate basis, driven by equity market declines and the impact of higher interest rates. Total invested assets in our general fund form a small portion of Global WAM AUMA.

**Revenue** in 3Q22 was \$1.5 billion, a decrease of 10% compared with 3Q21, driven by lower average AUMA. Year-to-date revenue in 2022 was \$4.6 billion, a decrease of 5% compared with the same period of 2021, driven by lower average AUMA and lower fee spread, as well as lower investment income.

### Business highlights - In 3Q22, we:

- made a number of enhancements to our digital platform in Retirement including rolling out functionality
  that enables members in Canada to book one-on-one meetings with a Manulife PlanRight financial advisor
  directly in the mobile app, which generated successful engagement, and resulted in approximately 1,400
  advisor meeting requests in 3Q22. In addition, we recently enhanced digital service features which enable
  members in the U.S. to self-serve to a greater extent, resulting in a reduction of approximately 10,000 calls
  to the call centre this guarter; and
- expanded our Environmental, Social and Governance investment offerings with the launch of the Global Climate Action strategy in Europe to meet increasing demand for sustainable investment solutions.

### B5 Corporate and Other

|   |    | YTD Results |             |             |    |         |    |       |
|---|----|-------------|-------------|-------------|----|---------|----|-------|
| (\$ millions, unless otherwise stated)                      | ·  | 3Q22        | 2Q22        | 3Q21        |    | 2022    |    | 2021  |
| Net income (loss) attributed to shareholders <sup>(1)</sup> | \$ | (738)       | \$<br>(497) | \$<br>(252) | \$ | (1,976) | \$ | (734) |
| Core loss excluding core investment gains <sup>(1)</sup>    | \$ | (370)       | \$<br>(157) | \$<br>(268) | \$ | (736)   | \$ | (482) |
| Core investment gains                                       |    | 100         | 100         | 100         |    | 300     |    | 300   |
| Total core earnings (loss)                                  | \$ | (270)       | \$<br>(57)  | \$<br>(168) | \$ | (436)   | \$ | (182) |
| Revenue   | \$ | (383)       | \$<br>(356) | \$<br>84    | \$ | (1,340) | \$ | (30)  |

<sup>(1)</sup> See "Non-GAAP and other financial measures" below for a reconciliation of core earnings to net income (loss) attributed to shareholders.

Corporate and Other is composed of investment performance on assets backing capital, net of amounts allocated to operating segments; financing costs; costs incurred by the corporate office related to shareholder activities (not allocated to the operating segments); our Property and Casualty ("P&C") Reinsurance business; as well as our run-off reinsurance operation including variable annuities and accident and health.

For segment reporting purposes, settlement costs for macro equity hedges and other non-operating items are included in Corporate and Other earnings. This segment is also where we reclassify favourable investment-related experience to core earnings from items excluded from core earnings, subject to certain limits (see "Non-GAAP and other financial measures" below). In each of the operating segments, we report all investment-related experience in items excluded from core earnings.

Corporate and Other reported a 3Q22 net loss attributed to shareholders of \$738 million compared with net loss attributed to shareholders of \$252 million in 3Q21. The core loss was \$270 million in 3Q22 compared with a core loss of \$168 million in 3Q21 and the items excluded from core earnings amounted to a net charge of \$468 million in 3Q22 compared with a net charge of \$84 million in 3Q21. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings (loss) to net income (loss) attributed to shareholders.

The \$102 million increase in core loss was primarily due to a \$256 million charge in our P&C Reinsurance business for estimated losses relating to Hurricane Ian compared with a \$152 million charge for estimated losses related to Hurricane Ida and the European floods in 3Q21. In addition, the core loss includes \$56 million of lower net gains on sales of AFS equities, \$38 million of higher losses on seed money investments in segregated funds and mutual funds and higher interest on allocated capital to operating segments in 3Q22, which was substantially offset by higher yields on fixed income investments; and lower pension expenses that were primarily due to market impacts and lower variable incentive compensation.

The 3Q22 items excluded from core loss was a net charge of \$468 million, primarily driven by losses on sales of AFS bonds and other direct impacts of markets and the reclassification of \$100 million of the total Company's favourable investment-related experience to core earnings.

On a year-to-date basis, the net loss attributed to shareholders was \$1,976 million in 2022 compared with a net loss attributed to shareholders of \$734 million in the same period of 2021. The year-to-date core loss was \$436 million in 2022 compared with a core loss of \$182 million in the same period of 2021. The increase in the year-to-date core loss of \$254 million was primarily attributable to the year-to-date net charge of \$153 million from the unfavourable impact of markets on seed money investments in new segregated funds and mutual funds and sales of AFS equities in 2022 compared with a \$145 million year-to-date net gain in 2021, higher P&C Reinsurance provisions compared with prior year and \$87 million of higher year-to-date interest on allocated capital to operating segments in 2022. These losses were partially offset by higher yields on fixed income investments; and lower pension expenses that are primarily due to market impacts and lower variable compensation expense. Items excluded from the year-to-date core loss were a net loss of \$1,540 million in 2022 compared with a net loss of \$552 million in the same period of 2021. See section E3 "Non-GAAP and other financial measures" below, for a reconciliation of core earnings to net income (loss) attributed to shareholders.

**Revenue** in 3Q22 was a loss of \$383 million compared with a gain of \$84 million in 3Q21. The \$467 million variance was primarily driven by higher net realized losses on the sale of AFS bonds in 3Q22, higher losses from seed money investments, lower gains from AFS equities and higher interest on allocated capital to operating segments. These amounts were partially offset by gains on derivative positions in 3Q22 compared with a loss in 3Q21 and higher yields on fixed income investments.

Year-to-date revenue was a loss of \$1,340 million in 2022 compared with a loss of \$30 million in the same period of 2021. The increase in the loss was largely due to similar items noted above other than derivative positions which contributed lower losses in 2022 compared with 2021.

### C RISK MANAGEMENT AND RISK FACTORS UPDATE

This section provides an update to our risk management practices and risk factors outlined in the MD&A in our 2021 Annual Report ("2021 MD&A"). Text and tables in this section of the MD&A represent our disclosure on market and liquidity risk in accordance with IFRS 7 "Financial Instruments – Disclosures". Disclosures in accordance with IFRS 7 are identified by a vertical line in the left margin of each page. The identified text and tables represent an integral part of our unaudited Interim Consolidated Financial Statements.

### C1 Variable annuity and segregated fund guarantees

As described in the MD&A in our 2021 Annual Report, guarantees on variable annuity products and segregated funds may include one or more of death, maturity, income and withdrawal guarantees. Variable annuity and segregated fund guarantees are contingent and only payable upon the occurrence of the relevant event, if fund values at that time are below guaranteed values. Depending on future equity market levels, liabilities on current inforce business would be due primarily in the period from 2022 to 2042.

We seek to mitigate a portion of the risks embedded in our retained (i.e. net of reinsurance) variable annuity and segregated fund guarantee business through the combination of our dynamic and macro hedging strategies (see section C3 "Publicly traded equity performance risk" below).

The table below shows selected information regarding the Company's variable annuity and segregated fund investment-related guarantees gross and net of reinsurance.

### Variable annuity and segregated fund guarantees, net of reinsurance

|   |    | Sej                              | otem   | ber 30, 2 | 022                               |        |    |        |    |                                       |    |       |
|---|----|----------------------------------|--|-----------|-----------------------------------|--------|----|--------|----|---------------------------------------|----|-------|
| As at<br>(\$ millions)                  | Gı | uarantee<br>value <sup>(1)</sup> | Amount at Fund value risk <sup>(1),(2),(3)</sup> |           | Guarantee<br>value <sup>(1)</sup> |        |    |        |    | mount at<br>sk <sup>(1),(2),(3)</sup> |    |       |
| Guaranteed minimum income benefit       | \$ | 4,499                            | \$   | 2,679     | \$                                | 1,823  | \$ | 4,419  | \$ | 3,603                                 | \$ | 918   |
| Guaranteed minimum withdrawal benefit   |    | 38,953                           |  | 33,917    |                                   | 6,412  |    | 39,098 |    | 41,809                                |    | 2,233 |
| Guaranteed minimum accumulation benefit |    | 20,240                           |  | 20,036    |                                   | 314    |    | 19,820 |    | 20,226                                |    | 12    |
| Gross living benefits <sup>(4)</sup>    |    | 63,692                           |  | 56,632    |                                   | 8,549  |    | 63,337 |    | 65,638                                |    | 3,163 |
| Gross death benefits <sup>(5)</sup>     |    | 10,837                           |  | 14,754    |                                   | 2,673  |    | 11,105 |    | 22,920                                |    | 618   |
| Total gross of reinsurance              |    | 74,529                           |  | 71,386    |                                   | 11,222 |    | 74,442 |    | 88,558                                |    | 3,781 |
| Living benefits reinsured               |    | 26,245                           |  | 22,184    |                                   | 5,329  |    | 3,788  |    | 3,102                                 |    | 771   |
| Death benefits reinsured                |    | 3,833                            |  | 2,488     |                                   | 1,150  |    | 639    |    | 547                                   |    | 253   |
| Total reinsured <sup>(6)</sup>          |    | 30,078                           |  | 24,672    |                                   | 6,479  |    | 4,427  |    | 3,649                                 |    | 1,024 |
| Total, net of reinsurance               | \$ | 44,451                           | \$   | 46,714    | \$                                | 4,743  | \$ | 70,015 | \$ | 84,909                                | \$ | 2,757 |

- (1) Guaranteed Value and Net Amount at Risk in respect of guaranteed minimum withdrawal business in Canada and the U.S. reflect the time value of money of these claims.
- (2) Amount at risk (in-the-money amount) is the excess of guarantee values over fund values on all policies where the guarantee value exceeds the fund value. For guaranteed minimum death benefit, the amount at risk is defined as the current guaranteed minimum death benefit in excess of the current account balance and assumes that all claims are immediately payable. In practice, guaranteed death benefits are contingent and only payable upon the eventual death of policyholders if fund values remain below guarantee values. For guaranteed minimum withdrawal benefit, the amount at risk assumes that the benefit is paid as a lifetime annuity commencing at the earliest contractual income start age. These benefits are also contingent and only payable at scheduled maturity/income start dates in the future, if the policyholders are still living and have not terminated their policies and fund values remain below guarantee values. For all guarantees, the amount at risk is floored at zero at the single contract level.
- (3) The amount at risk net of reinsurance at September 30, 2022 was \$4,743 million (December 31, 2021 \$2,757 million) of which: US\$1,124 million (December 31, 2021 US\$1,336 million) was on our U.S. business, \$2,485 million (December 31, 2021 \$886 million) was on our Canadian business, US\$242 million (December 31, 2021 US\$53 million) was on our Japan business and US\$277 million (December 31, 2021 US\$87 million) was related to Asia (other than Japan) and our run-off reinsurance business.
- (4) Where a policy includes both living and death benefits, the guarantee in excess of the living benefit is included in the death benefit category as outlined in footnote 5.
- (5) Death benefits include standalone guarantees and guarantees in excess of living benefit guarantees where both death and living benefits are provided on a policy.
- (6) Reinsured amounts at September 30, 2022 reflect the U.S. variable annuity reinsurance transaction which closed on February 1, 2022.

### C2 Caution related to sensitivities

In this document, we provide sensitivities and risk exposure measures for certain risks. These include sensitivities due to specific changes in market prices and interest rate levels projected using internal models as at a specific date, and are measured relative to a starting level reflecting the Company's assets and liabilities at that date and the actuarial factors, investment activity and investment returns assumed in the determination of policy liabilities. The risk exposures measure the impact of changing one factor at a time and assume that all other factors remain unchanged. Actual results can differ significantly from these estimates for a variety of reasons including the interaction among these factors when more than one changes; changes in actuarial and investment return and future investment activity assumptions; actual experience differing from the assumptions, changes in business mix, effective tax rates and other market factors; and the general limitations of our internal models. For these reasons, the sensitivities should only be viewed as directional estimates of the underlying sensitivities for the respective factors based on the assumptions outlined below. Given the nature of these calculations, we cannot provide assurance that the actual impact on net income attributed to shareholders or on MLI's LICAT ratio will be as indicated.

Market movements affect LICAT capital sensitivities both through income and other components of the regulatory capital framework. For example, LICAT is affected by changes to other comprehensive income.

### C3 Publicly traded equity performance risk

As outlined in our 2021 Annual Report, we have net exposure to equity risk through asset and liability mismatches; our variable annuity guarantee dynamic hedging strategy is not designed to completely offset the sensitivity of policy liabilities to all risks associated with the guarantees embedded in these products. The macro hedging strategy is designed to mitigate public equity risk arising from variable annuity guarantees not dynamically hedged and from other unhedged exposures in our insurance liabilities (see pages 58 and 59 of our 2021 Annual Report).

Changes in public equity prices may impact other items including, but not limited to, asset-based fees earned on assets under management and administration or policyholder account value, and estimated profits and amortization of deferred policy acquisition and other costs. These items are not hedged.

The table below shows the potential impact on net income attributed to shareholders resulting from an immediate 10%, 20% and 30% change in market values of publicly traded equities followed by a return to the expected level of growth assumed in the valuation of policy liabilities. If market values were to remain flat for an entire year, the potential impact would be roughly equivalent to an immediate decline in market values equal to the expected level of annual growth assumed in the valuation of policy liabilities. Further, if after market values dropped 10%, 20% or 30% they continued to decline, remained flat, or grew more slowly than assumed in the valuation the potential impact on net income attributed to shareholders could be considerably more than shown. Refer to section D3 "Sensitivity of earnings to asset related assumptions" for more information on the level of growth assumed and on the net income sensitivity to changes in these long-term assumptions. The potential impact is shown after taking into account the impact of the change in markets on the hedge assets. While we cannot reliably estimate the amount of the change in dynamically hedged variable annuity guarantee liabilities that will not be offset by the profit or loss on the dynamic hedge assets, we make certain assumptions for the purposes of estimating the impact on net income attributed to shareholders.

This estimate assumes that the performance of the dynamic hedging program would not completely offset the gain/loss from the dynamically hedged variable annuity guarantee liabilities. It assumes that the hedge assets are based on the actual position at the period end, and that equity hedges in the dynamic program are rebalanced at 5% intervals. In addition, we assume that the macro hedge assets are rebalanced in line with market changes.

It is also important to note that these estimates are illustrative, and that the dynamic and macro hedging programs may underperform these estimates, particularly during periods of high realized volatility and/or periods where both interest rates and equity market movements are unfavourable.

The Standards of Practice for the valuation of insurance contract liabilities and guidance published by the CIA constrain the investment return assumptions for public equities and certain ALDA assets based on historical return benchmarks for public equities. The potential impact on net income attributed to shareholders does not take into account possible changes to investment return assumptions resulting from the impact of declines in public equity market values on these historical return benchmarks.

# Potential immediate impact on net income attributed to shareholders arising from changes to public equity returns<sup>(1),(2),(3)</sup>

| As at September 30, 2022   | /         |           |          |        |        |          |
|--|-----------|-----------|----------|--------|--------|----------|
| (\$ millions)  | -30%      | -20%      | -10%     | +10%   | +20%   | +30%     |
| Underlying sensitivity to net income attributed to shareholders <sup>(4)</sup>                       |           |           |          |        |        |          |
| Variable annuity guarantees  | \$(1,250) | \$ (760)  | \$ (350) | \$ 290 | \$ 530 | \$ 720   |
| General fund equity investments <sup>(5)</sup>   | (1,500)   | (1,000)   | (500)    | 440    | 820    | 1,200    |
| Total underlying sensitivity before hedging  | (2,750)   | (1,760)   | (850)    | 730    | 1,350  | 1,920    |
| Impact of macro and dynamic hedge assets <sup>(6)</sup>  | 970       | 590       | 280      | (270)  | (490)  | (680)    |
| Net potential impact on net income attributed to shareholders after impact of hedging <sup>(7)</sup> | \$(1,780) | \$(1,170) | \$ (570) | \$ 460 | \$ 860 | \$ 1,240 |
|  |           |           |          |        |        |          |
| As at December 31, 2021  |           |           |          |        |        |          |
| (\$ millions)  | -30%      | -20%      | -10%     | +10%   | +20%   | +30%     |
| Underlying sensitivity to net income attributed to shareholders <sup>(4)</sup>                       |           |           |          |        |        |          |
| Variable annuity guarantees  | \$(2,560) | \$(1,480) | \$ (630) | \$ 440 | \$ 750 | \$ 960   |
| General fund equity investments <sup>(5)</sup>   | (1,430)   | (890)     | (440)    | 450    | 880    | 1,320    |
| Total underlying sensitivity before hedging  | (3,990)   | (2,370)   | (1,070)  | 890    | 1,630  | 2,280    |
| Impact of macro and dynamic hedge assets <sup>(6)</sup>  | 2,060     | 1,190     | 500      | (470)  | (820)  | (1,110)  |
| Net potential impact on net income attributed to shareholders after impact of hedging $^{(7)}$       | \$(1,930) | \$(1,180) | \$ (570) | \$ 420 | \$ 810 | \$ 1,170 |

<sup>(1)</sup> See "Caution related to sensitivities" above.

Changes in equity markets impact our available and required components of the LICAT total ratio. The following table shows the potential impact to MLI's LICAT total ratio resulting from changes in public equity market values.

# Potential immediate impact on MLI's LICAT total ratio arising from public equity returns different than the expected returns assumed in the valuation of policy liabilities<sup>(1),(2),(3)</sup>

|                    |      | Impact on MLI's LICAT total ratio |      |      |      |      |  |  |  |  |  |  |
|--------------------|------|-----------------------------------|------|------|------|------|--|--|--|--|--|--|
| Percentage points  | -30% | -20%                              | -10% | +10% | +20% | +30% |  |  |  |  |  |  |
| September 30, 2022 | (2)  | (1)                               | -    | 1    | 1    | 1    |  |  |  |  |  |  |
| December 31, 2021  | (1)  | -                                 | -    | _    | 1    | _    |  |  |  |  |  |  |

<sup>(1)</sup> See "Caution related to sensitivities" above. In addition, estimates exclude changes to the net actuarial gains/losses with respect to the Company's pension obligations as a result of changes in equity markets, as the impact on the quoted sensitivities is not considered to be material.

<sup>(2)</sup> The tables above show the potential impact on net income attributed to shareholders resulting from an immediate 10%, 20% and 30% change in market values of publicly traded equities followed by a return to the expected level of growth assumed in the valuation of policy liabilities, excluding impacts from asset-based fees earned on assets under management and policyholder account value.

<sup>(3)</sup> Please refer to section D3 "Sensitivity of earnings to asset related assumptions" for more information on the level of growth assumed and on the net income sensitivity to changes in these long-term assumptions.

<sup>(4)</sup> Defined as earnings sensitivity to a change in public equity markets including settlements on reinsurance contracts, but before the offset of hedge assets or other risk mitigants.

<sup>(5)</sup> This impact for general fund equity investments includes general fund investments supporting our policy liabilities, investment in seed money investments (in segregated and mutual funds made by Corporate and Other segment) and the impact on policy liabilities related to the projected future fee income on variable universal life and other unit linked products. The impact does not include: (i) any potential impact on public equity weightings; (ii) any gains or losses on AFS public equities held in the Corporate and Other segment; or (iii) any gains or losses on public equity investments held in Manulife Bank. The participating policy funds are largely self-supporting and generate no material impact on net income attributed to shareholders as a result of changes in equity markets.

<sup>(6)</sup> Includes the impact of rebalancing equity hedges in the macro and dynamic hedging program. The impact of dynamic hedge rebalancing represents the impact of rebalancing equity hedges for dynamically hedged variable annuity guarantee best estimate liabilities at 5% intervals, but does not include any impact in respect of other sources of hedge ineffectiveness (e.g. fund tracking, realized volatility and equity, interest rate correlations different from expected among other factors).

<sup>(7)</sup> The sensitivity on net income attributed to shareholders from changes in public equity returns after the impact of hedging is largely unchanged as at September 30, 2022 compared with December 31, 2021. This is due to the decline in sensitivities in 1Q22 as a result of the U.S. variable annuity reinsurance transaction being largely offset by the increase in sensitivities in the second quarter of 2022 ("2Q22") and 3Q22 as a result of the impact of equity market declines on our variable universal life business projected fee income.

<sup>(2)</sup> The potential impact is shown assuming that the change in value of the hedge assets does not completely offset the change in the dynamically hedged variable annuity guarantee liabilities. The estimated amount that would not be completely offset relates to our practices of not hedging the provisions for adverse deviation and of rebalancing equity hedges for dynamically hedged variable annuity liabilities at 5% intervals.

<sup>(3)</sup> The Office of the Superintendent of Financial Institutions ("OSFI") rules for segregated fund guarantees reflect full capital impacts of shocks over 20 quarters within a prescribed range. As such, the deterioration in equity markets could lead to further increases in capital requirements after the initial shock.

### C4 Interest rate and spread risk sensitivities and exposure measures

As at September 30, 2022, we estimated the sensitivity of our net income attributed to shareholders to a 50 basis point parallel decline in interest rates to be neutral, and to a 50 basis point parallel increase in interest rates to be neutral.

The table below shows the potential impact on net income attributed to shareholders from a 50 basis point parallel move in interest rates. This includes a change of 50 basis points in current government, swap and corporate rates for all maturities across all markets with no change in credit spreads between government, swap and corporate rates, and with a floor of zero on government rates where government rates are not currently negative (currently zero floor applies to all countries we operate in except Japan), relative to the rates assumed in the valuation of policy liabilities, including embedded derivatives. For variable annuity guarantee liabilities that are dynamically hedged, it is assumed that interest rate hedges are rebalanced at 20 basis point intervals.

As the sensitivity to a 50 basis point change in interest rates includes any associated change in the applicable reinvestment scenarios, the impact of changes to interest rates for less than, or more than 50 basis points is unlikely to be linear. Furthermore, our sensitivities are not consistent across all regions in which we operate, and the impact of yield curve changes will vary depending upon the geography where the change occurs. Reinvestment assumptions used in the valuation of policy liabilities tend to amplify the negative effects of a decrease in interest rates and dampen the positive effects of interest rate increases. This is because the reinvestment assumptions used in the valuation of our insurance liabilities are based on interest rate scenarios and calibration criteria set by the Canadian Actuarial Standards Board. Therefore, in any particular quarter, changes to the reinvestment assumptions are not fully aligned to changes in current market interest rates especially when there is a significant change in the shape of the interest rate curve. As a result, the impact from non-parallel movements may be materially different from the estimated impact of parallel movements. For example, if long-term interest rates increase more than short-term interest rates (sometimes referred to as a steepening of the yield curve) in North America, the decrease in the value of our swaps may be greater than the decrease in the value of our insurance liabilities. This could result in a charge to net income attributed to shareholders in the short-term even though the rising and steepening of the yield curve, if sustained, may have a positive long-term economic impact.

The interest rate and spread risk sensitivities are determined in isolation of each other and therefore do not reflect the combined impact of changes in government rates and credit spreads between government, swap and corporate rates occurring simultaneously. As a result, the impact of the summation of each individual sensitivity may be materially different from the impact of sensitivities to simultaneous changes in interest rate and spread risk.

The potential impact on net income attributed to shareholders does not take into account any future potential changes to our ultimate reinvestment rate ("URR") assumptions or calibration criteria for stochastic risk-free rates. At September 30, 2022, we estimated the sensitivity of our net income attributed to shareholders to a 10 basis point reduction in the ultimate reinvestment rate ("URR") in all geographies, and a corresponding change to stochastic risk-free modeling, to be a charge of \$300 million (post-tax); and note that the impact of changes to the URR are not linear. The long-term URR for risk-free rates in Canada is prescribed at 2.9% and we use the same assumption for the U.S. Our assumption for Japan is 1.5%.

The potential impact on net income attributable to shareholders does not take into account other potential impacts of lower interest rate levels, for example, increased strain on the sale of new business or lower interest earned on our surplus assets. The impact on net income attributed to shareholders also does not reflect any unrealized gains or losses on AFS fixed income assets held in our Corporate and Other segment. Changes in the market value of these assets may provide a natural economic offset to the interest rate risk arising from our product liabilities. In order for there to also be an accounting offset, the Company would need to realize a portion of the AFS fixed income asset unrealized gains or losses. It is not certain we would realize any of the unrealized gains or losses available.

The impact does not reflect any potential effect of changing interest rates to the value of our ALDA assets. Rising interest rates could negatively impact the value of our ALDA (see "Critical Actuarial and Accounting Policies – Fair

Value of Invested Assets", on page 95 of our 2021 Annual Report). More information on ALDA assets can be found under the section C5 "Alternative long-duration asset performance risk".

Under LICAT, changes in unrealized gains or losses in our AFS bond portfolio resulting from interest rate shocks tend to dominate capital sensitivities. As a result, the reduction in interest rates improves LICAT ratios and viceversa.

The following table shows the potential impact on net income attributed to shareholders as well as the change in the market value of AFS fixed income assets held in our Corporate and Other segment, which could be realized through the sale of these assets.

# Potential impact on net income attributed to shareholders and MLI's LICAT ratio of an immediate parallel change in interest rates relative to rates assumed in the valuation of policy liabilities<sup>(1),(2),(3),(4)</sup>

|  | 5           | Septembe | er 30 | , 2022  | Decembe | , 2021 |       |         |
|--|-------------|----------|-------|---------|---------|--------|-------|---------|
| As at  | -50bp +50bp |          |       |         |         | -50bp  | +50bp |         |
| Net income attributed to shareholders (\$ millions) Changes in other comprehensive income from fair value changes in AFS fixed | \$          | nil      | \$    | nil     | \$      | (200)  | \$    | nil     |
| income assets held in the Corporate and Other segment (\$ millions)  |             | 1,600    |       | (1,400) |         | 2,100  |       | (1,900) |
| MLI's LICAT ratio (change in percentage points) <sup>(5)</sup>   |             | 3        |       | (3)     |         | 5      |       | (4)     |

- (1) See "Caution related to sensitivities" above. In addition, estimates exclude changes to the net actuarial gains/losses with respect to the Company's pension obligations as a result of changes in interest rates, as the impact on the quoted sensitivities is not considered to be material.
- (2) Includes guaranteed insurance and annuity products, including variable annuity contracts as well as adjustable benefit products where benefits are generally adjusted as interest rates and investment returns change, a portion of which have minimum credited rate guarantees. For adjustable benefit products subject to minimum rate guarantees, the sensitivities are based on the assumption that credited rates will be floored at the minimum.
- (3) The amount of gain or loss that can be realized on AFS fixed income assets held in the Corporate and Other segment will depend on the aggregate amount of unrealized gain or loss.
- (4) Sensitivities are based on projected asset and liability cash flows and the impact of realizing fair value changes in AFS fixed income is based on the holdings at the end of the period.
- (5) LICAT impacts include realized and unrealized fair value changes in AFS fixed income assets. LICAT impacts do not reflect the impact of the scenario switch discussed below.

The following tables show the potential impact on net income attributed to shareholders resulting from a change in corporate spreads and swap spreads over government bond rates for all maturities across all markets with a floor of zero on the total interest rate, relative to the spreads assumed in the valuation of policy liabilities.

# Potential impact on net income attributed to shareholders and MLI's LICAT ratio arising from changes to corporate spreads and swap spreads relative to spreads assumed in the valuation of policy liabilities<sup>(1),(2),(3)</sup>

| Corporate spreads <sup>(4),(5)</sup>                               | <br>Septembe    | er 30 | , 2022 |    | 2021  |       |     |
|--|-----------------|-------|--------|----|-------|-------|-----|
| As at  | <br>-50bp       | +50bp | -50bp  |    |       | +50bp |     |
| Net income attributed to shareholders (\$ millions) <sup>(6)</sup> | \$<br>\$ nil \$ |       | nil    | \$ | (600) | \$    | 500 |
| MLI's LICAT ratio (change in percentage points) <sup>(7)</sup>     | (3)             |       | 3      |    | (3)   |       | 4   |

| Swap spreads   | S  | Septembe | er 30 | , 2022 | I  | 2021  |    |       |
|--|----|----------|-------|--------|----|-------|----|-------|
| As at  |    | -20bp +2 |       |        |    | -20bp |    | +20bp |
| Net income attributed to shareholders (\$ millions)            | \$ | 100      | \$    | nil    | \$ | nil   | \$ | nil   |
| MLI's LICAT ratio (change in percentage points) <sup>(7)</sup> |    | nil      |       | nil    |    | nil   |    | nil   |

<sup>(1)</sup> See "Caution related to sensitivities" above.

<sup>(2)</sup> The impact on net income attributed to shareholders assumes no gains or losses are realized on our AFS fixed income assets held in the Corporate and Other segment and excludes the impact of changes in segregated fund bond values due to changes in credit spreads. The participating policy funds are largely self-supporting and generate no material impact on net income attributed to shareholders as a result of changes in corporate and swap spreads.

<sup>(3)</sup> Sensitivities are based on projected asset and liability cash flows.

<sup>(4)</sup> Corporate spreads are assumed to grade to the long-term average over five years.

<sup>(5)</sup> As the sensitivity to a 50 basis point decline in corporate spreads includes the impact of a change in deterministic reinvestment scenarios where applicable, the impact of changes to corporate spreads for less than, or more than, the amounts indicated are unlikely to be linear.

<sup>(6)</sup> The sensitivity on net income attributed to shareholders due to changes in corporate spreads decreased significantly as at September 30, 2022 compared with December 31, 2021, as the rise in risk-free interest rates reduced projected reinvestments in the actuarial valuation models.

<sup>(7)</sup> LICAT impacts include realized and unrealized fair value change in AFS fixed income assets. Under LICAT, spread movements are determined from a selection of investment grade bond indices with BBB and better bonds for each jurisdiction. For LICAT, we use the following indices: FTSE TMX Canada All Corporate Bond Index, Barclays USD Liquid Investment Grade Corporate Index, and Nomura-BPI (Japan). LICAT impacts presented for corporate spreads do not reflect the impact of the scenario switch discussed below.

### **LICAT Scenario Switch**

Typically, a reduction in interest rates improves LICAT ratios and vice-versa. However, when interest rates decline past a certain threshold, reflecting the combined movement in risk-free rates and corporate spreads, a different prescribed interest rate stress scenario needs to be taken into account in the LICAT ratio calculation in accordance with OSFI guidelines for LICAT.

The LICAT guideline specifies four stress scenarios for interest rates and prescribes the methodology to determine the most adverse scenario to apply for each LICAT geographic region<sup>1</sup> based on current market inputs and the Company's balance sheet.

With the rise in interest rates in 2022, the probability of a scenario switch has decreased significantly. In a lower interest rate environment, we would estimate the incremental impact of a potential switch in the scenarios to be approximately a one-time six percentage point decrease in MLI's LICAT ratio. Should a scenario switch be triggered in a LICAT geographic region, the full impact would be reflected immediately for non-participating products while the impact for participating products would be reflected over six quarters using a rolling average of interest rate risk capital, in line with the smoothing approach prescribed in the OSFI Advisory effective January 1, 2021.

The potential negative impact of a switch in scenarios is not reflected in the stated risk-free rate and corporate spread sensitivities, as it is a one-time impact. After this one-time event, further decreases in risk-free interest rates would continue to improve the LICAT capital position, similar to the sensitivity above.

The level of interest rates and corporate spreads that would trigger a switch in the scenarios is dependent on market conditions and movements in the Company's asset and liability position. The scenario switch, if triggered, could reverse in response to subsequent increases in interest rates and/or corporate spreads.

### C5 Alternative long-duration asset performance risk

The following table shows the potential impact on net income attributed to shareholders resulting from an immediate 10% change in market values of ALDA followed by a return to the expected level of growth assumed in the valuation of policy liabilities. If market values were to remain flat for an entire year, the potential impact would be roughly equivalent to an immediate decline in market values equal to the expected level of annual growth assumed in the valuation of policy liabilities. Further, if after market values dropped 10% they continued to decline, remained flat, or grew more slowly than assumed in the valuation of policy liabilities, the potential impact on net income attributed to shareholders could be considerably more than shown. Refer to section D3 "Sensitivity of earnings to asset related assumptions", for more information on the level of growth assumed and on the net income sensitivity to changes in these long-term assumptions.

ALDA includes commercial real estate, timber and farmland real estate, infrastructure, and private equities, some of which relate to oil and gas.

 $<sup>^{</sup>m 1}$  LICAT geographic locations include North America, the United Kingdom, Europe, Japan, and Other Region.

# Potential impact on net income attributed to shareholders and MLI LICAT ratio arising from changes in ALDA returns relative to returns assumed in the valuation of policy liabilities (1),(2),(3),(4),(5),(6)

| As at  | ;  | Septembe           | er 30, | 2022           |    | Decembe            | r 31, | 31, 2021       |  |
|--|----|--------------------|--------|----------------|----|--------------------|-------|----------------|--|
| (\$ millions)  |    | -10%               |        | +10%           |    | -10%               |       | +10%           |  |
| Net income attributed to shareholders                                      |    |                    |        |                |    |                    |       |                |  |
| Real estate, agriculture and timber assets Private equities and other ALDA | \$ | (1,300)<br>(1,600) | \$     | 1,300<br>1,500 | \$ | (1,400)<br>(1,900) | \$    | 1,400<br>1,800 |  |
| Total <sup>(7)</sup>   | \$ | (2,900)            | \$     | 2,800          | \$ | (3,300)            | \$    | 3,200          |  |
| MLI's LICAT ratio (change in percentage points)                            |    | (3)                |        | 2              |    | (4)                |       | 3              |  |

<sup>(1)</sup> See "Caution Related to Sensitivities" above.

### C6 Credit risk exposure measures

Allowances for losses on loans are established taking into consideration normal historical credit loss levels and future expectations, with an allowance for adverse deviations. Additionally, we make general provisions for credit losses from future asset impairments in the determination of policy liabilities. The amount of the provision for credit losses included in policy liabilities is established through regular monitoring of all credit related exposures, considering such information as general market conditions, industry and borrower specific credit events and any other relevant trends or conditions. To the extent that an asset is written off, or disposed of, any allowance and general provisions for credit losses are released.

Our general provision for credit losses included in policyholder liabilities as at September 30, 2022 was \$3,699 million compared with \$4,109 million as at December 31, 2021. The decline in the provision compared with December 31, 2021 is primarily due to the impact of higher interest rates. This provision represents 1.4% of our fixed income assets<sup>1</sup> supporting policy liabilities reported on our Consolidated Statements of Financial Position as at September 30, 2022.

The impact of a 50% increase in fixed income credit default rates over the next year in excess of the rates assumed in policy liabilities would reduce net income attributed to shareholders by \$75 million and \$70 million, respectively, as at September 30, 2022 and December 31, 2021.

Credit downgrades of fixed income investments would adversely impact our regulatory capital, as required capital levels for these investments are based on the credit quality of each instrument. In addition, credit downgrades could also lead to a higher general provision for credit losses than had been assumed in policy liabilities, resulting in an increase in policy liabilities and a reduction in net income attributed to shareholders. The estimated impact of a one-notch<sup>2</sup> ratings downgrade across 25% of fixed income assets would result in an increase to policy liabilities and a decrease to our net income attributed to shareholders of \$250 million post-tax. This ratings downgrade would result in a one percentage point reduction to our LICAT ratio.

Approximately 19% of the impact from the one-notch ratings downgrade on our policy liabilities and net income attributed to shareholders noted above relates to fixed income assets rated below investment grade. Approximately 1% of our fixed income assets as of September 30, 2022 is rated below investment grade.

<sup>(2)</sup> This impact is calculated as at a point-in-time impact and does not include: (i) any potential impact on ALDA weightings; or (ii) any gains or losses on ALDA held in the Corporate and Other segment.

<sup>(3)</sup> The participating policy funds are largely self-supporting and generate no material impact on net income attributed to shareholders as a result of changes in ALDA returns. For some classes of ALDA, where there is not an appropriate long-term benchmark available, the return assumptions used in valuation are not permitted by the Standards of Practice and CIA guidance to result in a lower reserve than an assumption based on a historical return benchmark for public equities in the same jurisdiction.

<sup>(4)</sup> Net income impact does not consider any impact of the market correction on assumed future return assumptions.

<sup>(5)</sup> Please refer to section D3 "Sensitivity of earnings to asset related assumptions" for more information on the level of growth assumed and on the net income sensitivity to changes in these long-term assumptions.

<sup>(6)</sup> The impact of changes to the portfolio asset mix supporting our North American legacy businesses are reflected in the sensitivities when the changes take place.

<sup>(7)</sup> The decrease in net income sensitivity under each ALDA returns scenario was primarily driven by the increase in fixed income yields since December 31, 2021. This led to higher fixed income reinvestment rates relative to ALDA returns, which decreases the ALDA sensitivity because more fixed income assets are held compared to ALDA.

Includes debt securities, private placements and mortgages.

<sup>&</sup>lt;sup>2</sup> A one-notch downgrade is equivalent to a ratings downgrade from A to A- or BBB- to BB+.

The table below shows net impaired assets and allowances for loan losses.

### Net impaired assets and loan losses

### As at

| (\$ millions, unless otherwise stated)                           | Septem | ber 30, 2022 | Dec | ember 31, 2021 |
|--|--------|--------------|-----|----------------|
| Net impaired fixed income assets                                 | \$     | 303          | \$  | 228            |
| Net impaired fixed income assets as a % of total invested assets |        | 0.074%       |     | 0.053%         |
| Allowance for loan losses  | \$     | 52           | \$  | 44             |

### C7 Risk factors – strategic risk from changes in tax laws<sup>1</sup>

As noted in "Risk Management and Risk Factors – Strategic Risk Factors" in the MD&A in our 2021 Annual Report, we outlined risk factors that could impact on our financial plans and ability to implement our business strategy. The macro-economic environment can be significantly impacted by the actions of both the government sector, including central banks, and the private sector. Changes in tax laws, tax regulations, or interpretations of such laws or regulations could make some of our products less attractive to consumers, could increase our corporate taxes or cause us to change the value of our deferred tax assets and liabilities as well as our tax assumptions included in the valuation of our policy liabilities. This could have a material adverse effect on our business, results of operations and financial condition.

- In 2021, 136 of the 140 members of the Organization for Economic Co-Operation and Development ("OECD") / G20 Inclusive Framework agreed on a two-pillar solution to address tax challenges from the digital economy, and to close the gaps in international tax systems. These include a new approach to allocating certain profits of multinational entities amongst countries and a global minimum income tax rate of 15%. These rules are targeted to be effective in 2023, pending release of implementation guidelines, enactment of domestic tax laws and amendment of bilateral tax treaties beforehand. On April 7, 2022, the Canadian government reaffirmed its commitment to the two-pillar solution in its 2022 Budget statement. The Company is closely monitoring developments and potential impacts and, in particular, for issues unique to the insurance industry. If enacted, we expect an increase in the effective tax rate, pending further details on timing and specific implementation in both Canada and other affected countries.
- Canada's 2022 Budget statement also provided clarity on how the one-time Canada Recovery Dividend and permanent corporate tax rate increase for certain financial institutions would be applied. Both tax measures are expected to apply to Canada's insurance and banking operations. Draft legislation was released for consultation on August 9, 2022. The proposed form of the Canada Recovery Dividend is a one-time 15% tax applicable to the average taxable income for 2020 and 2021 in excess of \$1 billion and is not expected to be a material cost to the Company. Upon substantive enactment in 2022, the 1.5% corporate tax rate increase on Canadian taxable income over \$100 million is estimated to have an immediate favourable impact on the value of our existing deferred tax asset, offset over time by a slight increase to our effective tax rate as future Canadian insurance and banking earnings are taxed at the new higher federal corporate tax rate of 16.5%.
- The August 9, 2022 draft legislation also provided proposed rules to govern the transition to IFRS 17 for Canadian tax purposes. The five-year transition period for both insurance reserves and revaluations of investments under IFRS 9 should generally smooth the current tax impact of the change in accounting standard but is not expected to have a material effect on the Company's annual cash tax payable.
- The U.S. Inflation Reduction Act of 2022 was signed into law on August 16, 2022, which includes a 15% minimum tax based on financial statement income, effective starting in 2023. Many related regulations remain to be drafted to clarify how the tax will operate, but at this time we do not expect our IFRS effective tax rate to be materially affected by this new tax, though the timing of cash tax payments could be accelerated.

See "Caution regarding forward-looking statements" below.

### D CRITICAL ACTUARIAL AND ACCOUNTING POLICIES

### D1 Critical actuarial and accounting policies

Our significant accounting policies are described in note 1 to our Consolidated Financial Statements for the year ended December 31, 2021. The critical actuarial and accounting policies and estimation processes relate to the determination of insurance and investment contract liabilities, assessment of control over other entities for consolidation, estimation of fair value of invested assets, evaluation of invested asset impairment, accounting for derivative financial instruments, determination of pension and other post-employment benefit obligations and expenses, accounting for income taxes and uncertain tax positions and valuation and impairment of goodwill and intangible assets starting on page 87 of our 2021 Annual Report.

### D2 Actuarial methods and assumptions

A comprehensive review of actuarial methods and assumptions is performed annually. The review is designed to reduce the Company's exposure to uncertainty by ensuring assumptions for both asset and liability related risks remain appropriate. This is accomplished by monitoring experience and selecting assumptions which represent a current best estimate view of expected future experience, and margins for adverse deviations that are appropriate for the risks assumed. While the assumptions selected represent the Company's current best estimates and assessment of risk, the ongoing monitoring of experience and changes in the economic environment are likely to result in future changes to the actuarial assumptions, which could materially impact the measurement of insurance contract liabilities.

The completion of the 2022 annual review of actuarial methods and assumptions resulted in a decrease in insurance contract liabilities, net of reinsurance, of \$80 million, and a net gain to net income attributed to shareholders of \$36 million post-tax.

|  |    | _     |    |  |                                     |    |  |
|--|----|-------|----|--|-------------------------------------|----|--|
| For the three and nine months ended September 30, 2022 (\$ millions) |    | Total | ı  | Attributed to participating policyholders' account (1) | Attributed to shareholders' account |    | Change in net income attributed to shareholders (post-tax) |
| Long-term care triennial review                                      | \$ | 19    | \$ | -  | \$<br>19                            | \$ | (15)   |
| Mortality and morbidity updates                                      |    | 157   |    | (5)  | 162                                 |    | (126)  |
| Lapses and policyholder behaviour updates                            |    | 317   |    | 74   | 243                                 |    | (192)  |
| Investment related updates   |    | (210) |    | (1)  | (209)                               |    | 157  |
| Other updates  |    | (363) |    | (145)  | (218)                               |    | 212  |
| Net impact   | \$ | (80)  | \$ | (77)   | \$<br>(3)                           | \$ | 36   |

<sup>(1)</sup> The change in insurance contract liabilities, net of reinsurance, attributable to the participating policyholders' account was primarily driven by an increase in expected long-term interest rates within the valuation models to reflect the higher interest rate environment, partially offset by the lapse assumption update in Canada.

### Long-term care triennial review

U.S. Insurance completed a comprehensive long-term care ("LTC") experience study. The review included all aspects of claim assumptions, as well as the progress on future premium rate increases. The impact of the LTC review resulted in a net \$15 million post-tax charge to net income attributed to shareholders.

The experience study showed that claim costs established in our last triennial review remain appropriate in aggregate for our older blocks of business<sup>1</sup> supported by robust claims data on this mature block. Insurance contract liabilities were strengthened for claim costs on our newer block of business<sup>2</sup>. This was driven by lower active life mortality<sup>3</sup> supported by Company experience and a recent industry study, as well as higher utilization of benefits, which included the impact of reflecting higher inflation in the cost-of-care up to the current year. We also reviewed and updated incidence and claim termination assumptions which, on a net basis, provided a partial offset to the increase in insurance contract liabilities on active life mortality and utilization. In addition, some

<sup>&</sup>lt;sup>1</sup> First generation policies issued prior to 2002.

<sup>&</sup>lt;sup>2</sup> Second generation policies with an average issue date of 2007 and Group policies with an average issue date of 2003.

<sup>&</sup>lt;sup>3</sup> The mortality rate of LTC policyholders who are currently not on claim.

policyholders are electing to reduce their benefits in lieu of paying increased premiums which resulted in a reduction in insurance contract liabilities. The overall claims experience review led to a post-tax charge to net income attributed to shareholders of approximately \$2.3 billion (US\$1.7 billion).

Experience continues to support the assumptions of both future morbidity and mortality improvement, resulting in no changes to these assumptions.

As of September 30, 2022, we have received actual premium increase approvals of \$2.5 billion pre-tax (US\$1.9 billion pre-tax) on a present value basis since the last triennial review in 2019. This aligns with the full amount assumed in our insurance contract liabilities at that time and demonstrates our continued strong track record of progress in securing premium rate increases. In 2022, the review of future premium increases assumed in insurance contract liabilities resulted in a post-tax gain to net income attributed to shareholders of approximately \$2.1 billion (US\$1.6 billion), in comparison to a total estimated ask of \$6.7 billion (US\$5.1 billion). This reflects expected future premium increases that are due to our 2022 review of morbidity, mortality, and lapse assumptions, as well as outstanding amounts from prior state filings. Premium increases averaging approximately 30% will be sought on about one-half of the business, excluding the carryover of 2019 amounts requested. Our assumptions reflect the estimated timing and amount of state approved premium increases.

Other refinements to LTC valuation resulted in a post-tax gain of approximately \$0.2 billion (US\$0.2 billion) to net income attributed to shareholders.

### Mortality and morbidity updates

Mortality and morbidity updates resulted in a \$126 million post-tax charge to net income attributed to shareholders, driven by a detailed review of the mortality and morbidity assumptions for our Canada insurance business, and by updates to morbidity assumptions in Vietnam to align with experience.

### Lapses and policyholder behaviour updates

Updates to lapses and policyholder behaviour assumptions resulted in a \$192 million post-tax charge to net income attributed to shareholders.

We completed a detailed review of lapse assumptions for Singapore, and increased lapse rates to align with experience on our index-linked products, which reduced projected future fee income to be received on these products.

We also increased lapse rates on Canada's term insurance products for policies approaching their renewal date, reflecting emerging experience in our study.

### Investment-related updates

Updates to investment return assumptions resulted in a \$157 million post-tax gain to net income attributed to shareholders, primarily driven by annual updates to our valuation models to reflect market movements during the year. No changes were made to our long-term assumed returns.

### Other updates

Other updates resulted in a \$212 million post-tax gain to net income attributed to shareholders, which included refinements to the projection of our tax and liability cash flows, as well as various other modelling updates.

### Impact of changes in actuarial methods and assumptions by segment

The impact of changes in actuarial methods and assumptions in Canada resulted in a \$35 million post-tax gain to net income attributed to shareholders. The gain was primarily driven by refinements to our valuation models, due to annual updates to reflect market movements during the year, partially offset by updates of mortality and morbidity assumptions for our insurance business and lapse assumptions for certain term insurance products.

The impact of changes in actuarial methods and assumptions in the U.S. resulted in a \$36 million post-tax gain, driven by refinements to our valuation models, due to annual updates to reflect market movements during the year. The triennial review of long-term care was net neutral overall.

Our actual experience obtaining premium increases could be materially different than what we have assumed, resulting in further increases or decreases in insurance contract liabilities, which could be material. See "Caution regarding forward-looking statements" below.

The impact of changes in actuarial methods and assumptions in Asia resulted in a \$45 million post-tax charge to net income attributed to shareholders. The charge was primarily driven by updates to lapse assumptions in Singapore and morbidity updates in Vietnam, partially offset by refinements to the projection of tax and liability cash flows in Vietnam.

The impact of changes in actuarial methods and assumptions in Corporate and Other (which includes our Reinsurance businesses) resulted in a \$10 million post-tax gain to net income attributed to shareholders.

### D3 Sensitivity of earnings to asset related assumptions

When the assumptions underlying our determination of policy liabilities are updated to reflect recent and emerging experience or change in outlook, the result is a change in the value of policy liabilities which in turn affects net income attributed to shareholders. The sensitivity of net income attributed to shareholders to changes in certain asset related assumptions underlying policy liabilities is shown below and assumes that there is a simultaneous change in the assumptions across all business units.

For changes in asset related assumptions, the sensitivity is shown net of the corresponding impact on net income attributed to shareholders of the change in the value of the assets supporting policy liabilities. In practice, experience for each assumption will frequently vary by geographic market and business, and assumption updates are made on a business/geographic specific basis. Actual results can differ materially from these estimates for a variety of reasons including the interaction among these factors when more than one changes, changes in actuarial and investment return and future investment activity assumptions, actual experience differing from the assumptions, changes in business mix, effective tax rates and other market factors, and the general limitations of our internal models.

# Potential impact on net income attributed to shareholders arising from changes to asset related assumptions supporting actuarial liabilities

Increase (decrease) in after-tax net income attributed to shareholders

| As at   |                   | September 30, 2022 |    |         |          | December 31, 202 |         |         |
|---|-------------------|--------------------|----|---------|----------|------------------|---------|---------|
| (\$ millions)   | Increase Decrease |                    |    | Ir      | Increase |                  | ecrease |         |
| Asset related assumptions updated periodically in valuation basis changes   |                   |                    |    |         |          |                  |         | _       |
| 100 basis point change in future annual returns for public equities <sup>(1)</sup>  | \$                | 400                | \$ | (400)   | \$       | 500              | \$      | (500)   |
| 100 basis point change in future annual returns for ALDA <sup>(2)</sup> 100 basis point change in equity volatility assumption for stochastic segregated fund |                   | 3,300              |    | (3,600) |          | 3,900            |         | (4,700) |
| modelling <sup>(3)</sup>  |                   | (100)              |    | 100     |          | (200)            |         | 200     |

<sup>(1)</sup> The sensitivity to public equity returns above includes the impact on both segregated fund guarantee reserves and on other policy liabilities. Expected long-term annual market growth assumptions for public equities are based on long-term historical observed experience and compliance with actuarial standards. As at September 30, 2022, the growth rates inclusive of dividends in the major markets used in the stochastic valuation models for valuing segregated fund guarantees are 9.0% per annum in Canada, 9.6% per annum in the U.S. and 6.2% per annum in Japan. Growth assumptions for European equity funds are market-specific and vary between 8.3% and 9.9%.

### D4 Accounting and reporting changes

For accounting and reporting changes during the quarter, refer to note 2 of our unaudited Interim Consolidated Financial Statements for the three and nine months ended September 30, 2022.

### E OTHER

### E1 Outstanding common shares - selected information

As at October 31, 2022, MFC had 1,883,636,606 common shares outstanding.

<sup>(2)</sup> ALDA include commercial real estate, timber, farmland, infrastructure and private equities, some of which relate to oil and gas. Expected long-term return assumptions for ALDA and public equity are set in accordance with the Standards of Practice for the valuation of insurance contract liabilities and guidance published by the CIA. Annual best estimate return assumptions for ALDA and public equity include market growth rates and annual income, such as rent, production proceeds and dividends, and will vary based on our holding period. As of September 30, 2022, over a 20-year horizon, our best estimate return assumptions range between 5.25% and 11.5%, with an average of 9.2% based on the current asset mix backing our guaranteed insurance and annuity business. As of September 30, 2022, our return assumptions including the margins for adverse deviations in our valuation, which take into account the uncertainty of achieving the returns, range between 2.5% and 7.5%, with an average of 6.0% based on the asset mix backing our guaranteed insurance and annuity business.

<sup>(3)</sup> Volatility assumptions for public equities are based on long-term historical observed experience and compliance with actuarial standards. As of September 30, 2022, the resulting volatility assumptions are 16.5% per annum in Canada and 17.1% per annum in the U.S. for large-cap public equities, and 19.1% per annum in Japan. For European equity funds, the volatility varies between 16.3% and 17.7%.

#### E2 Legal and regulatory proceedings

We are regularly involved in legal actions, both as a defendant and as a plaintiff. Information on legal and regulatory proceedings can be found in note 12 of our unaudited Interim Consolidated Financial Statements for the three and nine months ended September 30, 2022.

#### E3 Non-GAAP and other financial measures

The Company prepares its Consolidated Financial Statements in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board. We use a number of non-GAAP and other financial measures to evaluate overall performance and to assess each of our businesses. This section includes information required by National Instrument 52-112 – *Non-GAAP and Other Financial Measures Disclosure* in respect of "specified financial measures" (as defined therein).

**Non-GAAP** financial measures include core earnings (loss); pre-tax core earnings; core earnings available to common shareholders; core earnings before income taxes, depreciation and amortization ("core EBITDA"); core general expenses; Manulife Bank net lending assets; Manulife Bank average net lending assets; assets under management ("AUM"); assets under management and administration ("AUMA"); Global WAM managed AUMA; and net annualized fee income. In addition, non-GAAP financial measures include the following stated on a constant exchange rate ("CER") basis: any of the foregoing non-GAAP financial measures; Global WAM revenue; net income attributed to shareholders; and common shareholders' net income.

**Non-GAAP** ratios include core ROE; diluted core earnings per common share ("core EPS"); common share core dividend payout ratio ("dividend payout ratio"); expense efficiency ratio; core EBITDA margin; effective tax rate on core earnings and net fee income yield. In addition, non-GAAP ratios include the percentage growth/decline on a CER basis in any of the above non-GAAP financial measures; Global WAM revenue; net income attributed to shareholders; common shareholders' net income; pre-tax net income attributed to shareholders; general expenses; basic earnings per common share ("basic EPS"); and diluted earnings per common share ("diluted EPS").

Other specified financial measures include assets under administration ("AUA"); consolidated capital; new business value ("NBV"); new business value margin ("NBV margin"); sales; annualized premium equivalent ("APE") sales; gross flows; net flows; average assets under management and administration ("average AUMA"), Global WAM average managed AUMA; average assets under administration; remittances; any of the foregoing specified financial measures stated on a CER basis; and percentage growth/decline in any of the foregoing specified financial measures on a CER basis.

Non-GAAP financial measures and non-GAAP ratios are not standardized financial measures under GAAP and, therefore, might not be comparable to similar financial measures disclosed by other issuers. Therefore, they should not be considered in isolation or as a substitute for any other financial information prepared in accordance with GAAP.

Core earnings (loss) is a financial measure which we believe aids investors in better understanding the long-term earnings capacity and valuation of the business. Core earnings allows investors to focus on the Company's operating performance by excluding the direct impact of changes in equity markets and interest rates, changes in actuarial methods and assumptions as well as a number of other items, outlined below, that we believe are material, but do not reflect the underlying earnings capacity of the business. For example, due to the long-term nature of our business, the mark-to-market movements of equity markets, interest rates, foreign currency exchange rates and commodity prices from period-to-period can, and frequently do, have a substantial impact on the reported amounts of our assets, liabilities and net income attributed to shareholders. These reported amounts are not actually realized at the time and may never be realized if the markets move in the opposite direction in a subsequent period. This makes it very difficult for investors to evaluate how our businesses are performing from period-to-period and to compare our performance with other issuers.

We believe that core earnings better reflect the underlying earnings capacity and valuation of our business. We use core earnings as the basis for management planning and reporting and, along with net income attributed to

shareholders, as a key metric used in our short and mid-term incentive plans at the total Company and operating segment level. We also base our mid and long-term strategic priorities on core earnings.

While core earnings is relevant to how we manage our business and offers a consistent methodology, it is not insulated from macro-economic factors which can have a significant impact. See below for reconciliation of core earnings to net income attributed to shareholders and income before income taxes. Net income attributed to shareholders excludes net income attributed to participating policyholders and non-controlling interests.

The items included in core earnings and items excluded from core earnings are determined in accordance with the methodology under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline and are listed below.

Any future changes to the core earnings definition referred to below, will be disclosed.

#### Items included in core earnings:

- Expected earnings on in-force policies, including expected release of provisions for adverse deviation, fee income, margins on group business and spread business such as Manulife Bank and asset fund management.
- 2. Macro hedging costs based on expected market returns.
- 3. New business strain and gains.
- 4. Policyholder experience gains or losses.
- 5. Acquisition and operating expenses compared with expense assumptions used in the measurement of policy liabilities.
- 6. Up to \$400 million of net favourable investment-related experience reported in a single year, which are referred to as "core investment gains". This means up to \$100 million in the first quarter, up to \$200 million on a year-to-date basis in the second quarter, up to \$300 million on a year-to-date basis in the third quarter and up to \$400 million on a full year basis in the fourth quarter. Any investment-related experience losses reported in a quarter will be offset against the net year-to-date investment-related experience gains with the difference being included in core earnings subject to a maximum of the year-to-date core investment gains and a minimum of zero, which reflects our expectation that investment-related experience will be positive through-the-business cycle. To the extent any investment-related experience losses cannot be fully offset in a quarter they will be carried forward to be offset against investment-related experience gains in subsequent quarters in the same year, for purposes of determining core investment gains. Investment-related experience relates to fixed income investing, ALDA returns, credit experience and asset mix changes other than those related to a strategic change. An example of a strategic asset mix change is outlined below.
  - This favourable and unfavourable investment-related experience is a combination of reported investment
    experience as well as the impact of investing activities on the measurement of our policy liabilities. We do
    not attribute specific components of investment-related experience to amounts included or excluded from
    core earnings.
  - The \$400 million threshold represents the estimated average annualized amount of net favourable investment-related experience that the Company reasonably expects to achieve through-the-business cycle based on historical experience. It is not a forecast of expected net favourable investment-related experience for any given fiscal year.
  - Our average net annualized investment-related experience, including core investment gains, calculated from the introduction of core earnings in 2012 to the end of 2021 was \$546 million (2012 to the end of 2020 was \$380 million).
  - The decision announced on December 22, 2017 to reduce the allocation to ALDA in the portfolio asset mix supporting our legacy businesses was the first strategic asset mix change since we introduced the core earnings metric in 2012. We refined our description of investment-related experience in 2017 to note that asset mix changes other than those related to a strategic change are taken into consideration in the investment-related experience component of core investment gains.

- While historical investment return time horizons may vary in length based on underlying asset classes generally exceeding 20 years, for purposes of establishing the threshold, we look at a business cycle that is five or more years and includes a recession. We monitor the appropriateness of the threshold as part of our annual five-year planning process and would adjust it, either to a higher or lower amount, in the future if we believed that our threshold was no longer appropriate.
- Specific criteria used for evaluating a potential adjustment to the threshold may include, but are not limited
  to, the extent to which actual investment-related experience differs materially from actuarial assumptions
  used in measuring insurance contract liabilities, material market events, material dispositions or
  acquisitions of assets, and regulatory or accounting changes.

Core investment gains are reported in the Corporate and Other segment, with an offsetting adjustment to investment-related experience gains and losses in items excluded from core earnings.

- 7. Earnings on surplus other than mark-to-market items. Gains on available-for-sale ("AFS") equities and seed money investments in segregated and mutual funds are included in core earnings.
- 8. Routine or non-material legal settlements.
- 9. All other items not specifically excluded.
- 10. Tax on the above items.
- 11. All tax related items except the impact of enacted or substantively enacted income tax rate changes.

#### Items excluded from core earnings:

- 1. The direct impact of equity markets and interest rates and variable annuity guarantee liabilities includes the items listed below.
  - The earnings impact of the difference between the net increase (decrease) in variable annuity liabilities that are dynamically hedged and the performance of the related hedge assets. Our variable annuity dynamic hedging strategy is not designed to completely offset the sensitivity of insurance and investment contract liabilities to all risks or measurements associated with the guarantees embedded in these products for a number of reasons, including: provisions for adverse deviation, fund performance, the portion of the interest rate risk that is not dynamically hedged, realized equity and interest rate volatilities and changes to policyholder behaviour.
  - Gains (charges) on variable annuity guarantee liabilities not dynamically hedged.
  - Gains (charges) on general fund equity investments supporting policy liabilities and on fee income.
  - Gains (charges) on macro equity hedges relative to expected costs. The expected cost of macro hedges is calculated using the equity assumptions used in the valuation of insurance and investment contract liabilities.
  - Gains (charges) on higher (lower) fixed income reinvestment rates assumed in the valuation of insurance and investment contract liabilities.
  - Gains (charges) on sale of AFS bonds and open derivatives not in hedging relationships in the Corporate and Other segment.
- 2. Net favourable investment-related experience in excess of \$400 million per annum or net unfavourable investment-related experience on a year-to-date basis.
- 3. Mark-to-market gains or losses on assets held in the Corporate and Other segment other than gains on AFS equities and seed money investments in new segregated or mutual funds.
- 4. Changes in actuarial methods and assumptions. As noted in the "Critical actuarial and accounting policies" section of our 2021 MD&A, policy liabilities for IFRS are valued in Canada under standards established by the Actuarial Standards Board. The standards require a comprehensive review of actuarial methods and assumptions to be performed annually. The review is designed to reduce the Company's exposure to uncertainty by ensuring assumptions for both asset related and liability related risks remain appropriate and is accomplished by monitoring experience and selecting assumptions which represent a current best estimate

view of expected future experience, and margins that are appropriate for the risks assumed. Changes related to ultimate reinvestment rates ("URR") are included in the direct impact of equity markets and interest rates and variable annuity guarantee liabilities. By excluding the results of the annual reviews, core earnings assist investors in evaluating our operational performance and comparing our operational performance from period to period with other global insurance companies because the associated gain or loss is not reflective of current year performance and not reported in net income in most actuarial standards outside of Canada.

- The impact on the measurement of policy liabilities of changes in product features or new reinsurance transactions, if material.
- 6. Goodwill impairment charges.
- 7. Gains or losses on disposition of a business.
- Material one-time only adjustments, including highly unusual/extraordinary and material legal settlements or other items that are material and exceptional in nature.
- 9. Tax on the above items.
- 10. Net income (loss) attributed to participating policyholders and non-controlling interests.
- 11. Impact of enacted or substantially enacted income tax rate changes.

|  |           |    |        | 3Q:       | 22 |               |                    |             |
|--|-----------|----|--------|-----------|----|---------------|--------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | (  | Canada | U.S.      |    | Global<br>WAM | rporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>476 | \$ | 819    | \$<br>766 | \$ | 395           | \$<br>(819)        | \$<br>1,637 |
| Income tax (expense) recovery  |           |    |        |           |    |               |                    |             |
| Core earnings  | (61)      |    | (116)  | (62)      |    | (50)          | 18                 | (271)       |
| Items excluded from core earnings  | 2         |    | (75)   | (52)      |    | -             | 64                 | (61)        |
| Income tax (expense) recovery  | (59)      |    | (191)  | (114)     |    | (50)          | 82                 | (332)       |
| Net income (post-tax)  | 417       |    | 628    | 652       |    | 345           | (737)              | 1,305       |
| Less: Net income (post-tax) attributed to  |           |    |        |           |    |               |                    |             |
| Non-controlling interests  | (19)      |    | -      | -         |    | -             | 1                  | (18)        |
| Participating policyholders  | (85)      |    | 50     | 11        |    | -             | -                  | (24)        |
| Net income (loss) attributed to shareholders (post-tax)  | 521       |    | 578    | 641       |    | 345           | (738)              | 1,347       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |           |    |        |           |    |               |                    |             |
| Investment-related experience outside of core earnings   | (3)       |    | 97     | 127       |    | -             | (96)               | 125         |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | 95        |    | 96     | 137       |    | -             | (382)              | (54)        |
| Change in actuarial methods and assumptions  | (45)      |    | 35     | 36        |    | -             | 10                 | 36          |
| Restructuring charge   | -         |    | -      | -         |    | -             | -                  | -           |
| Reinsurance transactions, tax related items and other  | (39)      |    | -      | (43)      |    | -             | -                  | (82)        |
| Core earnings (post-tax)   | \$<br>513 | \$ | 350    | \$<br>384 | \$ | 345           | \$<br>(270)        | \$<br>1,322 |
| Income tax on core earnings (see above)  | 61        |    | 116    | 62        |    | 50            | (18)               | 271         |
| Core earnings (pre-tax)  | \$<br>574 | \$ | 466    | \$<br>446 | \$ | 395           | \$<br>(288)        | \$<br>1,593 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |           |    |        | 3Q        | 22 |               |                    |             |
|---|-----------|----|--------|-----------|----|---------------|--------------------|-------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | (  | Canada | U.S.      |    | Global<br>WAM | rporate<br>d Other | Total       |
| Core earnings (post-tax)  | \$<br>513 | \$ | 350    | \$<br>384 | \$ | 345           | \$<br>(270)        | \$<br>1,322 |
| CER adjustment <sup>(1)</sup>   | -         |    | -      | -         |    | -             | -                  |             |
| Core earnings, CER basis (post-tax)   | \$<br>513 | \$ | 350    | \$<br>384 | \$ | 345           | \$<br>(270)        | \$<br>1,322 |
| Income tax on core earnings, CER basis <sup>(2)</sup>   | 61        |    | 116    | 62        |    | 50            | (18)               | <br>271     |
| Core earnings, CER basis (pre-tax)  | \$<br>574 | \$ | 466    | \$<br>446 | \$ | 395           | \$<br>(288)        | \$<br>1,593 |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |           |    |        |           |    |               |                    |             |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>394 |    |        | \$<br>294 |    |               |                    |             |
| CER adjustment US \$(1)   | -         |    |        | -         |    |               |                    |             |
| Core earnings, CER basis (post-tax), US \$  | \$<br>394 |    |        | \$<br>294 |    |               |                    |             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for 3Q22.

|  |           |    |        | 20          | 22 |               |                    |             |
|--|-----------|----|--------|-------------|----|---------------|--------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | (  | Canada | U.S.        |    | Global<br>WAM | rporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>216 | \$ | 224    | \$<br>1,010 | \$ | 362           | \$<br>(555)        | \$<br>1,257 |
| Income tax (expense) recovery  |           |    |        |             |    |               |                    |             |
| Core earnings  | (74)      |    | (119)  | (92)        |    | (57)          | 4                  | (338)       |
| Items excluded from core earnings  | 44        |    | 64     | (82)        |    | _             | 54                 | 80          |
| Income tax (expense) recovery  | (30)      |    | (55)   | (174)       |    | (57)          | 58                 | (258)       |
| Net income (post-tax)  | 186       |    | 169    | 836         |    | 305           | (497)              | 999         |
| Less: Net income (post-tax) attributed to  |           |    |        |             |    |               |                    |             |
| Non-controlling interests  | (11)      |    | -      | -           |    | -             | -                  | (11)        |
| Participating policyholders  | (164)     |    | 84     | 4           |    | -             | -                  | (76)        |
| Net income (loss) attributed to shareholders (post-tax)  | 361       |    | 85     | 832         |    | 305           | (497)              | 1,086       |
| Less: Items excluded from core earnings <sup>(1)</sup> Investment-related experience outside of core earnings                            | 80        |    | 86     | 591         |    | -             | (166)              | 591         |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | (232)     |    | (346)  | (215)       |    | -             | (274)              | (1,067)     |
| Change in actuarial methods and assumptions  | -         |    | -      | -           |    | -             | -                  | -           |
| Restructuring charge   | -         |    | -      | -           |    | -             | -                  | -           |
| Reinsurance transactions, tax related items and other  | -         |    | -      | -           |    | -             | -                  | -           |
| Core earnings (post-tax)   | \$<br>513 | \$ | 345    | \$<br>456   | \$ | 305           | \$<br>(57)         | \$<br>1,562 |
| Income tax on core earnings (see above)  | 74        |    | 119    | 92          |    | 57            | (4)                | 338         |
| Core earnings (pre-tax)  | \$<br>587 | \$ | 464    | \$<br>548   | \$ | 362           | \$<br>(61)         | \$<br>1,900 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |           |           | 20        | 22 |               |                     | <br>        |
|---|-----------|-----------|-----------|----|---------------|---------------------|-------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | Canada    | U.S.      |    | Global<br>WAM | orporate<br>d Other | Total       |
| Core earnings (post-tax)  | \$<br>513 | \$<br>345 | \$<br>456 | \$ | 305           | \$<br>(57)          | \$<br>1,562 |
| CER adjustment <sup>(1)</sup>   | 3         |           | 10        |    | 4             | 1                   | <br>18      |
| Core earnings, CER basis (post-tax)   | \$<br>516 | \$<br>345 | \$<br>466 | \$ | 309           | \$<br>(56)          | \$<br>1,580 |
| Income tax on core earnings, CER basis <sup>(2)</sup>   | 75        | 119       | 94        |    | 58            | (5)                 | <br>341     |
| Core earnings, CER basis (pre-tax)  | \$<br>591 | \$<br>464 | \$<br>560 | \$ | 367           | \$<br>(61)          | \$<br>1,921 |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |           |           |           |    |               |                     |             |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>401 |           | \$<br>357 |    |               |                     |             |
| CER adjustment US \$ <sup>(1)</sup>   | (6)       |           | -         |    |               |                     |             |
| Core earnings, CER basis (post-tax), US \$  | \$<br>395 |           | \$<br>357 | _  |               |                     |             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for 2Q22.

|  |           |           | 10          | 222 |               |                     |             |
|--|-----------|-----------|-------------|-----|---------------|---------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | Canada    | U.S.        |     | Global<br>WAM | orporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>681 | \$<br>880 | \$<br>2,577 | \$  | 386           | \$<br>(813)         | \$<br>3,711 |
| Income tax (expense) recovery  |           |           |             |     |               |                     |             |
| Core earnings  | (74)      | (110)     | (105)       |     | (61)          | 26                  | (324)       |
| Items excluded from core earnings  | (11)      | (115)     | (405)       |     | -             | 46                  | (485)       |
| Income tax (expense) recovery  | (85)      | (225)     | (510)       |     | (61)          | 72                  | (809)       |
| Net income (post-tax)  | 596       | 655       | 2,067       |     | 325           | (741)               | 2,902       |
| Less: Net income (post-tax) attributed to  |           |           |             |     |               |                     |             |
| Non-controlling interests  | 20        | -         | -           |     | 1             | -                   | 21          |
| Participating policyholders  | (197)     | 108       | -           |     | -             | -                   | (89)        |
| Net income (loss) attributed to shareholders (post-tax)  | 773       | 547       | 2,067       |     | 324           | (741)               | 2,970       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |           |           |             |     |               |                     |             |
| Investment-related experience outside of core earnings   | 64        | 53        | 527         |     | -             | (86)                | 558         |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | 180       | 180       | 212         |     | -             | (475)               | 97          |
| Change in actuarial methods and assumptions  | -         | -         | -           |     | -             | -                   | -           |
| Restructuring charge   | -         | -         | -           |     | -             | -                   | -           |
| Reinsurance transactions, tax related items and other  | (8)       | -         | 842         |     | -             | (71)                | 763         |
| Core earnings (post-tax)   | \$<br>537 | \$<br>314 | \$<br>486   | \$  | 324           | \$<br>(109)         | \$<br>1,552 |
| Income tax on core earnings (see above)  | 74        | 110       | 105         |     | 61            | (26)                | 324         |
| Core earnings (pre-tax)  | \$<br>611 | \$<br>424 | \$<br>591   | \$  | 385           | \$<br>(135)         | \$<br>1,876 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |                 |    |            | 1Q:              | 22 |               |                     |                    |
|---|-----------------|----|------------|------------------|----|---------------|---------------------|--------------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia            | (  | Canada     | U.S.             |    | Global<br>WAM | orporate<br>d Other | Total              |
| Core earnings (post-tax)  | \$<br>537       | \$ | 314        | \$<br>486        | \$ | 324           | \$<br>(109)         | \$<br>1,552        |
| CER adjustment <sup>(1)</sup>   | (7)             |    | -          | 15               |    | 6             | 1                   | 15                 |
| Core earnings, CER basis (post-tax) Income tax on core earnings, CER basis <sup>(2)</sup>   | \$<br>530<br>73 | \$ | 314<br>110 | \$<br>501<br>108 | \$ | 330<br>61     | \$<br>(108)<br>(26) | \$<br>1,567<br>326 |
| Core earnings, CER basis (pre-tax)  | \$<br>603       | \$ | 424        | \$<br>609        | \$ | 391           | \$<br>(134)         | \$<br>1,893        |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |                 |    |            |                  |    |               |                     |                    |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>424       |    |            | \$<br>384        |    |               |                     |                    |
| CER adjustment US \$ <sup>(1)</sup>   | (18)            |    |            |                  |    |               |                     |                    |
| Core earnings, CER basis (post-tax), US \$  | \$<br>406       |    |            | \$<br>384        |    |               |                     |                    |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for 1Q22.

|  |           |    |        | 4Q:       | 21 |               |                 |             |
|--|-----------|----|--------|-----------|----|---------------|-----------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | (  | Canada | U.S.      |    | Global<br>WAM | porate<br>Other | Total       |
| Income (loss) before income taxes  | \$<br>684 | \$ | 806    | \$<br>614 | \$ | 438           | \$<br>(61)      | \$<br>2,481 |
| Income tax (expense) recovery  |           |    |        |           |    |               |                 |             |
| Core earnings  | (68)      |    | (101)  | (117)     |    | (52)          | (8)             | (346)       |
| Items excluded from core earnings  | (15)      |    | (77)   | (4)       |    | 2             | 10              | (84)        |
| Income tax (expense) recovery  | (83)      |    | (178)  | (121)     |    | (50)          | 2               | (430)       |
| Net income (post-tax)  | 601       |    | 628    | 493       |    | 388           | (59)            | 2,051       |
| Less: Net income (post-tax) attributed to  |           |    |        |           |    |               |                 |             |
| Non-controlling interests  | 32        |    | -      | -         |    | 1             | (1)             | 32          |
| Participating policyholders  | (76)      |    | 12     | (1)       |    | -             | -               | (65)        |
| Net income (loss) attributed to shareholders (post-tax)  | 645       |    | 616    | 494       |    | 387           | (58)            | 2,084       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |           |    |        |           |    |               |                 |             |
| Investment-related experience outside of core earnings   | 58        |    | 90     | 58        |    | -             | (80)            | 126         |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | 32        |    | 240    | 125       |    | -             | 1               | 398         |
| Change in actuarial methods and assumptions  | -         |    | -      | -         |    | -             | -               | -           |
| Restructuring charge   | -         |    | -      | -         |    | -             | -               | -           |
| Reinsurance transactions, tax related items and other  | 8         |    | -      | (156)     |    | -             | -               | (148)       |
| Core earnings (post-tax)   | \$<br>547 | \$ | 286    | \$<br>467 | \$ | 387           | \$<br>21        | \$<br>1,708 |
| Income tax on core earnings (see above)  | 68        |    | 101    | 117       |    | 52            | 8               | 346         |
| Core earnings (pre-tax)  | \$<br>615 | \$ | 387    | \$<br>584 | \$ | 439           | \$<br>29        | \$<br>2,054 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |           |    |        | 4Q2       | 21 |               |                   | <br>        |
|---|-----------|----|--------|-----------|----|---------------|-------------------|-------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | (  | Canada | U.S.      |    | Global<br>WAM | porate<br>l Other | Total       |
| Core earnings (post-tax)  | \$<br>547 | \$ | 286    | \$<br>467 | \$ | 387           | \$<br>21          | \$<br>1,708 |
| CER adjustment <sup>(1)</sup>   | (3)       |    | -      | 16        |    | 10            | 1                 | <br>24      |
| Core earnings, CER basis (post-tax)   | \$<br>544 | \$ | 286    | \$<br>483 | \$ | 397           | \$<br>22          | \$<br>1,732 |
| Income tax on core earnings, CER basis <sup>(2)</sup>   | 68        |    | 101    | 122       |    | 51            | 7                 | 349         |
| Core earnings, CER basis (pre-tax)  | \$<br>612 | \$ | 387    | \$<br>605 | \$ | 448           | \$<br>29          | \$<br>2,081 |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |           |    |        |           |    |               |                   |             |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>435 |    |        | \$<br>370 |    |               |                   |             |
| CER adjustment US \$ <sup>(1)</sup>   | (18)      |    |        | -         |    |               |                   |             |
| Core earnings, CER basis (post-tax), US \$  | \$<br>417 |    |        | \$<br>370 |    |               |                   |             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for 4Q21.

|  |           |    |        | 3Q        | 21 |               |                     |             |
|--|-----------|----|--------|-----------|----|---------------|---------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia      | (  | Canada | U.S.      |    | Global<br>WAM | orporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>650 | \$ | (101)  | \$<br>800 | \$ | 418           | \$<br>(287)         | \$<br>1,480 |
| Income tax (expense) recovery  |           |    |        |           |    |               |                     |             |
| Core earnings  | (52)      |    | (109)  | (79)      |    | (66)          | 12                  | (294)       |
| Items excluded from core earnings  | (31)      |    | 153    | (16)      |    | (1)           | 23                  | 128         |
| Income tax (expense) recovery  | (83)      |    | 44     | (95)      |    | (67)          | 35                  | (166)       |
| Net income (post-tax)  | 567       |    | (57)   | 705       |    | 351           | (252)               | 1,314       |
| Less: Net income (post-tax) attributed to  |           |    |        |           |    |               |                     |             |
| Non-controlling interests  | 48        |    | -      | -         |    | -             | -                   | 48          |
| Participating policyholders  | (303)     |    | (31)   | 8         |    | -             | -                   | (326)       |
| Net income (loss) attributed to shareholders (post-tax)  | 822       |    | (26)   | 697       |    | 351           | (252)               | 1,592       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |           |    |        |           |    |               |                     |             |
| Investment-related experience outside of core earnings   | 62        |    | 97     | 617       |    | -             | (76)                | 700         |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | (129)     |    | (369)  | (96)      |    | -             | (3)                 | (597)       |
| Change in actuarial methods and assumptions  | 343       |    | (65)   | (314)     |    | -             | (5)                 | (41)        |
| Restructuring charge   | -         |    | -      | -         |    | -             | -                   | -           |
| Reinsurance transactions, tax related items and other  | 13        |    | -      | -         |    | -             | -                   | 13          |
| Core earnings (post-tax)   | \$<br>533 | \$ | 311    | \$<br>490 | \$ | 351           | \$<br>(168)         | \$<br>1,517 |
| Income tax on core earnings (see above)  | 52        |    | 109    | 79        |    | 66            | (12)                | 294         |
| Core earnings (pre-tax)  | \$<br>585 | \$ | 420    | \$<br>569 | \$ | 417           | \$<br>(180)         | \$<br>1,811 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |    |           |    |            |    | 3Q2       | 21 |               |    |                     | <br>               |
|---|----|-----------|----|------------|----|-----------|----|---------------|----|---------------------|--------------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) |    | Asia      | (  | Canada     |    | U.S.      |    | Global<br>WAM |    | orporate<br>d Other | Total              |
| Core earnings (post-tax)  | \$ | 533       | \$ | 311        | \$ | 490       | \$ | 351           | \$ | (168)               | \$<br>1,517        |
| CER adjustment <sup>(1)</sup>   |    | (8)       |    | -          |    | 18        |    | 6             |    | (4)                 | <br>12             |
| Core earnings, CER basis (post-tax)   | \$ | 525       | \$ | 311        | \$ | 508       | \$ | 357           | \$ | (172)               | \$<br>1,529        |
| Income tax on core earnings, CER basis <sup>(2)</sup> Core earnings, CER basis (pre-tax)  | \$ | 51<br>576 | \$ | 110<br>421 | \$ | 82<br>590 | \$ | 67<br>424     | \$ | (12)<br>(184)       | \$<br>298<br>1,827 |
| Core earnings (U.S. dollars) - Asia and U.S. segments   | ·  |           | •  |            | •  |           | •  |               | •  | ` '                 | ,                  |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$ | 424       |    |            | \$ | 389       |    |               |    |                     |                    |
| CER adjustment US \$(1)   |    | (22)      |    |            |    |           |    |               |    |                     |                    |
| Core earnings, CER basis (post-tax), US \$  | \$ | 402       |    |            | \$ | 389       |    |               |    |                     |                    |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for 3Q21.

|  |             |             | YTD         | 2022 |               |                     |             |
|--|-------------|-------------|-------------|------|---------------|---------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia        | Canada      | U.S.        |      | Global<br>WAM | orporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>1,373 | \$<br>1,923 | \$<br>4,353 | \$   | 1,143         | \$<br>(2,187)       | \$<br>6,605 |
| Income tax (expense) recovery  |             |             |             |      |               |                     |             |
| Core earnings  | (209)       | (345)       | (259)       |      | (168)         | 48                  | (933)       |
| Items excluded from core earnings  | 35          | (126)       | (539)       |      | -             | 164                 | (466)       |
| Income tax (expense) recovery  | (174)       | (471)       | (798)       |      | (168)         | 212                 | (1,399)     |
| Net income (post-tax)  | 1,199       | 1,452       | 3,555       |      | 975           | (1,975)             | 5,206       |
| Less: Net income (post-tax) attributed to  |             |             |             |      |               |                     |             |
| Non-controlling interests  | (10)        | -           | -           |      | 1             | 1                   | (8)         |
| Participating policyholders  | (446)       | 242         | 15          |      | -             | -                   | (189)       |
| Net income (loss) attributed to shareholders (post-tax)  | 1,655       | 1,210       | 3,540       |      | 974           | (1,976)             | 5,403       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |             |             |             |      |               |                     |             |
| Investment-related experience outside of core earnings   | 141         | 236         | 1,245       |      | -             | (348)               | 1,274       |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | 43          | (70)        | 134         |      | -             | (1,131)             | (1,024)     |
| Change in actuarial methods and assumptions  | (45)        | 35          | 36          |      | -             | 10                  | 36          |
| Restructuring charge   | -           | -           | -           |      | -             | -                   | -           |
| Reinsurance transactions, tax related items and other  | (47)        | -           | 799         |      | -             | (71)                | 681         |
| Core earnings (post-tax)   | \$<br>1,563 | \$<br>1,009 | \$<br>1,326 | \$   | 974           | \$<br>(436)         | \$<br>4,436 |
| Income tax on core earnings (see above)  | 209         | 345         | 259         |      | 168           | (48)                | 933         |
| Core earnings (pre-tax)  | \$<br>1,772 | \$<br>1,354 | \$<br>1,585 | \$   | 1,142         | \$<br>(484)         | \$<br>5,369 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |             |             | YTD:        | 2022 |               |                     | <br>        |
|---|-------------|-------------|-------------|------|---------------|---------------------|-------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia        | Canada      | U.S.        |      | Global<br>WAM | orporate<br>d Other | Total       |
| Core earnings (post-tax)  | \$<br>1,563 | \$<br>1,009 | \$<br>1,326 | \$   | 974           | \$<br>(436)         | \$<br>4,436 |
| CER adjustment <sup>(1)</sup>   | (4)         | -           | 25          |      | 10            | 2                   | <br>33      |
| Core earnings, CER basis (post-tax)   | \$<br>1,559 | \$<br>1,009 | \$<br>1,351 | \$   | 984           | \$<br>(434)         | \$<br>4,469 |
| Income tax on core earnings, CER basis <sup>(2)</sup>   | 209         | 345         | 264         |      | 169           | (49)                | 938         |
| Core earnings, CER basis (pre-tax)  | \$<br>1,768 | \$<br>1,354 | \$<br>1,615 | \$   | 1,153         | \$<br>(483)         | \$<br>5,407 |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |             |             |             |      |               |                     |             |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>1,219 |             | \$<br>1,035 |      |               |                     |             |
| CER adjustment US \$ <sup>(1)</sup>   | (24)        |             |             |      |               |                     |             |
| Core earnings, CER basis (post-tax), US \$  | \$<br>1,195 |             | \$<br>1,035 |      |               |                     |             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for the three respective quarters that make up 2022 year-to-date core earnings.

|  |             |    |        | YTD         | 2021 |               |                     |             |
|--|-------------|----|--------|-------------|------|---------------|---------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia        | (  | Canada | U.S.        |      | Global<br>WAM | orporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>2,504 | \$ | 985    | \$<br>1,870 | \$   | 1,203         | \$<br>(918)         | \$<br>5,644 |
| Income tax (expense) recovery  |             |    |        |             |      |               |                     |             |
| Core earnings  | (254)       |    | (312)  | (301)       |      | (182)         | 35                  | (1,014)     |
| Items excluded from core earnings  | (107)       |    | 154    | 36          |      | (1)           | 149                 | 231         |
| Income tax (expense) recovery  | (361)       |    | (158)  | (265)       |      | (183)         | 184                 | (783)       |
| Net income (post-tax)  | 2,143       |    | 827    | 1,605       |      | 1,020         | (734)               | 4,861       |
| Less: Net income (post-tax) attributed to  |             |    |        |             |      |               |                     |             |
| Non-controlling interests  | 222         |    | -      | -           |      | 1             | -                   | 223         |
| Participating policyholders  | (491)       |    | 89     | 19          |      | -             | -                   | (383)       |
| Net income (loss) attributed to shareholders (post-tax)  | 2,412       |    | 738    | 1,586       |      | 1,019         | (734)               | 5,021       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |             |    |        |             |      |               |                     |             |
| Investment-related experience outside of core earnings   | 255         |    | 239    | 1,283       |      | -             | (261)               | 1,516       |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | 137         |    | (329)  | (852)       |      | -             | (171)               | (1,215)     |
| Change in actuarial methods and assumptions  | 343         |    | (65)   | (314)       |      | -             | (5)                 | (41)        |
| Restructuring charge   | -           |    | -      | -           |      | -             | (115)               | (115)       |
| Reinsurance transactions, tax related items and other  | 48          |    | -      | -           |      | -             | -                   | 48          |
| Core earnings (post-tax)   | \$<br>1,629 | \$ | 893    | \$<br>1,469 | \$   | 1,019         | \$<br>(182)         | \$<br>4,828 |
| Income tax on core earnings (see above)  | 254         |    | 312    | 301         |      | 182           | (35)                | 1,014       |
| Core earnings (pre-tax)  | \$<br>1,883 | \$ | 1,205  | \$<br>1,770 | \$   | 1,201         | \$<br>(217)         | \$<br>5,842 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |                    |                  | YTD:               | 2021 |               |                     |                      |
|---|--------------------|------------------|--------------------|------|---------------|---------------------|----------------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia               | Canada           | U.S.               |      | Global<br>WAM | orporate<br>d Other | Total                |
| Core earnings (post-tax)  | \$<br>1,629        | \$<br>893        | \$<br>1,469        | \$   | 1,019         | \$<br>(182)         | \$<br>4,828          |
| CER adjustment <sup>(1)</sup>   | (22)               | 1                | 64                 |      | 27            | (2)                 | 68                   |
| Core earnings, CER basis (post-tax) Income tax on core earnings, CER basis <sup>(2)</sup>   | \$<br>1,607<br>251 | \$<br>894<br>313 | \$<br>1,533<br>314 | \$   | 1,046<br>184  | \$<br>(184)<br>(34) | \$<br>4,896<br>1,028 |
| Core earnings, CER basis (pre-tax)  | \$<br>1,858        | \$<br>1,207      | \$<br>1,847        | \$   | 1,230         | \$<br>(218)         | \$<br>5,924          |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |                    |                  |                    |      |               |                     |                      |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>1,301        |                  | \$<br>1,174        |      |               |                     |                      |
| CER adjustment US \$(1)   | (69)               |                  |                    |      |               |                     |                      |
| Core earnings, CER basis (post-tax), US \$  | \$<br>1,232        |                  | \$<br>1,174        |      |               |                     |                      |

 $<sup>^{(1)}</sup>$  The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rate for the three respective quarters that make up 2021 year-to-date core earnings.

|  |             |             | 20          | 21 |               |                    |             |
|--|-------------|-------------|-------------|----|---------------|--------------------|-------------|
| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia        | Canada      | U.S.        |    | Global<br>WAM | rporate<br>d Other | Total       |
| Income (loss) before income taxes  | \$<br>3,188 | \$<br>1,791 | \$<br>2,484 | \$ | 1,641         | \$<br>(979)        | \$<br>8,125 |
| Income tax (expense) recovery  |             |             |             |    |               |                    |             |
| Core earnings  | (322)       | (413)       | (418)       |    | (234)         | 27                 | (1,360)     |
| Items excluded from core earnings  | (122)       | 77          | 32          |    | 1             | 159                | 147         |
| Income tax (expense) recovery  | (444)       | (336)       | (386)       |    | (233)         | 186                | (1,213)     |
| Net income (post-tax)  | 2,744       | 1,455       | 2,098       |    | 1,408         | (793)              | 6,912       |
| Less: Net income (post-tax) attributed to  |             |             |             |    |               |                    |             |
| Non-controlling interests  | 254         | -           | -           |    | 2             | (1)                | 255         |
| Participating policyholders  | (567)       | 101         | 18          |    | -             | -                  | (448)       |
| Net income (loss) attributed to shareholders (post-tax)  | 3,057       | 1,354       | 2,080       |    | 1,406         | (792)              | 7,105       |
| Less: Items excluded from core earnings <sup>(1)</sup>   |             |             |             |    |               |                    |             |
| Investment-related experience outside of core earnings   | 313         | 329         | 1,341       |    | -             | (341)              | 1,642       |
| Direct impact of equity markets and interest rates and variable annuity guarantee liabilities  | 169         | (89)        | (727)       |    | -             | (170)              | (817)       |
| Change in actuarial methods and assumptions  | 343         | (65)        | (314)       |    | -             | (5)                | (41)        |
| Restructuring charge   | -           | -           | -           |    | -             | (115)              | (115)       |
| Reinsurance transactions, tax related items and other  | 56          | -           | (156)       |    | -             | -                  | (100)       |
| Core earnings (post-tax)   | \$<br>2,176 | \$<br>1,179 | \$<br>1,936 | \$ | 1,406         | \$<br>(161)        | \$<br>6,536 |
| Income tax on core earnings (see above)  | 322         | 413         | 418         |    | 234           | (27)               | 1,360       |
| Core earnings (pre-tax)  | \$<br>2,498 | \$<br>1,592 | \$<br>2,354 | \$ | 1,640         | \$<br>(188)        | \$<br>7,896 |

<sup>(1)</sup> These items are disclosed under OSFI's Source of Earnings Disclosure (Life Insurance Companies) guideline.

|   |             |             | 202         | 21 |               |                     |             |
|---|-------------|-------------|-------------|----|---------------|---------------------|-------------|
| (Canadian \$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated) | Asia        | Canada      | U.S.        |    | Global<br>WAM | orporate<br>d Other | Total       |
| Core earnings (post-tax)  | \$<br>2,176 | \$<br>1,179 | \$<br>1,936 | \$ | 1,406         | \$<br>(161)         | \$<br>6,536 |
| CER adjustment <sup>(1)</sup>   | (24)        | -           | 80          |    | 37            | (1)                 | 92          |
| Core earnings, CER basis (post-tax)   | \$<br>2,152 | \$<br>1,179 | \$<br>2,016 | \$ | 1,443         | \$<br>(162)         | \$<br>6,628 |
| Income tax on core earnings, CER basis <sup>(2)</sup>   | 319         | 413         | 436         |    | 236           | (27)                | 1,377       |
| Core earnings, CER basis (pre-tax)  | \$<br>2,471 | \$<br>1,592 | \$<br>2,452 | \$ | 1,679         | \$<br>(189)         | \$<br>8,005 |
| Core earnings (U.S. dollars) - Asia and U.S. segments   |             |             |             |    |               |                     |             |
| Core earnings (post-tax) <sup>(3)</sup> , US \$   | \$<br>1,736 |             | \$<br>1,544 |    |               |                     |             |
| CER adjustment US \$ <sup>(1)</sup>   | (87)        |             | -           |    |               |                     |             |
| Core earnings, CER basis (post-tax), US \$  | \$<br>1,649 |             | \$<br>1,544 |    |               |                     |             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Income tax on core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

<sup>(3)</sup> Core earnings (post-tax) in Canadian \$ is translated to US \$ using the US \$ Statement of Income exchange rates for the four respective quarters that make up 2021 core earnings.

## Segment core earnings by business line or geographic source

(\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

#### Asia

|                                       |           | Qı        | uarte | erly Resu | ılts |      |           | YTD R       | esul | ts    | II Year<br>esults |
|---------------------------------------|-----------|-----------|-------|-----------|------|------|-----------|-------------|------|-------|-------------------|
| (US \$ millions)                      | 3Q22      | 2Q22      |       | 1Q22      |      | 4Q21 | 3Q21      | 2022        |      | 2021  | 2021              |
| Hong Kong                             | \$<br>217 | \$<br>216 | \$    | 219       | \$   | 270  | \$<br>248 | \$<br>652   | \$   | 679   | \$<br>949         |
| Japan                                 | 89        | 84        |       | 77        |      | 77   | 86        | 250         |      | 246   | 323               |
| Asia Other <sup>(1)</sup>             | 115       | 132       |       | 156       |      | 132  | 125       | 403         |      | 487   | 619               |
| Mainland China                        |           |           |       |           |      |      |           |             |      |       | 96                |
| Singapore                             |           |           |       |           |      |      |           |             |      |       | 162               |
| Vietnam                               |           |           |       |           |      |      |           |             |      |       | 290               |
| Other Emerging Markets <sup>(2)</sup> |           |           |       |           |      |      |           |             |      |       | 71                |
| Regional Office                       | (27)      | (31)      |       | (28)      |      | (44) | (35)      | (86)        |      | (111) | (155)             |
| Total Asia core earnings              | \$<br>394 | \$<br>401 | \$    | 424       | \$   | 435  | \$<br>424 | \$<br>1,219 | \$   | 1,301 | \$<br>1,736       |

<sup>(1)</sup> Core earnings for Asia Other is reported by country annually, on a full year basis.

<sup>(2)</sup> Other Emerging Markets includes Indonesia, the Philippines, Malaysia, Thailand, Cambodia and Myanmar.

|  |           | Qı        | uarte | YTD R | esul      | ts        | II Year<br>esults |    |       |             |
|--|-----------|-----------|-------|-------|-----------|-----------|-------------------|----|-------|-------------|
| (US \$ millions), CER basis <sup>(1)</sup> | 3Q22      | 2Q22      |       | 1Q22  | 4Q21      | 3Q21      | 2022              |    | 2021  | 2021        |
| Hong Kong                                  | \$<br>217 | \$<br>216 | \$    | 219   | \$<br>270 | \$<br>248 | \$<br>652         | \$ | 679   | \$<br>949   |
| Japan                                      | 89        | 79        |       | 64    | 64        | 68        | 232               |    | 193   | 257         |
| Asia Other <sup>(2)</sup>                  | 115       | 131       |       | 151   | 127       | 121       | 397               |    | 471   | 598         |
| Mainland China                             |           |           |       |       |           |           |                   |    |       | 90          |
| Singapore                                  |           |           |       |       |           |           |                   |    |       | 156         |
| Vietnam                                    |           |           |       |       |           |           |                   |    |       | 287         |
| Other Emerging Markets <sup>(3)</sup>      |           |           |       |       |           |           |                   |    |       | 65          |
| Regional Office                            | (27)      | (31)      |       | (28)  | (44)      | (35)      | (86)              |    | (111) | (155)       |
| Total Asia core earnings,<br>CER basis     | \$<br>394 | \$<br>395 | \$    | 406   | \$<br>417 | \$<br>402 | \$<br>1,195       | \$ | 1,232 | \$<br>1,649 |

<sup>(1)</sup> Core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

#### Canada

|                            |           | Qı        | uarte | erly Resu | ılts |      |           | <br>YTD R   | esul | ts   | II Year<br>esults |
|----------------------------|-----------|-----------|-------|-----------|------|------|-----------|-------------|------|------|-------------------|
| (Canadian \$ millions)     | 3Q22      | 2Q22      |       | 1Q22      |      | 4Q21 | 3Q21      | 2022        |      | 2021 | 2021              |
| Insurance                  | \$<br>240 | \$<br>233 | \$    | 206       | \$   | 184  | \$<br>211 | \$<br>679   | \$   | 586  | \$<br>770         |
| Annuities                  | 56        | 68        |       | 70        |      | 62   | 56        | 194         |      | 172  | 234               |
| Manulife Bank              | 54        | 44        |       | 38        |      | 40   | 44        | 136         |      | 135  | 175               |
| Total Canada core earnings | \$<br>350 | \$<br>345 | \$    | 314       | \$   | 286  | \$<br>311 | \$<br>1,009 | \$   | 893  | \$<br>1,179       |

#### U.S.

|                          |           | Qı        | uarte | erly Resu | ılts |      |           | YTD R       | Resul | lts   | II Year<br>esults |
|--------------------------|-----------|-----------|-------|-----------|------|------|-----------|-------------|-------|-------|-------------------|
| (US \$ millions)         | 3Q22      | 2Q22      |       | 1Q22      |      | 4Q21 | 3Q21      | 2022        |       | 2021  | 2021              |
| U.S. Insurance           | \$<br>244 | \$<br>316 | \$    | 328       | \$   | 274  | \$<br>279 | \$<br>888   | \$    | 854   | \$<br>1,128       |
| U.S. Annuities           | 50        | 41        |       | 56        |      | 96   | 110       | 147         |       | 320   | 416               |
| Total U.S. core earnings | \$<br>294 | \$<br>357 | \$    | 384       | \$   | 370  | \$<br>389 | \$<br>1,035 | \$    | 1,174 | \$<br>1,544       |

<sup>(2)</sup> Core earnings for Asia Other is reported by country annually, on a full year basis.

<sup>(3)</sup> Other Emerging Markets includes Indonesia, the Philippines, Malaysia, Thailand, Cambodia and Myanmar.

# Global WAM by business line

|                                |           | Qı        | uarte | rly Resu | ılts |      |           | YTD R     | esul | ts    | II Year<br>esults |
|--------------------------------|-----------|-----------|-------|----------|------|------|-----------|-----------|------|-------|-------------------|
| (Canadian \$ millions)         | 3Q22      | 2Q22      |       | 1Q22     |      | 4Q21 | 3Q21      | 2022      |      | 2021  | 2021              |
| Retirement                     | \$<br>193 | \$<br>165 | \$    | 177      | \$   | 218  | \$<br>206 | \$<br>535 | \$   | 601   | \$<br>819         |
| Retail                         | 137       | 126       |       | 141      |      | 160  | 136       | 404       |      | 391   | 551               |
| Institutional asset management | 15        | 14        |       | 6        |      | 9    | 9         | 35        |      | 27    | 36                |
| Total Global WAM core earnings | \$<br>345 | \$<br>305 | \$    | 324      | \$   | 387  | \$<br>351 | \$<br>974 | \$   | 1,019 | \$<br>1,406       |

|  |           | Qı        | uarte | rly Resu | lts |      |           | YTD R     | esul | ts    | II Year<br>esults |
|--|-----------|-----------|-------|----------|-----|------|-----------|-----------|------|-------|-------------------|
| (Canadian \$ millions), CER basis <sup>(1)</sup> | 3Q22      | 2Q22      |       | 1Q22     |     | 4Q21 | 3Q21      | 2022      |      | 2021  | 2021              |
| Retirement                                       | \$<br>193 | \$<br>168 | \$    | 181      | \$  | 225  | \$<br>211 | \$<br>542 | \$   | 622   | \$<br>846         |
| Retail   | 137       | 127       |       | 143      |     | 162  | 138       | 407       |      | 398   | 561               |
| Institutional asset management                   | 15        | 14        |       | 6        |     | 10   | 8         | 35        |      | 26    | 36                |
| Total Global WAM core<br>earnings, CER basis     | \$<br>345 | \$<br>309 | \$    | 330      | \$  | 397  | \$<br>357 | \$<br>984 | \$   | 1,046 | \$<br>1,443       |

<sup>(1)</sup> Core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

## Global WAM by geographic source

|                                   |           | Qı        | uarte | erly Resu | ılts |      |           | YTD R     | esul | lts   | II Year<br>esults |
|-----------------------------------|-----------|-----------|-------|-----------|------|------|-----------|-----------|------|-------|-------------------|
| (Canadian \$ millions)            | 3Q22      | 2Q22      |       | 1Q22      |      | 4Q21 | 3Q21      | 2022      |      | 2021  | 2021              |
| Asia                              | \$<br>75  | \$<br>76  | \$    | 86        | \$   | 88   | \$<br>103 | \$<br>237 | \$   | 309   | \$<br>397         |
| Canada                            | 116       | 109       |       | 108       |      | 119  | 106       | 333       |      | 310   | 429               |
| U.S.                              | 154       | 120       |       | 130       |      | 180  | 142       | 404       |      | 400   | 580               |
| Total Global WAM core<br>earnings | \$<br>345 | \$<br>305 | \$    | 324       | \$   | 387  | \$<br>351 | \$<br>974 | \$   | 1,019 | \$<br>1,406       |

|  |           | Qı        | uarte | rly Resu | lts |      |           | YTD R     | esul | ts    | ll Year<br>esults |
|--|-----------|-----------|-------|----------|-----|------|-----------|-----------|------|-------|-------------------|
| (Canadian \$ millions), CER basis <sup>(1)</sup> | <br>3Q22  | 2Q22      |       | 1Q22     |     | 4Q21 | 3Q21      | 2022      |      | 2021  | 2021              |
| Asia   | \$<br>75  | \$<br>78  | \$    | 87       | \$  | 92   | \$<br>105 | \$<br>240 | \$   | 318   | \$<br>410         |
| Canada   | 116       | 109       |       | 108      |     | 119  | 105       | 333       |      | 310   | 429               |
| U.S.   | 154       | 122       |       | 135      |     | 186  | 147       | 411       |      | 418   | 604               |
| Total Global WAM core earnings, CER basis        | \$<br>345 | \$<br>309 | \$    | 330      | \$  | 397  | \$<br>357 | \$<br>984 | \$   | 1,046 | \$<br>1,443       |

<sup>(1)</sup> Core earnings adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

## **Corporate and Other**

|   |             | Qı          | ıarte | rly Resu | ılts |      |             | YTD R       | Resul | ts    | <br>II Year<br>esults |
|---|-------------|-------------|-------|----------|------|------|-------------|-------------|-------|-------|-----------------------|
| (Canadian \$ millions)                              | 3Q22        | 2Q22        |       | 1Q22     |      | 4Q21 | 3Q21        | 2022        |       | 2021  | 2021                  |
| Corporate and Other excluding core investment gains | \$<br>(370) | \$<br>(157) | \$    | (209)    | \$   | (79) | \$<br>(268) | \$<br>(736) | \$    | (482) | \$<br>(561)           |
| Core investment gains                               | 100         | 100         |       | 100      |      | 100  | 100         | 300         |       | 300   | 400                   |
| Total Corporate and Other core earnings             | \$<br>(270) | \$<br>(57)  | \$    | (109)    | \$   | 21   | \$<br>(168) | \$<br>(436) | \$    | (182) | \$<br>(161)           |

**Core earnings available to common shareholders** is a financial measure that is used in the calculation of core ROE and core EPS. It is calculated as core earnings (post-tax) less preferred share dividends.

|   |             | Qι          | ıarte | rly Resu | Its |       |             |    | YTD R | esul | ts    | III Year<br>esults |
|---|-------------|-------------|-------|----------|-----|-------|-------------|----|-------|------|-------|--------------------|
| (\$ millions, and based on<br>actual foreign exchange rates<br>in effect in the applicable<br>reporting period, unless<br>otherwise stated) | 3Q22        | 2Q22        |       | 1Q22     |     | 4Q21  | 3Q21        |    | 2022  |      | 2021  | 2021               |
| Core earnings<br>Less: Preferred share  | \$<br>1,322 | \$<br>1,562 | \$    | 1,552    | \$  | 1,708 | \$<br>1,517 | \$ | 4,436 | \$   | 4,828 | \$<br>6,536        |
| dividends   | (51)        | (60)        |       | (52)     |     | (71)  | (37)        |    | (163) |      | (144) | (215)              |
| Core earnings available to common shareholders  | 1,271       | 1,502       |       | 1,500    |     | 1,637 | 1,480       |    | 4,273 |      | 4,684 | 6,321              |
| CER adjustment <sup>(1)</sup>   | -           | 18          |       | 15       |     | 24    | 12          |    | 33    |      | 68    | 92                 |
| Core earnings available to common shareholders, CER basis   | \$<br>1.271 | \$<br>1.520 | \$    | 1,515    | \$  | 1.661 | \$<br>1,492 | •  | 4,306 | \$   | 4,752 | \$<br>6,413        |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

**Core ROE** measures profitability using core earnings available to common shareholders as a percentage of the capital deployed to earn the core earnings. The Company calculates core ROE using average common shareholders' equity quarterly, as the average of common shareholders' equity at the start and end of the quarter, and annually, as the average of the quarterly average common shareholders' equity for the year.

|   |              | Qı           | ıart | erly Resu | lts |         |              | YTD R        | lesu | ılts    | ull Year<br>Results |
|---|--------------|--------------|------|-----------|-----|---------|--------------|--------------|------|---------|---------------------|
| (\$ millions, unless otherwise stated)                          | 3Q22         | 2Q22         |      | 1Q22      |     | 4Q21    | 3Q21         | 2022         |      | 2021    | 2021                |
| Core earnings available to common shareholders                  | \$<br>1,271  | \$<br>1,502  | \$   | 1,500     | \$  | 1,637   | \$<br>1,480  | \$<br>4,273  | \$   | 4,684   | \$<br>6,321         |
| Annualized core earnings<br>available to common<br>shareholders | \$<br>5,045  | \$<br>6,022  | \$   | 6,085     | \$  | 6,483   | \$<br>5,874  | \$<br>5,714  | \$   | 6,262   | \$<br>6,321         |
| Average common<br>shareholders' equity (see<br>below)           | \$<br>49,129 | \$<br>49,814 | \$   | 51,407    | \$  | 51,049  | \$<br>49,075 | \$<br>50,117 | \$   | 47,601  | \$<br>48,463        |
| Core ROE (annualized) (%)                                       | 10.3%        | 12.1%        |      | 11.8%     |     | 12.7%   | 12.0%        | 11.4%        |      | 13.2%   | 13.0%               |
| Average common shareholders' equity                             |              |              |      |           |     |         |              |              |      |         |                     |
| Total shareholders' and other equity                            | \$<br>56,078 | \$<br>55,500 | \$   | 56,457    | \$  | 58,408  | \$<br>55,457 | \$<br>56,078 | \$   | 55,457  | \$<br>58,408        |
| Less: Preferred shares and other equity                         | (6,660)      | (6,660)      |      | (5,670)   |     | (6,381) | (5,387)      | (6,660)      |      | (5,387) | (6,381)             |
| Common shareholders' equity                                     | \$<br>49,418 | \$<br>48,840 | \$   | 50,787    | \$  | 52,027  | \$<br>50,070 | \$<br>49,418 | \$   | 50,070  | \$<br>52,027        |
| Average common shareholders' equity                             | \$<br>49,129 | \$<br>49,814 | \$   | 51,407    | \$  | 51,049  | \$<br>49,075 | \$<br>50,117 | \$   | 47,601  | \$<br>48,463        |

**Core EPS** is equal to core earnings available to common shareholders divided by diluted weighted average common shares outstanding.

|   |             | Qı          | uarte | erly Resu | ılts |       |             | YTD R       | esul | lts   | II Year<br>esults |
|---|-------------|-------------|-------|-----------|------|-------|-------------|-------------|------|-------|-------------------|
| (\$ millions, and based on<br>actual foreign exchange rates<br>in effect in the applicable<br>reporting period, unless<br>otherwise stated) | 3Q22        | 2Q22        |       | 1Q22      |      | 4Q21  | 3Q21        | 2022        |      | 2021  | 2021              |
| Core EPS  |             |             |       |           |      |       |             |             |      |       |                   |
| Core earnings available to common shareholders  | \$<br>1,271 | \$<br>1,502 | \$    | 1,500     | \$   | 1,637 | \$<br>1,480 | \$<br>4,273 | \$   | 4,684 | \$<br>6,321       |
| Diluted weighted average common shares outstanding (millions)   | 1,904       | 1,924       |       | 1,942     |      | 1,946 | 1,946       | 1,923       |      | 1,946 | 1,946             |
| Core earnings per share   | \$<br>0.67  | \$<br>0.78  | \$    | 0.77      | \$   | 0.84  | \$<br>0.76  | \$<br>2.22  | \$   | 2.41  | \$<br>3.25        |
| Core EPS, CER basis Core earnings available to common shareholders, CER basis   | \$<br>1,271 | \$<br>1,520 | \$    | 1,515     | \$   | 1,661 | \$<br>1,492 | \$<br>4,306 | \$   | 4,752 | \$<br>6,413       |
| Diluted weighted average common shares outstanding (millions)   | 1,904       | 1,924       |       | 1,942     |      | 1,946 | 1,946       | 1,923       |      | 1,946 | 1,946             |
| Core earnings per share,<br>CER basis   | \$<br>0.67  | \$<br>0.79  | \$    | 0.78      | \$   | 0.85  | \$<br>0.77  | \$<br>2.24  | \$   | 2.44  | \$<br>3.30        |

#### Core earnings related to strategic priorities

The Company measures its progress on certain strategic priorities using core earnings, including core earnings from highest potential businesses. The core earnings for these businesses is calculated consistent with our definition of core earnings.

#### **Highest potential businesses**

For the nine months ended September 30,

| (\$ millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period) | 2022        | 2021        |
|---|-------------|-------------|
| Core earnings highest potential businesses <sup>(1)</sup>   | \$<br>2,928 | \$<br>3,041 |
| Core earnings - All other businesses excl. core investment gains  | 1,208       | 1,487       |
| Core investment gains   | 300         | 300         |
| Core earnings   | 4,436       | 4,828       |
| Items excluded from core earnings   | 967         | 193         |
| Net income (loss) attributed to shareholders  | \$<br>5,403 | \$<br>5,021 |
| Highest Potential Businesses core earnings contribution   | 66%         | 63%         |

<sup>(1)</sup> Includes core earnings from Asia and Global WAM segments, Canada group benefits, and behavioural insurance products.

The **effective tax rate on core earnings** is equal to income tax on core earnings divided by pre-tax core earnings.

The Company also uses financial performance measures that are prepared on a **constant exchange rate basis**, which exclude the impact of currency fluctuations (from local currency to Canadian dollars at a total Company level and from local currency to U.S. dollars in Asia). Such financial measures may be stated on a constant exchange rate basis or the percentage growth/decline in the financial measure on a constant exchange rate basis, using the income statement and balance sheet exchange rates effective for the third quarter of 2022.

Information supporting constant exchange rate basis for GAAP and non-GAAP financial measures is presented below and throughout the rest of this section.

#### Net income financial measures on a CER basis

(\$ Canadian millions, post-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

|  |    |       |    | Qι    | ıarte | erly Resi | ults |       |    |       |    | YTD R   | lesu | lts   |    | ıll Year<br>esults |
|--|----|-------|----|-------|-------|-----------|------|-------|----|-------|----|---------|------|-------|----|--------------------|
|  |    | 3Q22  |    | 2Q22  |       | 1Q22      |      | 4Q21  |    | 3Q21  |    | 2022    |      | 2021  |    | 2021               |
| Net income (loss) attributed to shareholders:  |    |       |    |       |       |           |      | ·     |    |       |    |         |      |       |    |                    |
| Asia   | \$ | 521   | \$ | 361   | \$    | 773       | \$   | 645   | \$ | 822   | \$ | 1,655   | \$   | 2,412 | \$ | 3,057              |
| Canada   |    | 578   |    | 85    |       | 547       |      | 616   |    | (26)  |    | 1,210   |      | 738   |    | 1,354              |
| U.S.   |    | 641   |    | 832   |       | 2,067     |      | 494   |    | 697   |    | 3,540   |      | 1,586 |    | 2,080              |
| Global WAM   |    | 345   |    | 305   |       | 324       |      | 387   |    | 351   |    | 974     |      | 1,019 |    | 1,406              |
| Corporate and Other  |    | (738) |    | (497) |       | (741)     |      | (58)  |    | (252) |    | (1,976) |      | (734) |    | (792)              |
| Total net income (loss) attributed to shareholders                                       |    | 1,347 |    | 1,086 |       | 2,970     |      | 2,084 |    | 1,592 |    | 5,403   |      | 5,021 |    | 7,105              |
| Preferred share dividends and other equity distributions                                 |    | (51)  |    | (60)  |       | (52)      |      | (71)  |    | (37)  |    | (163)   |      | (144) |    | (215)              |
| Common shareholders net income (loss)  | \$ | 1,296 | \$ | 1,026 | \$    | 2,918     | \$   | 2,013 | \$ | 1,555 | \$ | 5,240   | \$   | 4,877 | \$ | 6,890              |
| CER adjustment <sup>(1)</sup>  |    |       |    |       |       |           |      |       |    | •     |    |         |      | ,     |    |                    |
| Asia   | \$ | _     | \$ | 25    | \$    | 50        | \$   | 37    | \$ | 6     | \$ | 75      | \$   | 75    | \$ | 113                |
| Canada   | *  | _     | Ψ  | -     | Ψ     | -         | Ψ    | -     | Ψ  | -     | *  | -       | Ψ    | -     | *  | -                  |
| U.S.   |    | _     |    | 13    |       | 60        |      | 21    |    | 31    |    | 73      |      | 96    |    | 117                |
| Global WAM   |    | _     |    | 4     |       | 4         |      | 9     |    | 2     |    | 8       |      | 21    |    | 30                 |
| Corporate and Other  |    | _     |    | (6)   |       | (13)      |      | (1)   |    | (6)   |    | (19)    |      | 3     |    | 1                  |
| Total net income (loss) attributed to shareholders                                       |    |       |    | 36    |       |           |      | 66    |    | 33    |    | ` '     |      |       |    |                    |
| Preferred share dividends and other  |    | -     |    | 30    |       | 101       |      | 00    |    | 33    |    | 137     |      | 195   |    | 261                |
| equity distributions  Common shareholders net income                                     |    | -     |    | -     |       | -         |      | -     |    |       |    | -       |      |       |    | -                  |
| (loss)   | \$ | _     | \$ | 36    | \$    | 101       | \$   | 66    | \$ | 33    | \$ | 137     | \$   | 195   | \$ | 261                |
| Net income (loss) attributed to shareholders, CER basis                                  |    |       |    |       |       |           |      |       |    |       |    |         |      |       |    |                    |
| Asia   | \$ | 521   | \$ | 386   | \$    | 823       | \$   | 682   | \$ | 828   | \$ | 1,730   | \$   | 2,487 | \$ | 3,170              |
| Canada   |    | 578   |    | 85    |       | 547       |      | 616   |    | (26)  |    | 1,210   |      | 738   |    | 1,354              |
| U.S.   |    | 641   |    | 845   |       | 2,127     |      | 515   |    | 728   |    | 3,613   |      | 1,682 |    | 2,197              |
| Global WAM   |    | 345   |    | 309   |       | 328       |      | 396   |    | 353   |    | 982     |      | 1,040 |    | 1,436              |
| Corporate and Other  |    | (738) |    | (503) |       | (754)     |      | (59)  |    | (258) |    | (1,995) |      | (731) |    | (791)              |
| Total net income (loss) attributed to shareholders, CER basis                            |    | 1,347 |    | 1,122 |       | 3,071     |      | 2,150 |    | 1,625 |    | 5,540   |      | 5,216 |    | 7,366              |
| Preferred share dividends and other  |    | ,     |    |       |       | •         |      | ,     |    | ,     |    | ·       |      | ,     |    | ,                  |
| equity distributions, CER basis  Common shareholders net income                          |    | (51)  |    | (60)  |       | (52)      |      | (71)  |    | (37)  |    | (163)   |      | (144) |    | (215)              |
| (loss), CER basis  | \$ | 1,296 | \$ | 1,062 | \$    | 3,019     | \$   | 2,079 | \$ | 1,588 | \$ | 5,377   | \$   | 5,072 | \$ | 7,151              |
| Asia net income attributed to shareholders, U.S. dollars                                 |    |       |    |       |       |           |      |       |    |       |    |         |      |       |    |                    |
| Asia net income (loss) attributed to   |    |       |    |       |       |           |      |       |    |       |    |         |      |       |    |                    |
| shareholders, US \$(2)   | \$ | 399   | \$ | 283   | \$    | 610       | \$   | 513   | \$ | 654   | \$ | 1,292   | \$   | 1,924 | \$ | 2,437              |
| CER adjustment, US \$(1)   |    | -     |    | 12    |       | 22        |      | 9     |    | (20)  |    | 34      |      | (18)  |    | (9)                |
| Asia net income (loss) attributed to shareholders, U.S. \$, CER basis <sup>(1)</sup>     | \$ | 399   | \$ | 295   | \$    | 632       | \$   | 522   | \$ | 634   | \$ | 1,326   | \$   | 1,906 | \$ | 2,428              |
| Net income (loss) attributed to shareholders (pre-tax)                                   |    |       |    |       |       |           |      |       |    |       |    |         |      |       |    |                    |
| Net income (loss) attributed to shareholders (post-tax)  Tax on net income attributed to | \$ | 1,347 | \$ | 1,086 | \$    | 2,970     | \$   | 2,084 | \$ | 1,592 | \$ | 5,403   | \$   | 5,021 | \$ | 7,105              |
| shareholders   |    | 310   |    | 188   |       | 778       |      | 440   |    | 171   |    | 1,276   |      | 745   |    | 1,185              |
| Net income (loss) attributed to shareholders (pre-tax)                                   |    | 1,657 |    | 1,274 |       | 3,748     |      | 2,524 |    | 1,763 |    | 6,679   |      | 5,766 |    | 8,290              |
| CER adjustment <sup>(1)</sup>  |    | 1,001 |    | 37    |       | 92        |      | 2,324 |    | 35    |    | 129     |      | 24    |    | 48                 |
| Net income (loss) attributed to  |    | -     |    | 31    |       | 32        |      | 24    |    | 33    |    | 143     |      | 24    |    | +0                 |
| shareholders (pre-tax), CER basis  | \$ | 1,657 | \$ | 1,311 | \$    | 3,840     | \$   | 2,548 | \$ | 1,798 | \$ | 6,808   | \$   | 5,790 | \$ | 8,338              |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Asia net income attributed to shareholders (post-tax) in Canadian dollars is translated to U.S. dollars using the U.S. dollar Statement of Income rate for the reporting period.

#### Basic EPS and diluted EPS, CER basis

(\$ millions, unless otherwise stated)

|   |             | Qı          | uarte | erly Resu | lts |       |             | YTD R       | esu | Its   | III Year<br>esults |
|---|-------------|-------------|-------|-----------|-----|-------|-------------|-------------|-----|-------|--------------------|
|   | 3Q22        | 2Q22        |       | 1Q22      |     | 4Q21  | 3Q21        | 2022        |     | 2021  | 2021               |
| Common shareholders net income, CER basis <sup>(1)</sup>      | \$<br>1,296 | \$<br>1,062 | \$    | 3,019     | \$  | 2,079 | \$<br>1,588 | \$<br>5,377 | \$  | 5,072 | \$<br>7,151        |
| Weighted average common shares outstanding (millions)         | 1,902       | 1,921       |       | 1,938     |     | 1,943 | 1,942       | 1,920       |     | 1,942 | 1,942              |
| Basic EPS, CER basis  | \$<br>0.68  | \$<br>0.55  | \$    | 1.56      | \$  | 1.07  | \$<br>0.82  | \$<br>2.80  | \$  | 2.61  | \$<br>3.68         |
| Common shareholders net income, CER basis <sup>(1)</sup>      | \$<br>1,296 | \$<br>1,062 | \$    | 3,019     | \$  | 2,079 | \$<br>1,588 | \$<br>5,377 | \$  | 5,072 | \$<br>7,151        |
| Diluted weighted average common shares outstanding (millions) | 1,904       | 1,924       |       | 1,942     |     | 1,946 | 1,946       | 1,923       |     | 1,946 | 1,946              |
| Diluted EPS, CER basis  | \$<br>0.68  | \$<br>0.55  | \$    | 1.55      | \$  | 1.07  | \$<br>0.82  | \$<br>2.80  | \$  | 2.61  | \$<br>3.68         |

<sup>(1)</sup> Common shareholders net income adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

#### General expenses, CER basis

(\$ millions, and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

|                               |             | Qı          | uarte | rly Resu | ılts |       |             | YTD R       | lesu | lts   | II Year<br>esults |
|-------------------------------|-------------|-------------|-------|----------|------|-------|-------------|-------------|------|-------|-------------------|
|                               | 3Q22        | 2Q22        |       | 1Q22     |      | 4Q21  | 3Q21        | 2022        |      | 2021  | 2021              |
| General expenses              | \$<br>1,900 | \$<br>1,843 | \$    | 1,898    | \$   | 2,000 | \$<br>1,904 | \$<br>5,641 | \$   | 5,828 | \$<br>7,828       |
| CER adjustment <sup>(1)</sup> | -           | 11          |       | 1        |      | 7     | 1           | 12          |      | 18    | 25                |
| General expenses, CER basis   | \$<br>1,900 | \$<br>1,854 | \$    | 1,899    | \$   | 2,007 | \$<br>1,905 | \$<br>5,653 | \$   | 5,846 | \$<br>7,853       |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

#### Global WAM revenue, CER basis

(\$ millions, and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

|  |             | Qι            | ıart | erly Resu | Its |        |              | YTD R       | esu | ilts   | <br>III Year<br>Lesults |
|--|-------------|---------------|------|-----------|-----|--------|--------------|-------------|-----|--------|-------------------------|
|  | 3Q22        | 2Q22          |      | 1Q22      |     | 4Q21   | 3Q21         | 2022        |     | 2021   | 2021                    |
| Total revenue                                    | \$<br>7,777 | \$<br>(2,401) | \$   | (3,630)   | \$  | 21,611 | \$<br>15,983 | \$<br>1,746 | \$  | 40,210 | \$<br>61,821            |
| Less: Revenue for segments other than Global WAM | 6,235       | (3,922)       |      | (5,216)   |     | 19,884 | 14,303       | (2,903)     |     | 35,396 | 55,280                  |
| Global WAM revenue                               | 1,542       | 1,521         |      | 1,586     |     | 1,727  | 1,680        | 4,649       |     | 4,814  | 6,541                   |
| CER adjustment <sup>(1)</sup>                    | _           | 19            |      | 25        |     | 33     | 27           | 44          |     | 107    | 140                     |
| Global WAM revenue, CER basis                    | \$<br>1,542 | \$<br>1,540   | \$   | 1,611     | \$  | 1,760  | \$<br>1,707  | \$<br>4,693 | \$  | 4,921  | \$<br>6,681             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

**Common share core dividend payout ratio** is a ratio that measures the percentage of core earnings paid to common shareholders as dividends. It is calculated as dividends per common share divided by core EPS.

|   |            | Qı         | uarte | rly Resu | lts |      |            | YTD R      | Resu | lts  | II Year<br>esults |
|---|------------|------------|-------|----------|-----|------|------------|------------|------|------|-------------------|
|   | 3Q22       | 2Q22       |       | 1Q22     |     | 4Q21 | 3Q21       | 2022       |      | 2021 | 2021              |
| Per share dividend                      | \$<br>0.33 | \$<br>0.33 | \$    | 0.33     | \$  | 0.33 | \$<br>0.28 | \$<br>0.99 | \$   | 0.84 | \$<br>1.17        |
| Core EPS                                | \$<br>0.67 | \$<br>0.78 | \$    | 0.77     | \$  | 0.84 | \$<br>0.76 | \$<br>2.22 | \$   | 2.41 | \$<br>3.25        |
| Common share core dividend payout ratio | 49%        | 42%        |       | 43%      |     | 39%  | 37%        | 45%        |      | 35%  | 36%               |

**AUMA** is a financial measure of the size of the Company. It is comprised of AUM and AUA. AUM includes assets of general account, consisting of total invested assets and segregated funds net assets, and external client assets for which we provide investment management services, consisting of mutual fund, institutional asset management and other fund net assets. AUA are assets for which we provide administrative services only. Assets under management and administration is a common industry metric for wealth and asset management businesses.

Our Global WAM business also manages assets on behalf of other segments of the Company. **Global WAM-managed AUMA** is a financial measure equal to the sum of Global WAM's AUMA and assets managed by Global WAM on behalf of other segments. It is an important measure of the assets managed by Global WAM.

#### **AUM and AUMA reconciliations**

(Canadian \$ in millions, and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

|   |            |            | С          | AD\$          |                     |              | US           | \$(4)       |
|---|------------|------------|------------|---------------|---------------------|--------------|--------------|-------------|
|   | _          |            | Septemi    | ber 30, 2022  |                     |              | Septembe     | er 30, 2022 |
| As at   | Asia       | Canada     | U.S.       | Global<br>WAM | Corporate and Other | Total        | Asia         | U.S.        |
| Total Invested Assets  Manulife Bank net lending assets | \$ -       | \$ 24,637  | \$ -       | \$ -          | \$ -                | \$ 24,637    | \$ -         | \$ -        |
| Derivative reclassification <sup>(1)</sup>              | -          | -          | -          | -             | 5,880               | 5,880        | -            | -           |
| Invested assets excluding above items                   | 121,285    | 85,164     | 154,739    | 3,741         | 15,846              | 380,775      | 88,263       | 112,615     |
| Total   | 121,285    | 109,801    | 154,739    | 3,741         | 21,726              | 411,292      | 88,263       | 112,615     |
| Segregated funds net assets                             |            |            |            |               |                     |              |              |             |
| Segregated funds net<br>assets - Institutional          | -          | -          | -          | 4,118         | -                   | 4,118        | -            | -           |
| Segregated funds net assets - Other <sup>(2)</sup>      | 22,032     | 34,773     | 63,996     | 210,352       | (26)                | 331,127      | 16,042       | 46,575      |
| Total   | 22,032     | 34,773     | 63,996     | 214,470       | (26)                | 335,245      | 16,042       | 46,575      |
| AUM per financial statements                            | 143,317    | 144,574    | 218,735    | 218,211       | 21,700              | 746,537      | 104,305      | 159,190     |
| Mutual funds  | -          | -          | -          | 249,520       | -                   | 249,520      | -            | -           |
| Institutional asset management <sup>(3)</sup>           | -          | -          | -          | 100,361       | -                   | 100,361      | -            | -           |
| Other funds   | -          | -          | -          | 12,910        | -                   | 12,910       | -            | -           |
| Total AUM<br>Assets under                               | 143,317    | 144,574    | 218,735    | 581,002       | 21,700              | 1,109,328    | 104,305      | 159,190     |
| administration  | -          | -          | -          | 167,759       | -                   | 167,759      | -            | -           |
| Total AUMA  | \$ 143,317 | \$ 144,574 | \$ 218,735 | \$ 748,761    | \$ 21,700           | \$ 1,277,087 | \$ 104,305   | \$ 159,190  |
| Total AUMA, US \$(4)                                    |            |            |            |               |                     | \$ 929,433   | <u>.</u>     |             |
| Total AUMA  | \$ 143,317 | \$ 144,574 | \$ 218,735 | \$ 748,761    | \$ 21,700           | \$ 1,277,087 |              |             |
| CER adjustment <sup>(5)</sup>                           | -          | -          | -          | -             | -                   | -            | -            |             |
| Total AUMA, CER basis                                   | \$ 143,317 | \$ 144,574 | \$ 218,735 | \$ 748,761    | \$ 21,700           | \$ 1,277,087 |              |             |
| Global WAM Managed<br>AUMA                              |            |            |            |               |                     |              | <del>-</del> |             |
| Global WAM AUMA   |            |            |            | \$ 748,761    |                     |              |              |             |
| AUM managed by Global<br>WAM for Manulife's             |            |            |            | 000 00-       |                     |              |              |             |
| other segments  |            |            |            | 220,637       | -                   |              |              |             |
| Total   |            |            |            | \$ 969,398    | <b>-</b>            |              |              |             |

<sup>(1)</sup> Corporate and Other consolidation adjustment related to net derivative assets reclassified from total invested assets to other lines on the Statement of Financial

<sup>&</sup>lt;sup>(2)</sup> Corporate and Other segregated funds net asset represents elimination of amounts held by the Company.

<sup>(3)</sup> Institutional asset management excludes Institutional segregated funds net assets.

<sup>(4)</sup> US \$ AUMA is calculated as total AUMA in Canadian \$ divided by the US \$ exchange rate in effect at the end of the quarter.

<sup>(5)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

|  |            |            | CA         | D \$               |           |                    | US         | \$(4)      |
|--|------------|------------|------------|--------------------|-----------|--------------------|------------|------------|
|  |            |            | June       | 30, 2022           |           |                    | June 3     | 0, 2022    |
|  |            |            |            | Global             | Corporate |                    |            |            |
| As at  | Asia       | Canada     | U.S.       | WAM                | and Other | Total              | Asia       | U.S.       |
| Total Invested Assets  Manulife Bank net lending assets          | \$ -       | \$ 24,500  | \$ -       | \$ -               | \$ -      | \$ 24,500          | \$ -       | \$ -       |
| Derivative reclassification <sup>(1)</sup>                       | -          | -          | -          | -                  | 5,233     | 5,233              | -          | -          |
| Invested assets excluding above items                            | 117,128    | 82,755     | 149,506    | 3,967              | 19,240    | 372,596            | 90,822     | 115,901    |
| Total  | 117,128    | 107,255    | 149,506    | 3,967              | 24,473    | 402,329            | 90,822     | 115,901    |
| Segregated funds net assets                                      |            |            |            |                    |           |                    |            |            |
| Segregated funds net assets - Institutional                      | -          | -          | -          | 4,098              | -         | 4,098              | -          | -          |
| Segregated funds net assets - Other <sup>(2)</sup>               | 21,874     | 35,577     | 64,200     | 209,181            | (27)      | 330,805            | 16,953     | 49,770     |
| Total  | 21,874     | 35,577     | 64,200     | 213,279            | (27)      | 334,903            | 16,953     | 49,770     |
| AUM per financial statements                                     | 139,002    | 142,832    | 213,706    | 217,246            | 24,446    | 737,232            | 107,775    | 165,671    |
| Mutual funds<br>Institutional asset<br>management <sup>(3)</sup> | -          | -          | -          | 250,445<br>100,205 | -         | 250,445<br>100,205 | -          | -          |
| Other funds  | -          | -          | -          | 12,110             | -         | 12,110             | -          | _          |
| Total AUM<br>Assets under  | 139,002    | 142,832    | 213,706    | 580,006            | 24,446    | 1,099,992          | 107,775    | 165,671    |
| administration   | -          | -          | -          | 164,697            | -         | 164,697            | -          | -          |
| Total AUMA   | \$ 139,002 | \$ 142,832 | \$ 213,706 | \$ 744,703         | \$ 24,446 | \$ 1,264,689       | \$ 107,775 | \$ 165,671 |
| Total AUMA, US \$ <sup>(4)</sup>                                 |            |            |            |                    |           | \$ 980,379         | =          |            |
| Total AUMA   | \$ 139,002 | \$ 142,832 | \$ 213,706 | \$ 744,703         | \$ 24,446 | \$ 1,264,689       |            |            |
| CER adjustment <sup>(5)</sup>                                    | 5,514      | -          | 13,894     | 33,035             | -         | 52,443             |            |            |
| Total AUMA, CER basis  | \$ 144,516 | \$ 142,832 | \$ 227,600 | \$ 777,738         | \$ 24,446 | \$ 1,317,132       |            |            |
| Global WAM Managed<br>AUMA                                       | _          |            | _          | _                  | _         |                    | <u>-</u>   |            |
| Global WAM AUMA  |            |            |            | \$ 744,703         |           |                    |            |            |
| AUM managed by Global WAM for Manulife's                         |            |            |            |                    |           |                    |            |            |
| other segments   |            |            |            | 220,103            | =         |                    |            |            |
| Total  |            |            |            | \$ 964,806         | •         |                    |            |            |

US \$(4) CAD\$ March 31, 2022 March 31, 2022 Global Corporate U.S WAM and Other As at Asia Canada Total Asia U.S. **Total Invested Assets** Manulife Bank net lending assets \$ 24,004 24,004 Derivative reclassification(1) (270)(270)Invested assets excluding above items 120,529 150,989 385,667 88,736 3,468 21,945 96,463 120,830 Total 120,529 112,740 150,989 3,468 21,675 409,401 96,463 120,830 Segregated funds net assets Segregated funds net assets - Institutional 4,338 4,338 Segregated funds net assets - Other(2) 23,868 39,649 71,823 232,276 (26)367,590 19,108 57,476 Total 23,868 39,649 71,823 236,614 (26)371,928 19,108 57,476 **AUM** per financial statements 144,397 152,389 222,812 240,082 21,649 781,329 115,571 178,306 Mutual funds 274,665 274,665 Institutional asset management(3) 101,105 101,105 Other funds 13,269 13,269 **Total AUM** 152,389 222,812 21,649 144,397 629,121 1,170,368 115,571 178,306 Assets under 178,843 178,843 administration **Total AUMA** \$ 144,397 \$ 152,389 \$ 222,812 807,964 21,649 \$ 1,349,211 \$ 115,571 \$ 178,306 Total AUMA, US \$(4) \$ 1,079,714 Total AUMA \$ 144,397 \$ 152,389 \$ 222,812 \$ 807,964 \$ 21,649 \$ 1,349,211 CER adjustment(5) 5,549 22,119 52,761 80,429 Total AUMA, CER basis \$ 149,946 \$ 152,389 \$ 244,931 860,725 21,649 \$ 1,429,640 **Global WAM Managed AUMA** Global WAM AUMA 807,964 AUM managed by Global WAM for Manulife's other segments 231,373 Total \$ 1,039,337

US \$(4) CAD\$ December 31, 2021 December 31, 2021 Global Corporate As at Asia Canada U.S. WAM and Other Total Asia U.S. **Total Invested Assets** Manulife Bank net lending \$ assets 23,447 \$ 23,447 \$ Derivative reclassification(1) (7,475)(7,475)Invested assets excluding 411,126 above items 129,207 96,425 164,830 4,458 16,206 101,893 130,013 Total 427,098 130,013 129,207 119,872 164,830 4,458 8,731 101,893 Segregated funds net assets Segregated funds net assets - Institutional 4,470 4,470 Segregated funds net assets - Other(2) 25,505 42,124 79,620 248,097 (28)395,318 20,112 62,801 Total 25,505 42,124 79,620 252,567 (28)399,788 20,112 62,801 **AUM** per financial 8,703 826,886 statements 154,712 161,996 244,450 257,025 122,005 192,814 290,863 Mutual funds 290,863 Institutional asset management(3) 106,407 106,407 Other funds 14,001 14,001 **Total AUM** 154,712 161,996 244,450 668,296 8,703 1,238,157 122,005 192,814 Assets under administration 187,631 187,631 **Total AUMA** \$ 154,712 \$ 161,996 \$ 244,450 \$ 855,927 8,703 \$1,425,788 \$ 122,005 \$ 192,814 Total AUMA, US \$(4) \$1,124,616 **Total AUMA** \$ 154,712 \$ 161,996 \$ 244,450 \$ 855,927 \$ 8,703 \$1,425,788 CER adjustment(5) 1,955 20,419 45,465 67,839 8,703 Total AUMA, CER basis \$ 156,667 \$ 161,996 \$ 264,869 \$ 901,392 \$1,493,627 **Global WAM Managed AUMA** Global WAM AUMA \$ 855,927 AUM managed by Global WAM for Manulife's other 246,773 segments Total \$1,102,700

US \$(4) CAD\$ September 30, 2021 September 30, 2021 Global Corporate As at Asia Canada U.S. WAM and Other Total Asia U.S. **Total Invested Assets** Manulife Bank net \$ 23,139 \$ \$ 23,139 \$ lending assets \$ Derivative reclassification(1) (6,226)(6,226)Invested assets excluding above items 124,880 94,510 162,720 4,333 15,731 402,174 98,022 127,714 Total 124,880 117,649 162,720 4,333 9,505 419,087 98,022 127,714 Segregated funds net assets Segregated funds net assets - Institutional 4.400 4.400 Segregated funds net assets - Other(2) 24,892 40,178 78,223 240,151 (45)383,399 19,540 61,395 24,892 387,799 19,540 61,395 Total 40,178 78,223 244,551 (45)**AUM** per financial statements 149,772 157,827 240,943 248,884 9,460 806,886 117,562 189,109 Mutual funds 277,421 277,421 Institutional asset management(3) 103,732 103,732 Other funds 12,562 12,562 **Total AUM** 149,772 157,827 240,943 642,599 9,460 1,200,601 117,562 189,109 Assets under administration 181,013 181,013 9,460 **Total AUMA** \$ 149,772 \$ 157,827 \$ 240,943 \$ 823,612 \$ \$1,381,614 \$ 117,562 \$ 189,109 Total AUMA, US \$(4) \$1,084,384 9,460 Total AUMA \$ 149,772 \$ 157,827 \$ 240,943 \$ 823,612 \$1,381,614 \$ CER adjustment(5) 612 18,839 40,546 59,997 Total AUMA, CER basis \$ 150,384 \$ 157,827 \$ 259,782 \$ 864,158 \$ 9.460 \$1,441,611 Global WAM Managed **AUMA** Global WAM AUMA \$ 823,612 AUM managed by Global WAM for Manulife's 240,798 other segments

\$1,064,410

## Global WAM AUMA and managed AUMA by business line and geographic source

(\$ millions, and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

| Acat   |          | Sept 30, |    | Jun 30,   |    | Mar 31,   |    | Dec 31,   |      | Sept 30,  |
|--|----------|----------|----|-----------|----|-----------|----|-----------|------|-----------|
| As at Global WAM AUMA by business line                                 |          | 2022     |    | 2022      |    | 2022      |    | 2021      |      | 2021      |
| Retirement   | \$       | 379,687  | \$ | 377,674   | \$ | 412,689   | \$ | 440.831   | \$   | 426,742   |
| Retail   | Ψ        | 263,106  | Ψ  | 261,354   | Ψ  | 289,008   | Ψ  | 303,232   | Ψ    | 287,717   |
| Institutional asset management   |          | 105,968  |    | 105,675   |    | 106,267   |    | 111,864   |      | 109,153   |
|  | \$       | 748,761  | \$ |           | ф. |           | Φ. | -         | Φ.   |           |
| Total  Global WAM AUMA by business line, CER basis <sup>(1)</sup>      | <b>.</b> | 740,761  | φ  | 744,703   | \$ | 807,964   | \$ | 855,927   | \$   | 823,612   |
| Retirement   | \$       | 379,687  | \$ | 396,969   | \$ | 444.769   | \$ | 469,763   | \$   | 453,024   |
| Retail   | Ψ        | 263,106  | φ  | 271,570   | φ  | 305,522   | φ  | 317,251   | φ    | 300,262   |
|  |          | 105,968  |    | ,         |    | •         |    | ,         |      | •         |
| Institutional asset management   | •        | •        | ¢  | 109,199   | Φ. | 110,434   | Φ. | 114,378   | φ.   | 110,872   |
| Total  | \$       | 748,761  | \$ | 777,738   | \$ | 860,725   | \$ | 901,392   | \$   | 864,158   |
| Global WAM AUMA by geographic source                                   | •        | 97.083   | ¢  | 06 510    | ф  | 98.608    | æ  | 104 504   | Φ.   | 100 000   |
| Asia<br>Canada   | \$       | ,        | \$ | 96,510    | \$ | ,         | \$ | 104,584   | \$   | 100,899   |
|  |          | 203,988  |    | 206,073   |    | 227,252   |    | 238,798   |      | 228,347   |
| U.S.   | _        | 447,690  | Φ. | 442,120   | Φ. | 482,104   | Φ. | 512,545   | Φ.   | 494,366   |
| Total  | \$       | 748,761  | \$ | 744,703   | \$ | 807,964   | \$ | 855,927   | \$   | 823,612   |
| Global WAM AUMA by geographic source, CER basis <sup>(1)</sup>         | •        | 07.000   | Φ  | 100 704   | ф  | 402.202   | Φ. | 407 440   | Φ.   | 400.075   |
| Asia   | \$       | 97,083   | \$ | 100,724   | \$ | 103,362   | \$ | 107,112   | \$   | 102,675   |
| Canada   |          | 203,988  |    | 206,073   |    | 227,252   |    | 238,798   |      | 228,347   |
| U.S.   |          | 447,690  | _  | 470,941   |    | 530,111   |    | 555,482   |      | 533,136   |
| Total  | \$       | 748,761  | \$ | 777,738   | \$ | 860,725   | \$ | 901,392   | \$   | 864,158   |
| Global WAM Managed AUMA by business line                               | _        |          | •  | 077.074   | •  | 440.000   | •  | 440.004   | •    | 100 710   |
| Retirement   | \$       | 379,687  | \$ | 377,674   | \$ | 412,689   | \$ | 440,831   | \$   | 426,742   |
| Retail   |          | 336,459  |    | 335,367   |    | 370,999   |    | 391,911   |      | 373,685   |
| Institutional asset management   |          | 253,252  |    | 251,765   |    | 255,649   |    | 269,958   |      | 263,983   |
| Total  Global WAM Managed AUMA by business line, CER                   | \$       | 969,398  | \$ | 964,806   | \$ | 1,039,337 | \$ | 1,102,700 | \$ ^ | 1,064,410 |
| basis <sup>(1)</sup>   |          |          |    |           |    |           |    |           |      |           |
| Retirement   | \$       | 379,687  | \$ | 396,969   | \$ | 444,769   | \$ | 469,763   | \$   | 453,024   |
| Retail   |          | 336,459  |    | 348,586   |    | 392,573   |    | 410,564   |      | 390,490   |
| Institutional asset management   |          | 253,252  |    | 263,481   |    | 272,583   |    | 283,896   |      | 276,163   |
| Total  | \$       | 969,398  | \$ | 1,009,036 | \$ | 1,109,925 | \$ | 1,164,223 | \$ ^ | 1,119,677 |
| Global WAM Managed AUMA by geographic source                           |          |          |    |           |    |           |    |           |      |           |
| Asia   | \$       | 192,004  | \$ | 190,301   | \$ | 195,346   | \$ | 207,827   | \$   | 200,976   |
| Canada   |          | 251,603  |    | 254,400   |    | 279,700   |    | 293,902   |      | 281,523   |
| U.S.   |          | 525,791  |    | 520,105   |    | 564,291   |    | 600,971   |      | 581,911   |
| Total  | \$       | 969,398  | \$ | 964,806   | \$ | 1,039,337 | \$ | 1,102,700 | \$ ^ | 1,064,410 |
| Global WAM Managed AUMA by geographic source, CER basis <sup>(1)</sup> |          |          |    |           |    |           |    |           |      |           |
| Asia   | \$       | 192,004  | \$ | 200,624   | \$ | 209,742   | \$ | 219,002   | \$   | 210,606   |
| Canada   |          | 251,603  |    | 254,400   |    | 279,700   |    | 293,902   |      | 281,523   |
| U.S.   |          | 525,791  |    | 554,012   |    | 620,483   |    | 651,319   |      | 627,548   |
| Total  | \$       | 969,398  | \$ | 1,009,036 | \$ | 1,109,925 | \$ | 1,164,223 | \$ ^ | 1,119,677 |

<sup>(1)</sup> AUMA adjusted to reflect the foreign exchange rates for the Statement of Financial Position in effect for 3Q22.

Average assets under management and administration ("average AUMA") is the average of Global WAM's AUMA during the reporting period. It is a measure used in analyzing and explaining fee income and earnings of our Global WAM segment. It is calculated as the average of the opening balance of AUMA and the ending balance of AUMA using daily balances where available and month-end or quarter-end averages when daily averages are unavailable. Similarly, Global WAM average managed AUMA and average AUA are the average of Global WAM's managed AUMA and AUA, respectively, and are calculated in a manner consistent with average AUMA.

**Manulife Bank net lending assets** is a financial measure equal to the sum of Manulife Bank's loans and mortgages, net of allowances. **Manulife Bank average net lending assets** is a financial measure which is calculated as the quarter-end average of the opening and the ending balance of net lending assets. Both of these financial measures are a measure of the size of Manulife Bank's portfolio of loans and mortgages and are used to analyze and explain its earnings.

| As at (\$ millions)                                     | ,  | Sept 30,<br>2022 | Jun 30,<br>2022 | Mar 31,<br>2022 | Dec 31,<br>2021 | Sept 30,<br>2021 |
|---|----|------------------|-----------------|-----------------|-----------------|------------------|
| Mortgages   | \$ | 54,685           | \$<br>53,422    | \$<br>52,287    | \$<br>52,014    | \$<br>51,001     |
| Less: mortgages not held by Manulife Bank               |    | 32,847           | 31,704          | 30,950          | 31,073          | 30,202           |
| Total mortgages held by Manulife Bank                   |    | 21,838           | 21,718          | 21,337          | 20,941          | 20,799           |
| Loans to bank clients                                   |    | 2,799            | 2,782           | 2,667           | 2,506           | 2,340            |
| Manulife Bank net lending assets                        | \$ | 24,637           | \$<br>24,500    | \$<br>24,004    | \$<br>23,447    | \$<br>23,139     |
| Manulife Bank average net lending assets                |    |                  |                 |                 |                 |                  |
| Beginning of period                                     | \$ | 24,500           | \$<br>24,004    | \$<br>23,447    | \$<br>23,139    | \$<br>22,884     |
| End of period   |    | 24,637           | 24,500          | 24,004          | 23,447          | 23,139           |
| Manulife Bank average net lending assets by quarter     | \$ | 24,569           | \$<br>24,252    | \$<br>23,726    | \$<br>23,293    | \$<br>23,012     |
| Manulife Bank average net lending assets – Year-to-date | \$ | 24,042           |                 |                 |                 | \$<br>22,951     |
| Manulife Bank average net lending assets – full year    |    |                  |                 |                 | \$<br>23,105    |                  |

**Consolidated capital** serves as a foundation of our capital management activities at the MFC level. Consolidated capital is calculated as the sum of: (i) total equity excluding accumulated other comprehensive income ("AOCI") on cash flow hedges; and (ii) certain other capital instruments that qualify as regulatory capital. For regulatory reporting purposes under the LICAT framework, the numbers are further adjusted for various additions or deductions to capital as mandated by the guidelines defined by OSFI.

| As at   | Sep 30,   | Jun 30,   | Mar 31,   | Dec 31,   | Sep 30,   |
|---|-----------|-----------|-----------|-----------|-----------|
| (\$ millions)                                   | 2022      | 2022      | 2022      | 2021      | 2021      |
| Total equity                                    | \$ 56,307 | \$ 55,798 | \$ 56,849 | \$ 58,869 | \$ 55,951 |
| Exclude AOCI gain/(loss) on cash flow hedges    | (18)      | (48)      | (70)      | (156)     | (159)     |
| Total equity excluding AOCI on cash flow hedges | 56,325    | 55,846    | 56,919    | 59,025    | 56,110    |
| Qualifying capital instruments                  | 7,118     | 7,001     | 6,950     | 6,980     | 6,986     |
| Consolidated capital                            | \$ 63,443 | \$ 62,847 | \$ 63,869 | \$ 66,005 | \$ 63,096 |

Core EBITDA is a financial measure which Manulife uses to better understand the long-term earnings capacity and valuation of our Global WAM business on a basis more comparable to how the profitability of global asset managers is generally measured. Core EBITDA presents core earnings before the impact of interest, taxes, depreciation, and amortization. Core EBITDA excludes certain acquisition expenses related to insurance contracts in our retirement businesses which are deferred and amortized over the expected lifetime of the customer relationship under the CALM. Core EBITDA was selected as a key performance indicator for our Global WAM business, as EBITDA is widely used among asset management peers, and core earnings is a primary profitability metric for the Company overall.

# Reconciliation of Global WAM core earnings to core EBITDA and Global WAM core EBITDA by business line and geographic source

(\$ millions, pre-tax and based on actual foreign exchange rates in effect in the applicable reporting period, unless otherwise stated)

|   |    |      |    | Qι   | ıarte | rly Resu | Its |      |    |      |    | YTD R | esul | lts   |    | II Year<br>esults |
|---|----|------|----|------|-------|----------|-----|------|----|------|----|-------|------|-------|----|-------------------|
|   |    | 3Q22 |    | 2Q22 |       | 1Q22     |     | 4Q21 |    | 3Q21 |    | 2022  |      | 2021  |    | 2021              |
| Global WAM core earnings (post-tax)   | \$ | 345  | \$ | 305  | \$    | 324      | \$  | 387  | \$ | 351  | \$ | 974   | \$   | 1,019 | \$ | 1,406             |
| Addback taxes, acquisition costs, other expenses and deferred sales commissions |    |      |    |      |       |          |     |      |    |      |    |       |      |       |    |                   |
| Core income tax<br>(expense) recovery<br>(see above)                            |    | 50   |    | 57   |       | 61       |     | 52   |    | 66   |    | 168   |      | 182   |    | 234               |
| Acquisition costs, other expenses   |    | 86   |    | 80   |       | 81       |     | 79   |    | 86   |    | 247   |      | 244   |    | 323               |
| Deferred sales commissions  |    | 23   |    | 25   |       | 24       |     | 25   |    | 26   |    | 72    |      | 74    |    | 99                |
| Core EBITDA   | \$ | 504  | \$ | 467  | \$    | 490      | \$  | 543  | \$ | 529  | \$ | 1,461 | \$   | 1,519 | \$ | 2,062             |
| CER adjustment <sup>(1)</sup>   |    | -    |    | 5    |       | 9        |     | 12   |    | 11   |    | 14    |      | 26    |    | 38                |
| Core EBITDA, CER basis  | \$ | 504  | \$ | 472  | \$    | 499      | \$  | 555  | \$ | 540  | \$ | 1,475 | \$   | 1,545 | \$ | 2,100             |
| Core EBITDA by business line  |    |      |    |      |       |          |     |      |    |      |    |       |      |       |    |                   |
| Retirement  | \$ | 287  | \$ | 263  | \$    | 277      | \$  | 306  | \$ | 313  | \$ | 827   | \$   | 904   | \$ | 1,210             |
| Retail  |    | 193  |    | 179  |       | 201      |     | 220  |    | 199  |    | 573   |      | 570   |    | 790               |
| Institutional asset   |    | 24   |    | 25   |       | 12       |     | 17   |    | 17   |    | 61    |      | 45    |    | 62                |
| management  | \$ | 504  | \$ |      | Φ.    | 490      | ф.  | 543  | \$ | 529  | \$ | 1,461 | Φ.   |       | Φ. | 2,062             |
| Total  Core EBITDA by geographic source   | Ψ_ | 504  | Φ  | 467  | \$    | 490      | \$  | 543  | Φ  | 529  | Φ  | 1,401 | \$   | 1,519 | \$ | 2,002             |
| Asia  | \$ | 111  | \$ | 106  | \$    | 113      | \$  | 115  | \$ | 134  | \$ | 330   | \$   | 396   | \$ | 511               |
| Canada  |    | 180  |    | 171  |       | 171      |     | 185  |    | 172  | ·  | 522   |      | 497   | ·  | 682               |
| U.S.  |    | 213  |    | 190  |       | 206      |     | 243  |    | 223  |    | 609   |      | 626   |    | 869               |
| Total   | \$ | 504  | \$ | 467  | \$    | 490      | \$  | 543  | \$ | 529  | \$ | 1,461 | \$   | 1,519 | \$ | 2,062             |
| Core EBITDA by business line, CER basis <sup>(2)</sup>                          | •  |      | •  |      | *     |          | •   |      | •  |      |    |       | •    | ,,    |    | ,                 |
| Retirement  | \$ | 287  | \$ | 267  | \$    | 284      | \$  | 315  | \$ | 321  | \$ | 838   | \$   | 934   | \$ | 1,248             |
| Retail  |    | 193  |    | 180  |       | 203      |     | 223  |    | 201  |    | 576   |      | 567   |    | 790               |
| Institutional asset management  |    | 24   |    | 25   |       | 12       |     | 17   |    | 18   |    | 61    |      | 44    |    | 62                |
| Total, CER basis  | \$ | 504  | \$ | 472  | \$    | 499      | \$  | 555  | \$ | 540  | \$ | 1,475 | \$   | 1,545 | \$ | 2,100             |
| Core EBITDA by<br>geographic source, CER<br>basis <sup>(2)</sup>                |    |      |    |      |       |          |     |      |    |      |    |       |      |       |    |                   |
| Asia  | \$ | 111  | \$ | 107  | \$    | 115      | \$  | 118  | \$ | 137  | \$ | 333   | \$   | 394   | \$ | 512               |
| Canada  |    | 180  |    | 171  |       | 171      |     | 185  |    | 172  |    | 522   |      | 497   |    | 682               |
| U.S.  |    | 213  |    | 194  |       | 213      |     | 252  |    | 231  |    | 620   |      | 654   |    | 906               |
| Total, CER basis  | \$ | 504  | \$ | 472  | \$    | 499      | \$  | 555  | \$ | 540  | \$ | 1,475 | \$   | 1,545 | \$ | 2,100             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

<sup>(2)</sup> Core EBITDA adjusted to reflect the foreign exchange rates for the Statement of Income in effect for 3Q22.

Core EBITDA margin is a financial measure which Manulife uses to better understand the long-term profitability of our Global WAM business on a more comparable basis to how profitability of global asset managers are measured. Core EBITDA margin presents core earnings before the impact of interest, taxes, depreciation, and amortization divided by total revenue from these businesses. Core EBITDA margin was selected as a key performance indicator for our Global WAM business, as EBITDA margin is widely used among asset management peers, and core earnings is a primary profitability metric for the Company overall.

|  |             | Qı          | uarte | erly Resu | Its |       |             | YTD R       | lesu | Its   | <br>ıll Year<br>esults |
|--|-------------|-------------|-------|-----------|-----|-------|-------------|-------------|------|-------|------------------------|
| (\$ millions, unless otherwise stated) | 3Q22        | 2Q22        |       | 1Q22      |     | 4Q21  | 3Q21        | 2022        |      | 2021  | 2021                   |
| Core EBITDA margin                     |             |             |       |           |     |       |             |             |      |       |                        |
| Core EBITDA                            | \$<br>504   | \$<br>467   | \$    | 490       | \$  | 543   | \$<br>529   | \$<br>1,461 | \$   | 1,519 | \$<br>2,062            |
| Global WAM revenue                     | \$<br>1,542 | \$<br>1,521 | \$    | 1,586     | \$  | 1,727 | \$<br>1,680 | \$<br>4,649 | \$   | 4,814 | \$<br>6,541            |
| Core EBITDA margin                     | 32.7%       | 30.7%       |       | 30.9%     |     | 31.4% | 31.5%       | 31.4%       |      | 31.6% | 31.5%                  |

**Expense efficiency ratio** is a financial measure which Manulife uses to measure progress towards our target to be more efficient. It is defined as core general expenses divided by the sum of core earnings before income taxes ("pre-tax core earnings") and core general expenses. **Core general expenses** is used to calculate our expense efficiency ratio and is equal to pre-tax general expenses included in core earnings and excludes such items as material legal provisions for settlements, restructuring charges and expenses related to integration and acquisitions.

|   |                      | Qı                   | uarte | erly Resu      | Its |                |                      | YTD R                | esu | lts            | <br>ull Year<br>Results |
|---|----------------------|----------------------|-------|----------------|-----|----------------|----------------------|----------------------|-----|----------------|-------------------------|
| (\$ millions, and based on<br>actual foreign exchange rates<br>in effect in the applicable<br>reporting period, unless<br>otherwise stated) | 3Q22                 | 2Q22                 |       | 1Q22           |     | 4Q21           | 3Q21                 | 2022                 |     | 2021           | 2021                    |
| Expense Efficiency Ratio  |                      |                      |       |                |     |                |                      |                      |     |                |                         |
| Core general expenses Core earnings (pre-tax)   | \$<br>1,859<br>1,593 | \$<br>1,843<br>1,900 | \$    | 1,877<br>1,876 | \$  | 1,973<br>2,054 | \$<br>1,904<br>1,811 | \$<br>5,579<br>5,369 | \$  | 5,580<br>5,842 | \$<br>7,553<br>7,896    |
| Total - Core earnings (pre-<br>tax) and Core general<br>expenses  | \$<br>3,452          | \$<br>3,743          | \$    | 3,753          | \$  | 4,027          | \$<br>3,715          | \$<br>10,948         | \$  | 11,422         | \$<br>15,449            |
| Expense Efficiency Ratio  | 53.9%                | 49.2%                |       | 50.0%          |     | 49.0%          | 51.3%                | 51.0%                |     | 48.9%          | 48.9%                   |
| Core general expenses General expenses - Financial Statements Less: General expenses included in items excluded from core earnings          | \$<br>1,900          | \$<br>1,843          | \$    | 1,898          | \$  | 2,000          | \$<br>1,904          | \$<br>5,641          | \$  | 5,828          | \$<br>7,828             |
| Restructuring charge<br>Integration and   | -                    | -                    |       | -              |     | -              | -                    | -                    |     | 150            | 150                     |
| acquisition<br>Legal provisions and<br>Other expenses   | -<br>41              | -                    |       | 8<br>13        |     | -<br>27        | -                    | 8<br>54              |     | -<br>98        | -<br>125                |
| Total   | \$<br>41             | \$<br>_              | \$    | 21             | \$  | 27             | \$<br>_              | \$<br>62             | \$  | 248            | \$<br>275               |
| Core general expenses   | \$<br>1,859          | \$<br>1,843          | \$    | 1,877          | \$  | 1,973          | \$<br>1,904          | \$<br>5,579          | \$  | 5,580          | \$<br>7,553             |
| Core general expenses   | \$<br>1,859          | \$<br>1,843          | \$    | 1,877          | \$  | 1,973          | \$<br>1,904          | \$<br>5,579          | \$  | 5,580          | \$<br>7,553             |
| CER adjustment <sup>(1)</sup>   | -                    | 11                   |       | -              |     | 6              | 1                    | 11                   |     | 14             | 20                      |
| Core general expenses,<br>CER basis   | \$<br>1,859          | \$<br>1,854          | \$    | 1,877          | \$  | 1,979          | \$<br>1,905          | \$<br>5,590          | \$  | 5,594          | \$<br>7,573             |

<sup>(1)</sup> The impact of updating foreign exchange rates to that which was used in 3Q22.

**Embedded value ("EV")** is a measure of the present value of shareholders' interests in the expected future distributable earnings on in-force business reflected in the Consolidated Statements of Financial Position of Manulife, excluding any value associated with future new business. EV is calculated as the sum of the adjusted net worth and the value of in-force business calculated as at December 31. The adjusted net worth is the IFRS shareholders' equity adjusted for goodwill and intangible assets, fair value of surplus assets, the fair value of debt, preferred shares, and other equity, and local statutory balance sheet, regulatory reserve, and capital for our Asian

businesses. The value of in-force business business in Canada and the U.S. is the present value of expected future IFRS earnings, on an IFRS 4 basis, on in-force business less the present value of the cost of holding capital to support the in-force business under the LICAT framework. The value of in-force business in Asia reflects local statutory earnings and capital requirements. The value of in-force excludes Global WAM, Bank or P&C Reinsurance businesses.

**Net annualized fee income yield on average AUMA ("Net fee income yield")** is a financial measure that represents the net annualized fee income from Global WAM channels over average AUMA. This measure provides information on Global WAM's adjusted return generated from managing AUMA.

**Net annualized fee income** is a financial measure that represents Global WAM income before income taxes, adjusted to exclude items unrelated to net fee income, including general expenses, investment income, non-AUMA related net benefits and claims, and net premium taxes. It also excludes the components of Global WAM net fee income from managing assets on behalf of other segments. This measure is annualized based on the number of days in the year divided the number of days in the reporting period.

#### Reconciliation of income before income taxes to net fee income yield

|  |      |                | Qι                 | ıarte | erly Resu  | lts |         |      |                |      | YTD R          | esu | lts            | III Year<br>esults   |
|--|------|----------------|--------------------|-------|------------|-----|---------|------|----------------|------|----------------|-----|----------------|----------------------|
| (\$ millions, unless otherwise stated)   |      | 3Q22           | 2Q22               |       | 1Q22       |     | 4Q21    |      | 3Q21           |      | 2022           |     | 2021           | 2021                 |
| Income before income taxes Less: Income before income taxes for segments other than Global WAM | \$   | 1,637<br>1,242 | \$<br>1,257<br>895 | \$    | 3,711      | \$  | 2,481   | \$   | 1,480<br>1.062 | \$   | 6,605<br>5,462 | \$  | 5,644<br>4,441 | \$<br>8,125<br>6,484 |
| Global WAM income before income taxes  |      | 395            | 362                |       | 386        |     | 438     |      | 418            |      | 1,143          |     | 1,203          | 1,641                |
| income   |      | 565            | 580                |       | 600        |     | 616     |      | 599            |      | 1,745          |     | 1,708          | 2,324                |
| Global WAM net fee income Less: Net fee income from  |      | 960            | 942                |       | 986        |     | 1,054   |      | 1,017          |      | 2,888          |     | 2,911          | 3,965                |
| other segments Global WAM net fee income excluding net fee income from other segments          |      | 112<br>848     | 830                |       | 118<br>868 |     | 932     |      | 118<br>899     |      | 342<br>2,546   |     | 2,575          | 3,507                |
| Net annualized fee income  | \$   | 3,362          | \$<br>3,328        | \$    | 3,516      | \$  | 3,698   | \$   | 3,565          | \$   | 3,403          | \$  | 3,444          | \$<br>3,507          |
| Average Assets under<br>Management and<br>Administration                                       | \$ 7 | 71,812         | \$<br>776,833      | \$    | 820,393    | \$  | 835,494 | \$ 8 | 315,927        | \$ 7 | 785,440        | \$  | 786,034        | \$<br>798,022        |
| Net fee income yield (bps)   |      | 43.6           | 42.8               |       | 42.9       |     | 44.3    |      | 43.7           |      | 43.3           |     | 43.8           | 43.9                 |

**New business value ("NBV")** is the change in embedded value as a result of sales in the reporting period. NBV is calculated as the present value of shareholders' interests in expected future distributable earnings, after the cost of capital calculated under the LICAT framework in Canada and the U.S. and the local capital requirements in Asia, on actual new business sold in the period using assumptions that are consistent with the assumptions used in the calculation of embedded value. NBV excludes businesses with immaterial insurance risks, such as the Company's Global WAM, Manulife Bank and the P&C Reinsurance businesses. NBV is a useful metric to evaluate the value created by the Company's new business franchise.

**New business value margin ("NBV margin")** is calculated as NBV divided by APE sales excluding non-controlling interests. APE sales are calculated as 100% of regular premiums and deposits sales and 10% of single premiums and deposits sales. NBV margin is a useful metric to help understand the profitability of our new business.

#### Sales are measured according to product type:

For individual insurance, sales include 100% of new annualized premiums and 10% of both excess and single premiums. For individual insurance, new annualized premiums reflect the annualized premium expected in the first year of a policy that requires premium payments for more than one year. Single premium is the lump sum premium from the sale of a single premium product, e.g. travel insurance. Sales are reported gross before the impact of reinsurance.

For group insurance, sales include new annualized premiums and administrative services only premium equivalents on new cases, as well as the addition of new coverages and amendments to contracts, excluding rate increases.

Insurance-based wealth accumulation product sales include all new deposits into variable and fixed annuity contracts. As we discontinued sales of new variable annuity contracts in the U.S. in 1Q13, subsequent deposits into existing U.S. variable annuity contracts are not reported as sales. Asia variable annuity deposits are included in APE sales.

**APE sales** are comprised of 100% of regular premiums and deposits and 10% of excess and single premiums and deposits for both insurance and insurance-based wealth accumulation products.

**Gross flows** is a new business measure presented for our Global WAM business and includes all deposits into mutual funds, group pension/retirement savings products, private wealth and institutional asset management products. Gross flows is a common industry metric for WAM businesses as it provides a measure of how successful the businesses are at attracting assets.

**Net flows** is presented for our Global WAM business and includes gross flows less redemptions for mutual funds, group pension/retirement savings products, private wealth and institutional asset management products. In addition, net flows include the net flows of exchange traded funds and non-proprietary product sold by Manulife Securities. Net flows is a common industry metric for WAM businesses as it provides a measure of how successful the businesses are at attracting and retaining assets. When net flows are positive, they are referred to as net inflows. Conversely, negative net flows are referred to as net outflows.

**Remittances** is defined as the cash remitted or available for distribution to the Manulife Group from operating subsidiaries and excess capital generated by standalone Canadian operations. It is one of the key metrics used by management to evaluate our financial flexibility.

#### E4 Caution regarding forward-looking statements

From time to time, MFC makes written and/or oral forward-looking statements, including in this document. In addition, our representatives may make forward-looking statements orally to analysts, investors, the media and others. All such statements are made pursuant to the "safe harbour" provisions of Canadian provincial securities laws and the U.S. Private Securities Litigation Reform Act of 1995.

The forward-looking statements in this document include, but are not limited to, statements with respect to the expected annual savings related to actions taken in the first quarter of 2021, the impact of IFRS 17 and the Company's earnings presentation and reporting under the new accounting standard and our medium-term financial and operating targets under IFRS 17, including our core ROE target, dividend payout ratio target and new CSM targets, the impact of changes in tax laws, and the estimated timing and amount of state approved future premium increases on our U.S. LTC business and, also relate to, among other things, our objectives, goals, strategies, intentions, plans, beliefs, expectations and estimates, and can generally be identified by the use of words such as "may", "will", "could", "should", "would", "likely", "suspect", "outlook", "expect", "intend", "estimate", "anticipate", "believe", "plan", "forecast", "objective", "seek", "aim", "continue", "goal", "restore", "embark" and "endeavour" (or the negative thereof) and words and expressions of similar import, and include statements concerning possible or assumed future results. Although we believe that the expectations reflected in such forward-looking statements are reasonable, such statements involve risks and uncertainties, and undue reliance should not be placed on such statements and they should not be interpreted as confirming market or analysts' expectations in any way.

Certain material factors or assumptions are applied in making forward-looking statements and actual results may differ materially from those expressed or implied in such statements. Important factors that could cause actual results to differ materially from expectations include but are not limited to: general business and economic conditions (including but not limited to the performance, volatility and correlation of equity markets, interest rates, credit and swap spreads, inflation rates, currency rates, investment losses and defaults, market liquidity and creditworthiness of guarantors, reinsurers and counterparties); the ongoing prevalence of COVID-19, including any variants, as well as actions that have been, or may be taken by governmental authorities in response to COVID-

19, including the impacts of any variants; changes in laws and regulations; changes in accounting standards applicable in any of the territories in which we operate; changes in regulatory capital requirements; our ability to obtain premium rate increases on in-force policies; our ability to execute strategic plans and changes to strategic plans; downgrades in our financial strength or credit ratings; our ability to maintain our reputation; impairments of goodwill or intangible assets or the establishment of provisions against future tax assets; the accuracy of estimates relating to morbidity, mortality and policyholder behaviour; the accuracy of other estimates used in applying accounting policies, actuarial methods and embedded value methods; our ability to implement effective hedging strategies and unforeseen consequences arising from such strategies; our ability to source appropriate assets to back our long-dated liabilities; level of competition and consolidation; our ability to market and distribute products through current and future distribution channels; unforeseen liabilities or asset impairments arising from acquisitions and dispositions of businesses; the realization of losses arising from the sale of investments classified as available-for-sale; our liquidity, including the availability of financing to satisfy existing financial liabilities on expected maturity dates when required; obligations to pledge additional collateral; the availability of letters of credit to provide capital management flexibility: accuracy of information received from counterparties and the ability of counterparties to meet their obligations; the availability, affordability and adequacy of reinsurance; legal and regulatory proceedings, including tax audits, tax litigation or similar proceedings; our ability to adapt products and services to the changing market; our ability to attract and retain key executives, employees and agents; the appropriate use and interpretation of complex models or deficiencies in models used; political, legal, operational and other risks associated with our non-North American operations; geopolitical uncertainty, including international conflicts; acquisitions and our ability to complete acquisitions including the availability of equity and debt financing for this purpose; the disruption of or changes to key elements of the Company's or public infrastructure systems; environmental concerns, including climate change; our ability to protect our intellectual property and exposure to claims of infringement; and our inability to withdraw cash from subsidiaries.

Additional information about material risk factors that could cause actual results to differ materially from expectations and about material factors or assumptions applied in making forward-looking statements may be found in this document under "Risk Management and Risk Factors Update" and "Critical Actuarial and Accounting Policies", under "Risk Management and Risk Factors" and "Critical Actuarial and Accounting Policies" in the Management's Discussion and Analysis in our most recent annual report and, in the "Risk Management" note to the consolidated financial statements in our most recent annual and interim reports and elsewhere in our filings with Canadian and U.S. securities regulators.

The forward-looking statements in this document are, unless otherwise indicated, stated as of the date hereof and are presented for the purpose of assisting investors and others in understanding our financial position and results of operations, our future operations, as well as our objectives and strategic priorities, and may not be appropriate for other purposes. We do not undertake to update any forward-looking statements, except as required by law.

#### E5 Quarterly financial information

The following table provides summary information related to our eight most recently completed quarters.

| As at and for the three months ended                                   | Sept 30,    | Jun 30,   | Mar 31,   | Dec 31,  | Sept 30, | Jun 30,  | Mar 31,   | Dec 31.  |
|--|-------------|-----------|-----------|----------|----------|----------|-----------|----------|
| (\$ millions, except per share amounts or otherwise stated, unaudited) | 2022        | 2022      | 2022      | 2021     | 2021     | 2021     | 2021      | 2020     |
| Revenue  |             |           |           |          |          |          |           |          |
| Premium income   |             |           |           |          |          |          |           |          |
| Life and health insurance  | \$<br>8,710 | \$ 8,783  | \$ 9,521  | \$ 9,159 | \$ 9,269 | \$ 8,716 | \$ 8,986  | \$ 8,651 |
| Annuities and pensions <sup>(1)</sup>                                  | 762         | 844       | (19)      | 901      | 714      | 698      | 622       | 672      |
| Net premium income   | 9,472       | 9,627     | 9,502     | 10,060   | 9,983    | 9,414    | 9,608     | 9,323    |
| Investment income  | 3,883       | 3,675     | 3,417     | 4,350    | 3,964    | 4,099    | 3,214     | 4,366    |
| Realized and unrealized gains and losses on assets supporting          |             |           |           |          |          |          |           |          |
| insurance and investment contract liabilities <sup>(2)</sup>           | (7,955)     | (17,760)  | (18,540)  | 4,460    | (958)    | 9,551    | (17,056)  | 1,683    |
| Other revenue  | 2,377       | 2,057     | 1,991     | 2,741    | 2,994    | 2,760    | 2,637     | 2,497    |
| Total revenue  | \$<br>7,777 | \$(2,401) | \$(3,630) | \$21,611 | \$15,983 | \$25,824 | \$(1,597) | \$17,869 |
| Income (loss) before income taxes                                      | \$<br>1,637 | \$ 1,257  | \$ 3,711  | \$ 2,481 | \$ 1,480 | \$ 3,292 | \$ 872    | \$ 2,065 |
| Income tax (expense) recovery  | (332)       | (258)     | (809)     | (430)    | (166)    | (610)    | (7)       | (224)    |
| Net income (loss)  | \$<br>1,305 | \$ 999    | \$ 2,902  | \$ 2,051 | \$ 1,314 | \$ 2,682 | \$ 865    | \$ 1,841 |
| Net income (loss) attributed to shareholders                           | \$<br>1,347 | \$ 1,086  | \$ 2,970  | \$ 2,084 | \$ 1,592 | \$ 2,646 | \$ 783    | \$ 1,780 |
| Basic earnings (loss) per common share                                 | \$<br>0.68  | \$ 0.53   | \$ 1.51   | \$ 1.04  | \$ 0.80  | \$ 1.33  | \$ 0.38   | \$ 0.90  |
| Diluted earnings (loss) per common share                               | \$<br>0.68  | \$ 0.53   | \$ 1.50   | \$ 1.03  | \$ 0.80  | \$ 1.33  | \$ 0.38   | \$ 0.89  |
| Segregated funds deposits  | \$<br>9,841 | \$10,094  | \$12,328  | \$10,920 | \$10,929 | \$10,301 | \$12,395  | \$ 9,741 |
| Total assets (in billions)   | \$<br>835   | \$ 821    | \$ 865    | \$ 918   | \$ 898   | \$ 879   | \$ 859    | \$ 880   |
| Weighted average common shares (in millions)                           | 1,902       | 1,921     | 1,938     | 1,943    | 1,942    | 1,942    | 1,941     | 1,940    |
| Diluted weighted average common shares (in millions)                   | 1,904       | 1,924     | 1,942     | 1,946    | 1,946    | 1,946    | 1,945     | 1,943    |
| Dividends per common share   | \$<br>0.330 | \$ 0.330  | \$ 0.330  | \$ 0.330 | \$ 0.280 | \$ 0.280 | \$ 0.280  | \$ 0.280 |
| CDN\$ to US\$1 - Statement of Financial Position                       | 1.3740      | 1.2900    | 1.2496    | 1.2678   | 1.2741   | 1.2394   | 1.2575    | 1.2732   |
| CDN\$ to US\$1 - Statement of Income                                   | 1.3057      | 1.2765    | 1.2663    | 1.2601   | 1.2602   | 1.2282   | 1.2660    | 1.3030   |
| (4)  |             |           |           |          |          |          |           |          |

<sup>(1)</sup> Includes lower revenue related to the reinsurance of a block of our legacy U.S. variable annuity business of US\$0.9 billion in 1Q22.

#### E6 Other

No changes were made in our internal control over financial reporting during the nine months ended September 30, 2022, that have materially affected or are reasonably likely to materially affect our internal control over financial reporting.

As in prior quarters, MFC's Audit Committee has reviewed this MD&A and the unaudited interim financial report and MFC's Board of Directors approved this MD&A prior to its release.

<sup>(2)</sup> For fixed income assets supporting insurance and investment contract liabilities and for equities supporting pass-through products and derivatives related to variable hedging programs, the impact of realized and unrealized gains (losses) on the assets is largely offset in the change in insurance and investment contract liabilities.

## **Consolidated Statements of Financial Position**

| (Canadian \$ in millions, unaudited)                                  | Septe | mber 30, 2022 | Dec | ember 31, 2021 |
|---|-------|---------------|-----|----------------|
| Assets  |       |               |     |                |
| Cash and short-term securities  | \$    | 20,951        | \$  | 22,594         |
| Debt securities   |       | 201,358       |     | 224,139        |
| Public equities   |       | 22,327        |     | 28,067         |
| Mortgages   |       | 54,685        |     | 52,014         |
| Private placements  |       | 46,672        |     | 42,842         |
| Policy loans  |       | 6,833         |     | 6,397          |
| Loans to Bank clients   |       | 2,799         |     | 2,506          |
| Real estate   |       | 14,096        |     | 13,233         |
| Other invested assets   |       | 41,571        |     | 35,306         |
| Total invested assets (note 3)  |       | 411,292       |     | 427,098        |
| Other assets  |       | ,             |     | ,              |
| Accrued investment income   |       | 2,910         |     | 2,641          |
| Outstanding premiums  |       | 1,301         |     | 1,294          |
| Derivatives (note 4)  |       | 8,935         |     | 17,503         |
| Reinsurance assets  |       | 48,929        |     | 44,579         |
| Deferred tax assets   |       | 5,266         |     | 5,254          |
| Goodwill and intangible assets  |       | 10,067        |     | 9,915          |
| Miscellaneous   |       | 10,778        |     | 9,571          |
| Total other assets  |       | 88,186        |     | 90,757         |
| Segregated funds net assets (note 14)                                 |       | 335,245       |     | 399,788        |
| Total assets  | \$    | 834,723       | \$  | 917,643        |
|   | Ψ     | 034,723       | Ψ   | 917,043        |
| Liabilities and Equity Liabilities                                    |       |               |     |                |
|   | \$    | 369,671       | ¢.  | 392,275        |
| Insurance contract liabilities (note 5)                               | Φ     | 3,259         | \$  | 3,117          |
| Investment contract liabilities (note 5)                              |       | 21,669        |     | 20,720         |
| Deposits from Bank clients Derivatives (note 4)                       |       | 14,816        |     | 10,038         |
| Deferred tax liabilities  |       | •             |     | -              |
|   |       | 2,764         |     | 2,769          |
| Other liabilities   |       | 17,554        |     | 18,205         |
|   |       | 429,733       |     | 447,124        |
| Long-term debt (note 7)   |       | 6,320         |     | 4,882          |
| Capital instruments (note 8)  |       | 7,118         |     | 6,980          |
| Segregated funds net liabilities (note 14)                            |       | 335,245       |     | 399,788        |
| Total liabilities   |       | 778,416       |     | 858,774        |
| Equity  |       |               |     | 0.004          |
| Preferred shares and other equity (note 9)                            |       | 6,660         |     | 6,381          |
| Common shares (note 9)  |       | 22,453        |     | 23,093         |
| Contributed surplus   |       | 262           |     | 262            |
| Shareholders' and other equity holders' retained earnings             |       | 26,152        |     | 23,492         |
| Shareholders' accumulated other comprehensive income (loss) ("AOCI"): |       |               |     |                |
| Pension and other post-employment plans                               |       | (97)          |     | (114           |
| Available-for-sale securities   |       | (6,189)       |     | 848            |
| Cash flow hedges  |       | (18)          |     | (156           |
| Real estate revaluation reserve                                       |       | 23            |     | 23             |
| Translation of foreign operations                                     |       | 6,832         |     | 4,579          |
| Total shareholders' and other equity                                  |       | 56,078        |     | 58,408         |
| Participating policyholders' equity                                   |       | (1,426)       |     | (1,233         |
| Non-controlling interests   |       | 1,655         |     | 1,694          |
| Total equity  |       | 56,307        |     | 58,869         |
| Total liabilities and equity  | \$    | 834,723       | \$  | 917,643        |

The accompanying notes are an integral part of these unaudited Interim Consolidated Financial Statements.

President and Chief Executive Officer

**John Cassaday** Chairman of the Board of Directors

## **Consolidated Statements of Income**

| For the  |    | three mon<br>Septem |          |                                       |    | nine moi<br>Septei |    |                 |
|--|----|---------------------|----------|---------------------------------------|----|--------------------|----|-----------------|
| (Canadian \$ in millions except per share amounts, unaudited)  |    | 2022                |          | 2021                                  |    | 2022               |    | 2021            |
| Revenue  |    |                     |          |                                       |    |                    |    |                 |
| Premium income   |    |                     |          |                                       |    |                    |    |                 |
| Gross premiums   | \$ | 10,794              | \$       | 11,233                                | \$ | 33,324             | \$ | 32,839          |
| Premiums ceded to reinsurers   |    | (1,322)             |          | (1,250)                               |    | (4,723)            |    | (3,834)         |
| Net premiums   |    | 9,472               |          | 9,983                                 |    | 28,601             |    | 29,005          |
| Investment income (note 3)   |    |                     |          |                                       |    |                    |    |                 |
| Investment income Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities and on the macro hedge |    | 3,883<br>(7,955)    |          | 3,964<br>(958)                        |    | 10,975<br>(44,255) |    | 11,277          |
| program  Not investment income (loca)  |    | (4,072)             |          | 3,006                                 |    | (33,280)           |    | 2,814           |
| Net investment income (loss)   |    |                     |          | · · · · · · · · · · · · · · · · · · · |    |                    |    |                 |
| Other revenue (note 10)  |    | 2,377               |          | 2,994                                 |    | 6,425              |    | 8,391           |
| Total revenue  |    | 7,777               |          | 15,983                                |    | 1,746              |    | 40,210          |
| Contract benefits and expenses  To contract holders and beneficiaries  |    |                     |          |                                       |    |                    |    |                 |
|  |    | 0 200               |          | 7,785                                 |    | 24 696             |    | 22.065          |
| Gross claims and benefits (note 5) Increase (decrease) in insurance contract liabilities   |    | 8,280<br>(4.119)    |          | ,                                     |    | 24,686<br>(35,485) |    | 23,065<br>2,612 |
| Increase (decrease) in investment contract liabilities   |    | (4,119)<br>11       |          | 4,023<br>1                            |    | (35,465)           |    | 2,012           |
| ,  |    |                     |          |                                       |    |                    |    |                 |
| Benefits and expenses ceded to reinsurers  |    | (1,667)             |          | (1,653)                               |    | (5,270)<br>(1,711) |    | (5,032)<br>581  |
| (Increase) decrease in reinsurance assets  |    | (745)               |          | (9)                                   |    | · · · ·            |    |                 |
| Net benefits and claims  |    | 1,760               |          | 10,147                                |    | (17,770)           |    | 21,251          |
| General expenses   |    | 1,900               |          | 1,904                                 |    | 5,641              |    | 5,828           |
| Investment expenses  |    | 428                 |          | 449                                   |    | 1,317              |    | 1,470           |
| Commissions  |    | 1,559               |          | 1,634                                 |    | 4,688              |    | 4,932           |
| Interest expense   |    | 373                 |          | 262                                   |    | 934                |    | 771             |
| Net premium taxes  |    | 120                 |          | 107                                   |    | 331                |    | 314             |
| Total contract benefits and expenses   |    | 6,140               |          | 14,503                                |    | (4,859)            |    | 34,566          |
| Income before income taxes   |    | 1,637               |          | 1,480                                 |    | 6,605              |    | 5,644           |
| Income tax (expense) recovery  | _  | (332)               | Φ.       | (166)                                 |    | (1,399)            | Φ. | (783)           |
| Net income   | \$ | 1,305               | \$       | 1,314                                 | \$ | 5,206              | \$ | 4,861           |
| Net income (loss) attributed to:   | •  | (40)                | Φ.       | 40                                    |    | (0)                | Φ. | 000             |
| Non-controlling interests  | \$ | (18)                | \$       | 48                                    | \$ | (8)                | \$ | 223             |
| Participating policyholders  |    | (24)                |          | (326)                                 |    | (189)              |    | (383)           |
| Shareholders and other equity holders  |    | 1,347               | Φ.       | 1,592                                 | _  | 5,403              | Φ. | 5,021           |
| Not in a constitute of the observable laters   | \$ | 1,305               | \$       | 1,314                                 | \$ | 5,206              | \$ | 4,861           |
| Net income attributed to shareholders  | \$ | 1,347               | \$       | 1,592                                 | \$ | 5,403              | \$ | 5,021           |
| Preferred share dividends and other equity distributions   |    | (51)                |          | (37)                                  | _  | (163)              |    | (144)           |
| Common shareholders' net income  | \$ | 1,296               | \$       | 1,555                                 | \$ | 5,240              | \$ | 4,877           |
| Earnings per share   |    |                     | <u>_</u> | 0.00                                  |    |                    | _  | 6 = 1           |
| Basic earnings per common share (note 9)   | \$ | 0.68                | \$       | 0.80                                  | \$ | 2.73               | \$ | 2.51            |
| Diluted earnings per common share (note 9)   |    | 0.68                |          | 0.80                                  |    | 2.72               |    | 2.51            |
| Dividends per common share   |    | 0.33                |          | 0.28                                  |    | 0.99               |    | 0.84            |

## **Consolidated Statements of Comprehensive Income**

| For the  | <br>three moi<br>Septer | <br>          |    | nine mo<br>Septe | <br>             |
|--|-------------------------|---------------|----|------------------|------------------|
| (Canadian \$ in millions, unaudited)   | 2022                    | 2021          |    | 2022             | 2021             |
| Net income   | \$<br>1,305             | \$<br>1,314   | \$ | 5,206            | \$<br>4,861      |
| Other comprehensive income (loss) ("OCI"), net of tax  |                         |               |    |                  |                  |
| Items that may be subsequently reclassified to net income:   |                         |               |    |                  |                  |
| Foreign exchange gains (losses) on:  |                         |               |    |                  |                  |
| Translation of foreign operations  | 2,755                   | 1,292         |    | 2,715            | (302)            |
| Net investment hedges  | (404)                   | (138)         |    | (464)            | 54               |
| Available-for-sale financial securities:     Unrealized gains (losses) arising during the period     Reclassification of net realized (gains) losses and impairments to net     income | (2,029)                 | (104)<br>(74) | (  | 7,287)<br>247    | (1,601)<br>(109) |
| Cash flow hedges: Unrealized gains (losses) arising during the period Reclassification of realized gains (losses) to net income  | 19<br>11                | 7 -           |    | 143<br>(5)       | 72<br>(2)        |
| Share of other comprehensive income (losses) of associates   | (10)                    | (1)           |    | (8)              | 2                |
| Total items that may be subsequently reclassified to net income  | 479                     | 982           | (- | 4,659)           | (1,886)          |
| Items that will not be reclassified to net income:  Change in actuarial gains (losses) on pension and other post-employment plans  Real estate revaluation reserve                     | (49)<br>-               | (7)<br>-      |    | 17<br>-          | 169<br>(11)      |
| Total items that will not be reclassified to net income  | (49)                    | (7)           |    | 17               | 158              |
| Other comprehensive income (loss), net of tax  | 430                     | 975           | (- | 4,642)           | (1,728)          |
| Total comprehensive income (loss), net of tax  | \$<br>1,735             | \$<br>2,289   | \$ | 564              | \$<br>3,133      |
| Total comprehensive income (loss) attributed to:   |                         | <br>          |    |                  |                  |
| Non-controlling interests  | \$<br>(18)              | \$<br>48      | \$ | (17)             | \$<br>221        |
| Participating policyholders  | (28)                    | (325)         |    | (193)            | (383)            |
| Shareholders and other equity holders  | 1,781                   | 2,566         |    | 774              | 3,295            |

# **Income Taxes included in Other Comprehensive Income**

| For the  | three mo    | onths<br>ember |      | nine mon<br>Septer |             |
|--|-------------|----------------|------|--------------------|-------------|
| (Canadian \$ in millions, unaudited)   | 2022        |                | 2021 | 2022               | 2021        |
| Income tax expense (recovery) on:  |             |                |      |                    |             |
| Unrealized gains (losses) on available-for-sale financial securities   | \$<br>(267) | \$             | (27) | \$ (1,200)         | \$<br>(290) |
| Reclassification of net realized (gains) losses and impairments to net income on available-for-sale financial securities | 19          |                | (2)  | 46                 | (5)         |
| Unrealized gains (losses) on cash flow hedges  | 20          |                | (2)  | 51                 | 9           |
| Reclassification of realized gains (losses) to net income on cash flow hedges  | 4           |                | -    | (1)                | -           |
| Unrealized foreign exchange gains (losses) on translation of foreign operations  | 1           |                | 1    | 1                  | -           |
| Unrealized foreign exchange gains (losses) on net investment hedges  | (19)        |                | (23) | (24)               | 6           |
| Share of other comprehensive income (loss) of associates   | 1           |                | 1    | 1                  | -           |
| Change in pension and other post-employment plans  | (18)        |                | (1)  | 7                  | 53          |
| Total income tax expense (recovery)  | \$<br>(259) | \$             | (53) | \$ (1,119)         | \$<br>(227) |

# **Consolidated Statements of Changes in Equity**

| For the nine months ended September 30,  |              |    |         |
|--|--------------|----|---------|
| (Canadian \$ in millions, unaudited)   | 2022         |    | 2021    |
| Preferred shares and other equity  |              |    |         |
| Balance, beginning of period   | \$<br>6,381  | \$ | 3,822   |
| Issued (note 9)  | 1,000        |    | 2,000   |
| Redeemed (note 9)  | (711)        |    | (418)   |
| Issuance costs, net of tax   | (10)         |    | (17)    |
| Balance, end of period   | 6,660        |    | 5,387   |
| Common shares  |              |    |         |
| Balance, beginning of period   | 23,093       |    | 23,042  |
| Repurchased (note 9)   | (659)        |    | -       |
| Issued on exercise of stock options and deferred share units                                 | 19           |    | 45      |
| Balance, end of period   | 22,453       |    | 23,087  |
| Contributed surplus  |              |    |         |
| Balance, beginning of period   | 262          |    | 261     |
| Exercise of stock options and deferred share units   | (3)          |    | (7)     |
| Stock option expense   | 3            |    | 7       |
| Balance, end of period   | 262          |    | 261     |
| Shareholders' and other equity holders' retained earnings                                    |              |    |         |
| Balance, beginning of period   | 23,492       |    | 18,887  |
| Net income attributed to shareholders and other equity holders                               | 5,403        |    | 5,021   |
| Common shares repurchased (note 9)   | (673)        |    | -       |
| Preferred share dividends and other equity distributions                                     | (163)        |    | (144)   |
| Preferred shares redeemed (note 9)   | (14)         |    | (7)     |
| Common share dividends   | (1,893)      |    | (1,632) |
| Balance, end of period   | 26,152       |    | 22,125  |
| Shareholders' accumulated other comprehensive income (loss)                                  |              |    |         |
| Balance, beginning of period   | 5,180        |    | 6,323   |
| Change in unrealized foreign exchange gains (losses) on net foreign operations               | 2,253        |    | (248)   |
| Change in actuarial gains (losses) on pension and other post-employment plans                | 17           |    | 169     |
| Change in unrealized gains (losses) on available-for-sale financial securities               | (7,029)      |    | (1,708) |
| Change in unrealized gains (losses) on derivative instruments designated as cash flow hedges | 138          |    | 70      |
| Change in real estate revaluation reserve  | -            |    | (11)    |
| Share of other comprehensive income (losses) of associates                                   | (8)          |    | 2       |
| Balance, end of period   | 551          |    | 4,597   |
| Total shareholders' and other equity, end of period  | 56,078       |    | 55,457  |
| Participating policyholders' equity  | // <b></b> > |    | (=0.4)  |
| Balance, beginning of period   | (1,233)      |    | (784)   |
| Net income (loss) attributed to participating policyholders                                  | (189)        |    | (383)   |
| Other comprehensive income (losses) attributed to participating policyholders                | (4)          |    | (4.407) |
| Balance, end of period   | (1,426)      |    | (1,167) |
| Non-controlling interests  | 4 00 4       |    | 4 455   |
| Balance, beginning of period   | 1,694        |    | 1,455   |
| Net income attributed to non-controlling interests   | (8)          |    | 223     |
| Other comprehensive income (losses) attributed to non-controlling interests                  | (9)          |    | (2)     |
| Contributions (distributions), net   | (22)         |    | (15)    |
| Balance, end of period   | <br>1,655    | •  | 1,661   |
| Total equity, end of period  | \$<br>56,307 | \$ | 55,951  |

## **Consolidated Statements of Cash Flows**

| (Canadian \$ in millions, unaudited)  | 2022          | 2021         |
|---|---------------|--------------|
| Operating activities  |               |              |
| Net income  | \$ 5,206      | \$<br>4,861  |
| Adjustments:  |               |              |
| Increase (decrease) in insurance contract liabilities                       | (34,037)      | 2,612        |
| Increase (decrease) in investment contract liabilities                      | 10            | 25           |
| (Increase) decrease in reinsurance assets                                   | (879)         | 581          |
| Amortization of (premium) discount on invested assets                       | 21            | 120          |
| Other amortization  | 400           | 399          |
| Net realized and unrealized (gains) losses and impairment on assets         | 48,209        | 9,186        |
| Gain on U.S. variable annuity reinsurance transaction (pre-tax) (note 5)    | (1,026)       | -            |
| Deferred income tax expense (recovery)                                      | 877           | 237          |
| Stock option expense  | 3             | 7            |
| Cash provided by operating activities before undernoted items               | 18,784        | 18,028       |
| Cash decrease due to U.S. variable annuity reinsurance transaction (note 5) | (1,263)       | -            |
| Changes in policy related and operating receivables and payables            | (4,773)       | (1,610)      |
| Cash provided by (used in) operating activities                             | 12,748        | 16,418       |
| Investing activities  |               |              |
| Purchases and mortgage advances   | (87,816)      | (89,204)     |
| Disposals and repayments  | 74,226        | 69,938       |
| Change in investment broker net receivables and payables                    | (218)         | 588          |
| Net cash flows from acquisition and disposal of subsidiaries and businesses | ` -           | (4)          |
| Cash provided by (used in) investing activities                             | (13,808)      | (18,682)     |
| Financing activities  | ````          |              |
| Issue of long-term debt, net (note 7)                                       | 946           | _            |
| Redemption of long-term debt  | -             | (1,250)      |
| Redemption of capital instruments (note 8)                                  | _             | (818)        |
| Secured borrowings  | 735           | 17           |
| Change in repurchase agreements and securities sold but not yet purchased   | (457)         | 258          |
| Changes in deposits from Bank clients, net                                  | 885           | 266          |
| Lease payments  | (90)          | (96)         |
| Shareholders' dividends and other equity distributions                      | (2,070)       | (1,783)      |
| Common shares repurchased (note 9)  | (1,332)       | (1,700)      |
| Common shares issued, net (note 9)  | 19            | 45           |
| Preferred shares and other equity issued, net (note 9)                      | 990           | 1,983        |
| Preferred shares redeemed, net (note 9)                                     |               | (418)        |
| Contributions from (distributions to) non-controlling interests, net        | (711)<br>(22) | (416)        |
| Cash provided by (used in) financing activities                             | (1,107)       | · '          |
|   | (1,107)       | (1,811)      |
| Cash and short-term securities  | (0.467)       | (4.075)      |
| Increase (decrease) during the period                                       | (2,167)       | (4,075)      |
| Effect of foreign exchange rate changes on cash and short-term securities   | 595           | (230)        |
| Balance, beginning of period  | 21,930        | 25,583       |
| Balance, end of period  | 20,358        | 21,278       |
| Cash and short-term securities  |               |              |
| Beginning of period   |               |              |
| Gross cash and short-term securities  | 22,594        | 26,167       |
| Net payments in transit, included in other liabilities                      | (664)         | (584)        |
| Net cash and short-term securities, beginning of period                     | 21,930        | 25,583       |
| End of period   |               |              |
| Gross cash and short-term securities  | 20,951        | 22,114       |
| Net payments in transit, included in other liabilities                      | (593)         | (836         |
| Net cash and short-term securities, end of period                           | \$ 20,358     | \$<br>21,278 |
| Supplemental disclosures on cash flow information                           |               |              |
| Interest received   | \$ 8,525      | \$<br>8,367  |
| Interest paid   | 836           | 722          |
| Income taxes paid   | 1,240         | 347          |

#### CONDENSED NOTES TO INTERIM CONSOLIDATED FINANCIAL STATEMENTS

(Canadian \$ in millions except per share amounts or unless otherwise stated, unaudited)

# Note 1 Nature of Operations and Significant Accounting Policies

## (a) Reporting entity

Manulife Financial Corporation ("MFC") is a publicly traded company and the holding company of The Manufacturers Life Insurance Company ("MLI"), a Canadian life insurance company. MFC and its subsidiaries (collectively, "Manulife" or the "Company") is a leading financial services group with principal operations in Asia, Canada and the United States. Manulife's international network of employees, agents and distribution partners offers financial protection and wealth management products and services to personal and business clients as well as asset management services to institutional customers. The Company operates as Manulife in Canada and Asia and as John Hancock in the United States.

These Interim Consolidated Financial Statements and condensed notes have been prepared in accordance with International Accounting Standard ("IAS") 34 "Interim Financial Reporting" as issued by the International Accounting Standards Board ("IASB"), using accounting policies which are consistent with those used in the Company's 2021 Annual Consolidated Financial Statements, except as disclosed in note 2.

These Interim Consolidated Financial Statements should be read in conjunction with the audited Consolidated Financial Statements for the year ended December 31, 2021, included on pages 129 to 213 of the Company's 2021 Annual Report, as well as the disclosures on risk in denoted components of the "Risk Management and Risk Factors" section of the Third Quarter 2022 Management Discussion and Analysis ("MD&A"). These risk disclosures are an integral part of these Interim Consolidated Financial Statements.

These Interim Consolidated Financial Statements as at and for the three and nine months ended September 30, 2022 were authorized for issue by MFC's Board of Directors on November 9, 2022.

# (b) Basis of preparation

Refer to note 1 of the Company's 2021 Annual Consolidated Financial Statements for a summary of the most significant estimation processes used in the preparation of the Consolidated Financial Statements under IFRS and description of the Company's measurement techniques in determining carrying values and respective fair values of its assets and liabilities.

The Company's results and operations have been and may continue to be adversely impacted by COVID -19 and the economic environment. The Company has applied appropriate measurement techniques using reasonable judgment and estimates from the perspective of a market participant to reflect current economic conditions. The impact of these techniques has been reflected in these Interim Consolidated Financial Statements. Changes in the inputs used could materially impact the respective carrying values.

# Note 2 Accounting and Reporting Changes

#### (a) Changes in accounting and reporting policy

# (I) Annual Improvements 2018–2020 Cycle

Annual Improvements 2018–2020 Cycle was issued in May 2020 and is effective on or after January 1, 2022. The IASB issued four minor amendments to different standards as part of the Annual Improvements process, to be applied prospectively. Adoption of these amendments did not have a significant impact on the Company's Consolidated Financial Statements.

# (II) Amendments to IFRS 3 "Business Combinations"

Amendments to IFRS 3 "Business Combinations" were issued in May 2020, and are effective on or after January 1, 2022, with earlier application permitted. The amendments update references within IFRS 3 to the 2018 Conceptual Framework and require that the principles in IAS 37 "Provisions, Contingent Liabilities and Contingent Assets" be used to identify liabilities and contingent assets arising from a business combination. Adoption of these amendments did not have a significant impact on the Company's Consolidated Financial Statements.

#### (III) Amendments to IAS 37 "Provisions, Contingent Liabilities and Contingent Assets"

Amendments to IAS 37 "Provisions, Contingent Liabilities and Contingent Assets" were issued in May 2020, and are effective on or after January 1, 2022, with earlier application permitted. The amendments address identifying onerous contracts and specify the cost of fulfilling a contract which includes all costs directly related to the contract. These include incremental direct costs and allocations of other costs that relate directly to fulfilling the contract. Adoption of these amendments did not have a significant impact on the Company's Consolidated Financial Statements.

# (b) Future accounting and reporting changes

# (I) IFRS 17 "Insurance Contracts" and IFRS 9 "Financial Instruments"

IFRS 17 "Insurance Contracts" was issued in May 2017 to be effective for years beginning on January 1, 2021. Amendments to IFRS 17 "Insurance Contracts" were issued in June 2020 and include a two-year deferral of the effective date. IFRS 17 as amended, is effective for years beginning on January 1, 2023, to be applied retrospectively. If full retrospective application to a group of contracts is impractical, the modified retrospective or fair value methods may be used. The standard will replace IFRS 4 "Insurance Contracts" and therefore will also replace the Canadian Asset Liability Method ("CALM") and will materially change the recognition and measurement of insurance contracts and the corresponding presentation and disclosures in the Company's Financial Statements.

Narrow-scope amendments to IFRS 17 "Insurance Contracts" were issued in December 2021 and are effective on initial application of IFRS 17 and IFRS 9 "Financial Instruments" which the Company will adopt on January 1, 2023. The amendments remove accounting mismatches between insurance contract liabilities and financial assets in scope of IFRS 9 within comparative prior periods when initially applying IFRS 17 and IFRS 9. The amendments allow insurers to present comparative information on financial assets as if IFRS 9 were fully applicable during the comparative period. The amendments do not permit application of IFRS 9 hedge accounting principles to the comparative period. The Company is considering the effect of these amendments on its IFRS 9 transition disclosures.

The principles underlying IFRS 17 differ from CALM as permitted by IFRS 4. While there are many differences, the following outlines some of the key differences:

- Under IFRS 17 new business gains are recorded on the Consolidated Statements of Financial Position (in the Contractual Service Margin ("CSM") component of the insurance contract liability) and amortized into income as services are provided. New business losses are recorded into income immediately. Under CALM, both new business gains and new business losses are recognized in income immediately.
- Under IFRS 17 the discount rate used to estimate the present value of insurance contract liabilities is
  based on the characteristics of the liability, whereas under CALM, the Company uses the rates of returns
  for current and projected assets supporting insurance contract liabilities to value the liabilities. The
  difference in the discount rate approach also impacts the timing of investment results. Under IFRS 17, the
  impact of investing activities will emerge into earnings over the life of the assets, whereas under CALM,
  the impact of investing activities is capitalized into reserves and therefore earnings in the period they
  occur.
- Under IFRS 17 the discount rate is not related to the expected return on Alternative Long-Duration Assets
  ("ALDA") and public equity assets, and as a result, the earnings sensitivity of a change in return
  assumptions for ALDA and public equity will be significantly reduced.
- Under IFRS 17 the Company will elect the option to record changes in insurance contract liabilities arising
  from changes in interest rates through other comprehensive income and will classify debt instruments as
  fair value through other comprehensive income under IFRS 9. Under CALM, changes in insurance
  contract liabilities are recorded in net income.

The overall impact of establishing the CSM, as well as other measurement impacts on our assets and liabilities, is expected to decrease equity upon transition by approximately 20%.

The Company continues its assessment of the implications of this standard and expects that it will have a significant impact on the Company's Consolidated Financial Statements. The establishment of a CSM on in-force

business is expected to lead to an increase in insurance contract liabilities and a corresponding decrease in equity upon transition. The CSM represents unearned profits that are expected to amortize into income as services are provided. The Company continues to evaluate the potential impacts of all other changes including available accounting policy choices under IFRS 17 on the measurement of its insurance contract liabilities.

Total carrying

Total fair

## Note 3 Invested Assets and Investment Income

# (a) Carrying values and fair values of invested assets

| As at September 30, 2022                        |    | FVTPL <sup>(1)</sup> |    | AFS <sup>(2)</sup> |    | Other <sup>(3)</sup> | To | tal carrying value |    | Total fair<br>value                     |
|---|----|----------------------|----|--------------------|----|----------------------|----|--------------------|----|---|
| Cash and short-term securities <sup>(4)</sup>   | \$ | 1,821                | \$ | 12,308             | \$ | 6,822                | \$ | 20,951             | \$ | 20,951                                  |
| Debt securities <sup>(3),(5),(6)</sup>          | ·  | ,-                   | ·  | ,                  | ·  | -,-                  | ·  | ,,,,,,             | ·  | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| Canadian government and agency                  |    | 15,427               |    | 5,867              |    | _                    |    | 21,294             |    | 21,294                                  |
| U.S. government and agency                      |    | 10,454               |    | 15,001             |    | 924                  |    | 26,379             |    | 26,147                                  |
| Other government and agency                     |    | 21,735               |    | 3,090              |    | _                    |    | 24,825             |    | 24,825                                  |
| Corporate                                       |    | 119,048              |    | 6,875              |    | 507                  |    | 126,430            |    | 126,252                                 |
| Mortgage/asset-backed securities                |    | 2,289                |    | 141                |    | -                    |    | 2,430              |    | 2,430                                   |
| Public equities                                 |    | 20,806               |    | 1,521              |    | -                    |    | 22,327             |    | 22,327                                  |
| Mortgages                                       |    |                      |    | · -                |    | 54,685               |    | 54,685             |    | 51,043                                  |
| Private placements <sup>(6)</sup>               |    | -                    |    | -                  |    | 46,672               |    | 46,672             |    | 41,004                                  |
| Policy loans                                    |    | -                    |    | -                  |    | 6,833                |    | 6,833              |    | 6,833                                   |
| Loans to Bank clients                           |    | -                    |    | -                  |    | 2,799                |    | 2,799              |    | 2,785                                   |
| Real estate                                     |    |                      |    |                    |    |                      |    |                    |    |   |
| Own use property                                |    | -                    |    | -                  |    | 1,921                |    | 1,921              |    | 3,100                                   |
| Investment property                             |    | -                    |    | -                  |    | 12,175               |    | 12,175             |    | 12,175                                  |
| Other invested assets                           |    |                      |    |                    |    |                      |    |                    |    |   |
| Alternative long-duration assets <sup>(7)</sup> |    | 25,214               |    | 83                 |    | 11,679               |    | 36,976             |    | 37,678                                  |
| Various other                                   |    | 127                  |    | -                  |    | 4,468                |    | 4,595              |    | 4,595                                   |
| Total invested assets                           | \$ | 216,921              | \$ | 44,886             | \$ | 149,485              | \$ | 411,292            | \$ | 403,439                                 |
|   |    |                      |    | (0)                |    | (0)                  | To | tal carrying       |    | Total fair                              |
| As at December 31, 2021                         |    | FVTPL <sup>(1)</sup> |    | AFS <sup>(2)</sup> |    | Other <sup>(3)</sup> |    | value              |    | value                                   |
| Cash and short-term securities <sup>(4)</sup>   | \$ | 2,214                | \$ | 14,339             | \$ | 6,041                | \$ | 22,594             | \$ | 22,594                                  |
| Debt securities <sup>(3),(5),(6)</sup>          |    |                      |    |                    |    |                      |    |                    |    |   |
| Canadian government and agency                  |    | 18,706               |    | 3,964              |    | -                    |    | 22,670             |    | 22,670                                  |
| U.S. government and agency                      |    | 12,607               |    | 18,792             |    | 852                  |    | 32,251             |    | 32,254                                  |
| Other government and agency                     |    | 21,888               |    | 2,871              |    | -                    |    | 24,759             |    | 24,759                                  |
| Corporate                                       |    | 133,763              |    | 7,332              |    | 468                  |    | 141,563            |    | 141,560                                 |
| Mortgage/asset-backed securities                |    | 2,758                |    | 138                |    | -                    |    | 2,896              |    | 2,896                                   |
| Public equities                                 |    | 25,716               |    | 2,351              |    | -                    |    | 28,067             |    | 28,067                                  |
| Mortgages                                       |    | -                    |    | -                  |    | 52,014               |    | 52,014             |    | 54,089                                  |
| Private placements <sup>(6)</sup>               |    | -                    |    | -                  |    | 42,842               |    | 42,842             |    | 47,276                                  |
| Policy loans                                    |    | -                    |    | -                  |    | 6,397                |    | 6,397              |    | 6,397                                   |
| Loans to Bank clients                           |    | -                    |    | -                  |    | 2,506                |    | 2,506              |    | 2,503                                   |
| Real estate                                     |    |                      |    |                    |    |                      |    |                    |    |   |
| Own use property                                |    | -                    |    | -                  |    | 1,812                |    | 1,812              |    | 3,024                                   |
| Investment property                             |    | -                    |    | -                  |    | 11,421               |    | 11,421             |    | 11,421                                  |
| Other invested assets                           |    |                      |    |                    |    |                      |    |                    |    |   |
| Alternative long-duration assets <sup>(7)</sup> |    | 21,022               |    | 89                 |    | 10,093               |    | 31,204             |    | 31,863                                  |
| Various other                                   |    | 135                  |    | -                  |    | 3,967                |    | 4,102              |    | 4,102                                   |
| Total invested assets                           | \$ | 238,809              | \$ | 49,876             | \$ | 138,413              | \$ | 427,098            | \$ | 435,475                                 |

<sup>(1)</sup> FVTPL classification was elected for securities backing insurance contract liabilities to substantially reduce any accounting mismatch arising from changes in the fair value of these assets and changes in the value of the related insurance contract liabilities. If this election had not been made and instead the available-for-sale ("AFS") classification was selected, there would be an accounting mismatch because changes in insurance contract liabilities are recognized in net income rather than in OCI

<sup>(2)</sup> Securities that are designated as AFS are not actively traded by the Company but sales do occur as circumstances warrant. Such sales result in a reclassification of any accumulated unrealized gain (loss) in AOCI to net income as a realized gain (loss).

<sup>(3)</sup> Primarily includes assets classified as loans and carried at amortized cost, own use properties, investment properties, equity method accounted investments, and leveraged leases. Also includes debt securities classified as held-to-maturity which are accounted for at amortized cost.

# (b) Investment income

|   | <br>three mor<br>Septen |             | nine mon<br>Septen | <br>        |
|---|-------------------------|-------------|--------------------|-------------|
| For the   | 2022                    | 2021        | 2022               | 2021        |
| Interest income   | \$<br>3,110             | \$<br>2,914 | \$<br>8,866        | \$<br>8,605 |
| Dividend, rental income and other income  | 975                     | 1,007       | 2,918              | 2,794       |
| Impairments, provisions and recoveries, net   | (17)                    | 4           | (43)               | 8           |
| Realized and unrealized gains (losses) on surplus assets excluding the macro hedge program  | (185)                   | 39          | (766)              | (130)       |
|   | 3,883                   | 3,964       | 10,975             | 11,277      |
| Realized and unrealized gains (losses) on assets supporting insurance and investment contract liabilities and, on the macro hedge program |                         |             |                    |             |
| Debt securities   | (6,405)                 | (1,217)     | (32,355)           | (6,376)     |
| Public equities   | (1,156)                 | (359)       | (4,586)            | 2,026       |
| Mortgages   | (9)                     | 18          | 92                 | 83          |
| Private placements  | 104                     | (30)        | 557                | 185         |
| Real estate   | (118)                   | 250         | 249                | 513         |
| Other invested assets   | 343                     | 1,103       | 1,863              | 2,595       |
| Derivatives, including macro hedge program  | (714)                   | (723)       | (10,075)           | (7,489)     |
|   | (7,955)                 | (958)       | (44,255)           | (8,463)     |
| Total investment income (loss)  | \$<br>(4,072)           | \$<br>3,006 | \$<br>(33,280)     | \$<br>2,814 |

<sup>(4)</sup> Includes short-term securities with maturities of less than one year at acquisition amounting to \$4,930 (December 31, 2021 – \$7,314) cash equivalents with maturities of less than 90 days at acquisition amounting to \$9,199 (December 31, 2021 – \$9,239) and cash of \$6,822 (December 31, 2021 – \$6,041).

<sup>(5)</sup> Debt securities include securities which were acquired with maturities of less than one year and less than 90 days of \$1,320 and \$833, respectively (December 31, 2021 – \$2,196 and \$347, respectively).

<sup>(6)</sup> Floating rate invested assets above which are subject to interest rate benchmark reform, but have not yet transitioned to replacement reference rates, include debt securities benchmarked to CDOR, USD LIBOR and AUD BBSW of \$177, \$932 and \$14 (December 31, 2021 – \$176, \$1,002 and \$nil respectively), and private placements benchmarked to USD LIBOR, AUD BBSW and NZD BKBM of \$1,769, \$159 and \$39 (December 31, 2021 – \$1,984, \$166 and \$43, respectively). Exposures indexed to USD LIBOR represent floating rate invested assets with maturity dates beyond June 30, 2023 while exposures to CDOR represent floating rate invested assets with maturity dates beyond June 28, 2024. The interest rate benchmark reform is expected to have an impact on the valuation of invested assets whose value is tied to the affected interest rate benchmarks. The Company has assessed its exposure at the contract level, by benchmark and instrument type. The Company is monitoring market developments with respect to alternative reference rates and the time horizon during which they will evolve. As at September 30, 2022, the interest rate benchmark reform has not resulted in significant changes in the Company's risk management strategy.

<sup>(7)</sup> Alternative long-duration assets ("ALDA") include investments in private equity of \$13,685, infrastructure of \$12,113, oil and gas of \$2,167, timber and agriculture of \$5,875 and various other ALDA of \$3,136 (December 31, 2021 – \$11,598, \$9,824, \$1,950, \$5,259 and \$2,573, respectively).

# (c) Fair value measurement

The following table presents fair values and the fair value hierarchy of invested assets and segregated funds net assets measured at fair value in the Consolidated Statements of Financial Position.

| As at September 30, 2022                         | Total fair<br>value | Level 1       | Level 2       | Level 3      |
|--|---------------------|---------------|---------------|--------------|
| Cash and short-term securities                   |                     |               |               |              |
| FVTPL  | \$<br>1,821         | \$<br>_       | \$<br>1,821   | \$<br>-      |
| AFS  | 12,308              | _             | 12,308        | -            |
| Other  | 6,822               | 6,822         | -             | -            |
| Debt securities                                  |                     |               |               |              |
| FVTPL  |                     |               |               |              |
| Canadian government and agency                   | 15,427              | -             | 15,427        | -            |
| U.S. government and agency                       | 10,454              | -             | 10,454        | -            |
| Other government and agency                      | 21,735              | -             | 21,735        | -            |
| Corporate  | 119,048             | -             | 119,043       | 5            |
| Residential mortgage-backed securities           | 7                   | -             | 7             | -            |
| Commercial mortgage-backed securities            | 650                 | -             | 650           | -            |
| Other asset-backed securities                    | 1,632               | -             | 1,578         | 54           |
| AFS  |                     |               |               |              |
| Canadian government and agency                   | 5,867               | -             | 5,867         | -            |
| U.S. government and agency                       | 15,001              | -             | 15,001        | -            |
| Other government and agency                      | 3,090               | -             | 3,081         | 9            |
| Corporate  | 6,875               | -             | 6,875         | -            |
| Residential mortgage-backed securities           | 1                   | -             | 1             | -            |
| Commercial mortgage-backed securities            | 29                  | -             | 29            | -            |
| Other asset-backed securities                    | 111                 | -             | 111           | -            |
| Public equities                                  |                     |               |               |              |
| FVTPL  | 20,806              | 20,730        | -             | 76           |
| AFS  | 1,521               | 1,521         | -             | -            |
| Real estate - investment property <sup>(1)</sup> | 12,175              | -             | -             | 12,175       |
| Other invested assets <sup>(2)</sup>             | 29,092              | 17            | -             | 29,075       |
| Segregated funds net assets <sup>(3)</sup>       | 335,245             | 301,263       | 29,574        | 4,408        |
| Total  | \$<br>619,717       | \$<br>330,353 | \$<br>243,562 | \$<br>45,802 |

|  | Total fair    |               |               |              |
|--|---------------|---------------|---------------|--------------|
| As at December 31, 2021                          | value         | Level 1       | Level 2       | Level 3      |
| Cash and short-term securities                   |               |               |               |              |
| FVTPL  | \$<br>2,214   | \$<br>-       | \$<br>2,214   | \$<br>-      |
| AFS  | 14,339        | -             | 14,339        | -            |
| Other  | 6,041         | 6,041         | -             | -            |
| Debt securities                                  |               |               |               |              |
| FVTPL  |               |               |               |              |
| Canadian government and agency                   | 18,706        | -             | 18,706        | -            |
| U.S. government and agency                       | 12,607        | -             | 12,607        | -            |
| Other government and agency                      | 21,888        | -             | 21,888        | -            |
| Corporate  | 133,763       | -             | 133,723       | 40           |
| Residential mortgage-backed securities           | 8             | -             | 8             | -            |
| Commercial mortgage-backed securities            | 1,103         | -             | 1,103         | -            |
| Other asset-backed securities                    | 1,647         | -             | 1,619         | 28           |
| AFS  |               |               |               |              |
| Canadian government and agency                   | 3,964         | -             | 3,964         | -            |
| U.S. government and agency                       | 18,792        | -             | 18,792        | -            |
| Other government and agency                      | 2,871         | -             | 2,871         | -            |
| Corporate  | 7,332         | -             | 7,331         | 1            |
| Residential mortgage-backed securities           | 1             | -             | 1             | -            |
| Commercial mortgage-backed securities            | 79            | -             | 79            | -            |
| Other asset-backed securities                    | 58            | -             | 58            | -            |
| Public equities                                  |               |               |               |              |
| FVTPL  | 25,716        | 25,716        | -             | -            |
| AFS  | 2,351         | 2,349         | 2             | -            |
| Real estate - investment property <sup>(1)</sup> | 11,421        | -             | -             | 11,421       |
| Other invested assets <sup>(2)</sup>             | 24,300        | 257           | -             | 24,043       |
| Segregated funds net assets <sup>(3)</sup>       | 399,788       | 361,447       | 34,060        | 4,281        |
| Total  | \$<br>708,989 | \$<br>395,810 | \$<br>273,365 | \$<br>39,814 |

<sup>(1)</sup> For real estate investment properties, the significant unobservable inputs are capitalization rates (ranging from 2.75% to 9.00% during the period and ranging from 2.25% to 9.00% during the year 2021) and terminal capitalization rates (ranging from 3.50% to 9.50% during the period and ranging from 3.25% to 9.25% during the year 2021). Holding other factors constant, a lower capitalization or terminal capitalization rate will tend to increase the fair value of an investment property. Changes in fair value based on variations in unobservable inputs generally cannot be extrapolated because the relationship between the directional changes of each input is not usually linear.

Other invested assets measured at fair value are held primarily in infrastructure and timber sectors. The significant inputs used in the valuation of the Company's infrastructure investments are primarily future distributable cash flows, terminal values and discount rates. Holding other factors constant, an increase to future distributable cash flows or terminal values would tend to increase the fair value of an infrastructure investment, while an increase in the discount rate would have the opposite effect. Discount rates during the period ranged from 7.15% to 15.6% (for the year ended December 31, 2021 – ranged from 7.25% to 20.0%). Disclosure of distributable cash flow and terminal value ranges are not meaningful given the disparity in estimates by project. The significant inputs used in the valuation of the Company's investments in timberland properties are timber prices and discount rates. Holding other factors constant, an increase to timber prices would tend to increase the fair value of a timberland investment, while an increase in the discount rates would have the opposite effect. Discount rates during the period ranged from 4.25% to 7.0% (for the year ended December 31, 2021 – ranged from 4.5% to 7.0%). A range of prices for timber is not meaningful as the market price depends on factors such as property location and proximity to markets and export yards.

<sup>(3)</sup> Segregated funds net assets are measured at fair value. The Company's Level 3 segregated funds assets are predominantly in real estate investment properties and timberland properties valued as described above.

The following table presents fair value of invested assets not measured at fair value by the fair value hierarchy.

| As at September 30, 2022                      |    | Carrying value |    | Total fair<br>value |    | Level 1 |    | Level 2 |    | Level 3 |
|---|----|----------------|----|---------------------|----|---------|----|---------|----|---------|
| Mortgages                                     | \$ | 54.685         | \$ | 51.043              | \$ | Level I | \$ | Level 2 | \$ | 51,043  |
| Private placements                            | Ψ  | 46,672         | Ψ  | 41,004              | Ψ  | -       | Ψ  | 33,696  | Ψ  | 7,308   |
| Policy loans                                  |    | 6,833          |    | 6,833               |    | -       |    | 6,833   |    | -       |
| Loans to Bank clients                         |    | 2,799          |    | 2,785               |    | -       |    | 2,785   |    | -       |
| Real estate - own use property                |    | 1,921          |    | 3,100               |    | -       |    | -       |    | 3,100   |
| Public Bonds HTM                              |    | 1,431          |    | 1,021               |    | -       |    | 1,021   |    | -       |
| Other invested assets <sup>(1)</sup>          |    | 12,479         |    | 13,181              |    | 98      |    | -       |    | 13,083  |
| Total invested assets disclosed at fair value | \$ | 126 820        | \$ | 118 967             | \$ | 98      | \$ | 44 335  | \$ | 74 534  |

| As at December 31, 2021                       | Carrying value | Total fair<br>value | Level 1   | Level 2      | Level 3      |
|---|----------------|---------------------|-----------|--------------|--------------|
| Mortgages                                     | \$<br>52,014   | \$<br>54,089        | \$<br>-   | \$<br>-      | \$<br>54,089 |
| Private placements                            | 42,842         | 47,276              | -         | 42,110       | 5,166        |
| Policy loans                                  | 6,397          | 6,397               | -         | 6,397        | -            |
| Loans to Bank clients                         | 2,506          | 2,503               | -         | 2,503        | -            |
| Real estate - own use property                | 1,812          | 3,024               | -         | -            | 3,024        |
| Public Bonds HTM                              | 1,320          | 1,320               | -         | 1,320        | -            |
| Other invested assets <sup>(1)</sup>          | 11,006         | 11,665              | 120       | -            | 11,545       |
| Total invested assets disclosed at fair value | \$<br>117,897  | \$<br>126,274       | \$<br>120 | \$<br>52,330 | \$<br>73,824 |

<sup>(1)</sup> Other invested assets disclosed at fair value include \$3,864 (December 31, 2021 – \$3,457) of leveraged leases which are disclosed at their carrying values as fair value is not routinely calculated on these investments.

#### Transfers between Level 1 and Level 2

The Company records transfers of assets and liabilities between Level 1 and Level 2 at their fair values as at the end of each reporting period, consistent with the date of the determination of fair value. Assets are transferred out of Level 1 when they are no longer transacted with sufficient frequency and volume in an active market. Conversely, assets are transferred from Level 2 to Level 1 when transaction volume and frequency are indicative of an active market. During the three and nine months ended September 30, 2022 and 2021, the Company had \$nil transfers between Level 1 and Level 2.

For segregated funds net assets, the Company had \$nil and \$nil transfers from Level 1 to Level 2 for the three and nine months ended September 30, 2021 – \$28 and \$9). The Company had \$nil and \$nil transfers from Level 2 to Level 1 for the three and nine months ended September 30, 2022 (three and nine months ended September 30, 2021 – \$nil and \$182).

# Invested assets and segregated funds net assets measured at fair value on the Consolidated Statements of Financial Position using significant unobservable inputs (Level 3)

The Company classifies fair values of the invested assets and segregated funds net assets as Level 3 if there are no observable markets for these assets or, in the absence of active markets, most of the inputs used to determine fair value are based on the Company's own assumptions about market participant assumptions. The Company prioritizes the use of market-based inputs over entity-based assumptions in determining Level 3 fair values. The gains and losses in the table below includes the changes in fair value due to both observable and unobservable factors.

The following table presents a roll forward for invested assets, net derivatives and segregated funds net assets measured at fair value using significant unobservable inputs (Level 3) for the three months ended September 30, 2022 and 2021.

| For the three months ended<br>September 30, 2022 | В  | salance,<br>July 1,<br>2022 | i  | Total<br>gains<br>(losses)<br>ncluded<br>in net<br>come <sup>(1)</sup> | (lo | Total<br>gains<br>sses)<br>luded<br>OCI <sup>(2)</sup> | Pu | rchases | Sales       | Set | ttlements | Tra | ansfer<br>in <sup>(3)</sup> | Tra | ansfer<br>out <sup>(3)</sup> | urrency     | Se | Balance,<br>ptember<br>30, 2022 | ur<br>(lo | hange in<br>nrealized<br>gains<br>sses) on<br>ssets still<br>held |
|--|----|-----------------------------|----|--|-----|--|----|---------|-------------|-----|-----------|-----|-----------------------------|-----|------------------------------|-------------|----|---------------------------------|-----------|---|
| Debt securities                                  |    |                             |    |  |     |  |    |         |             |     |           |     |                             |     |                              |             |    |                                 |           |   |
| FVTPL  |    |                             |    |  |     |  |    |         |             |     |           |     |                             |     |                              |             |    |                                 |           |   |
| Corporate  | \$ | 12                          | \$ | (1)  | \$  | -  | \$ | -       | \$<br>-     | \$  | (1)       | \$  | 6                           | \$  | (12)                         | \$<br>1     | \$ | 5                               | \$        | (1)   |
| Other securitized assets                         |    | 26                          |    | 1  |     | -  |    | 28      | -           |     | (2)       |     | -                           |     | -                            | 1           |    | 54                              |           | 1   |
| AFS  |    |                             |    |  |     |  |    |         |             |     |           |     |                             |     |                              |             |    |                                 |           |   |
| Other government & agency                        |    | 9                           |    | -  |     | -  |    | -       | -           |     | -         |     | -                           |     | -                            | -           |    | 9                               |           | -   |
| Corporate  |    | -                           |    | -  |     | -  |    | -       | -           |     | -         |     | -                           |     | -                            | -           |    | -                               |           | -   |
| Public equities                                  |    |                             |    |  |     |  |    |         |             |     |           |     |                             |     |                              |             |    |                                 |           |   |
| FVTPL  |    | 1                           |    | 1  |     | -  |    | 69      | (1)         |     | -         |     | 6                           |     | -                            | -           |    | 76                              |           | 1   |
| AFS  |    | -                           |    | (1)  |     | 1  |    | -       | -           |     | -         |     | -                           |     | -                            | -           |    | -                               |           | -   |
| Investment property                              |    | 11,769                      |    | (89)   |     | -  |    | 159     | (7)         |     | -         |     | -                           |     | -                            | 343         |    | 12,175                          |           | (89)  |
| Other invested assets                            |    | 26,780                      |    | 456  |     | (4)  |    | 1,138   | (332)       |     | (451)     |     | 244                         |     | -                            | 1,244       |    | 29,075                          |           | 312   |
| Total invested assets                            |    | 38,597                      |    | 367  |     | (3)  |    | 1,394   | (340)       |     | (454)     |     | 256                         |     | (12)                         | 1,589       |    | 41,394                          |           | 224   |
| Derivatives, net                                 |    | (2,061)                     |    | (1,102)  |     | (1)  |    | -       | -           |     | (44)      |     | -                           |     | 146                          | (177)       |    | (3,239)                         |           | (1,119)   |
| Segregated funds net assets                      |    | 4,374                       |    | 19   |     | -  |    | 49      | (167)       |     | (2)       |     | -                           |     | -                            | 135         |    | 4,408                           |           | (72)  |
| Total  | \$ | 40,910                      | \$ | (716)  | \$  | (4)  | \$ | 1,443   | \$<br>(507) | \$  | (500)     | \$  | 256                         | \$  | 134                          | \$<br>1,547 | \$ | 42,563                          | \$        | (967)   |

| For the three months ended September 30, 2021 | Е  | salance,<br>July 1,<br>2021 | ind | Total<br>gains<br>osses)<br>cluded<br>in net<br>come <sup>(1)</sup> | ind | Total<br>gains<br>osses)<br>cluded | P  | urchases | s     | ales | Set | tlements | Tra | nsfer<br>in <sup>(3)</sup> | Т  | ransfer | urrency<br>vement | Se | Balance,<br>eptember<br>30, 2021 | unr<br>(los | ange in<br>realized<br>gains<br>ses) on<br>sets still<br>held |
|---|----|-----------------------------|-----|---|-----|------------------------------------|----|----------|-------|------|-----|----------|-----|----------------------------|----|---------|-------------------|----|----------------------------------|-------------|---|
| Debt securities                               |    |                             |     |   |     |                                    |    |          |       |      |     |          |     |                            |    |         |                   |    |                                  |             |   |
| FVTPL   |    |                             |     |   |     |                                    |    |          |       |      |     |          |     |                            |    |         |                   |    |                                  |             |   |
| Corporate                                     | \$ | 26                          | \$  | 1   | \$  | -                                  | \$ | -        | \$    | -    | \$  | -        | \$  | 11                         | \$ | -       | \$<br>2           | \$ | 40                               | \$          | 1   |
| Other securitized assets                      |    | 25                          |     | 1   |     | -                                  |    | -        |       | -    |     | (27)     |     | -                          |    | -       | 1                 |    | -                                |             | (4)   |
| AFS   |    |                             |     |   |     |                                    |    |          |       |      |     |          |     |                            |    |         |                   |    |                                  |             |   |
| Corporate                                     |    | 1                           |     | -   |     | -                                  |    | -        |       | -    |     | -        |     | -                          |    | -       | -                 |    | 1                                |             | -   |
| Public equities                               |    |                             |     |   |     |                                    |    |          |       |      |     |          |     |                            |    |         |                   |    |                                  |             |   |
| FVTPL   |    | 7                           |     | (1)   |     | -                                  |    | 22       |       | (28) |     | -        |     | -                          |    | -       | -                 |    | -                                |             | -   |
| Investment property                           |    | 10,873                      |     | 265   |     | -                                  |    | 52       |       | -    |     | -        |     | -                          |    | -       | 139               |    | 11,329                           |             | 265   |
| Other invested assets                         |    | 21,284                      |     | 1,062   |     | 3                                  |    | 1,152    | (4    | 491) |     | (355)    |     | 5                          |    | -       | 429               |    | 23,089                           |             | 860   |
| Total invested assets                         |    | 32,216                      |     | 1,328   |     | 3                                  |    | 1,226    | (!    | 519) |     | (382)    |     | 16                         |    | -       | 571               |    | 34,459                           |             | 1,122   |
| Derivatives, net                              |    | 1,442                       |     | 139   |     | (1)                                |    | 2        |       | -    |     | (5)      |     | -                          |    | (118)   | 38                |    | 1,497                            |             | 138   |
| Segregated funds net assets                   |    | 4,230                       |     | 62  |     | -                                  |    | 26       | (     | 123) |     | (3)      |     | -                          |    | -       | 62                |    | 4,254                            |             | 8   |
| Total   | \$ | 37.888                      | \$  | 1.529   | \$  | 2                                  | \$ | 1.254    | \$ (6 | 642) | \$  | (390)    | \$  | 16                         | \$ | (118)   | \$<br>671         | \$ | 40.210                           | \$          | 1.268   |

<sup>(1)</sup> These amounts are included in net investment income in the Consolidated Statements of Income except for the amount related to segregated funds net assets, where the amount is recorded in changes in segregated funds net assets, refer to note 14.

 $<sup>\,^{(2)}\,</sup>$  These amounts are included in AOCI on the Consolidated Statements of Financial Position.

<sup>(3)</sup> The Company uses fair values of the assets at the beginning of the period for assets transferred into and out of Level 3 except for derivatives, where the Company uses fair value at the end of the period and at the beginning of the period, respectively.

The following table presents a roll forward for invested assets, net derivatives and segregated funds net assets measured at fair value using significant unobservable inputs (Level 3) for the nine months ended September 30, 2022 and 2021.

| For the nine months ended September 30, 2022 | Ja   | lance,<br>inuary<br>, 2022 | in   | Total<br>gains<br>osses)<br>cluded<br>in net<br>come <sup>(1)</sup> | (lo | Total<br>gains<br>esses)<br>cluded<br>OCI <sup>(2)</sup> | Pu | rchases | Sales         | Set | ttlements | Tra | ansfer<br>in <sup>(3)</sup> | ansfer      | urrency<br>vement | Se | Salance,<br>ptember<br>30, 2022 | un<br>(los | nange in<br>realized<br>gains<br>sses) on<br>sets still<br>held |
|--|------|----------------------------|------|---|-----|--|----|---------|---------------|-----|-----------|-----|-----------------------------|-------------|-------------------|----|---------------------------------|------------|---|
| Debt securities                              |      |                            |      |   |     |  |    |         |               |     |           |     |                             |             |                   |    |                                 |            |   |
| FVTPL  |      |                            |      |   |     |  |    |         |               |     |           |     |                             |             |                   |    |                                 |            |   |
| Corporate                                    | \$   | 40                         | \$   | (1)   | \$  | -  | \$ | -       | \$<br>-       | \$  | (1)       | \$  | 6                           | \$<br>(40)  | \$<br>1           | \$ | 5                               | \$         | (1)   |
| Other securitized assets                     |      | 28                         |      | 4   |     | -  |    | 28      | -             |     | (4)       |     | -                           | -           | (2)               |    | 54                              |            | 4   |
| AFS  |      |                            |      |   |     |  |    |         |               |     |           |     |                             |             |                   |    |                                 |            |   |
| Other government & agency                    |      | -                          |      | -   |     | -  |    | -       | -             |     | -         |     | 9                           | -           | -                 |    | 9                               |            | -   |
| Corporate                                    |      | 1                          |      | -   |     | -  |    | -       | -             |     | -         |     | -                           | (1)         | -                 |    | -                               |            | -   |
| Public equities                              |      |                            |      |   |     |  |    |         |               |     |           |     |                             |             |                   |    |                                 |            |   |
| FVTPL  |      | -                          |      | 2   |     | -  |    | 69      | (1)           |     | -         |     | 6                           | -           | -                 |    | 76                              |            | 1   |
| AFS  |      | -                          |      | (1)   |     | 1  |    | -       | -             |     | -         |     | -                           | -           | -                 |    | -                               |            | -   |
| Investment property                          | 1    | 1,421                      |      | 291   |     | -  |    | 254     | (156)         |     | -         |     | -                           | -           | 365               |    | 12,175                          |            | 286   |
| Other invested assets                        | 2    | 4,043                      |      | 1,732   |     | 6  |    | 3,591   | (630)         |     | (1,225)   |     | 248                         | -           | 1,310             |    | 29,075                          |            | 1,721   |
| Total invested assets                        | 3    | 5,533                      |      | 2,027   |     | 7  |    | 3,942   | (787)         |     | (1,230)   |     | 269                         | (41)        | 1,674             |    | 41,394                          |            | 2,011   |
| Derivatives, net                             |      | 2,101                      | (    | 5,508)  |     | (27)   |    | 1       | -             |     | 478       |     | -                           | (103)       | (181)             |    | (3,239)                         |            | (4,121)   |
| Segregated funds net assets                  |      | 4,281                      |      | 213   |     | -  |    | 196     | (422)         |     | (32)      |     | -                           | (1)         | 173               |    | 4,408                           |            | 22  |
| Total  | \$ 4 | 1,915                      | \$ ( | 3,268)  | \$  | (20)   | \$ | 4,139   | \$<br>(1,209) | \$  | (784)     | \$  | 269                         | \$<br>(145) | \$<br>1,666       | \$ | 42,563                          | \$         | (2,088)   |

| For the nine months ended<br>September 30, 2021 | Balance,<br>nuary 1,<br>2021 | (le<br>ine | Total<br>gains<br>osses)<br>cluded<br>in net<br>come <sup>(1)</sup> | (lo:<br>incl | Total<br>gains<br>sses)<br>uded<br>DCI <sup>(2)</sup> | Pur | rchases | Sales      | S  | ettlements | Tra | nsfer<br>in <sup>(3)</sup> | Т  | ransfer<br>out <sup>(3)</sup> | urrency<br>evement | Sep | Balance,<br>otember<br>30, 2021 | un<br>(los | nange in<br>grealized<br>gains<br>sses) on<br>sets still<br>held |
|---|------------------------------|------------|---|--------------|---|-----|---------|------------|----|------------|-----|----------------------------|----|-------------------------------|--------------------|-----|---------------------------------|------------|--|
| Debt securities                                 |                              |            |   |              |   |     |         |            |    |            |     |                            |    |                               |                    |     |                                 |            |  |
| FVTPL   |                              |            |   |              |   |     |         |            |    |            |     |                            |    |                               |                    |     |                                 |            |  |
| Corporate                                       | \$<br>510                    | \$         | 10  | \$           | -   | \$  | -       | \$ (93)    | \$ | -          | \$  | 11                         | \$ | (397)                         | \$<br>(1)          | \$  | 40                              | \$         | (8)  |
| Other securitized assets                        | 45                           |            | 3   |              | -   |     | -       | (9)        |    | (39)       |     | -                          |    | -                             | -                  |     | -                               |            | (4)  |
| AFS   |                              |            |   |              |   |     |         |            |    |            |     |                            |    |                               |                    |     |                                 |            |  |
| Corporate                                       | 3                            |            | 1   |              | -   |     | -       | (3)        |    | -          |     | -                          |    | -                             | -                  |     | 1                               |            | -  |
| Public equities                                 |                              |            |   |              |   |     |         |            |    |            |     |                            |    |                               |                    |     |                                 |            |  |
| FVTPL   | -                            |            | -   |              | -   |     | 62      | (62)       |    | -          |     | -                          |    | -                             | -                  |     | -                               |            | -  |
| Investment property                             | 10,982                       |            | 527   |              | -   |     | 132     | (267)      |    | -          |     | -                          |    | -                             | (45)               |     | 11,329                          |            | 498  |
| Other invested assets                           | 19,049                       |            | 2,508   |              | -   |     | 3,399   | (751)      |    | (1,004)    |     | 5                          |    | -                             | (117)              |     | 23,089                          |            | 2,361  |
| Total invested assets                           | 30,589                       |            | 3,049   |              | -   |     | 3,593   | (1,185)    |    | (1,043)    |     | 16                         |    | (397)                         | (163)              |     | 34,459                          |            | 2,847  |
| Derivatives, net                                | 3,443                        | (          | 1,727)  |              | 2   |     | 14      | -          |    | (54)       |     | -                          |    | (215)                         | 34                 |     | 1,497                           |            | (1,443)  |
| Segregated funds net assets                     | 4,202                        |            | 217   |              | _   |     | 52      | (209)      |    | (11)       |     | -                          |    | -                             | 3                  |     | 4,254                           |            | 105  |
| Total   | \$<br>38,234                 | \$         | 1,539   | \$           | 2   | \$  | 3,659   | \$ (1,394) | \$ | (1,108)    | \$  | 16                         | \$ | (612)                         | \$<br>(126)        | \$  | 40,210                          | \$         | 1,509  |

<sup>(1)</sup> These amounts are included in net investment income in the Consolidated Statements of Income except for the amount related to segregated funds net assets, where the amount is recorded in changes in segregated funds net assets, refer to note 14.

Transfers into Level 3 primarily result from securities that were impaired during the periods or securities where a lack of observable market data (versus the previous period) resulted in reclassifying assets into Level 3. Transfers from Level 3 primarily result from observable market data becoming available for the entire term structure of the debt security.

<sup>(2)</sup> These amounts are included in AOCI on the Consolidated Statements of Financial Position.

<sup>(3)</sup> The Company uses fair values of the assets at the beginning of the year for assets transferred into and out of Level 3 except for derivatives, where the Company uses fair value at the end of the period and at the beginning of the year, respectively.

# Note 4 Derivative and Hedging Instruments

#### Fair value of derivatives

The following table presents gross notional amount and fair value of derivative instruments by the underlying risk exposure for derivatives in qualifying hedge accounting relationships and derivatives not designated in qualifying hedge accounting relationships.

|   |                        | <br>S         | epter | mber 30, 20 | 22    |             |               | Decer | mber 31, 20 | 21    |             |
|---|------------------------|---------------|-------|-------------|-------|-------------|---------------|-------|-------------|-------|-------------|
| As at   |                        | Notional      |       | Fair        | value | е           | Notional      |       | Fair        | value | 9           |
| Type of hedge                                       | Instrument type        | amount        |       | Assets      |       | Liabilities | amount        |       | Assets      |       | Liabilities |
| Derivatives in qualifyir relationships              | ng hedge accounting    |               |       |             |       |             |               |       |             |       |             |
| Fair value hedges                                   | Foreign currency swaps | \$<br>49      | \$    | 6           | \$    | -           | \$<br>57      | \$    | 1           | \$    | 1           |
| Cash flow hedges                                    | Foreign currency swaps | 1,129         |       | 12          |       | 222         | 1,251         |       | 5           |       | 379         |
|   | Equity contracts       | 192           |       | 3           |       | 10          | 145           |       | 10          |       | -           |
| Net investment hedges                               | Forward contracts      | 622           |       | 35          |       | -           | 671           |       | 9           |       | -           |
| Total derivatives in quali relationships            | fying hedge accounting | 1,992         |       | 56          |       | 232         | 2,124         |       | 25          |       | 380         |
| Derivatives not design<br>hedge accounting rel      |                        |               |       |             |       |             |               |       |             |       |             |
|   | Interest rate swaps    | 270,473       |       | 5,692       |       | 7,271       | 300,556       |       | 11,832      |       | 7,347       |
|   | Interest rate futures  | 12,739        |       | -           |       | -           | 11,944        |       | -           |       | -           |
|   | Interest rate options  | 9,127         |       | 215         |       | -           | 10,708        |       | 514         |       | -           |
|   | Foreign currency swaps | 38,357        |       | 2,267       |       | 2,208       | 36,405        |       | 790         |       | 1,722       |
|   | Currency rate futures  | 2,324         |       | -           |       | -           | 3,086         |       | -           |       | -           |
|   | Forward contracts      | 43,759        |       | 357         |       | 4,724       | 45,295        |       | 2,674       |       | 562         |
|   | Equity contracts       | 17,191        |       | 346         |       | 381         | 18,577        |       | 1,667       |       | 27          |
|   | Credit default swaps   | 138           |       | 2           |       | -           | 44            |       | 1           |       | -           |
|   | Equity futures         | 4,240         |       | -           |       | -           | 11,359        |       | -           |       | -           |
| Total derivatives not des<br>hedge accounting relat |                        | 398,348       |       | 8,879       |       | 14,584      | 437,974       |       | 17,478      |       | 9,658       |
| Total derivatives                                   |                        | \$<br>400,340 | \$    | 8,935       | \$    | 14,816      | \$<br>440,098 | \$    | 17,503      | \$    | 10,038      |

The total notional amount of \$400 billion (December 31, 2021 – \$440 billion) includes \$81 billion (December 31, 2021 – \$121 billion) related to derivatives utilized in the Company's variable annuity guarantee dynamic hedging and macro risk hedging programs. Due to the Company's variable annuity hedging practices, many trades are in offsetting positions, resulting in materially lower net fair value exposure to the Company than what the gross notional amount would suggest.

The total notional amount above includes \$216 billion (December 31, 2021 – \$258 billion) of derivative instruments which reference rates that are impacted under the interest rate benchmark reform, with a significant majority to USD LIBOR, and CDOR. Exposures indexed to USD LIBOR and CDOR represent derivatives with maturity dates beyond June 30, 2023 and June 28, 2024, respectively. The exposure in the Company's hedge accounting programs is primarily to USD LIBOR and CDOR benchmarks. Compared to the overall risk exposure, the effect of interest rate benchmark reform on existing accounting hedges is not significant. The Company continues to apply high probability and high effectiveness expectation assumptions for cash flows and there would be no automatic de-designation of qualifying hedge relationships due to the impact from interest rate benchmark reform.

The following table presents the fair values of derivative instruments by remaining term to maturity. Fair values disclosed below do not incorporate the impact of master netting agreements (refer to note 6).

|                          |                     | Remaining te    | rm to r  | maturity        |                 | ı  |        |
|--------------------------|---------------------|-----------------|----------|-----------------|-----------------|----|--------|
| As at September 30, 2022 | Less than<br>1 year | 1 to 3<br>years |          | 3 to 5<br>years | Over 5<br>years |    | Total  |
| Derivative assets        | \$ 657              | \$ 584          | \$       | 540             | \$<br>7,154     | \$ | 8,935  |
| Derivative liabilities   | 2,693               | 2,367           |          | 1,195           | 8,561           |    | 14,816 |
|                          |                     | Remaining te    | erm to r | maturity        |                 |    |        |
| As at December 31, 2021  | Less than<br>1 year | 1 to 3<br>years |          | 3 to 5<br>years | Over 5<br>years |    | Total  |
| Derivative assets        | \$ 2,500            | \$ 1,803        | \$       | 1,000           | \$<br>12,200    | \$ | 17,503 |
| Derivative liabilities   | 294                 | 387             |          | 379             | 8,978           |    | 10,038 |

The following table presents fair value of derivative contracts within the fair value hierarchy.

| As at September 30, 2022     | Fair value   | Level 1 | Level 2      | Level 3     |
|------------------------------|--------------|---------|--------------|-------------|
| Derivative assets            |              |         |              |             |
| Interest rate contracts      | \$<br>5,971  | \$<br>- | \$<br>5,694  | \$<br>277   |
| Foreign exchange contracts   | 2,613        | -       | 2,612        | 1           |
| Equity contracts             | 349          | -       | 333          | 16          |
| Credit default swaps         | 2            | -       | 2            | -           |
| Total derivative assets      | \$<br>8,935  | \$<br>- | \$<br>8,641  | \$<br>294   |
| Derivative liabilities       |              |         |              |             |
| Interest rate contracts      | \$<br>11,731 | \$<br>- | \$<br>8,243  | \$<br>3,488 |
| Foreign exchange contracts   | 2,694        | -       | 2,690        | 4           |
| Equity contracts             | 391          | -       | 350          | 41          |
| Total derivative liabilities | \$<br>14,816 | \$<br>- | \$<br>11,283 | \$<br>3,533 |

| As at December 31, 2021      | Fair value   | Level 1 | Level 2      | Level 3     |
|------------------------------|--------------|---------|--------------|-------------|
| Derivative assets            |              |         |              |             |
| Interest rate contracts      | \$<br>14,971 | \$<br>- | \$<br>12,510 | \$<br>2,461 |
| Foreign exchange contracts   | 854          | -       | 854          | -           |
| Equity contracts             | 1,677        | -       | 1,616        | 61          |
| Credit default swaps         | 1            | -       | 1            | _           |
| Total derivative assets      | \$<br>17,503 | \$<br>- | \$<br>14,981 | \$<br>2,522 |
| Derivative liabilities       |              |         |              |             |
| Interest rate contracts      | \$<br>7,829  | \$<br>- | \$<br>7,419  | \$<br>410   |
| Foreign exchange contracts   | 2,182        | -       | 2,181        | 1           |
| Equity contracts             | 27           | -       | 17           | 10          |
| Total derivative liabilities | \$<br>10,038 | \$<br>- | \$<br>9,617  | \$<br>421   |

Level 3 roll forward information for net derivative contracts measured using significant unobservable inputs is disclosed in note 3(c).

# Note 5 Insurance and Investment Contract Liabilities

# (a) Insurance and investment contracts

A comprehensive review of actuarial methods and assumptions is performed annually. The review is designed to reduce the Company's exposure to uncertainty by ensuring assumptions for both asset and liability related risks remain appropriate. This is accomplished by monitoring experience and selecting assumptions which represent a current best estimate view of expected future experience, and margins for adverse deviations that are appropriate for the risks assumed. While the assumptions selected represent the Company's current best estimates and assessment of risk, the ongoing monitoring of experience and changes in the economic environment are likely to result in future changes to the actuarial assumptions, which could materially impact the measurement of insurance contract liabilities.

#### 2022 Review of Actuarial Methods and Assumptions

The completion of the 2022 annual review of actuarial methods and assumptions resulted in a decrease in insurance contract liabilities, net of reinsurance, of \$80, and a net gain to net income attributed to shareholders of \$36 post-tax.

|  |    | Change in in |    | ce contract lia<br>einsurance                                     | bilit | ies, net of                         | _  |  |
|--|----|--------------|----|---|-------|-------------------------------------|----|--|
| For the three and nine months ended September 30, 2022 |    | Total        | p  | Attributed to participating colicyholders' account <sup>(1)</sup> |       | Attributed to shareholders' account |    | Change in net income attributed to shareholders (post-tax) |
| Long-term care triennial review                        | \$ | 19           | \$ | -   | \$    | 19                                  | \$ | (15)   |
| Mortality and morbidity updates                        |    | 157          |    | (5)   |       | 162                                 |    | (126)  |
| Lapses and policyholder behaviour updates              |    | 317          |    | 74  |       | 243                                 |    | (192)  |
| Investment related updates                             |    | (210)        |    | (1)   |       | (209)                               |    | 157  |
| Other updates  |    | (363)        |    | (145)   |       | (218)                               |    | 212  |
| Net impact   | \$ | (80)         | \$ | (77)  | \$    | (3)                                 | \$ | 36   |

<sup>(1)</sup> The change in insurance contract liabilities, net of reinsurance, attributable to the participating policyholders' account was primarily driven by an increase in expected long-term interest rates within the valuation models to reflect the higher interest rate environment, partially offset by the lapse assumption update in Canada.

#### Long-term care triennial review

U.S. Insurance completed a comprehensive long-term care ("LTC") experience study. The review included all aspects of claim assumptions, as well as the progress on future premium rate increases. The impact of the LTC review resulted in a net \$15 post-tax charge to net income attributed to shareholders.

The experience study showed that claim costs established in the last triennial review remain appropriate in aggregate for the older blocks of business¹ supported by robust claims data on this mature block. Insurance contract liabilities were strengthened for claim costs on the newer block of business². This was driven by lower active life mortality³ supported by Company experience and a recent industry study, as well as higher utilization of benefits, which included the impact of reflecting higher inflation in the cost-of-care up to the current year. The Company also reviewed and updated incidence and claim termination assumptions which, on a net basis, provided a partial offset to the increase in insurance contract liabilities on active life mortality and utilization. In addition, some policyholders are electing to reduce their benefits in lieu of paying increased premiums which resulted in a reduction in insurance contract liabilities. The overall claims experience review led to a post-tax charge to net income attributed to shareholders of approximately \$2.3 billion (US\$1.7 billion).

Experience continues to support the assumptions of both future morbidity and mortality improvement, resulting in no changes to these assumptions.

As of September 30, 2022, the Company has received actual premium increase approvals of \$2.5 billion pre-tax (US\$1.9 billion pre-tax) on a present value basis since the last triennial review in 2019. This aligns with the full amount assumed in the Company's insurance contract liabilities at that time and demonstrates the Company's continued strong track record of progress in securing premium rate increases. In 2022, the review of future premium increases assumed in insurance contract liabilities resulted in a post-tax gain to net income attributed to shareholders of approximately \$2.1 billion (US\$1.6 billion). This reflects expected future premium increases that are due to the Company's 2022 review of morbidity, mortality, and lapse assumptions, as well as outstanding amounts from prior state filings. Premium increases averaging approximately 30% will be sought on about one-half of the business, excluding the carryover of 2019 amounts requested. The Company's assumptions reflect the estimated timing and amount of state approved premium increases.

Other refinements to LTC valuation resulted in a post-tax gain of approximately \$0.2 billion (US\$0.2 billion) to net income attributed to shareholders.

<sup>&</sup>lt;sup>1</sup> First generation policies issued prior to 2002.

Second generation policies with an average issue date of 2007 and Group policies with an average issue date of 2003.

<sup>&</sup>lt;sup>3</sup> The mortality rate of LTC policyholders who are currently not on claim.

<sup>&</sup>lt;sup>4</sup> Actual experience obtaining premium increases could be materially different than what the Company has assumed, resulting in further increases or decreases in insurance contract liabilities, which could be material.

#### Mortality and morbidity updates

Mortality and morbidity updates resulted in a \$126 post-tax charge to net income attributed to shareholders, driven by a detailed review of the mortality and morbidity assumptions for the Company's Canada insurance business, and by updates to morbidity assumptions in Vietnam to align with experience.

#### Lapses and policyholder behaviour updates

Updates to lapses and policyholder behaviour assumptions resulted in a \$192 post-tax charge to net income attributed to shareholders.

The Company completed a detailed review of lapse assumptions for Singapore, and increased lapse rates to align with experience on index-linked products, which reduced projected future fee income to be received on these products.

The Company also increased lapse rates on Canada's term insurance products for policies approaching their renewal date, reflecting emerging experience in the Company's study.

# Investment-related updates

Updates to investment return assumptions resulted in a \$157 post-tax gain to net income attributed to shareholders, primarily driven by annual updates to the Company's valuation models to reflect market movements during the year. No changes were made to the Company's long-term assumed returns.

# Other updates

Other updates resulted in a \$212 post-tax gain to net income attributed to shareholders, which included refinements to the projection of the Company's tax and liability cash flows, as well as various other modelling updates.

## 2021 Review of Actuarial Methods and Assumptions

The 2021 annual review of actuarial methods and assumptions resulted in an increase in insurance contract liabilities of \$287, net of reinsurance, and a decrease in net income attributed to shareholders of \$41 post-tax.

|  |    | Change in in |    | ice contract lia<br>einsurance                                    | bilit | ies, net of                         |  |
|--|----|--------------|----|---|-------|-------------------------------------|--|
| For the three and nine months ended September 30, 2021 |    | Total        | p  | Attributed to participating colicyholders' account <sup>(1)</sup> |       | Attributed to shareholders' account | Change in net income attributed to shareholders (post-tax) |
| U.S. variable annuity product review                   | \$ | 51           | \$ | -   | \$    | 51                                  | \$<br>(40)   |
| Mortality and morbidity updates                        |    | 350          |    | -   |       | 350                                 | (257)  |
| Lapses and policyholder behaviour updates              |    | 686          |    | 18  |       | 668                                 | (534)  |
| Expense updates  |    | (653)        |    | (25)  |       | (628)                               | 503  |
| Investment related updates                             |    | (257)        |    | (2)   |       | (255)                               | 168  |
| Other updates  |    | 110          |    | 231   |       | (121)                               | 119  |
| Net impact   | \$ | 287          | \$ | 222   | \$    | 65                                  | \$<br>(41)   |

<sup>(1)</sup> The change in insurance contract liabilities, net of reinsurance, attributable to the participating policyholders' account was primarily driven by a reduction in the expected long-term interest rates within the valuation models to reflect the low interest rate environment.

## (b) Investment contracts - Fair value measurement

As at September 30, 2022, the fair value of investment contract liabilities measured at fair value was \$788 (December 31, 2021 – \$802). The carrying value and fair value of investment contract liabilities measured at amortized cost were \$2,471 and \$2,466, respectively (December 31, 2021 – \$2,315 and \$2,618, respectively). The carrying value and fair value of investment contract liabilities net of reinsurance assets were \$2,428 and \$2,426, respectively (December 31, 2021 – \$2,267 and \$2,566, respectively).

# (c) Gross claims and benefits

The following table presents a breakdown of gross claims and benefits for the three and nine months ended September 30, 2022 and 2021.

|  | <br>three mo | <br>        |    | hs ended<br>ber 30, |          |
|--|--------------|-------------|----|---------------------|----------|
| For the  | 2022         | 2021        |    | 2022                | 2021     |
| Death, disability and other claims                   | \$<br>4,786  | \$<br>4,660 | \$ | 14,456              | \$13,816 |
| Maturity and surrender benefits                      | 2,593        | 2,070       |    | 7,647               | 6,410    |
| Annuity payments                                     | 791          | 828         |    | 2,414               | 2,457    |
| Policyholder dividends and experience rating refunds | 380          | 386         |    | 1,009               | 902      |
| Net transfers from segregated funds                  | <br>(270)    | (159)       |    | (840)               | (520)    |
| Total  | \$<br>8,280  | \$<br>7,785 | \$ | 24,686              | \$23,065 |

# (d) Reinsurance transaction

On November 15, 2021, the Company, through its subsidiary John Hancock Life Insurance Company (U.S.A.) ("JHUSA"), entered into a reinsurance agreement with Venerable Holdings, Inc. to reinsure a block of legacy U.S. variable annuity ("VA") policies. Under the terms of the transaction, the Company will retain responsibility for the maintenance of the policies with no intended impact to VA policyholders. The transaction was structured as coinsurance for the general fund liabilities and modified coinsurance for the segregated fund liabilities.

The transaction closed on February 1, 2022 resulting in a cumulative after-tax gain of \$771, comprising a cumulative after-tax gain of \$811 recognized in 2022, and a one-time after-tax loss of \$40 recognized in the fourth quarter 2021.

# Note 6 Risk Management

The Company's policies and procedures for managing risk related to financial instruments and insurance contracts can be found in note 8 of the Company's 2021 Annual Consolidated Financial Statements as well as the denoted text and tables in the "Risk Management and Risk Factors" section of the Company's MD&A in the 2021 Annual Report.

#### (a) Risk disclosures included in the Third Quarter MD&A

Market risk sensitivities related to variable annuity and segregated fund guarantees, publicly traded equity performance risk, interest rate and spread risk and alternative long-duration asset performance risk are disclosed in denoted text and tables in the "Risk Management and Risk Factors Update" section of the Third Quarter 2022 MD&A. These disclosures are in accordance with IFRS 7 "Financial Instruments: Disclosures" and IAS 34 "Interim Financial Reporting" and are an integral part of these Interim Consolidated Financial Statements.

## (b) Credit risk

## (I) Credit quality

The credit quality of commercial mortgages and private placements is assessed at least annually by using an internal rating based on regular monitoring of credit related exposures, considering both qualitative and quantitative factors.

The following table presents the credit quality and carrying value of the commercial mortgages and private placements.

| As at September 30, 2022   | AAA         | AA           | Α            | BBB          | BB          | Ва | and lower | Total        |
|----------------------------|-------------|--------------|--------------|--------------|-------------|----|-----------|--------------|
| Commercial mortgages       |             |              |              |              |             |    |           |              |
| Retail                     | \$<br>115   | \$<br>1,601  | \$<br>4,923  | \$<br>2,097  | \$<br>197   | \$ | 2         | \$<br>8,935  |
| Office                     | 103         | 1,437        | 5,929        | 1,450        | 124         |    | 34        | 9,077        |
| Multi-family residential   | 500         | 2,532        | 3,767        | 903          | 11          |    | -         | 7,713        |
| Industrial                 | 60          | 910          | 3,203        | 416          | -           |    | -         | 4,589        |
| Other                      | 190         | 744          | 833          | 778          | -           |    | -         | 2,545        |
| Total commercial mortgages | 968         | 7,224        | 18,655       | 5,644        | 332         |    | 36        | 32,859       |
| Agricultural mortgages     | -           | -            | 123          | 247          | -           |    | -         | 370          |
| Private placements         | 976         | 7,272        | 16,450       | 17,202       | 1,045       |    | 3,727     | 46,672       |
| Total                      | \$<br>1,944 | \$<br>14,496 | \$<br>35,228 | \$<br>23,093 | \$<br>1,377 | \$ | 3,763     | \$<br>79,901 |

| As at December 31, 2021    | AAA         | AA           | Α            | BBB          | BB          | В  | and lower | Total        |
|----------------------------|-------------|--------------|--------------|--------------|-------------|----|-----------|--------------|
| Commercial mortgages       |             |              |              |              |             |    |           |              |
| Retail                     | \$<br>113   | \$<br>1,340  | \$<br>5,179  | \$<br>1,936  | \$<br>228   | \$ | 2         | \$<br>8,798  |
| Office                     | 56          | 1,256        | 6,004        | 1,291        | 87          |    | 40        | 8,734        |
| Multi-family residential   | 557         | 1,869        | 3,771        | 767          | 32          |    | -         | 6,996        |
| Industrial                 | 47          | 376          | 2,808        | 328          | -           |    | -         | 3,559        |
| Other                      | 212         | 1,010        | 787          | 956          | 47          |    | -         | 3,012        |
| Total commercial mortgages | 985         | 5,851        | 18,549       | 5,278        | 394         |    | 42        | 31,099       |
| Agricultural mortgages     | -           | -            | 119          | 242          | -           |    | -         | 361          |
| Private placements         | 976         | 5,721        | 16,147       | 16,220       | 1,161       |    | 2,618     | 42,843       |
| Total                      | \$<br>1,961 | \$<br>11,572 | \$<br>34,815 | \$<br>21,740 | \$<br>1,555 | \$ | 2,660     | \$<br>74,303 |

The Company assesses credit quality of residential mortgages and loans to Bank clients at least annually with the loan status as performing or non-performing being the key credit quality indicator.

The following table presents the carrying value of residential mortgages and loans to Bank clients.

|                               | S           | September 30, 2022 December |           |    |        |    |         |              |              |
|-------------------------------|-------------|-----------------------------|-----------|----|--------|----|---------|--------------|--------------|
| As at                         | Insured     |                             | Uninsured |    | Total  |    | Insured | Uninsured    | Total        |
| Residential mortgages         |             |                             |           |    |        |    |         |              |              |
| Performing                    | \$<br>7,204 | \$                          | 14,220    | \$ | 21,424 | \$ | 7,264   | \$<br>13,272 | \$<br>20,536 |
| Non-performing <sup>(1)</sup> | 2           |                             | 30        |    | 32     |    | 6       | 12           | 18           |
| Loans to Bank clients         |             |                             |           |    |        |    |         |              |              |
| Performing                    | n/a         |                             | 2,795     |    | 2,795  |    | n/a     | 2,506        | 2,506        |
| Non-performing <sup>(1)</sup> | n/a         |                             | 4         |    | 4      |    | n/a     | -            | -            |
| Total                         | \$<br>7,206 | \$                          | 17,049    | \$ | 24,255 | \$ | 7,270   | \$<br>15,790 | \$<br>23,060 |

<sup>(1)</sup> Non-performing refers to payments that are 90 days or more past due.

#### (II) Past due or credit impaired financial assets

The following table presents the carrying value of financial assets with some or all of their contractual payments past due but which are not impaired and impaired financial assets and the allowance for credit losses.

|                                     |     | _                  |    |                     |             |    |                   |                                   |
|-------------------------------------|-----|--------------------|----|---------------------|-------------|----|-------------------|-----------------------------------|
| As at September 30, 2022            | Les | ss than 90<br>days | 90 | days and<br>greater | Total       |    | Total<br>impaired | Allowance<br>for credit<br>losses |
| Debt securities <sup>(1),(2)</sup>  |     |                    |    |                     |             |    |                   |                                   |
| FVTPL                               | \$  | 661                | \$ | 751                 | \$<br>1,412 | \$ | 4                 | \$<br>-                           |
| AFS                                 |     | 316                |    | -                   | 316         |    | -                 | -                                 |
| Private placements <sup>(1)</sup>   |     | 1,045              |    | -                   | 1,045       |    | 233               | 29                                |
| Mortgages and loans to Bank clients |     | 81                 |    | -                   | 81          |    | 65                | 23                                |
| Other financial assets              |     | 26                 |    | 44                  | 70          |    | 1                 | -                                 |
| Total                               | \$  | 2,129              | \$ | 795                 | \$<br>2,924 | \$ | 303               | \$<br>52                          |

|                                     |      |                 | _  |                       |    |       |    |                   |                                   |
|-------------------------------------|------|-----------------|----|-----------------------|----|-------|----|-------------------|-----------------------------------|
| As at December 31, 2021             | Less | than 90<br>days | 90 | ) days and<br>greater |    | Total |    | Total<br>impaired | Allowance<br>for credit<br>losses |
| Debt securities                     |      |                 |    |                       |    |       |    |                   |                                   |
| FVTPL                               | \$   | 20              | \$ | -                     | \$ | 20    | \$ | 2                 | \$<br>-                           |
| AFS                                 |      | -               |    | -                     |    | -     |    | -                 | -                                 |
| Private placements                  |      | 63              |    | -                     |    | 63    |    | 175               | 22                                |
| Mortgages and loans to Bank clients |      | 61              |    | -                     |    | 61    |    | 51                | 22                                |
| Other financial assets              |      | 261             |    | 47                    |    | 308   |    |                   |                                   |
| Total                               | \$   | 405             | \$ | 47                    | \$ | 452   | \$ | 228               | \$<br>44                          |

<sup>(1)</sup> Payments of \$35 on \$2,022 (December 31, 2021 – \$nil and \$20, respectively) of financial assets past due less than 90 days are delayed.

# (c) Securities lending, repurchase and reverse repurchase transactions

As at September 30, 2022, the Company had loaned securities (which are included in invested assets), with a market value of \$702 (December 31, 2021 – \$564). The Company holds collateral with a current market value that exceeds the value of securities lent in all cases.

As at September 30, 2022, the Company had engaged in reverse repurchase transactions of \$642 (December 31, 2021 – \$1,490) which are recorded as receivables. In addition, the Company had engaged in repurchase transactions of \$978 as at September 30, 2022 (December 31, 2021 – \$536) which are recorded as payables.

#### (d) Credit default swaps

The Company replicates exposure to specific issuers by selling credit protection via credit default swaps ("CDS") to complement its cash debt securities investing. The Company does not write CDS protection in excess of its government bond holdings.

<sup>(2)</sup> Payments of \$13 on \$751 (December 31, 2021 - \$nil and \$nil, respectively) of financial assets past due greater than 90 days are delayed.

The following table presents details of the CDS protection sold by type of contract and external agency rating for the underlying reference security.

| As at September 30, 2022                            | Notional<br>amount <sup>(1)</sup> | Fair value | Weighted<br>average<br>maturity<br>(in years) <sup>(2)</sup> |
|---|-----------------------------------|------------|--|
| Single name CDS <sup>(3),(4)</sup> – Corporate debt |                                   |            |  |
| A   | \$<br>114                         | \$<br>2    | 5  |
| BBB   | 24                                | -          | 1  |
| Total single name CDS                               | \$<br>138                         | \$<br>2    | 4  |
| Total CDS protection sold                           | \$<br>138                         | \$<br>2    | 4  |

| As at December 31, 2021                             | Notional<br>amount <sup>(1)</sup> | Fair value | Weighted<br>average<br>maturity<br>(in years) <sup>(2)</sup> |
|---|-----------------------------------|------------|--|
| Single name CDS <sup>(3),(4)</sup> – Corporate debt |                                   |            |  |
| Α   | \$<br>16                          | \$<br>-    | 1  |
| BBB   | 28                                | 1          | 2  |
| Total single name CDS                               | \$<br>44                          | \$<br>1    | 2  |
| Total CDS protection sold                           | \$<br>44                          | \$<br>1    | 2  |

<sup>(1)</sup> Notional amounts represent the maximum future payments the Company would have to pay its CDS counterparties assuming a default of the underlying credit and zero recovery on the underlying issuer obligations.

#### (e) Derivatives

The Company's point-in-time exposure to losses related to credit risk of a derivative counterparty is limited to the amount of any net gains that may have accrued with the particular counterparty. Gross derivative counterparty exposure is measured as the total fair value (including accrued interest) of all outstanding contracts in a gain position excluding any offsetting contracts in a loss position and the impact of collateral on hand. The Company limits the risk of credit losses from derivative counterparties by using investment grade counterparties, entering into master netting arrangements which permit the offsetting of contracts in a loss position in the case of a counterparty default, and entering into Credit Support Annex agreements whereby collateral must be provided when the exposure exceeds a certain threshold.

All contracts are held with or guaranteed by investment grade counterparties, the majority of whom are rated A- or higher. As at September 30, 2022, the percentage of the Company's derivative exposure with counterparties rated AA- or higher was 36 per cent (December 31, 2021 – 17 per cent). As at September 30, 2022, the largest single counterparty exposure, without taking into consideration the impact of master netting agreements or the benefit of collateral held, was \$1,530 (December 31, 2021 – \$2,132). The net exposure to this counterparty, after taking into consideration master netting agreements and the fair value of collateral held, was \$nil (December 31, 2021 – \$nil).

#### (f) Offsetting financial assets and financial liabilities

Certain derivatives, securities lent and repurchase agreements have conditional offset rights. The Company does not offset these financial instruments in the Consolidated Statements of Financial Position, as the rights of offset are conditional. In the case of derivatives, collateral is collected from and pledged to counterparties and clearing houses to manage credit risk exposure in accordance with Credit Support Annexes to swap agreements and clearing agreements. Under master netting agreements, the Company has a right of offset in the event of default, insolvency, bankruptcy or other early termination.

In the case of reverse repurchase and repurchase transactions, additional collateral may be collected from or pledged to counterparties to manage credit exposure according to bilateral reverse repurchase or repurchase agreements. In the event of default by a reverse purchase transaction counterparty, the Company is entitled to liquidate the collateral held to offset against the same counterparty's obligation.

<sup>(2)</sup> The weighted average maturity of the CDS is weighted based on notional amounts.

<sup>(3)</sup> Ratings are based on S&P where available followed by Moody's, DBRS, and Fitch. If no rating is available from a rating agency, an internally developed rating is used.

<sup>(4)</sup> The Company held no purchased credit protection.

The following table presents the effect of conditional master netting and similar arrangements. Similar arrangements may include global master repurchase agreements, global master securities lending agreements, and any related rights to financial collateral pledged or received.

Related amounts not set off in the Consolidated Statements of Financial Position Amounts subject to Financial and Net amount an enforceable Gross amounts of master netting cash collateral including Net amounts financing entity<sup>(3)</sup> financial arrangement or pledged excluding instruments(1) (received)(2) As at September 30, 2022 financing entity similar agreements Financial assets Derivative assets \$ 9,408 \$ (7,650)\$ (1,643)\$ 115 \$ 115 Securities lending 702 (702)Reverse repurchase agreements 642 (616)(26)**Total financial assets** \$ 10,752 \$ (8,266)\$ (2,371)\$ 115 \$ 115 **Financial liabilities** Derivative liabilities \$ 7,650 7,834 \$ (15,631)\$ (147) \$ (93)Repurchase agreements (978 616 362 **Total financial liabilities** \$ (16,609)\$ 8,266 \$ 8,196 (147)(93)

|                               | Related amounts not set off in the Consolidated Statements of Financial Position |  |    |   |    |                         |    |                         |            |                         |  |  |   |
|-------------------------------|--|--|----|---|----|-------------------------|----|-------------------------|------------|-------------------------|--|--|---|
| As at December 31, 2021       |  | ss amounts of<br>financial<br>instruments <sup>(1)</sup> | ;  | Amounts subject to an enforceable Financial and cash collateral arrangement or pledged similar agreements (received) <sup>(2)</sup> |    | cash collateral pledged |    | cash collateral pledged |            | cash collateral pledged |  | Net amount including financing entity <sup>(3)</sup> | et amounts<br>excluding<br>noing entity |
| Financial assets              |  |  |    |   |    |                         |    |                         |            |                         |  |  |   |
| Derivative assets             | \$   | 18,226   | \$ | (8,410)   | \$ | (9,522)                 | \$ | 294                     | \$<br>294  |                         |  |  |   |
| Securities lending            |  | 564  |    | -   |    | (564)                   |    | -                       | -          |                         |  |  |   |
| Reverse repurchase agreements |  | 1,490  |    | (183)   |    | (1,307)                 |    | =                       |            |                         |  |  |   |
| Total financial assets        | \$   | 20,280   | \$ | (8,593)   | \$ | (11,393)                | \$ | 294                     | \$<br>294  |                         |  |  |   |
| Financial liabilities         |  |  |    |   |    |                         |    |                         |            |                         |  |  |   |
| Derivative liabilities        | \$   | (10,940)   | \$ | 8,410   | \$ | 2,250                   | \$ | (280)                   | \$<br>(79) |                         |  |  |   |
| Repurchase agreements         |  | (536)  |    | 183   |    | 353                     |    | =                       |            |                         |  |  |   |
| Total financial liabilities   | \$   | (11,476)   | \$ | 8,593   | \$ | 2,603                   | \$ | (280)                   | \$<br>(79) |                         |  |  |   |

<sup>(1)</sup> Financial assets and liabilities include accrued interest of \$479 and \$815, respectively (December 31, 2021 – \$725 and \$902, respectively).

<sup>(2)</sup> Financial and cash collateral exclude over-collateralization. As at September 30, 2022, the Company was over-collateralized on OTC derivative assets, OTC derivative liabilities, securities lending and reverse repurchase agreements and repurchase agreements in the amounts of \$768, \$1,350, \$59 and \$nil, respectively (December 31, 2021 – \$599, \$875, \$36 and \$2, respectively). As at September 30, 2022, collateral pledged (received) does not include collateral-intransit on OTC instruments or include initial margin on exchange traded contracts or cleared contracts.

<sup>(3)</sup> Includes derivative contracts entered between the Company and its unconsolidated financing entity (refer to note 12). The Company does not exchange collateral on derivative contracts entered with this entity.

The Company also has certain credit linked note assets and variable surplus note liabilities which have unconditional offsetting rights. Under the netting agreements, the Company has rights of offset including in the event of the Company's default, insolvency, or bankruptcy. These financial instruments are offset in the Company's Consolidated Statements of Financial Position.

A credit linked note is a fixed income instrument the term of which, in this case, is linked to a variable surplus note. A surplus note is a subordinated debt obligation that often qualifies as surplus (the U.S. statutory equivalent of equity) by some U.S. state insurance regulators. Interest payments on surplus notes are made after all other contractual payments are made. The following table presents the effect of unconditional netting.

| As at September 30, 2022 | Gross amounts of<br>financial<br>instruments | Am | nounts subject to<br>an enforceable<br>netting<br>arrangement | Net amounts of financial instruments       |
|--------------------------|--|----|---|--|
| Credit linked note       | \$ 1,250                                     | \$ | (1,250)   | \$<br>-                                    |
| riable surplus note      | (1,250)                                      |    | 1,250   |  |
| As at December 31, 2021  | Gross amounts of<br>financial<br>instruments | Am | nounts subject to<br>an enforceable<br>netting<br>arrangement | Net amounts of<br>financial<br>instruments |
| Credit linked note       | \$ 1,054                                     | \$ | (1,054)   | \$<br>-                                    |
| Variable surplus note    | (1.054)                                      |    | 1,054   | _  |

# Note 7 Long-Term Debt

## (a) Carrying value of long-term debt instruments

|  |  |                  |           | Septe | mber 30, | Dece | mber 31, |
|--|--|------------------|-----------|-------|----------|------|----------|
| As at                                  | Issue date                                       | Maturity date    | Par value |       | 2022     |      | 2021     |
| 3.050% Senior notes <sup>(1)</sup>     | 050% Senior notes <sup>(1)</sup> August 27, 2020 |                  | US\$1,155 | \$    | 1,580    | \$   | 1,455    |
| 5.375% Senior notes <sup>(1)</sup>     | March 4, 2016                                    | March 4, 2046    | US\$750   |       | 1,018    |      | 939      |
| 3.703% Senior notes <sup>(1),(2)</sup> | March 16, 2022                                   | March 16, 2032   | US\$750   |       | 1,024    |      | -        |
| 2.396% Senior notes <sup>(1)</sup>     | June 1, 2020                                     | June 1, 2027     | US\$200   |       | 274      |      | 253      |
| 2.484% Senior notes <sup>(1)</sup>     | May 19, 2020                                     | May 19, 2027     | US\$500   |       | 684      |      | 630      |
| 3.527% Senior notes <sup>(1)</sup>     | December 2, 2016                                 | December 2, 2026 | US\$270   |       | 370      |      | 342      |
| 4.150% Senior notes <sup>(1)</sup>     | March 4, 2016                                    | March 4, 2026    | US\$1,000 |       | 1,370    |      | 1,263    |
| Total                                  |  |                  |           | \$    | 6,320    | \$   | 4,882    |

<sup>(1)</sup> These U.S. dollar senior notes have been designated as hedges of the Company's net investment in its U.S. operations which reduces the earnings volatility that would otherwise arise from the re-measurement of these senior notes into Canadian dollars.

#### (b) Fair value measurement

Fair value of long-term debt instruments is determined using the following hierarchy:

Level 1 – Fair value is determined using quoted market prices where available.

Level 2 – When quoted market prices are not available, fair value is determined with reference to quoted prices of similar debt instruments or estimated using discounted cash flows based on observable market rates.

The Company measures long-term debt at amortized cost in the Consolidated Statements of Financial Position. As at September 30, 2022, the fair value of long-term debt was \$5,624 (December 31, 2021 – \$5,439). Fair value of long-term debt was determined using Level 2 valuation techniques (December 31, 2021 – Level 2).

<sup>(2)</sup> Issued by MFC during the first quarter, interest is payable semi-annually. The Company may redeem the senior notes in whole or in part, at any time, at a redemption price equal to the greater of par and a price based on the yield of a corresponding U.S. Treasury bond, from redemption date to December 16, 2031, plus 25 bps, together with accrued and unpaid interest.

# **Note 8 Capital Instruments**

# (a) Carrying value of capital instruments

| As at   | Issue date        | Earliest par<br>redemption date | Maturity date     | Par<br>value | Septe | ember 30,<br>2022 | Dece | mber 31,<br>2021 |
|---|-------------------|---------------------------------|-------------------|--------------|-------|-------------------|------|------------------|
| JHFC Subordinated notes <sup>(1)</sup>                | December 14, 2006 | n/a                             | December 15, 2036 | \$650        | \$    | 647               | \$   | 647              |
| 2.818% MFC Subordinated debentures(1)                 | May 12, 2020      | May 13, 2030                    | May 13, 2035      | \$1,000      |       | 996               |      | 995              |
| 4.061% MFC Subordinated notes(1),(2)                  | February 24, 2017 | February 24, 2027               | February 24, 2032 | US\$750      |       | 1,027             |      | 947              |
| 2.237% MFC Subordinated debentures(1)                 | May 12, 2020      | May 12, 2025                    | May 12, 2030      | \$1,000      |       | 997               |      | 997              |
| 3.00% MFC Subordinated notes <sup>(1)</sup>           | November 21, 2017 | November 21, 2024               | November 21, 2029 | S\$500       |       | 478               |      | 469              |
| 3.049% MFC Subordinated debentures(1)                 | August 18, 2017   | August 20, 2024                 | August 20, 2029   | \$750        |       | 749               |      | 748              |
| 3.317% MFC Subordinated debentures <sup>(1)</sup>     | May 9, 2018       | May 9, 2023                     | May 9, 2028       | \$600        |       | 600               |      | 599              |
| 3.181% MLI Subordinated debentures <sup>(1),(3)</sup> | November 20, 2015 | November 22, 2022               | November 22, 2027 | \$1,000      |       | 1,000             |      | 999              |
| 7.375% JHUSA Surplus notes                            | February 25, 1994 | n/a                             | February 15, 2024 | US\$450      |       | 624               |      | 579              |
| Total   |                   |                                 |                   |              | \$    | 7,118             | \$   | 6,980            |

<sup>(1)</sup> The Company is monitoring regulatory and market developments globally with respect to the interest rate benchmark reform. As reference interest rates for these capital instruments could potentially be discontinued in the future, the Company will take appropriate actions in due course to accomplish the necessary transitions or replacements. As at September 30, 2022, capital instruments of \$647 (December 31, 2021 – \$647) have interest rate referencing CDOR. In addition, capital instruments of \$4,341, \$1,027, and \$478 (December 31, 2021 – \$4,338, \$947, and \$469, respectively) have interest rate reset in the future referencing CDOR, the USD Mid-Swap rate, and the SGD swap rate, respectively.

## (b) Fair value measurement

Fair value of capital instruments is determined using the following hierarchy:

Level 1 – Fair value is determined using quoted market prices where available.

Level 2 – When quoted market prices are not available, fair value is determined with reference to quoted prices of similar debt instruments or estimated using discounted cash flows based on observable market rates.

The Company measures capital instruments at amortized cost in the Consolidated Statements of Financial Position. As at September 30, 2022, the fair value of capital instruments was \$6,741 (December 31, 2021 – \$7,213). Fair value of capital instruments was determined using Level 2 valuation techniques (December 31, 2021 – Level 2).

<sup>(2)</sup> Designated as a hedge of the Company's net investment in its U.S. operations which reduces the earnings volatility that would otherwise arise from the remeasurement of the subordinated notes into Canadian dollars.

<sup>(3)</sup> On October 12, 2022, MLI announced its intention to redeem in full the 3.181% MLI subordinated debentures at par, on November 22, 2022, the earliest par redemption date.

# Note 9 Equity Capital and Earnings Per Share

## (a) Preferred shares and other equity instruments

The following table presents information about the outstanding preferred shares and other equity instruments as at September 30, 2022 and December 31, 2021.

|   |                   | Annual<br>dividend/                 | Earliest                           | Number of               |                | Net am                | iount <sup>(4)</sup> |
|---|-------------------|-------------------------------------|------------------------------------|-------------------------|----------------|-----------------------|----------------------|
| As at   | Issue date        | distribution<br>rate <sup>(1)</sup> | redemption date <sup>(2),(3)</sup> | shares<br>(in millions) | Face<br>amount | September 30,<br>2022 | December 31,<br>2021 |
| Preferred shares  |                   |                                     |                                    |                         |                |                       |                      |
| Class A preferred shares                                |                   |                                     |                                    |                         |                |                       |                      |
| Series 2  | February 18, 2005 | 4.65%                               | n/a                                | 14                      | \$ 350         | \$ 344                | \$ 344               |
| Series 3  | January 3, 2006   | 4.50%                               | n/a                                | 12                      | 300            | 294                   | 294                  |
| Class 1 preferred shares                                |                   |                                     |                                    |                         |                |                       |                      |
| Series 3 <sup>(5),(6)</sup>                             | March 11, 2011    | 2.348%                              | June 19, 2026                      | 7                       | 163            | 160                   | 160                  |
| Series 4 <sup>(7)</sup>                                 | June 20, 2016     | floating                            | June 19, 2026                      | 1                       | 37             | 36                    | 36                   |
| Series 7 <sup>(8)</sup>                                 | February 22, 2012 | 4.312%                              | March 19, 2022                     | 10                      | 250            | -                     | 244                  |
| Series 9(5),(6),(13)                                    | May 24, 2012      | 5.978%                              | September 19, 2027                 | 10                      | 250            | 244                   | 244                  |
| Series 11 <sup>(5),(6)</sup>                            | December 4, 2012  | 4.731%                              | March 19, 2023                     | 8                       | 200            | 196                   | 196                  |
| Series 13 <sup>(5),(6)</sup>                            | June 21, 2013     | 4.414%                              | September 19, 2023                 | 8                       | 200            | 196                   | 196                  |
| Series 15 <sup>(5),(6)</sup>                            | February 25, 2014 | 3.786%                              | June 19, 2024                      | 8                       | 200            | 195                   | 195                  |
| Series 17 <sup>(5),(6)</sup>                            | August 15, 2014   | 3.80%                               | December 19, 2024                  | 14                      | 350            | 343                   | 343                  |
| Series 19 <sup>(5),(6)</sup>                            | December 3, 2014  | 3.675%                              | March 19, 2025                     | 10                      | 250            | 246                   | 246                  |
| Series 23 <sup>(8)</sup>                                | November 22, 2016 | 4.85%                               | March 19, 2022                     | 19                      | 475            | -                     | 467                  |
| Series 25 <sup>(5),(6)</sup>                            | February 20, 2018 | 4.70%                               | June 19, 2023                      | 10                      | 250            | 245                   | 245                  |
| Other equity instruments Limited recourse capital notes |                   |                                     |                                    |                         |                |                       |                      |
| Series 1 <sup>(9),(12)</sup>                            | February 19, 2021 | 3.375%                              | May 19, 2026                       | n/a                     | 2,000          | 1,982                 | 1,982                |
| Series 2 <sup>(10),(12)</sup>                           | November 12, 2021 | 4.100%                              | February 19, 2027                  | n/a                     | 1,200          | 1,189                 | 1,189                |
| Series 3 <sup>(11),(12)</sup>                           | June 16, 2022     | 7.117%                              | June 19, 2027                      | n/a                     | 1,000          | 990                   | -                    |
| Total   |                   |                                     |                                    | 131                     | \$ 7,475       | \$ 6,660              | \$ 6,381             |

- (1) Holders of Class A and Class 1 preferred shares are entitled to receive non-cumulative preferential cash dividends on a quarterly basis, as and when declared by the Board of Directors. Non-deferrable distributions are payable to all LRCN holders semi-annually at the Company's discretion.
- (2) Redemption of all preferred shares is subject to regulatory approval. MFC may redeem each series, in whole or in part, at par, on the earliest redemption date or every five years thereafter, except for Class A Series 2, Class A Series 3 and Class 1 Series 4 preferred shares. Class A Series 2 and Series 3 preferred shares are past their respective earliest redemption date and MFC may redeem these shares, in whole or in part, at par at any time, subject to regulatory approval, as noted. MFC may redeem the Class 1 Series 4, in whole or in part, at any time, at \$25.00 per share if redeemed on June 19, 2026 (the earliest redemption date) and on June 19 every five years thereafter, or at \$25.50 per share if redeemed on any other date after June 19, 2021, subject to regulatory approval, as noted.
- (3) Redemption of all LRCN series is subject to regulatory approval. MFC may at its option redeem each series in whole or in part, at a redemption price equal to par, together with accrued and unpaid interest. The redemption period for Series 1 is every five years during the period from May 19 to and including June 19, commencing in 2026. The redemption period for Series 2 is every five years during the period from February 19 to and including March 19, commencing in 2027. After the first redemption date, the redemption period for Series 3 is every five years during the period from May 19 to and including June 19, commencing in 2032.
- (4) Net of after-tax issuance costs.
- (5) On the earliest redemption date and every five years thereafter, the annual dividend rate will be reset to the five-year Government of Canada bond yield plus a yield specified for each series. The specified yield for Class 1 preferred shares is: Series 3 1.41%, Series 9 2.86%, Series 11 2.61%, Series 13 2.22%, Series 15 2.16%. Series 17 2.36%. Series 19 2.30%. and Series 25 2.55%.
- (6) On the earliest redemption date and every five years thereafter, Class 1 preferred shares are convertible at the option of the holder into a new series that is one number higher than their existing series, and the holders are entitled to non-cumulative preferential cash dividends, payable quarterly if and when declared by the Board of Directors, at a rate equal to the three-month Government of Canada Treasury bill yield plus the rate specified in footnote 5 above.
- (7) The floating dividend rate for the Class 1 Series 4 shares equals the three-month Government of Canada Treasury bill yield plus 1.41%.
- (8) MFC redeemed in full the Class 1 Series 7 and Class 1 Series 23 preferred shares at par, on March 19, 2022, the earliest par redemption date.
- (9) The LRCN Series 1 distribute at a fixed rate of 3.375% payable semi-annually, until June 18, 2026. On June 19, 2026 and every five years thereafter until June 19, 2076, the rate on the LRCN Series 1 will be reset at a rate equal to the five-year Government of Canada yield as defined in the prospectus, plus 2.839%. Non-deferrable distributions are payable semi-annually on the LRCN Series 1 at the Company's discretion. Non-payment of distributions or principal when due will result in a recourse event, with the noteholders' sole remedy being receipt of their proportionate share of Class 1 Series 27 preferred shares held in a consolidated trust (the Limited Recourse Trust).
- (10) The LRCN Series 2 distribute at a fixed rate of 4.10% payable semi-annually, until March 18, 2027. On March 19, 2027 and every five years thereafter until March 19, 2077, the rate on the LRCN Series 2 will be reset at a rate equal to the five-year Government of Canada yield as defined in the prospectus, plus 2.704%. Non-deferrable distributions are payable semi-annually on the LRCN Series 2 at the Company's discretion. Non-payment of distributions or principal when due will result in a recourse event, with the noteholders' sole remedy being receipt of their proportionate share of Class 1 Series 28 preferred shares held in the Limited Recourse Trust
- (11) The LRCN Series 3 distribute at a fixed rate of 7.117% payable semi-annually, until June 18, 2027. On June 19, 2027 and every five years thereafter until June 19, 2077, the rate on the LRCN Series 3 will be reset at a rate equal to the five-year Government of Canada yield as defined in the prospectus, plus 3.95%. Non-deferrable distributions are payable semi-annually on the LRCN Series 3 at the Company's discretion. Non-payment of distributions or principal when due will result in a recourse event, with the noteholders' sole remedy being receipt of their proportionate share of Class 1 Series 29 preferred shares held in the
- (12) All claims of the holders of LRCN series against MFC will be extinguished upon receipt of the corresponding trust assets. The Class 1 Series 27, Class 1 Series 28, and Class 1 Series 29 preferred shares are eliminated on the Company's Consolidated Statements of Financial Position while being held in the Limited

(13) MFC did not exercise its right to redeem all or any of the outstanding Class 1 Shares Series 9 on September 19, 2022, the earliest redemption date. The dividend rate was reset as specified in footnote 5 above to an annual fixed rate of 5.978%, for a five-year period commencing on September 20, 2022.

## (b) Common shares

As at September 30, 2022, there were 21 million outstanding stock options and deferred share units that entitle the holder to receive common shares or payment in cash or common shares, at the option of the holder (December 31, 2021 – 22 million).

| For the  | nine months ended  | year ended        |
|--|--------------------|-------------------|
| Number of common shares (in millions)                        | September 30, 2022 | December 31, 2021 |
| Balance, beginning of period                                 | 1,943              | 1,940             |
| Purchased for cancellation                                   | (56)               | -                 |
| Issued on exercise of stock options and deferred share units | 1                  | 3                 |
| Balance, end of period                                       | 1,888              | 1,943             |

#### Normal Course Issuer Bid

On February 1, 2022, the Company announced that the Toronto Stock Exchange ("TSX") approved a normal course issuer bid ("NCIB") permitting the purchase for cancellation of up to 97 million common shares. Purchases under the NCIB commenced on February 3, 2022 and will continue until February 2, 2023, when the NCIB expires, or such earlier date as the Company completes its purchases. During the nine months ended September 30, 2022, the Company purchased approximately 56 million shares for \$1,332. Of this, \$659 was recorded in common shares and \$673 was recorded in retained earnings in the Consolidated Statements of Changes in Equity.

## (c) Earnings per share

The following is a reconciliation of the denominators (number of shares) in the calculation of basic and diluted earnings per common share.

| For the  | three month | nine months ended<br>September 30, |       |       |
|--|-------------|------------------------------------|-------|-------|
| (in millions)                                    | 2022        | 2021                               | 2022  | 2021  |
| Weighted average number of common shares         | 1,902       | 1,942                              | 1,920 | 1,942 |
| Dilutive stock-based awards <sup>(1)</sup>       | 2           | 4                                  | 3     | 4     |
| Weighted average number of diluted common shares | 1,904       | 1,946                              | 1,923 | 1,946 |

<sup>(1)</sup> The dilutive effect of stock-based awards was calculated using the treasury stock method. This method calculates the number of incremental shares by assuming the outstanding stock-based awards are (i) exercised and (ii) then reduced by the number of shares assumed to be repurchased from the issuance proceeds, using the average market price of MFC common shares for the period.

# **Note 10 Revenue from Service Contracts**

The Company provides investment management services, transaction processing and administrative services and distribution and related services to proprietary and third-party investment funds, retirement plans, group benefit plans, institutional investors and other arrangements. The Company also provides real estate management services to tenants of the Company's investment properties.

The Company's service contracts generally impose single performance obligations, each consisting of a series of similar related services for each customer.

The Company's performance obligations within service arrangements are generally satisfied over time as the customer simultaneously receives and consumes the benefits of the services rendered, measured using an output method. Fees typically include variable consideration and the related revenue is recognized to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognized will not occur when the uncertainty is subsequently resolved.

Asset based fees vary with asset values of accounts under management, subject to market conditions and investor behaviors beyond the Company's control. Transaction processing and administrative fees vary with activity volume, also beyond the Company's control. Some fees, including distribution fees, are based on account balances and transaction volumes. Fees related to account balances and transaction volumes are measured daily.

Real estate management service fees include fixed portions plus recovery of variable costs of services rendered to tenants. Fees related to services provided are generally recognized as services are rendered, which is when it becomes highly probable that no significant reversal of cumulative revenue recognized will occur. The Company has determined that its service contracts have no significant financing components because fees are collected monthly. The Company has no significant contract assets or contract liabilities.

The following tables present revenue from service contracts by service lines and reporting segments as disclosed in note 13.

|   |    |      |    |        |    |              | Global           |    | Corporate           |    |                |
|---|----|------|----|--------|----|--------------|------------------|----|---------------------|----|----------------|
| For the three months ended September 30, 2022                     |    | Asia |    | Canada |    | U.S.         | WAM              |    | and Other           |    | Total          |
| Investment management and other related fees                      | \$ | 57   | \$ | 59     | \$ | 110          | \$<br>766        | \$ | (62)                | \$ | 930            |
| Transaction processing, administration, and service fees          |    | 72   |    | 212    |    | 3            | 595              |    | (1)                 |    | 881            |
| Distribution fees and other                                       |    | 35   |    | 12     |    | 21           | 189              |    | (3)                 |    | 254            |
| Total included in other revenue                                   |    | 164  |    | 283    |    | 134          | 1,550            |    | (66)                |    | 2,065          |
| Revenue from non-service lines                                    |    | 213  |    | 37     |    | 143          | (4)              |    | (77)                |    | 312            |
| Total other revenue   | \$ | 377  | \$ | 320    | \$ | 277          | \$<br>1,546      | \$ | (143)               | \$ | 2,377          |
| Real estate management services included in net investment income | \$ | 8    | \$ | 39     | \$ | 33           | \$<br>-          | \$ | 2                   | \$ | 82             |
|   |    |      |    |        |    |              | Global           |    | Corporate           |    |                |
| For the three months ended September 30, 2021                     |    | Asia |    | Canada |    | U.S.         | WAM              |    | and Other           |    | Total          |
| Investment management and other related fees                      | \$ | 16   | \$ | 58     | \$ | 126          | \$<br>820        | \$ | (64)                | \$ | 956            |
| Transaction processing, administration, and service fees          |    | 205  |    | 237    |    | 4            | 649              |    | (1)                 |    | 1,094          |
| Distribution fees and other                                       |    | 72   |    | 7      |    | 17           | 203              |    | (15)                |    | 284            |
| Total included in other revenue                                   |    | 293  |    | 302    |    | 147          | 1,672            |    | (80)                |    | 2,334          |
| Revenue from non-service lines                                    |    | 181  |    | 24     |    | 445          | 2                |    | 8                   |    | 660            |
| Total other revenue   | \$ | 474  | \$ | 326    | \$ | 592          | \$<br>1,674      | \$ | (72)                | \$ | 2,994          |
| Real estate management services included in net                   |    |      |    |        |    |              |                  |    |                     |    |                |
| investment income   | \$ | 9    | \$ | 36     | \$ | 32           | \$<br>-          | \$ | 2                   | \$ | 79             |
|   |    |      |    |        |    |              |                  |    |                     |    |                |
| For the nine months ended September 30, 2022                      |    | Asia |    | Canada |    | U.S.         | Global<br>WAM    |    | Corporate and Other |    | Total          |
| Investment management and other related fees                      | \$ | 174  | \$ | 181    | \$ | 331          | \$<br>2,328      | \$ | (184)               | \$ | 2,830          |
| Transaction processing, administration, and service fees          | •  | 217  | ۳  | 657    | Ψ  | 9            | 1,812            | Ψ  | (4)                 | ٧  | 2,691          |
| Distribution fees and other                                       |    | 114  |    | 24     |    | 62           | 580              |    | (32)                |    | 748            |
| Total included in other revenue                                   |    | 505  |    | 862    |    | 402          | 4,720            |    | (220)               |    | 6,269          |
| Revenue from non-service lines                                    |    | 444  |    | 159    |    | (176)        | (9)              |    | (262)               |    | 156            |
| Total other revenue   | \$ | 949  | \$ | 1,021  | \$ | 226          | \$<br>4,711      | \$ | (482)               | \$ | 6,425          |
| Real estate management services included in net                   |    | 0.0  |    | .,02.  |    |              | <br>.,           |    | (102)               |    | 0, .20         |
| investment income   | \$ | 27   | \$ | 108    | \$ | 98           | \$<br>-          | \$ | 6                   | \$ | 239            |
|   |    |      |    |        |    |              |                  |    |                     |    |                |
|   |    |      |    |        |    |              | Global           |    | Corporate           |    |                |
| For the nine months ended September 30, 2021                      |    | Asia |    | Canada |    | U.S.         | WAM              |    | and Other           |    | Total          |
| Investment management and other related fees                      | \$ | 99   | \$ | 170    | \$ | 371          | \$<br>2,339      | \$ | (181)               | \$ | 2,798          |
| Transaction processing, administration, and service fees          |    | 346  |    | 675    |    | 10           | 1,864            |    | (8)                 |    | 2,887          |
| Distribution fees and other                                       |    | 220  |    | 15     |    | 51           | <br>590          |    | (43)                |    | 833            |
| Total included in other revenue                                   |    | 665  |    | 860    |    | 432          | 4,793            |    | (232)               |    | 6,518          |
| rotal moladod m other rovolido                                    |    | 000  |    |        |    |              |                  |    |                     |    |                |
| Revenue from non-service lines                                    |    | 729  |    | 139    |    | 939          | <br>-            |    | 66                  |    | 1,873          |
|   | \$ |      | \$ |        | \$ | 939<br>1,371 | \$<br>-<br>4,793 | \$ |                     | \$ | 1,873<br>8,391 |
| Revenue from non-service lines                                    | \$ | 729  | \$ | 139    | \$ |              | \$               | \$ |                     | \$ |                |

# Note 11 Employee Future Benefits

The Company maintains a number of pension plans, both defined benefit and defined contribution, and retiree welfare plans for eligible employees and agents. Information about the financial impacts of the Company's material pension and retiree welfare plans in the U.S. and Canada is as follows.

|  | Pensi      | on plans | 3    | Retiree we | lfare pl | ans <sup>(1)</sup> |
|--|------------|----------|------|------------|----------|--------------------|
| For the three months ended September 30,               | 2022       |          | 2021 | 2022       |          | 2021               |
| Defined benefit current service cost                   | \$<br>12   | \$       | 10   | \$<br>-    | \$       | -                  |
| Defined benefit administrative expenses                | 3          |          | 2    | -          |          | -                  |
| Service cost   | 15         |          | 12   | -          |          | -                  |
| Interest on net defined benefit (asset) liability      | -          |          | 1    | -          |          | 1                  |
| Defined benefit cost                                   | 15         |          | 13   | -          |          | 1                  |
| Defined contribution cost                              | 20         |          | 20   | -          |          | -                  |
| Net benefit cost reported in earnings                  | \$<br>35   | \$       | 33   | \$<br>-    | \$       | 1                  |
| Actuarial (gain) loss on economic assumption changes   | \$<br>(15) | \$       | (28) | \$<br>(10) | \$       | (3)                |
| Investment (gain) loss (excluding interest income)     | 88         |          | 41   | 9          |          | 1                  |
| Change in effect of asset limit                        | (16)       |          | -    | -          |          | -                  |
| Remeasurement (gain) loss recorded in AOCI, net of tax | \$<br>57   | \$       | 13   | \$<br>(1)  | \$       | (2)                |

|  | <br>Pensi   | on plans | 3     | Retiree we | lfare pl | ans <sup>(1)</sup> |
|--|-------------|----------|-------|------------|----------|--------------------|
| For the nine months ended September 30,                | 2022        |          | 2021  | 2022       |          | 2021               |
| Defined benefit current service cost                   | \$<br>34    | \$       | 32    | \$<br>-    | \$       | -                  |
| Defined benefit administrative expenses                | 8           |          | 7     | 1          |          | 1                  |
| Service cost   | 42          |          | 39    | 1          |          | 1                  |
| Interest on net defined benefit (asset) liability      | 1           |          | 4     | -          |          | 1                  |
| Defined benefit cost                                   | 43          |          | 43    | 1          |          | 2                  |
| Defined contribution cost                              | 66          |          | 65    | -          |          | -                  |
| Net benefit cost reported in earnings                  | \$<br>109   | \$       | 108   | \$<br>1    | \$       | 2                  |
| Actuarial (gain) loss on economic assumption changes   | \$<br>(636) | \$       | (179) | \$<br>(95) | \$       | (21)               |
| Investment (gain) loss (excluding interest income)     | 661         |          | 30    | 67         |          | 1                  |
| Change in effect of asset limit                        | (4)         |          | -     | -          |          | -                  |
| Remeasurement (gain) loss recorded in AOCI, net of tax | \$<br>21    | \$       | (149) | \$<br>(28) | \$       | (20)               |

<sup>(1)</sup> There are no significant current service costs for the retiree welfare plans as they are closed and mostly frozen. The remeasurement gain or loss on these plans is due to the volatility of discount rates and investment returns.

# **Note 12 Commitments and Contingencies**

#### (a) Legal proceedings

The Company is regularly involved in legal actions, both as a defendant and as a plaintiff. The legal actions where the Company is a party ordinarily relate to its activities as a provider of insurance protection or wealth management products, reinsurance, or in its capacity as an investment adviser, employer, or taxpayer. Other life insurers and asset managers, operating in the jurisdictions in which the Company does business, have been subject to a wide variety of other types of actions, some of which resulted in substantial judgments or settlements against the defendants; it is possible that the Company may become involved in similar actions in the future. In addition, government and regulatory bodies in Canada, the United States, Asia and other jurisdictions where the Company conducts business regularly make inquiries and, from time to time, require the production of information or conduct examinations concerning the Company's compliance with, among other things, insurance laws, securities laws, and laws governing the activities of broker-dealers.

In June 2018, a class action was initiated against John Hancock Life Insurance Company (U.S.A.) ("JHUSA") and John Hancock Life Insurance Company of New York ("JHNY") in the U.S. District Court for the Southern District of New York on behalf of owners of approximately 1,500 Performance Universal Life ("PerfUL") policies issued between 2003 and 2010 whose policies were subject to a Cost of Insurance ("COI") increase announced in 2018. On May 17, 2022, at a Fairness Hearing, the Court approved the class Settlement Agreement that it had preliminary approved on January 5, 2022. The settlement has been implemented. In the Class Notice process, an institutional investor which owns approximately 150 of the policies that met the class definition "opted out" of the settlement. No subsequent action has thus far been taken with respect to those opt out policies.

In addition to the class action, eleven individual lawsuits opposing the Performance UL COI increases were also filed. Each of the lawsuits, except two, is brought by plaintiffs owning multiple policies and/or by entities managing them for investment purposes. Two of the pending federal cases have now been settled and these involved a combined 45 PerfUL policies. On September 8, 2022, two new individual lawsuits were filed in New York and California federal courts, with respect to the 16 policies owned by Skellig Capital. There are now five lawsuits pending in federal courts in New York and California and three in New York state court. In the aggregate, approximately 135 PerfUL policies are involved in these cases. There are also approximately 140 policies that have been 'opted out' of the class settlement, and although no litigation is pending with respect to those policies, future litigation is probable. Of the remaining non-class/individual lawsuits, discovery has commenced. With respect to the non-class/individual lawsuits pending in the New York federal district court (not including the recently filed Skellig lawsuits), the court has approved a briefing schedule and set the final pre-trial hearing for February 23, 2023. The Company continues to defend the individual lawsuits. In 2021, the Company recorded an accrual in relation to the class and individual lawsuits. In Q3 2022, the accrual was increased.

#### (b) Guarantees

## (I) Guarantees regarding Manulife Finance (Delaware), L.P. ("MFLP")

MFC has guaranteed the payment of amounts on the \$650 subordinated debentures due on December 15, 2041 issued by MFLP, a wholly owned unconsolidated financing entity.

# (II) Guarantees regarding The Manufacturers Life Insurance Company

MFC has provided a subordinated guarantee for the \$1,000 subordinated debentures issued by MLI on November 20, 2015.

The following table presents certain condensed consolidated financial information for MFC and MFLP.

#### Condensed Consolidated Statements of Income Information

| For the three months ended September 30, 2022 | (Gu | MFC<br>arantor) | cor | MLI<br>nsolidated | of | Other sidiaries MFC on ombined basis | nsolidation<br>djustments | COI | Total<br>nsolidated<br>amounts | N  | 1FLP |
|---|-----|-----------------|-----|-------------------|----|--------------------------------------|---------------------------|-----|--------------------------------|----|------|
| Total revenue                                 | \$  | 196             | \$  | 7,793             | \$ | 198                                  | \$<br>(410)               | \$  | 7,777                          | \$ | 26   |
| Net income (loss) attributed to shareholders  |     | 1,347           |     | 1,431             |    | (194)                                | (1,237)                   |     | 1,347                          |    | 13   |
| For the three months ended September 30, 2021 | (Gu | MFC<br>arantor) | cor | MLI<br>nsolidated | of | Other sidiaries MFC on ombined basis | nsolidation<br>djustments | col | Total<br>nsolidated<br>amounts | N  | 1FLP |
| Total revenue                                 | \$  | 171             | \$  | 15,991            | \$ | 186                                  | \$<br>(365)               | \$  | 15,983                         | \$ | 16   |
| Net income (loss) attributed to shareholders  |     | 1,592           |     | 1,660             |    | (173)                                | (1,487)                   |     | 1,592                          |    | 6    |
| For the nine months ended September 30, 2022  | (Gu | MFC<br>arantor) | cor | MLI<br>nsolidated | of | Other sidiaries MFC on ombined basis | nsolidation<br>djustments | COI | Total<br>nsolidated<br>amounts | N  | 1FLP |
| Total revenue                                 | \$  | 345             | \$  | 1,775             | \$ | 352                                  | \$<br>(726)               | \$  | 1,746                          | \$ | 55   |
| Net income (loss) attributed to shareholders  |     | 5,403           |     | 5,625             |    | (345)                                | (5,280)                   |     | 5,403                          |    | 22   |
| For the nine months ended September 30, 2021  | (Gu | MFC<br>arantor) | cor | MLI<br>nsolidated | of | Other sidiaries MFC on ombined basis | nsolidation<br>djustments | COI | Total<br>nsolidated<br>amounts | N  | 1FLP |
| Total revenue                                 | \$  | 327             | \$  | 40,246            | \$ | 369                                  | \$<br>(732)               | \$  | 40,210                         | \$ | 32   |
|   |     |                 |     |                   |    |                                      |                           |     |                                | 1  |      |

#### Condensed Consolidated Statements of Financial Position Information

| As at September 30, 2022         | (Gua | MFC<br>rantor) | со | MLI<br>nsolidated | 0  | Other bsidiaries of MFC on combined basis | <br>onsolidation<br>idjustments | со | Total<br>nsolidated<br>amounts | M  | 1FLP |
|----------------------------------|------|----------------|----|-------------------|----|---|---------------------------------|----|--------------------------------|----|------|
| Invested assets                  | \$   | 70             | \$ | 411,211           | \$ | 11  | \$<br>-                         | \$ | 411,292                        | \$ | 2    |
| Total other assets               | 9    | 1,040          |    | 93,062            |    | 41,755                                    | (137,671)                       |    | 88,186                         |    | 971  |
| Segregated funds net assets      |      | -              |    | 335,245           |    | -   | -                               |    | 335,245                        |    | -    |
| Insurance contract liabilities   |      | -              |    | 369,671           |    | -   | -                               |    | 369,671                        |    | -    |
| Investment contract liabilities  |      | -              |    | 3,259             |    | -   | -                               |    | 3,259                          |    | -    |
| Segregated funds net liabilities |      | -              |    | 335,245           |    | -   | -                               |    | 335,245                        |    | -    |
| Total other liabilities          | 3    | 5.032          |    | 59.125            |    | 37.897                                    | (61.813)                        |    | 70.241                         |    | 713  |

| As at December 31, 2021          | (Gua | MFC<br>arantor) | cc | MLI<br>ensolidated | of | official<br>sidiaries<br>MFC on<br>ombined<br>basis | <br>onsolidation<br>adjustments | со | Total<br>nsolidated<br>amounts | N  | MFLP  |   |
|----------------------------------|------|-----------------|----|--------------------|----|---|---------------------------------|----|--------------------------------|----|-------|---|
| Invested assets                  | \$   | 78              | \$ | 427,010            | \$ | 10  | \$<br>-                         | \$ | 427,098                        | \$ | 3     | _ |
| Total other assets               |      | 68,866          |    | 91,412             |    | 3,203   | (72,724)                        |    | 90,757                         | 1  | 1,088 |   |
| Segregated funds net assets      |      | -               |    | 399,788            |    | -   | -                               |    | 399,788                        |    | -     |   |
| Insurance contract liabilities   |      | -               |    | 392,275            |    | -   | -                               |    | 392,275                        |    | -     |   |
| Investment contract liabilities  |      | -               |    | 3,117              |    | -   | -                               |    | 3,117                          |    | -     |   |
| Segregated funds net liabilities |      | -               |    | 399,788            |    | -   | -                               |    | 399,788                        |    | -     |   |
| Total other liabilities          |      | 10,536          |    | 53,962             |    | -   | (904)                           |    | 63,594                         |    | 852   |   |

Other

# (III) Guarantees regarding John Hancock Life Insurance Company (U.S.A.) ("JHUSA")

Details of guarantees regarding certain securities issued or to be issued by JHUSA are outlined in note 15.

# Note 13 Segment and Geographic Reporting

The Company's reporting segments are Asia, Canada, U.S., Global WAM and Corporate and Other. Each reporting segment is responsible for managing its operating results, developing products, defining strategies for services and distribution based on the profile and needs of its business and market. The Company's significant product and service offerings by the reporting segments are mentioned below.

Wealth and asset management businesses (Global WAM) – include mutual funds and exchange traded funds, group retirement and savings products, and institutional asset management services across all major asset classes. These products and services are distributed through multiple distribution channels, including agents and brokers affiliated with the Company, independent securities brokerage firms and financial advisors pension plan consultants and banks.

**Insurance and annuity products (Asia, Canada and U.S.)** – include a variety of individual life insurance, individual and group long-term care insurance and guaranteed and partially guaranteed annuity products. Products are distributed through multiple distribution channels, including insurance agents, brokers, banks, financial planners and direct marketing. Manulife Bank of Canada offers a variety of deposit and credit products to Canadian customers.

Corporate and Other Segment – comprised of investment performance of assets backing capital, net of amounts allocated to operating segments; costs incurred by the corporate office related to shareholder activities (not allocated to the operating segments); financing costs; Property and Casualty Reinsurance Business; and run-off reinsurance operations including variable annuities and accident and health.

The following tables present results by reporting segments and by geographical location.

# (a) By Segment

| For the three months ended<br>September 30, 2022 | Asia        | Canada      | U.S.        | Global<br>WAM | rporate<br>d Other | Total       |
|--|-------------|-------------|-------------|---------------|--------------------|-------------|
| Revenue  |             |             |             |               |                    |             |
| Life and health insurance                        | \$<br>4,481 | \$<br>2,496 | \$<br>1,693 | \$<br>-       | \$<br>40           | \$<br>8,710 |
| Annuities and pensions                           | 679         | 116         | (33)        | -             | -                  | 762         |
| Net premium income                               | 5,160       | 2,612       | 1,660       | -             | 40                 | 9,472       |
| Net investment income (loss)                     | (1,694)     | 1,410       | (3,504)     | (4)           | (280)              | (4,072)     |
| Other revenue                                    | 377         | 320         | 277         | 1,546         | (143)              | 2,377       |
| Total revenue                                    | 3,843       | 4,342       | (1,567)     | 1,542         | (383)              | 7,777       |
| Contract benefits and expenses                   |             |             |             |               |                    |             |
| Life and health insurance                        | 1,089       | 2,405       | (2,932)     | -             | 271                | 833         |
| Annuities and pensions                           | 964         | 72          | (119)       | 10            | -                  | 927         |
| Net benefits and claims                          | 2,053       | 2,477       | (3,051)     | 10            | 271                | 1,760       |
| Interest expense                                 | 58          | 187         | 4           | 2             | 122                | 373         |
| Other expenses                                   | 1,254       | 859         | 714         | 1,135         | 45                 | 4,007       |
| Total contract benefits and expenses             | 3,365       | 3,523       | (2,333)     | 1,147         | 438                | 6,140       |
| Income (loss) before income taxes                | <br>478     | 819         | 766         | 395           | (821)              | 1,637       |
| Income tax recovery (expense)                    | (60)        | (191)       | (114)       | (50)          | 83                 | (332)       |
| Net income (loss)                                | 418         | 628         | 652         | 345           | (738)              | 1,305       |
| Less net income (loss) attributed to:            |             |             |             |               |                    |             |
| Non-controlling interests                        | (18)        | -           | -           | -             | -                  | (18)        |
| Participating policyholders                      | (85)        | 50          | 11          | -             | -                  | (24)        |
| Net income (loss) attributed to                  |             |             |             |               |                    |             |
| shareholders                                     | \$<br>521   | \$<br>578   | \$<br>641   | \$<br>345     | \$<br>(738)        | \$<br>1,347 |
| For the three months ended<br>September 30, 2021 | Asia        | Canada      | U.S.        | Global<br>WAM | rporate<br>d Other | Total       |
| Revenue  |             |             |             |               |                    |             |
| Life and health insurance                        | \$<br>5,293 | \$<br>2,348 | \$<br>1,598 | \$<br>-       | \$<br>30           | \$<br>9,269 |
| Annuities and pensions                           | <br>637     | 70          | 7           | -             | -                  | 714         |
| Net premium income                               | 5,930       | 2,418       | 1,605       | -             | 30                 | 9,983       |
| Net investment income (loss)                     | 254         | 167         | 2,453       | 6             | 126                | 3,006       |
| Other revenue                                    | <br>474     | 326         | 592         | 1,674         | (72)               | 2,994       |
| Total revenue                                    | 6,658       | 2,911       | 4,650       | 1,680         | 84                 | 15,983      |
| Contract benefits and expenses                   |             |             |             |               |                    |             |
| Life and health insurance                        | 4,261       | 2,573       | 3,794       | -             | 167                | 10,795      |
| Annuities and pensions                           | 418         | (491)       | (604)       | 29            | -                  | (648)       |
| Net benefits and claims                          | 4,679       | 2,082       | 3,190       | 29            | 167                | 10,147      |
| Interest expense                                 | 57          | 84          | 13          | (1)           | 109                | 262         |
| Other expenses                                   | <br>1,271   | 846         | 648         | 1,234         | 95                 | 4,094       |
| Total contract benefits and expenses             | <br>6,007   | 3,012       | 3,851       | 1,262         | 371                | 14,503      |
| Income (loss) before income taxes                | 651         | (101)       | 799         | 418           | (287)              | 1,480       |
| Income tax recovery (expense)                    | <br>(84)    | 44          | (94)        | (67)          | 35                 | (166)       |
| Net income (loss)                                | <br>567     | <br>(57)    | <br>705     | <br>351       | <br>(252)          | <br>1,314   |
| Less net income (loss) attributed to:            |             |             |             |               |                    |             |
| Non-controlling interests                        | 48          | -           | -           | -             | -                  | 48          |
| Participating policyholders                      | <br>(303)   | <br>(31)    | <br>8       | <br>          | <br>               | <br>(326)   |
| Net income (loss) attributed to shareholders     | \$<br>822   | \$<br>(26)  | \$<br>697   | \$<br>351     | \$<br>(252)        | \$<br>1,592 |

| As at and for the nine months ended<br>September 30, 2022  | Asia   | Canada  | U.S.  | Global<br>WAM   | Corporate and Other   | Total  |
|--|--|---|---|---|---|--|
| Revenue  |  |   |   |   |   |  |
| Life and health insurance  | \$ 14,513  | \$ 7,476  | \$ 4,906  | \$ -  | \$ 119  | \$ 27,014  |
| Annuities and pensions   | 2,112  | 305   | (830)   | _   | -   | 1,587  |
| Net premium income   | 16,625   | 7,781   | 4,076   | -   | 119   | 28,601   |
| Net investment income (loss)   | (8,220)  | (8,479)   | (15,542)  | (62)  | (977)   | (33,280)   |
| Other revenue  | 949  | 1,021   | 226   | 4,711   | (482)   | 6,425  |
| Total revenue  | 9,354  | 323   | (11,240)  | 4,649   | (1,340)   | 1,746  |
| Contract benefits and expenses   |  |   |   |   |   |  |
| Life and health insurance  | 1,287  | 3,599   | (14,826)  | -   | 347   | (9,593)  |
| Annuities and pensions   | 2,830  | (8,175)   | (2,848)   | 16  | -   | (8,177)  |
| Net benefits and claims  | 4,117  | (4,576)   | (17,674)  | 16  | 347   | (17,770)   |
| Interest expense   | 171  | 369   | 46  | 2   | 346   | 934  |
| Other expenses   | 3,692  | 2,607   | 2,035   | 3,488   | 155   | 11,977   |
| Total contract benefits and expenses   | 7,980  | (1,600)   | (15,593)  | 3,506   | 848   | (4,859)  |
| Income (loss) before income taxes  | 1,374  | 1,923   | 4,353   | 1,143   | (2,188)   | 6,605  |
| Income tax recovery (expense)  | (174)  | (471)   | (798)   | (168)   | 212   | (1,399)  |
| Net income (loss)  | 1,200  | 1,452   | 3,555   | 975   | (1,976)   | 5,206  |
| Less net income (loss) attributed to:  |  |   |   |   |   |  |
| Non-controlling interests  | (9)  | -   | _   | 1   | -   | (8)  |
| Participating policyholders  | (446)  | 242   | 15  | -   | -   | (189)  |
| Net income (loss) attributed to  |  |   |   |   |   |  |
| shareholders   | \$ 1,655   | \$ 1,210  | \$ 3,540  | \$ 974  | \$ (1,976)  | \$ 5,403   |
| Total assets   | \$ 151,882   | \$ 153,615  | \$ 268,111  | \$ 220,956  | \$ 40,159   | \$ 834,723   |
| As at and for the nine months ended<br>September 30, 2021  | Asia   | Canada  | U.S.  | Global<br>WAM   | Corporate and Other   | Total  |
| Revenue Life and health insurance  | \$ 15,579  | \$ 6.766  | \$ 4,534  | •   |   |  |
| Annuities and pensions   | 1,750  | φ 0,700   |   |   | ¢ 02  | ¢ 26.071   |
| Annulues and pensions  |  | 256   | , , ,   | \$ -  | \$ 92   | \$ 26,971  |
| Not promium income   | •  | 256   | 28  | \$ -<br>-   | -   | 2,034  |
| Net premium income   | 17,329   | 7,022   | 28<br>4,562   | <u>-</u>  | 92  | 2,034<br>29,005  |
| Net investment income (loss)   | 17,329<br>2,897  | 7,022<br>(1,755)  | 28<br>4,562<br>1,607  | -<br>21   | 92<br>44  | 2,034<br>29,005<br>2,814   |
| Net investment income (loss) Other revenue   | 17,329<br>2,897<br>1,394   | 7,022<br>(1,755)<br>999   | 28<br>4,562<br>1,607<br>1,371   | -<br>21<br>4,793  | 92<br>44<br>(166)   | 2,034<br>29,005<br>2,814<br>8,391  |
| Net investment income (loss) Other revenue Total revenue   | 17,329<br>2,897  | 7,022<br>(1,755)  | 28<br>4,562<br>1,607  | -<br>21   | 92<br>44  | 2,034<br>29,005<br>2,814   |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses  | 17,329<br>2,897<br>1,394<br>21,620   | 7,022<br>(1,755)<br>999<br>6,266  | 28<br>4,562<br>1,607<br>1,371<br>7,540  | -<br>21<br>4,793  | 92<br>44<br>(166)<br>(30)   | 2,034<br>29,005<br>2,814<br>8,391<br>40,210  |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance  | 17,329<br>2,897<br>1,394<br>21,620   | 7,022<br>(1,755)<br>999<br>6,266<br>7,213   | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005   | -<br>21<br>4,793<br>4,814   | 92<br>44<br>(166)   | 2,034<br>29,005<br>2,814<br>8,391<br>40,210  |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions   | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743  | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)  | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)  | -<br>21<br>4,793<br>4,814<br>-<br>80  | 92<br>44<br>(166)<br>(30)   | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)   |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims  | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961  | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575   | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484   | -<br>21<br>4,793<br>4,814   | 92<br>44<br>(166)<br>(30)<br>151<br>-   | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251   |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense   | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178   | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204  | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34                                     | -<br>21<br>4,793<br>4,814<br>-<br>80<br>80  | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355                               | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771  |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976                                      | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502                                 | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153                            | -<br>21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531                                | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382                        | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544                                      |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  Total contract benefits and expenses  | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976                                      | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281                        | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153<br>5,671                   | -<br>21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611                       | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888                 | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566                            |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  Total contract benefits and expenses Income (loss) before income taxes  | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505                   | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985                 | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153<br>5,671<br>1,869          | 21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203                   | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)        | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644                   |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  Total contract benefits and expenses Income (loss) before income taxes Income tax recovery (expense)  | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505<br>(362)          | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985<br>(158)        | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153<br>5,671<br>1,869<br>(264) | -<br>21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203<br>(183)     | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)<br>184 | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644<br>(783)          |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  Total contract benefits and expenses Income (loss) before income taxes Income tax recovery (expense)  Net income (loss)   | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505                   | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985                 | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153<br>5,671<br>1,869          | 21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203                   | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)        | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644                   |
| Net investment income (loss) Other revenue  Total revenue Contract benefits and expenses Life and health insurance Annuities and pensions Net benefits and claims Interest expense Other expenses Total contract benefits and expenses Income (loss) before income taxes Income tax recovery (expense) Net income (loss) Less net income (loss) attributed to:   | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505<br>(362)<br>2,143 | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985<br>(158)        | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153<br>5,671<br>1,869<br>(264) | 21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203<br>(183)<br>1,020 | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)<br>184 | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644<br>(783)<br>4,861 |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  Total contract benefits and expenses Income (loss) before income taxes Income tax recovery (expense)  Net income (loss) Less net income (loss) attributed to: Non-controlling interests                             | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505<br>(362)<br>2,143 | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985<br>(158)<br>827 | 28 4,562 1,607 1,371 7,540  5,005 (1,521) 3,484 34 2,153 5,671 1,869 (264) 1,605                              | -<br>21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203<br>(183)     | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)<br>184 | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644<br>(783)<br>4,861 |
| Net investment income (loss) Other revenue  Total revenue Contract benefits and expenses Life and health insurance Annuities and pensions Net benefits and claims Interest expense Other expenses Total contract benefits and expenses Income (loss) before income taxes Income tax recovery (expense) Net income (loss) Less net income (loss) attributed to:   | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505<br>(362)<br>2,143 | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985<br>(158)        | 28<br>4,562<br>1,607<br>1,371<br>7,540<br>5,005<br>(1,521)<br>3,484<br>34<br>2,153<br>5,671<br>1,869<br>(264) | 21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203<br>(183)<br>1,020 | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)<br>184 | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644<br>(783)<br>4,861 |
| Net investment income (loss) Other revenue  Total revenue  Contract benefits and expenses Life and health insurance Annuities and pensions  Net benefits and claims Interest expense Other expenses  Total contract benefits and expenses Income (loss) before income taxes Income tax recovery (expense)  Net income (loss) Less net income (loss) attributed to: Non-controlling interests Participating policyholders | 17,329<br>2,897<br>1,394<br>21,620<br>13,218<br>1,743<br>14,961<br>178<br>3,976<br>19,115<br>2,505<br>(362)<br>2,143 | 7,022<br>(1,755)<br>999<br>6,266<br>7,213<br>(4,638)<br>2,575<br>204<br>2,502<br>5,281<br>985<br>(158)<br>827 | 28 4,562 1,607 1,371 7,540  5,005 (1,521) 3,484 34 2,153 5,671 1,869 (264) 1,605                              | 21<br>4,793<br>4,814<br>-<br>80<br>80<br>-<br>3,531<br>3,611<br>1,203<br>(183)<br>1,020 | 92<br>44<br>(166)<br>(30)<br>151<br>-<br>151<br>355<br>382<br>888<br>(918)<br>184 | 2,034<br>29,005<br>2,814<br>8,391<br>40,210<br>25,587<br>(4,336)<br>21,251<br>771<br>12,544<br>34,566<br>5,644<br>(783)<br>4,861 |

# (b) By Geographic Location

| For the three months ended                       |    |                 |    |              |    |          |    |            |    |          |
|--|----|-----------------|----|--------------|----|----------|----|------------|----|----------|
| September 30, 2022                               |    | Asia            |    | Canada       |    | U.S.     |    | Other      |    | Total    |
| Revenue  |    |                 | _  |              |    |          | _  |            |    |          |
| Life and health insurance                        | \$ | 4,505           | \$ | 2,420        | \$ | 1,693    | \$ | 92         | \$ | 8,710    |
| Annuities and pensions                           |    | 679             |    | 116          |    | (33)     |    | -          |    | 762      |
| Net premium income                               |    | 5,184           |    | 2,536        |    | 1,660    |    | 92         |    | 9,472    |
| Net investment income (loss)                     |    | (1,949)         |    | 1,390        |    | (3,588)  |    | 75         |    | (4,072)  |
| Other revenue                                    |    | 657             |    | 779          |    | 939      |    | 2          |    | 2,377    |
| Total revenue                                    | \$ | 3,892           | \$ | 4,705        | \$ | (989)    | \$ | 169        | \$ | 7,777    |
| For the three months ended<br>September 30, 2021 |    | Asia            |    | Canada       |    | U.S.     |    | Other      |    | Total    |
| Revenue  |    |                 |    |              |    |          |    |            |    |          |
| Life and health insurance                        | \$ | 5,314           | \$ | 2,269        | \$ | 1,598    | \$ | 88         | \$ | 9,269    |
| Annuities and pensions                           |    | 637             |    | 70           |    | 7        |    | -          |    | 714      |
| Net premium income                               |    | 5,951           |    | 2,339        |    | 1,605    |    | 88         |    | 9,983    |
| Net investment income (loss)                     |    | 414             |    | 133          |    | 2,371    |    | 88         |    | 3,006    |
| Other revenue                                    |    | 782             |    | 847          |    | 1,365    |    | -          |    | 2,994    |
| Total revenue                                    | \$ | 7,147           | \$ | 3,319        | \$ | 5,341    | \$ | 176        | \$ | 15,983   |
| For the nine months ended<br>September 30, 2022  |    | Asia            |    | Canada       |    | U.S.     |    | Other      |    | Total    |
| Revenue  |    | 7.0.0           |    |              |    | 0.0.     |    | 0          |    |          |
| Life and health insurance                        | \$ | 14,581          | \$ | 7,244        | \$ | 4,907    | \$ | 282        | \$ | 27,014   |
| Annuities and pensions                           | •  | 2,112           | •  | 305          | •  | (830)    | •  |            | •  | 1,587    |
| Net premium income                               |    | 16,693          |    | 7,549        |    | 4,077    |    | 282        |    | 28,601   |
| Net investment income (loss)                     |    | (8,688)         |    | (9,001)      |    | (15,889) |    | 298        |    | (33,280) |
| Other revenue                                    |    | 1,761           |    | 2,404        |    | 2,219    |    | 41         |    | 6,425    |
| Total revenue                                    | \$ | 9,766           | \$ | 952          | \$ | (9,593)  | \$ | 621        | \$ | 1,746    |
| For the nine months ended<br>September 30, 2021  |    | Asia            |    | Canada       |    | U.S.     |    | Other      |    | Total    |
| Revenue  |    |                 |    |              |    |          |    |            |    |          |
| Life and health insurance                        | \$ | 15,645          | \$ | 6,523        | \$ | 4,535    | \$ | 268        | \$ | 26,971   |
| Annuities and pensions                           |    |                 |    |              |    | 20       |    |            |    | 0.004    |
|  |    | 1,750           |    | 256          |    | 28       |    |            |    | 2,034    |
| Net premium income                               |    | 1,750<br>17,395 |    | 256<br>6,779 |    | 4,563    |    | 268        |    | 29,005   |
| Net premium income Net investment income (loss)  |    |                 |    |              |    |          |    | 268<br>197 |    |          |
|  |    | 17,395          |    | 6,779        |    | 4,563    |    |            |    | 29,005   |

# Note 14 Segregated Funds

The Company manages a number of segregated funds on behalf of policyholders. Policyholders are provided with the opportunity to invest in different categories of segregated funds that respectively hold a range of underlying investments. The underlying investments of the segregated funds consist of both individual securities and mutual funds. The carrying value and change in segregated funds net assets are as follows.

# Segregated funds net assets

| As at                                      | Septe | mber 30, 2022 | Decer | mber 31, 2021 |
|--|-------|---------------|-------|---------------|
| Investments at market value                |       |               |       |               |
| Cash and short-term securities             | \$    | 4,499         | \$    | 3,955         |
| Debt securities                            |       | 15,105        |       | 18,651        |
| Equities                                   |       | 14,197        |       | 16,844        |
| Mutual funds                               |       | 297,389       |       | 354,882       |
| Other investments                          |       | 4,712         |       | 4,613         |
| Accrued investment income                  |       | 395           |       | 2,340         |
| Other assets and liabilities, net          |       | (710)         |       | (1,089)       |
| Total segregated funds net assets          | \$    | 335,587       | \$    | 400,196       |
| Composition of segregated funds net assets |       |               |       |               |
| Held by policyholders                      | \$    | 335,245       | \$    | 399,788       |
| Held by the Company                        |       | 342           |       | 408           |
| Total segregated funds net assets          | \$    | 335,587       | \$    | 400,196       |

#### Changes in segregated funds net assets

|   |            | months<br>otembe | s ended<br>er 30, | nine months ended<br>September 30, |            |  |  |  |
|---|------------|------------------|-------------------|------------------------------------|------------|--|--|--|
| For the   | 2022       | 2                | 2021              | 2022                               | 2021       |  |  |  |
| Net policyholder cash flows                           |            |                  |                   |                                    |            |  |  |  |
| Deposits from policyholders                           | \$ 9,841   | \$               | 10,929            | \$ 32,263                          | \$ 33,628  |  |  |  |
| Net transfers to general fund                         | (270       | ))               | (159)             | (840)                              | (520)      |  |  |  |
| Payments to policyholders                             | (10,010    | )                | (12,826)          | (34,217)                           | (38,775)   |  |  |  |
|   | (439       | )                | (2,056)           | (2,794)                            | (5,667)    |  |  |  |
| Investment related                                    |            |                  |                   |                                    |            |  |  |  |
| Interest and dividends                                | 1,175      | ;                | 1,011             | 4,304                              | 4,046      |  |  |  |
| Net realized and unrealized investment gains (losses) | (12,674    | .)               | (1,153)           | (79,489)                           | 24,822     |  |  |  |
|   | (11,499    | )                | (142)             | (75,185)                           | 28,868     |  |  |  |
| Other   |            |                  |                   |                                    |            |  |  |  |
| Management and administration fees                    | (901       | )                | (1,014)           | (2,914)                            | (3,085)    |  |  |  |
| Impact of changes in foreign exchange rates           | 13,179     | )                | 7,169             | 16,284                             | 276        |  |  |  |
|   | 12,278     | }                | 6,155             | 13,370                             | (2,809)    |  |  |  |
| Net additions (deductions)                            | 340        | )                | 3,957             | (64,609)                           | 20,392     |  |  |  |
| Segregated funds net assets, beginning of period      | 335,247    | •                | 384,244           | 400,196                            | 367,809    |  |  |  |
| Segregated funds net assets, end of period            | \$ 335,587 | \$               | 388,201           | \$ 335,587                         | \$ 388,201 |  |  |  |

Segregated funds assets may be exposed to a variety of financial and other risks. These risks are primarily mitigated by investment guidelines that are actively monitored by professional and experienced portfolio advisors. The Company is not exposed to these risks beyond the liabilities related to the guarantees associated with certain variable life and annuity products included in segregated funds. Accordingly, the Company's exposure to loss from segregated fund products is limited to the value of these guarantees.

These guarantees are recorded within the Company's insurance contract liabilities. Assets supporting these guarantees are recognized in the Company's invested assets according to their investment type. The "Risk Management and Risk Factors Update" section of the Third Quarter 2022 MD&A provides information regarding market risk sensitivities associated with variable annuity and segregated fund guarantees.

# Note 15 Information Provided in Connection with Investments in Deferred Annuity Contracts and SignatureNotes Issued or Assumed by John Hancock Life Insurance Company (U.S.A.)

The following condensed consolidated financial information, presented in accordance with IFRS, and the related disclosure have been included in these Interim Consolidated Financial Statements with respect to JHUSA in compliance with Regulation S-X and Rule 12h-5 of the United States Securities and Exchange Commission (the "Commission"). These financial statements are (i) incorporated by reference in the registration statements of MFC and JHUSA that relate to MFC's guarantee of certain securities to be issued by JHUSA and (ii) are provided in reliance on an exemption from continuous disclosure obligations of JHUSA. For information about JHUSA, the MFC guarantees and restrictions on the ability of MFC to obtain funds from its subsidiaries by dividend or loan, refer to note 23 to the Company's 2021 Annual Consolidated Financial Statements.

## **Condensed Consolidated Statement of Financial Position**

| As at September 30, 2022                       | (G | MFC<br>uarantor) | JHUSA<br>(Issuer) | su | Other<br>ıbsidiaries | <br>onsolidation<br>idjustments | Co | nsolidated<br>MFC |
|--|----|------------------|-------------------|----|----------------------|---------------------------------|----|-------------------|
| Assets   |    |                  |                   |    |                      |                                 |    |                   |
| Invested assets                                | \$ | 70               | \$ 116,472        | \$ | 295,242              | \$<br>(492)                     | \$ | 411,292           |
| Investments in unconsolidated subsidiaries     |    | 71,742           | 9,210             |    | 40,525               | (121,477)                       |    | -                 |
| Reinsurance assets                             |    | -                | 62,573            |    | 12,217               | (25,861)                        |    | 48,929            |
| Other assets                                   |    | 19,298           | 9,431             |    | 72,050               | (61,522)                        |    | 39,257            |
| Segregated funds net assets                    |    | -                | 167,739           |    | 169,762              | (2,256)                         |    | 335,245           |
| Total assets                                   | \$ | 91,110           | \$ 365,425        | \$ | 589,796              | \$<br>(211,608)                 | \$ | 834,723           |
| Liabilities and equity                         |    |                  |                   |    |                      |                                 |    |                   |
| Insurance contract liabilities                 | \$ | -                | \$ 158,252        | \$ | 237,977              | \$<br>(26,558)                  | \$ | 369,671           |
| Investment contract liabilities                |    | -                | 1,420             |    | 1,839                | -                               |    | 3,259             |
| Other liabilities                              |    | 23,865           | 19,665            |    | 74,540               | (61,267)                        |    | 56,803            |
| Long-term debt                                 |    | 6,320            | -                 |    | -                    | -                               |    | 6,320             |
| Capital instruments                            |    | 4,847            | 624               |    | 20,247               | (18,600)                        |    | 7,118             |
| Segregated funds net liabilities               |    | -                | 167,739           |    | 169,762              | (2,256)                         |    | 335,245           |
| Shareholders' and other equity holders' equity |    | 56,078           | 17,725            |    | 85,202               | (102,927)                       |    | 56,078            |
| Participating policyholders' equity            |    | -                | -                 |    | (1,426)              | -                               |    | (1,426)           |
| Non-controlling interests                      |    | -                | -                 |    | 1,655                | -                               |    | 1,655             |
| Total liabilities and equity                   | \$ | 91,110           | \$ 365,425        | \$ | 589,796              | \$<br>(211,608)                 | \$ | 834,723           |

# **Condensed Consolidated Statement of Financial Position**

| As at December 31, 2021                        | (G | MFC<br>Suarantor) | JHUSA<br>(Issuer) | SI | Other<br>ubsidiaries | onsolidation<br>adjustments | Co | onsolidated<br>MFC |
|--|----|-------------------|-------------------|----|----------------------|-----------------------------|----|--------------------|
| Assets   | ,  | ,                 | ,                 |    |                      | •                           |    |                    |
| Invested assets                                | \$ | 78                | \$ 116,705        | \$ | 310,679              | \$<br>(364)                 | \$ | 427,098            |
| Investments in unconsolidated subsidiaries     |    | 68,655            | 9,107             |    | 20,788               | (98,550)                    |    | -                  |
| Reinsurance assets                             |    | -                 | 63,838            |    | 11,309               | (30,568)                    |    | 44,579             |
| Other assets                                   |    | 211               | 18,085            |    | 49,956               | (22,074)                    |    | 46,178             |
| Segregated funds net assets                    |    | -                 | 204,493           |    | 197,220              | (1,925)                     |    | 399,788            |
| Total assets                                   | \$ | 68,944            | \$412,228         | \$ | 589,952              | \$<br>(153,481)             | \$ | 917,643            |
| Liabilities and equity                         |    |                   |                   |    |                      |                             |    |                    |
| Insurance contract liabilities                 | \$ | -                 | \$ 166,535        | \$ | 257,044              | \$<br>(31,304)              | \$ | 392,275            |
| Investment contract liabilities                |    | -                 | 1,227             |    | 1,890                | -                           |    | 3,117              |
| Other liabilities                              |    | 899               | 21,806            |    | 50,836               | (21,809)                    |    | 51,732             |
| Long-term debt                                 |    | 4,882             | -                 |    | -                    | -                           |    | 4,882              |
| Capital instruments                            |    | 4,755             | 579               |    | 1,646                | -                           |    | 6,980              |
| Segregated funds net liabilities               |    | -                 | 204,493           |    | 197,220              | (1,925)                     |    | 399,788            |
| Shareholders' and other equity holders' equity |    | 58,408            | 17,588            |    | 80,855               | (98,443)                    |    | 58,408             |
| Participating policyholders' equity            |    | -                 | -                 |    | (1,233)              | -                           |    | (1,233)            |
| Non-controlling interests                      |    | -                 | -                 |    | 1,694                | -                           |    | 1,694              |
| Total liabilities and equity                   | \$ | 68,944            | \$412,228         | \$ | 589,952              | \$<br>(153,481)             | \$ | 917,643            |

# **Condensed Consolidated Statement of Income**

| For the three months ended<br>September 30, 2022           | (Gı | MFC<br>uarantor) | JHUSA<br>(Issuer) | su | Other<br>bsidiaries | <br>nsolidation<br>Ijustments | Co | nsolidated<br>MFC |
|--|-----|------------------|-------------------|----|---------------------|-------------------------------|----|-------------------|
| Revenue  |     |                  |                   |    |                     |                               |    |                   |
| Net premium income   | \$  | -                | \$<br>1,152       | \$ | 8,266               | \$<br>54                      | \$ | 9,472             |
| Net investment income (loss)                               |     | 214              | (2,601)           |    | (1,248)             | (437)                         |    | (4,072)           |
| Other revenue  |     | (18)             | 302               |    | 1,680               | 413                           |    | 2,377             |
| Total revenue  |     | 196              | (1,147)           |    | 8,698               | 30                            |    | 7,777             |
| Contract benefits and expenses                             |     |                  |                   |    |                     |                               |    |                   |
| Net benefits and claims                                    |     | -                | (2,291)           |    | 3,346               | 705                           |    | 1,760             |
| Commissions, investment and general expenses               |     | 9                | 752               |    | 3,347               | (221)                         |    | 3,887             |
| Other expenses   |     | 121              | 59                |    | 767                 | (454)                         |    | 493               |
| Total contract benefits and expenses                       |     | 130              | (1,480)           |    | 7,460               | 30                            |    | 6,140             |
| Income (loss) before income taxes                          |     | 66               | 333               |    | 1,238               | -                             |    | 1,637             |
| Income tax (expense) recovery                              |     | (12)             | (20)              |    | (300)               | -                             |    | (332)             |
| Income (loss) after income taxes                           |     | 54               | 313               |    | 938                 | -                             |    | 1,305             |
| Equity in net income (loss) of unconsolidated subsidiaries |     | 1,293            | 277               |    | 590                 | (2,160)                       |    | -                 |
| Net income (loss)  | \$  | 1,347            | \$<br>590         | \$ | 1,528               | \$<br>(2,160)                 | \$ | 1,305             |
| Net income (loss) attributed to:                           |     |                  |                   |    |                     |                               |    |                   |
| Non-controlling interests                                  | \$  | -                | \$<br>-           | \$ | (18)                | \$<br>-                       | \$ | (18)              |
| Participating policyholders                                |     | -                | (2)               |    | (22)                | -                             |    | (24)              |
| Shareholders and other equity holders                      |     | 1,347            | 592               |    | 1,568               | (2,160)                       |    | 1,347             |
|  | \$  | 1,347            | \$<br>590         | \$ | 1,528               | \$<br>(2,160)                 | \$ | 1,305             |

# **Condensed Consolidated Statement of Income**

| For the three months ended<br>September 30, 2021           | (Gı | MFC<br>uarantor) | JHUSA<br>(Issuer) | su | Other<br>bsidiaries | <br>nsolidation<br>ljustments | Co | nsolidated<br>MFC |
|--|-----|------------------|-------------------|----|---------------------|-------------------------------|----|-------------------|
| Revenue  |     |                  |                   |    |                     |                               |    |                   |
| Net premium income   | \$  | -                | \$<br>1,122       | \$ | 8,858               | \$<br>3                       | \$ | 9,983             |
| Net investment income (loss)                               |     | 180              | 2,118             |    | 1,093               | (385)                         |    | 3,006             |
| Other revenue  |     | (9)              | 572               |    | 3,108               | (677)                         |    | 2,994             |
| Total revenue  |     | 171              | 3,812             |    | 13,059              | (1,059)                       |    | 15,983            |
| Contract benefits and expenses                             |     |                  |                   |    |                     |                               |    |                   |
| Net benefits and claims                                    |     | -                | 3,019             |    | 7,443               | (315)                         |    | 10,147            |
| Commissions, investment and general expenses               |     | 4                | 749               |    | 3,592               | (358)                         |    | 3,987             |
| Other expenses   |     | 89               | 60                |    | 606                 | (386)                         |    | 369               |
| Total contract benefits and expenses                       |     | 93               | 3,828             |    | 11,641              | (1,059)                       |    | 14,503            |
| Income (loss) before income taxes                          |     | 78               | (16)              |    | 1,418               | -                             |    | 1,480             |
| Income tax (expense) recovery                              |     | (21)             | 53                |    | (198)               | -                             |    | (166)             |
| Income (loss) after income taxes                           |     | 57               | 37                |    | 1,220               | -                             |    | 1,314             |
| Equity in net income (loss) of unconsolidated subsidiaries |     | 1,535            | 460               |    | 497                 | (2,492)                       |    | -                 |
| Net income (loss)  | \$  | 1,592            | \$<br>497         | \$ | 1,717               | \$<br>(2,492)                 | \$ | 1,314             |
| Net income (loss) attributed to:                           |     |                  |                   |    |                     |                               |    |                   |
| Non-controlling interests                                  | \$  | -                | \$<br>-           | \$ | 48                  | \$<br>-                       | \$ | 48                |
| Participating policyholders                                |     | -                | (2)               |    | (326)               | 2                             |    | (326)             |
| Shareholders and other equity holders                      |     | 1,592            | 499               |    | 1,995               | (2,494)                       |    | 1,592             |
|  | \$  | 1,592            | \$<br>497         | \$ | 1,717               | \$<br>(2,492)                 | \$ | 1,314             |

# **Condensed Consolidated Statement of Income**

| For the nine months ended<br>September 30, 2022            | (Gı | MFC<br>uarantor) | JHUSA<br>(Issuer) | su | Other<br>bsidiaries | <br>nsolidation<br>Ijustments | Co | nsolidated<br>MFC |
|--|-----|------------------|-------------------|----|---------------------|-------------------------------|----|-------------------|
| Revenue  |     |                  |                   |    |                     |                               |    |                   |
| Net premium income   | \$  | -                | \$<br>4,203       | \$ | 24,344              | \$<br>54                      | \$ | 28,601            |
| Net investment income (loss)                               |     | 355              | (11,632)          |    | (21,134)            | (869)                         |    | (33,280)          |
| Other revenue  |     | (10)             | (223)             |    | 4,854               | 1,804                         |    | 6,425             |
| Total revenue  |     | 345              | (7,652)           |    | 8,064               | 989                           |    | 1,746             |
| Contract benefits and expenses                             |     |                  |                   |    |                     |                               |    |                   |
| Net benefits and claims                                    |     | -                | (10,822)          |    | (8,209)             | 1,261                         |    | (17,770)          |
| Commissions, investment and general expenses               |     | 24               | 2,227             |    | 10,203              | (808)                         |    | 11,646            |
| Other expenses   |     | 315              | 187               |    | 227                 | 536                           |    | 1,265             |
| Total contract benefits and expenses                       |     | 339              | (8,408)           |    | 2,221               | 989                           |    | (4,859)           |
| Income (loss) before income taxes                          |     | 6                | 756               |    | 5,843               | -                             |    | 6,605             |
| Income tax (expense) recovery                              |     | 18               | (99)              |    | (1,318)             | -                             |    | (1,399)           |
| Income (loss) after income taxes                           |     | 24               | 657               |    | 4,525               | -                             |    | 5,206             |
| Equity in net income (loss) of unconsolidated subsidiaries |     | 5,379            | 946               |    | 1,603               | (7,928)                       |    | -                 |
| Net income (loss)  | \$  | 5,403            | \$<br>1,603       | \$ | 6,128               | \$<br>(7,928)                 | \$ | 5,206             |
| Net income (loss) attributed to:                           |     |                  |                   |    |                     |                               |    |                   |
| Non-controlling interests                                  | \$  | -                | \$<br>-           | \$ | (8)                 | \$<br>-                       | \$ | (8)               |
| Participating policyholders                                |     | -                | (240)             |    | 51                  | -                             |    | (189)             |
| Shareholders and other equity holders                      |     | 5,403            | 1,843             |    | 6,085               | (7,928)                       |    | 5,403             |
|  | \$  | 5,403            | \$<br>1,603       | \$ | 6,128               | \$<br>(7,928)                 | \$ | 5,206             |

# **Condensed Consolidated Statement of Income**

| For the nine months ended<br>September 30, 2021               | (Gı | MFC<br>uarantor) | JHUSA<br>(Issuer) | su | Other<br>bsidiaries | <br>nsolidation<br>djustments | Co | nsolidated<br>MFC |
|---|-----|------------------|-------------------|----|---------------------|-------------------------------|----|-------------------|
| Revenue   |     |                  |                   |    |                     |                               |    |                   |
| Net premium income  | \$  | -                | \$<br>3,297       | \$ | 25,705              | \$<br>3                       | \$ | 29,005            |
| Net investment income (loss)                                  |     | 295              | 860               |    | 2,443               | (784)                         |    | 2,814             |
| Other revenue   |     | 32               | 1,477             |    | 6,818               | 64                            |    | 8,391             |
| Total revenue   |     | 327              | 5,634             |    | 34,966              | (717)                         |    | 40,210            |
| Contract benefits and expenses                                |     |                  |                   |    |                     |                               |    |                   |
| Net benefits and claims                                       |     | -                | 3,178             |    | 16,938              | 1,135                         |    | 21,251            |
| Commissions, investment and general expenses                  |     | 15               | 2,563             |    | 10,714              | (1,062)                       |    | 12,230            |
| Other expenses  |     | 303              | 163               |    | 1,409               | (790)                         |    | 1,085             |
| Total contract benefits and expenses                          |     | 318              | 5,904             |    | 29,061              | (717)                         |    | 34,566            |
| Income (loss) before income taxes                             |     | 9                | (270)             |    | 5,905               | -                             |    | 5,644             |
| Income tax (expense) recovery                                 |     | 3                | 159               |    | (945)               | -                             |    | (783)             |
| Income (loss) after income taxes                              |     | 12               | (111)             |    | 4,960               | -                             |    | 4,861             |
| Equity in net income (loss) of unconsolidated<br>subsidiaries |     | 5,009            | 1,177             |    | 1,066               | (7,252)                       |    | _                 |
| Net income (loss)   | \$  | 5,021            | \$<br>1,066       | \$ | 6,026               | \$<br>(7,252)                 | \$ | 4,861             |
| Net income (loss) attributed to:                              |     |                  |                   |    |                     | <br>                          |    |                   |
| Non-controlling interests                                     | \$  | -                | \$<br>-           | \$ | 223                 | \$<br>-                       | \$ | 223               |
| Participating policyholders                                   |     | -                | (3)               |    | (383)               | 3                             |    | (383)             |
| Shareholders and other equity holders                         |     | 5,021            | 1,069             |    | 6,186               | (7,255)                       |    | 5,021             |
|   | \$  | 5,021            | \$<br>1,066       | \$ | 6,026               | \$<br>(7,252)                 | \$ | 4,861             |

# **Consolidated Statement of Cash Flows**

| For the nine months ended September 30, 2022   | (( | MFC<br>Guarantor) | JHUSA<br>(Issuer) | e  | Other<br>ubsidiaries | onsolidation<br>adjustments | С  | onsolidated<br>MFC |
|--|----|-------------------|-------------------|----|----------------------|-----------------------------|----|--------------------|
| Operating activities   |    | <u>Juanamon</u>   | (ISSUCI)          |    | absidiaries          | <br>adjustificitis          |    | 1011 0             |
| Net income (loss)  | \$ | 5,403             | \$<br>1,603       | \$ | 6,128                | \$<br>(7,928)               | \$ | 5,206              |
| Adjustments:   |    | -                 |                   |    | -                    | , , ,                       |    | •                  |
| Equity in net income of unconsolidated subsidiaries  |    | (5,379)           | (946)             |    | (1,603)              | 7,928                       |    | ,                  |
| Increase (decrease) in insurance contract liabilities  |    | -                 | (20,244)          |    | (13,793)             | -                           |    | (34,037            |
| Increase (decrease) in investment contract liabilities   |    | -                 | 32                |    | (22)                 | -                           |    | 10                 |
| (Increase) decrease in reinsurance assets  |    | -                 | 6,658             |    | (7,537)              | -                           |    | (879               |
| Amortization of (premium) discount on invested assets  |    | -                 | 35                |    | (14)                 | -                           |    | 2                  |
| Other amortization   |    | 6                 | 92                |    | 302                  | -                           |    | 400                |
| Net realized and unrealized (gains) losses and impairment on                                     |    |                   |                   |    |                      |                             |    |                    |
| assets   |    | (7)               | 15,580            |    | 32,636               | -                           |    | 48,209             |
| Gain on U.S. variable annuity reinsurance transaction (pre-tax)                                  |    | -                 | (1,026)           |    |                      | -                           |    | (1,026             |
| Deferred income tax expense (recovery)   |    | (18)              | 329               |    | 566                  | -                           |    | 87                 |
| Stock option expense   |    | -                 | (2)               |    | 5                    | -                           |    | ;                  |
| Cash provided by (used in) operating activities before undernoted                                |    | _                 | 0.444             |    | 40.000               |                             |    | 40.70              |
| items  |    | 5                 | 2,111<br>289      |    | 16,668               | (4.022)                     |    | 18,78              |
| Dividends from unconsolidated subsidiary  Cash decrease due to U.S. variable annuity reinsurance |    | -                 | 209               |    | 734                  | (1,023)                     |    |                    |
| transaction  |    | _                 | (1,263)           |    | _                    | _                           |    | (1,263             |
| Changes in policy related and operating receivables and payables                                 |    | (351)             | 2,639             |    | (7,061)              |                             |    | (4,773             |
| Cash provided by (used in) operating activities  |    | (346)             | 3,776             |    | 10,341               | (1,023)                     |    | 12,74              |
| Investing activities   |    | (340)             | 3,770             |    | 10,541               | (1,023)                     |    | 12,77              |
| Purchases and mortgage advances  |    | _                 | (24,068)          |    | (63,748)             | _                           |    | (87,816            |
| Disposals and repayments   |    | 1                 | 19,690            |    | 54,535               |                             |    | 74,22              |
| Changes in investment broker net receivables and payables  |    |                   | 24                |    | (242)                | _                           |    | (218               |
| Investment in common shares of subsidiaries  |    | (1,962)           | -                 |    | (272)                | 1,962                       |    | (210               |
| Capital contribution to unconsolidated subsidiaries  |    | (1,302)           | 19                |    | _                    | (19)                        |    |                    |
| Notes receivable from parent   |    | _                 | -                 |    | (23,052)             | 23,052                      |    |                    |
| Notes receivable from subsidiaries   |    | (18,597)          | (7)               |    | (20,002)             | 18,604                      |    |                    |
| Cash provided by (used in) investing activities  |    | (20,558)          | (4,342)           |    | (32,507)             | 43,599                      |    | (13,808            |
| Financing activities   |    | (=0,000)          | ( :, • := /       |    | (02,00.)             | .0,000                      |    | (.0,000            |
| Issue of long-term debt, net   |    | 946               | _                 |    | _                    | -                           |    | 94                 |
| Secured borrowings   |    | -                 | _                 |    | 735                  | _                           |    | 73                 |
| Change in repurchase agreements and securities sold but not yet                                  |    |                   |                   |    |                      |                             |    |                    |
| purchased  |    | -                 | -                 |    | (457)                | -                           |    | (457               |
| Changes in deposits from Bank clients, net   |    | -                 | -                 |    | 885                  | -                           |    | 88                 |
| Lease payments   |    | -                 | (4)               |    | (86)                 | -                           |    | (90                |
| Shareholders' dividends and other equity distributions   |    | (2,070)           | -                 |    | -                    | -                           |    | (2,070             |
| Common shares repurchased  |    | (1,332)           | -                 |    | -                    | -                           |    | (1,332             |
| Common shares issued, net  |    | 19                | -                 |    | 1,962                | (1,962)                     |    | 1                  |
| Preferred shares and other equity issued, net  |    | 990               | -                 |    | -                    | -                           |    | 99                 |
| Preferred shares redeemed, net   |    | (711)             | -                 |    | -                    | -                           |    | (711               |
| Contributions from (distributions to) non-controlling interests, net                             |    | -                 | -                 |    | (22)                 | -                           |    | (22                |
| Dividends paid to parent   |    | -                 | (734)             |    | (289)                | 1,023                       |    |                    |
| Capital contributions by parent  |    | -                 | -                 |    | (19)                 | 19                          |    |                    |
| Notes payable to parent  |    | -                 | -                 |    | 18,604               | (18,604)                    |    |                    |
| Notes payable to subsidiaries  |    | 23,052            | -                 |    | -                    | (23,052)                    |    |                    |
| Cash provided by (used in) financing activities  |    | 20,894            | (738)             |    | 21,313               | (42,576)                    |    | (1,107             |
| Cash and short-term securities   |    |                   |                   |    |                      |                             |    |                    |
| Increase (decrease) during the period  |    | (10)              | (1,304)           |    | (853)                | -                           |    | (2,167             |
| Effect of foreign exchange rate changes on cash and short-term                                   |    | _                 |                   |    |                      |                             |    |                    |
| securities   |    | 2                 | 57                |    | 536                  | -                           |    | 59                 |
| Balance, beginning of period   |    | 78                | 3,565             |    | 18,287               | -                           |    | 21,93              |
| Balance, end of period   |    | 70                | 2,318             |    | 17,970               | -                           |    | 20,35              |
| Cash and short-term securities   |    |                   |                   |    |                      |                             |    |                    |
| Beginning of period  |    |                   | 4.00=             |    | 40.400               |                             |    | 00.50              |
| Gross cash and short-term securities   |    | 78                | 4,087             |    | 18,429               | -                           |    | 22,59              |
| Net payments in transit, included in other liabilities   |    | -                 | (522)             |    | (142)                | -                           |    | (664               |
| Net cash and short-term securities, beginning of period  |    | 78                | 3,565             |    | 18,287               | -                           |    | 21,93              |
| End of period  |    |                   | 0.545             |    | 40.000               |                             |    | 00.0-              |
| Gross cash and short-term securities   |    | 70                | 2,545             |    | 18,336               | -                           |    | 20,95              |
| Net payments in transit, included in other liabilities   |    | -                 | <br>(227)         |    | (366)                | <br>-                       |    | (59:               |
| Net cash and short-term securities, end of period  | \$ | 70                | \$<br>2,318       | \$ | 17,970               | \$<br>-                     | \$ | 20,35              |
| Supplemental disclosures on cash flow information:   | _  | _                 | _                 |    |                      |                             | _  |                    |
| Interest received  | \$ | 355               | \$<br>2,829       | \$ | 6,142                | \$<br>(801)                 | \$ | 8,52               |
| Interest paid  |    | 346               | 71                |    | 1,220                | (801)                       |    | 83                 |
| Income taxes paid (refund)   |    |                   | 125               |    | 1,115                |                             |    | 1,24               |

# **Consolidated Statement of Cash Flows**

| For the nine months ended September 30, 2021   | MFC<br>(Guarantor) |    | JHUSA<br>(Issuer) | subs | Other idiaries |    | onsolidation<br>adjustments | Со | onsolidated<br>MFC |
|--|--------------------|----|-------------------|------|----------------|----|-----------------------------|----|--------------------|
| Operating activities   |                    |    |                   |      |                |    |                             |    |                    |
| Net income (loss)  | \$ 5,021           | \$ | 1,066             | \$   | 6,026          | \$ | (7,252)                     | \$ | 4,861              |
| Adjustments:   |                    |    |                   |      |                |    |                             |    |                    |
| Equity in net income of unconsolidated subsidiaries  | (5,009)            |    | (1,177)           |      | (1,066)        |    | 7,252                       |    |                    |
| Increase (decrease) in insurance contract liabilities  | -                  |    | (1,994)           |      | 4,606          |    | -                           |    | 2,612              |
| Increase (decrease) in investment contract liabilities   | -                  |    | 35                |      | (10)           |    | -                           |    | 25                 |
| (Increase) decrease in reinsurance assets  | -                  |    | 1,593             |      | (1,012)        |    | -                           |    | 581                |
| Amortization of (premium) discount on invested assets  | -                  |    | 37                |      | 83             |    | -                           |    | 120                |
| Other amortization  Net realized and unrealized (gains) losses and impairment on assets              | 14<br>63           |    | 92<br>2,948       |      | 293<br>6,175   |    | -                           |    | 399<br>9,186       |
| Deferred income tax expense (recovery)   | 2                  |    | 2,940             |      | (31)           |    | -                           |    | 237                |
| Stock option expense   | _                  |    | (2)               |      | 9              |    | _                           |    | 7                  |
| Cash provided by (used in) operating activities before undernoted                                    |                    |    | (2)               |      |                |    |                             |    |                    |
| items  | 91                 |    | 2,864             |      | 15,073         |    | -                           |    | 18,028             |
| Dividends from unconsolidated subsidiary   | -                  |    | 301               |      | -              |    | (301)                       |    | -                  |
| Changes in policy related and operating receivables and payables                                     | (386)              |    | (1,120)           |      | (104)          |    | . ,                         |    | (1,610)            |
| Cash provided by (used in) operating activities  | (295)              |    | 2,045             |      | 14,969         |    | (301)                       |    | 16,418             |
| Investing activities   | , , , ,            |    | ,                 |      |                |    | (/                          |    |                    |
| Purchases and mortgage advances  | _                  |    | (23,962)          | (6   | 35,242)        |    | _                           |    | (89,204)           |
| Disposals and repayments   | _                  |    | 21,209            | •    | 48,729         |    | _                           |    | 69,938             |
| Changes in investment broker net receivables and payables  |                    |    | (102)             |      | 690            |    |                             |    | 588                |
| Investment in common shares of subsidiaries  | (2,000)            |    | (102)             |      | 090            |    | 2,000                       |    | 300                |
| Net cash flows from acquisition and disposal of subsidiaries and businesses                          | (2,000)            |    | -                 |      | (4)            |    | 2,000                       |    | (4)                |
| Capital contribution to unconsolidated subsidiaries  | _                  |    | (1)               |      | (.)            |    | 1                           |    | (')                |
| Return of capital from unconsolidated subsidiaries   |                    |    | 1                 |      | _              |    | (1)                         |    | _                  |
| Notes receivable from parent   | _                  |    |                   | (1   | 53,438)        |    | 53,438                      |    | _                  |
| ·  | (49,238)           |    | -                 | (;   | 33,430)        |    | 49,238                      |    | -                  |
| Notes receivable from subsidiaries  Cash provided by (used in) investing activities                  | (51,238)           |    | (2,855)           |      | -<br>69,265)   |    | 104,676                     |    | (18,682)           |
| Cash provided by (used in) investing activities  | (31,230)           |    | (2,655)           | (    | 39,203)        |    | 104,676                     |    | (10,002)           |
| Financing activities   | (4.050)            |    |                   |      |                |    |                             |    | (4.050)            |
| Redemption of long-term debt   | (1,250)            |    | -                 |      | (0.50)         |    | -                           |    | (1,250)            |
| Redemption of capital instruments  | (468)              |    | -                 |      | (350)          |    | -                           |    | (818)              |
| Secured borrowings Change in repurchase agreements and securities sold but not yet                   | -                  |    | -                 |      | 17             |    | -                           |    | 17                 |
| purchased  | _                  |    | _                 |      | 258            |    | _                           |    | 258                |
| Changes in deposits from Bank clients, net   | _                  |    | _                 |      | 266            |    | _                           |    | 266                |
| Lease payments   | _                  |    | (5)               |      | (91)           |    | _                           |    | (96)               |
| Shareholders' dividends and other equity distributions   | (1,783)            |    | -                 |      | (0.)           |    | _                           |    | (1,783)            |
| Common shares issued, net  | 45                 |    | _                 |      | 2,000          |    | (2,000)                     |    | 45                 |
| Other equity issued, net   | 1,983              |    | _                 |      | _,000          |    | (2,000)                     |    | 1,983              |
| Preferred shares redeemed, net   | (418)              |    | _                 |      | _              |    | _                           |    | (418)              |
| Contributions from (distributions to) non-controlling interests, net                                 | (110)              |    | _                 |      | (15)           |    | _                           |    | (15)               |
| Dividends paid to parent   | _                  |    | _                 |      | (301)          |    | 301                         |    | (10)               |
| Capital contributions by parent  |                    |    |                   |      | (001)          |    | (1)                         |    |                    |
| Return of capital to parent  | _                  |    | _                 |      | -              |    | (1)                         |    | _                  |
| Notes payable to parent  | -                  |    | -                 |      | (1)            |    | (49,238)                    |    | -                  |
| Notes payable to parent  Notes payable to subsidiaries   | 53,438             |    | -                 |      | 49,238         |    |                             |    | -                  |
|  |                    |    |                   |      | F1 000         |    | (53,438)                    |    | (4.044)            |
| Cash provided by (used in) financing activities  | 51,547             |    | (5)               |      | 51,022         |    | (104,375)                   |    | (1,811)            |
| Cash and short-term securities   | 4.4                |    | (045)             |      | (0.074)        |    |                             |    | (4.075)            |
| Increase (decrease) during the period Effect of foreign exchange rate changes on cash and short-term | 14                 |    | (815)             |      | (3,274)        |    | -                           |    | (4,075)            |
| securities   | -                  |    | 3                 |      | (233)          |    | -                           |    | (230)              |
| Balance, beginning of period   | 47                 |    | 4,907             |      | 20,629         |    | -                           |    | 25,583             |
| Balance, end of period   | 61                 |    | 4,095             |      | 17,122         |    | -                           |    | 21,278             |
| Cash and short-term securities   |                    |    |                   |      |                |    |                             |    |                    |
| Beginning of period  |                    |    |                   |      |                |    |                             |    |                    |
| Gross cash and short-term securities   | 47                 |    | 5,213             |      | 20,907         |    | -                           |    | 26,167             |
| Net payments in transit, included in other liabilities   | -                  |    | (306)             |      | (278)          |    | -                           |    | (584)              |
| Net cash and short-term securities, beginning of period  | 47                 |    | 4,907             |      | 20,629         |    |                             |    | 25,583             |
| End of period  |                    |    |                   |      |                |    | -                           |    |                    |
| Gross cash and short-term securities   | 61                 |    | 4,570             |      | 17,483         |    | -                           |    | 22,114             |
| Net payments in transit, included in other liabilities   | -                  |    | (475)             |      | (361)          |    | -                           |    | (836)              |
| Net cash and short-term securities, end of period  | \$ 61              | \$ | 4,095             | \$   | 17,122         | \$ | _                           | \$ | 21,278             |
| Supplemental disclosures on cash flow information:   |                    |    |                   |      |                |    |                             |    |                    |
| Interest received  | \$ 356             | \$ | 3,091             | \$   | 5,700          | \$ | (780)                       | \$ | 8,367              |
| Interest paid  | 343                | •  | 46                |      | 1,113          | •  | (780)                       |    | 722                |
| Income taxes paid (refund)   | -                  |    | (118)             |      | 465            |    | /                           |    | 347                |
| moome taxes paid (retuind)   |                    |    | (110)             |      | +03            |    |                             |    | J <del>4</del> 1   |

# **Note 16 Comparatives**

Certain comparative amounts have been reclassified to conform to the current period's presentation.

#### SHAREHOLDER INFORMATION

# MANULIFE FINANCIAL CORPORATION

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#### **INVESTOR RELATIONS**

Financial analysts, portfolio managers and other investors requiring financial information may contact our Investor Relations Department or access our website at <a href="www.manulife.com">www.manulife.com</a>
Email: <a href="mailto:InvestRel@manulife.com">InvestRel@manulife.com</a>

#### **SHAREHOLDER SERVICES**

For information or assistance regarding your share account, including dividends, changes of address or ownership, lost certificates, to eliminate duplicate mailings or to receive shareholder material electronically, please contact our Transfer Agents in Canada, the United States, Hong Kong or the Philippines. If you live outside one of these countries, please contact our Canadian Transfer Agent.

# TRANSFER AGENTS

#### Canada

TSX Trust Company
P.O. Box 700, Station B
Montreal, QC Canada H3B 3K3
Toll Free: 1 800 783-9495
Collect: 416 682-3864

Email: manulifeinquiries@tmx.com

Online: www.tsxtrust.com

TSX Trust Company offices are also located in Toronto, Calgary, Montreal and Vancouver.

#### **United States**

American Stock Transfer & Trust Company, LLC P.O. Box 199036 Brooklyn, NY 11219 United States

Toll Free: 1 800 249-7702 Collect: 416 682-3864

Email: <a href="manulifeinquiries@tmx.com">manulifeinquiries@tmx.com</a>
Online: <a href="mailto:www.tsxtrust.com">www.tsxtrust.com</a>

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16 Harcourt Road Hong Kong

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Telephone: 632 5318-8567 Email: <a href="mailto:rcbcstocktransfer@rcbc.com">rcbcstocktransfer@rcbc.com</a>

Online: <a href="mailto:www.rcbc.com/stocktransfer">www.rcbc.com/stocktransfer</a>

#### **AUDITORS**

Ernst & Young LLP Chartered Professional Accountants Licensed Public Accountants Toronto, Canada

The following Manulife documents are available online at www.manulife.com

- Annual Report and Proxy Circular
- Notice of Annual Meeting
- Shareholders Reports
- Public Accountability Statement
- 2021 Environmental, Social and Governance Report

## Rating

Financial strength is a key factor in generating new business, maintaining and expanding distribution relations and providing a base for expansion, acquisitions and growth. As at September 30, 2022, Manulife had total capital of C\$63.4 billion, including C\$56.1 billion of total shareholders' and other equity. The Manufacturers Life Insurance Company's financial strength ratings are among the strongest in the insurance industry. Rating agencies include AM

| Rating Agency    | MLI Rating    | Rank                            |
|------------------|---------------|---------------------------------|
| S&P              | AA-           | (4 <sup>th</sup> of 21 ratings) |
| Moody's          | A1            | (5 <sup>th</sup> of 21 ratings) |
| Fitch            | AA-           | (4 <sup>th</sup> of 21 ratings) |
| DBRS Morningstar | AA            | (3 <sup>rd</sup> of 22 ratings) |
| AM Best          | A+ (Superior) | (2 <sup>nd</sup> of 13 ratings) |

Best Company ("AM Best"), DBRS Limited and affiliated entities ("DBRS Morningstar"), Fitch Ratings Inc. ("Fitch"), Moody's Investors Service Inc. ("Moody's"), and S&P Global Ratings ("S&P").

## **Common Stock Trading Data**

The following values are the high, low and close prices, including the average daily trading volume for Manulife Financial Corporation's common stock on the Canadian exchanges, the U.S. exchanges, The Stock Exchange of Hong Kong and the Philippine Stock Exchange for the third quarter. The common stock symbol is **MFC** on all exchanges except Hong Kong where it is **945**.

As at September 30, 2022, there were 1,888 million common shares outstanding.

| July 1 –<br>September 30,<br>2022 | Canada<br>Canadian \$ | U.S. United States \$ | Hong Kong<br>Hong Kong \$ | Philippines Philippine Pesos |
|-----------------------------------|-----------------------|-----------------------|---------------------------|------------------------------|
| High                              | \$24.48               | \$19.12               | \$146.70                  | P 1,020                      |
| Low                               | \$21.48               | \$15.64               | \$122.80                  | P 851                        |
| Close                             | \$21.68               | \$15.67               | \$124.10                  | P 991                        |
| Average Daily<br>Volume (000)     | 10,297                | 3,021                 | 22                        | 0.2                          |

# Consent to receive documents electronically

Electronic documents available from Manulife.

Manulife is pleased to offer Electronic Documents. Access the information when you want, no more waiting for the mail

The Manulife documents available electronically are:

- Annual Report and Proxy Circular
- Notice of Annual Meeting
- Shareholder Reports

These documents will be available to you on our website <a href="https://www.manulife.com">www.manulife.com</a> at the same time as they are mailed to other shareholders. Documents relating to the annual meeting, including annual reports, will be available on the website at least until the next version is available.

We will notify you when documents will be available on the website and confirm the instructions for accessing the documents at the same time. In the event that the documents are not available on our website, paper copies will be mailed to you.

This information is also available for viewing or downloading under quarterly reports from the Investor Relations section of our website at <a href="https://www.manulife.com">www.manulife.com</a>

| Detach  | Here                      |
|---|---------------------------|
| To receive documents electronically when they are available through Manulife's electronic delivery service,   | Please Print:             |
| complete this form and return it as indicated.  I have read and understand the statement on the reverse and consent to receive electronically the Manulife                    | Shareholder Name          |
| documents listed in the manner described. I acknowledge that I have the computer requirements to access the   | Contact Phone Number      |
| documents that are made available on Manulife's website.  I understand that I am not required to consent to electronic delivery and that I may revoke my consent at any time. | Shareholder Email Address |
| Please note: We will contact you by phone only if there is a problem with your email address.   | Shareholder Signature     |
| The information provided is confidential and will not be  | Date                      |

used for any purpose other than that described.



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