





Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

	Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
	More than 35,000 employees serving more than 30 million customers worldwide
	Assets under management and administration \$1.3 trillion (US\$943 billion) - September 30, 2020
	Payments to customers in the form of claims and other benefits of \$31.2 billion in the previous 12 months

Recent highlights

- [Manulife COVID-19 Pandemic Travel Plan Insurance available in October](#)
- [Manulife Sets Goals to Increase BIPOC Recruitment and Leadership Representation as part of Five-Year Diversity, Equity & Inclusion Plan](#)
- [John Hancock Launches Friends Who Talk About Money™ Podcast](#)
- [John Hancock Invests over \\$1 Million to Fund Summer Jobs for Boston Teens through Virtual MLK Scholars Program](#)
- [Manulife Hong Kong appoints four C-level executives to drive strategic developments](#)
- [Manulife launches market's first MPF retirement income fund aiming to provide regular and stable income in retirement](#)

Awards and recognition



Sustainability highlights

Source: 2019 Sustainability Report and Public Accountability Statement

- **\$46 million** in corporate donations and fundraising generated for our communities in 2019
- **66,000 hours** volunteered by our employees and agents in 2019
- **\$14.8 billion** invested in renewable energy projects since 2002
- Over **80%** of our global real estate portfolio has been certified to a green building standard






All figures as at September 30, 2020 unless otherwise stated. All figures are C\$ unless otherwise noted.



Where we operate

Australia	Japan
Barbados	Macau
Belgium	Malaysia
Bermuda	Myanmar
Brazil	New Zealand
Canada	Philippines
Cambodia	Singapore
Chile	Taiwan
Mainland China	Thailand
Hong Kong	United States
India	United Kingdom
Indonesia	Vietnam


Strategic priorities

-  Portfolio Optimization
-  Expense Efficiency
-  Accelerate Growth
-  Digital, Customer Leader
-  High Performing Team

Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

 manulife.com

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