Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under ‘945’ on the SEHK

More than 34,000 employees serving almost 28 million customers worldwide

Assets under management and administration over $1.2 trillion (US$881 billion) – September 30, 2019

Payments to customers in the form of claims and other benefits $29.8 billion in the previous 12 months

Recent highlights
• Manulife supports measures to reduce medication costs in Canada
• Manulife Investment Management Earns Straight “A’s” From United Nations–Supported PRI
• John Hancock to Expand Personal Advice Offering with Morningstar Investment Management’s Advisor Managed Account Services
• Manulife Investment Management Launches Manulife InvestChoice in Hong Kong

Awards and recognition

Sustainability highlights
• 8th consecutive year Manulife listed in the Dow Jones Sustainability North America Index
• $45 million in corporate donations and fundraising generated for our communities in 2018
• $13.6 billion invested in renewable energy projects since 2002
• 66,000 hours volunteered by our employees in 2018

Where we operate
• Barbados
• Belgium
• Bermuda
• Cambodia
• Chile
• Hong Kong
• Indonesia
• Japan
• Macau
• Malaysia
• New Zealand
• Philippines
• Singapore
• Taiwan
• Thailand
• U.K.
• Vietnam

Strategic priorities
• Portfolio Optimization
• Expense Efficiency
• Accelerate Growth
• Digital, Customer Leader
• High Performing Team

Corporate headquarters
200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

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All figures as at September 30, 2019 unless otherwise stated. All figures are C$ unless otherwise noted. MP1113789E 10/19 AODA