

Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. With our global headquarters in Toronto, Canada, we operate as Manulife across our offices in Canada, Asia, and Europe, and primarily as John Hancock in the United States. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.

- Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK
- More than **37,000** employees serving more than 30 million customers worldwide
- Assets under management and administration **CAD \$1.3 trillion** (US\$1.1 trillion) - June 30, 2021
- Payments to customers in the form of claims and other benefits of **\$31.3 billion** in the previous 12 months

Recent highlights

- [Manulife Announces Journey to Net Zero](#)
- [Manulife Investor Day 2021](#)
- [Manulife gives 37,000 employees dedicated afternoon to reflect on diversity, followed by thank-you day off](#)
- [Manulife Donating \\$250,000 to support COVID-19 relief efforts in Asia](#)
- [Housing in crisis: 3 in 4 Canadians who want a house, can't afford one](#)
- [Manulife makes getting physically active more rewarding in Asia](#)
- [Manulife Releases 2020 Sustainability Report and Public Accountability Statement](#)
- [Sue Reibel named CEO of John Hancock Retirement](#)

Awards and recognition



Sustainability highlights

Source: 2020 Sustainability Report and Public Accountability Statement

- The forests and farms Manulife manages globally have removed an average of **2.9 million** tonnes of CO₂ from the atmosphere annually
- In May 2021, Manulife Investment Management launched Paris-Aligned Climate Action Fund
- Manulife's green investments portfolio amounted to **\$40 billion** globally
- Over **80%** of our global real estate portfolio has been certified to a green building standard

All figures as at June 30, 2021 unless otherwise stated. All figures are C\$ unless otherwise noted. MP1511547E 08/21 AODA



Where we operate

- | | |
|----------------|----------------|
| Australia | Japan |
| Barbados | Macau |
| Belgium | Malaysia |
| Bermuda | Myanmar |
| Brazil | New Zealand |
| Canada | Philippines |
| Cambodia | Singapore |
| Chile | Taiwan |
| Mainland China | United States |
| Hong Kong | United Kingdom |
| India | Vietnam |
| Indonesia | |

Strategic priorities

- Accelerate Growth
- Digital, Customer Leader
- Expense Efficiency
- Portfolio Optimization
- High Performing Team

Corporate headquarters

200 Bloor Street East, Toronto, Ontario, Canada, M4W 1E5

- manulife.com
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