





Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

	Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
	More than 35,000 serving more than 30 million customers worldwide
	Assets under management and administration \$1.2 trillion (US\$ 0.9 trillion) - December 31, 2019
	Payments to customers in the form of claims and other benefits \$29.7 billion in the previous 12 months

Recent highlights

- Manulife launches first-in-market, fully digitized cashless service for day surgeries
- Is household debt cracking Canada's financial foundation?
- John Hancock, Verily and Onduo Launch John Hancock Aspire, the First Life Insurance Solution Designed for Americans Living with Diabetes
- Manulife Investment Management's Frances Donald and Catherine Milum Named Top 100 Most Powerful Women in Canada
- Manulife Investment Management welcomes Eatly to Manulife Centre

Awards and recognition



Sustainability highlights

- **8th** consecutive year Manulife listed in the Dow Jones Sustainability North America Index
- **\$45 million** in corporate donations and fundraising generated for our communities in 2018¹
- **\$13.6 billion** invested in renewable energy projects since 2002¹
- **66,000 hours** volunteered by our employees in 2018¹






¹ Source: 2018 Sustainability Report and Public Accountability Statement
All figures as at December 31, 2019 unless otherwise stated. All figures are C\$ unless otherwise noted.



Where we operate¹

Australia	Macau
Barbados	Malaysia
Belgium	New Zealand
Bermuda	Philippines
Brazil	Singapore
Canada	Taiwan
Cambodia	Thailand
Chile	United States
China mainland	United Kingdom
Hong Kong	Vietnam
Indonesia	
Japan	

Strategic priorities

-  Portfolio Optimization
-  Expense Efficiency
-  Accelerate Growth
-  Digital, Customer Leader
-  High Performing Team

Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

-  manulife.com
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