





Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

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Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
- 
More than **35,000** employees serving more than 30 million customers worldwide
- 
Assets under management and administration **\$1.2 trillion** (US\$0.8 trillion) - March 31, 2020
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Payments to customers in the form of claims and other benefits of **\$30.4 billion** in the previous 12 months

Recent highlights

- Manulife and John Hancock focusing on access to food for the most vulnerable during coronavirus pandemic
- Manulife President and Chief Executive Officer Roy Gori holds virtual fireside chat with TD Securities
- John Hancock Selected by SI Group to Administer Retirement Plan
- Manulife partners with dacadoo to help customers in Asia make healthier lifestyle choices
- Manulife Investment Management Announces Acquisition of Upscale Multifamily Property in Montreal for \$105 Million

Awards and recognition



Sustainability highlights

Source: 2019 Sustainability Report and Public Accountability Statement

- **\$46 million** in corporate donations and fundraising generated for our communities in 2019
- **66,000 hours** volunteered by our employees and agents in 2019
- **\$14.8 billion** invested in renewable energy projects since 2002
- Over **80%** of our global real estate portfolio has been certified to a green building standard

All figures as at March 31, 2020 unless otherwise stated. All figures are C\$ unless otherwise noted.






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Where we operate

- | | |
|----------------|----------------|
| Australia | Macau |
| Barbados | Malaysia |
| Belgium | New Zealand |
| Bermuda | Philippines |
| Brazil | Singapore |
| Canada | Taiwan |
| Cambodia | Thailand |
| Chile | United States |
| China mainland | United Kingdom |
| Hong Kong | Vietnam |
| Indonesia | |
| Japan | |


Strategic priorities

- 
Portfolio Optimization
- 
Expense Efficiency
- 
Accelerate Growth
- 
Digital, Customer Leader
- 
High Performing Team

Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

 manulife.com

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