

Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

- Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
- More than **37,000** employees serving more than 30 million customers worldwide
- Assets under management and administration **\$1.3 trillion** (US\$1.0 trillion) - December 31, 2020
- Payments to customers in the form of claims and other benefits of **\$31.6 billion** in the previous 12 months

Recent highlights

- [Manulife Named One of the World's Best Employers 2020](#)
- [Manulife CEO Roy Gori announces #ManulifeActofKindness](#)
- [Manulife enhances benefits in North America to support well-being of employees and their families](#)
- [VietinBank and Manulife announce exclusive 16-year bancassurance partnership](#)
- [John Hancock Expands Apple Watch Program, Offers New Apple Watch Series 6 and Apple Watch SE to Vitality Life Insurance Customers \(manulife.com\)](#)
- [Hongkongers seek healthier habits amid expectations of COVID-19 to last - Manulife survey](#)

Awards and recognition



Sustainability highlights

Source: 2019 Sustainability Report and Public Accountability Statement

- **\$46 million** in corporate donations and fundraising generated for our communities in 2019
- **66,000 hours** volunteered by our employees and agents in 2019
- **\$14.8 billion** invested in renewable energy projects since 2002
- Over **80%** of our global real estate portfolio has been certified to a green building standard

All figures as at December 31, 2020 unless otherwise stated. All figures are C\$ unless otherwise noted.



Where we operate

Australia	Japan
Barbados	Macau
Belgium	Malaysia
Bermuda	Myanmar
Brazil	New Zealand
Canada	Philippines
Cambodia	Singapore
Chile	Taiwan
Mainland China	Thailand
Hong Kong	United States
India	United Kingdom
Indonesia	Vietnam

Strategic priorities

- Portfolio Optimization
- Expense Efficiency
- Accelerate Growth
- Digital, Customer Leader
- High Performing Team

Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

manulife.com

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