





Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

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Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
- 
More than **37,000** employees serving more than 30 million customers worldwide
- 
Assets under management and administration **CAD\$1.3 trillion** (US\$1.0 trillion) - March 31, 2021
- 
Payments to customers in the form of claims and other benefits of **\$31.3 billion** in the previous 12 months

Recent highlights

- [Manulife Vitality Members to be awarded Vitality Points for COVID-19 Vaccination](#)
- [John Hancock Vitality Members to Receive Rewards for COVID-19 Vaccination](#)
- [Manulife Enhances Virtual ID Verification in Canada](#)
- [Asia Takes More Control of Health and Retirement Amid Covid-19 – Manulife Survey](#)
- [Manulife Investment Management Completes Acquisition of Brazilian Timberlands](#)
- [Manulife Hong Kong Announces Two Senior Appointments to Strengthen Distribution Capability](#)

Awards and recognition



Sustainability highlights

Source: 2020 Sustainability Report and Public Accountability Statement

- The forests and farms Manulife manages globally have removed an average of **2.9 million** tonnes of CO2 from the atmosphere annually
- In May 2021, Manulife Investment Management launched Paris-Aligned Climate Action Fund
- Manulife's green investments portfolio amounted to **\$40 billion** globally
- Over **80%** of our global real estate portfolio has been certified to a green building standard

All figures as at March 31, 2021 unless otherwise stated. All figures are C\$ unless otherwise noted.





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Where we operate

Australia	Japan
Barbados	Macau
Belgium	Malaysia
Bermuda	Myanmar
Brazil	New Zealand
Canada	Philippines
Cambodia	Singapore
Chile	Taiwan
Mainland China	United States
Hong Kong	United Kingdom
India	Vietnam
Indonesia	

Strategic priorities

- 
Portfolio Optimization
- 
Expense Efficiency
- 
Accelerate Growth
- 
Digital, Customer Leader
- 
High Performing Team

Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

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manulife.com
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