





Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

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Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
- 
More than **35,000** employees serving more than 30 million customers worldwide
- 
Assets under management and administration **\$1.2 trillion** (US\$0.9 trillion) - June 30, 2020
- 
Payments to customers in the form of claims and other benefits of **\$30.6 billion** in the previous 12 months

Recent highlights

- [Manulife makes \\$3.5 million investment in diversity, equity and inclusion](#)
- [Nicole Arnaboldi Appointed to Manulife's Board of Directors](#)
- ["Thank You Day" Off to Employees in 2020; Five Additional Personal Days in 2021](#)
- [Manulife Hong Kong among the first wave of insurers approved to launch 'Virtual Face-to-Face' agency sales](#)
- [Manulife Investment Management acquires 49 percent in Mahindra Asset Management Company](#)
- [John Hancock Launches Electronic Application Platform to Streamline Life Insurance Sales Process](#)

Awards and recognition



Sustainability highlights

Source: 2019 Sustainability Report and Public Accountability Statement

- **\$46 million** in corporate donations and fundraising generated for our communities in 2019
- **66,000 hours** volunteered by our employees and agents in 2019
- **\$14.8 billion** invested in renewable energy projects since 2002
- Over **80%** of our global real estate portfolio has been certified to a green building standard

All figures as at June 30, 2020 unless otherwise stated. All figures are C\$ unless otherwise noted.






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Where we operate


- | | |
|----------------|----------------|
| Australia | Japan |
| Barbados | Macau |
| Belgium | Malaysia |
| Bermuda | New Zealand |
| Brazil | Philippines |
| Canada | Singapore |
| Cambodia | Taiwan |
| Chile | Thailand |
| China mainland | United States |
| Hong Kong | United Kingdom |
| India | Vietnam |
| Indonesia | |


Strategic priorities

- 
Portfolio Optimization
- 
Expense Efficiency
- 
Accelerate Growth
- 
Digital, Customer Leader
- 
High Performing Team


Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

 manulife.com

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