Our Investment Portfolio: High Quality and Diversified

Our investment philosophy employs a bottom-up approach, which combines our strong asset management skills with an in-depth understanding of the characteristics of each investment. We are not limited to fixed income investments but rather hold a diversified blend of assets, including a variety of alternative long-duration asset classes, which provides a distinctive positioning. We use a disciplined approach across all asset classes, and we do not chase yield in the riskier end of the fixed income or alternative asset markets. This philosophy has resulted in a well-diversified, high quality investment portfolio, with excellent credit experience.

Highly Diversified Asset Mix

CS$413.9 billion, Carrying value as of June 30, 2020

- Fixed Income & Other
- Alternative Long-Duration Assets (ALDA)
- Public Equities
- Private Placement Debt 10%
- Securitized MBS/ABS 1%

- Mortgages 12%
- Cash & Short-Term Securities 6%
- Policy Loans and Loans to Bank Clients 2%
- Other 1%
- Real Estate Interests 1%
- Real Estate 3%
- Infrastructure 2%
- Private Equity & Other ALDA 2%

- Corporate Bonds 33%
- Government Bonds 20%
- Corporate Bonds 33%
- Public Equities 5%
- Timberland & Farmland 1%

- 97% of Debt Securities and Private Placement Debt are Investment Grade
- 74% are rated A or higher
- 19% of Below Investment Grade holdings are Asian sovereign holdings; these assets are held to match against liabilities in countries in which we conduct business

Our invested assets total CS$413.9 billion and include a variety of asset classes that are highly diversified by geography and sector. This diversification has historically produced superior risk-adjusted returns while reducing overall portfolio risk.

“Our long term, through-the-cycle, disciplined investment approach has historically allowed us to derive superior long-term risk-adjusted returns by using a diversified, high quality asset mix.”

Scott Hartz
Chief Investment Officer

All figures in accordance with International Financial Reporting Standards "IFRS" carrying value; quoted as at June 30, 2020 unless otherwise noted.
High Quality Geographical Asset Mix

C$413.9 billion

- Canada 31%
- U.S. 45%
- Hong Kong, rest of Asia & Other 15%
- Japan 5%
- Europe 4%

Presented based on location of issuer

- Assets in Greece, Italy, Ireland, Portugal and Spain limited to <0.3% of total invested assets
- 31% of Asia & Other assets (including Japan) represent sovereign issuers

We currency match our assets with our liabilities, so most of the Asian holdings are local currency bonds backing local currency liabilities.

High Quality Securitized Holdings

C$4.0 billion, representing 1% of Total Invested Assets

- AAA 73%
- A 19%
- AA 2%
- BB & Below 1%

- Over 94% rated A or better, with 73% rated AAA
- 100% of the CMBS holdings rated AAA are in the most senior class
- ABS holdings highly rated and diversified by sector

Our Structured Credit portfolio totals C$4.0 billion, or 1% of total invested assets. Of this, approximately C$1.7 billion is commercial mortgage-backed securities (CMBS), less than C$0.1 billion is residential mortgage-backed securities (RMBS), and C$2.2 billion is other asset-backed securities (ABS). 98% of the portfolio is rated as investment grade, demonstrating the high quality of these holdings.

Highly Diversified Debt Securities and Private Placement Debt

C$264.9 billion, representing 64% of Total Invested Assets

- Government & Agency 33%
- Utilities 18%
- Energy 8%
- Consumer (non-cyclical) 8%
- Industrial 8%
- Banks 5%
- REITs & Real Estate Related 4%
- Other Financial Services 3%
- Consumer (cyclical) 3%

- Diversified across 13 primary sectors
- 52% of issuers are outside of the U.S.
- No single position represents more than 1% of invested assets (excluding government holdings)

Our Debt Securities and Private Placement Debt portfolio is highly diversified by industry sector and geography. It includes private placements of C$40.5 billion, or 15% of our total Debt Securities and Private Placement Debt portfolio, which are a great source of diversification by name, industry and geography.

“Our private placement debt portfolio helps further diversify the fixed income portfolio by name and by industry as it provides opportunities not available in the public markets. Private placements also typically contain protective covenants not generally available in the public bond market.”

Scott Hartz
Chief Investment Officer

All figures in accordance with International Financial Reporting Standards “IFRS” carrying value; quoted as at June 30, 2020 unless otherwise noted.
High Quality Direct Mortgage Portfolio

C$51.1 billion, representing 12% of Total Invested Assets

By Property Type

- Commercial Mortgages
- Other Mortgages

Canadian Single-family residential – CMHC\(^1\) insured 12%
Canadian single-family residential 27%
Agriculture 1%
Other Commercial – CMHC\(^1\) insured 1%
Other Commercial 6%

• Diversified by geography
• 63% of portfolio is based in Canada, with remainder in the U.S.
• C$6.9 billion or 13.5% of total mortgage portfolio is insured, primarily by CMHC\(^1\)

Non-CMHC Insured Commercial Mortgages

Conservatively underwritten with low loan-to-value and high debt-service coverage ratios.

- Loan-to-Value Ratio (LTV)\(^2\): 63% in Canada, 57% in the U.S.
- Debt-Service Coverage Ratio (DSC)\(^2\): 1.47x in Canada, 1.86x in the U.S.
- Average Duration (years): 4.82 in Canada, 6.73 in the U.S.
- Average Loan Size: C$17.1M in Canada, C$19.2M in the U.S.
- Loans in Arrears\(^3\): 0% in Canada, 0% in the U.S.

We have C$30.4 billion in commercial mortgages which have been conservatively underwritten and continue to have low loan-to-value and high debt-service-coverage ratios. We are well diversified by property type and we avoid risky segments of the markets such as construction loans and second liens. Further, we currently have no loans in arrears.

Our Canadian residential mortgage portfolio includes high quality residential mortgages issued by Manulife Bank of Canada, with 31% insured, primarily by CMHC\(^1\).

Our agriculture loans are well diversified by business type and geography.

High Quality Commercial Real Estate Holdings

Fair value of C$14.5 billion, representing 3% of Total Invested Assets on a fair value basis

Fair Value, By Type

- Company Own-Use 23%
- Office – Downtown 37%
- Office - Suburban 11%
- Residential 14%
- Industrial 9%
- Multi-family Residential – CMHC\(^1\) insured 1%
- Multi-family Residential 11%
- Other 3%

• Virtually no leverage
• Average occupancy rate of 92.8%
• Average lease term remaining of 5.62 years\(^5\)
• Diversified by geography: 43% U.S., 41% Canada, 14% Asia and 2% Australia

Holdings (C$ Millions)

<table>
<thead>
<tr>
<th>Location</th>
<th>Fair Value</th>
<th>Occupancy Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Toronto</td>
<td>3,381</td>
<td>96.9%</td>
</tr>
<tr>
<td>Boston</td>
<td>2,072</td>
<td>94.7%</td>
</tr>
<tr>
<td>Los Angeles / San Diego</td>
<td>1,801</td>
<td>90.0%</td>
</tr>
<tr>
<td>Chicago</td>
<td>594</td>
<td>90.1%</td>
</tr>
<tr>
<td>Ottawa / Montreal</td>
<td>978</td>
<td>94.8%</td>
</tr>
<tr>
<td>Singapore</td>
<td>787</td>
<td>95.6%</td>
</tr>
<tr>
<td>Vancouver</td>
<td>735</td>
<td>98.5%</td>
</tr>
<tr>
<td>Atlanta</td>
<td>225</td>
<td>91.6%</td>
</tr>
<tr>
<td>Calgary</td>
<td>510</td>
<td>55.1%</td>
</tr>
<tr>
<td>Washington</td>
<td>450</td>
<td>80.1%</td>
</tr>
<tr>
<td>Hong Kong(^6)</td>
<td>563</td>
<td>100.0%</td>
</tr>
<tr>
<td>San Francisco</td>
<td>641</td>
<td>99.0%</td>
</tr>
<tr>
<td>New York</td>
<td>352</td>
<td>89.9%</td>
</tr>
<tr>
<td>Japan</td>
<td>376</td>
<td>99.4%</td>
</tr>
<tr>
<td>Melbourne</td>
<td>279</td>
<td>100.0%</td>
</tr>
<tr>
<td>Edmonton</td>
<td>202</td>
<td>84.0%</td>
</tr>
<tr>
<td>Kitchener / Waterloo</td>
<td>130</td>
<td>100.0%</td>
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<tr>
<td>Halifax</td>
<td>47</td>
<td>100.0%</td>
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<tr>
<td>Other Asia</td>
<td>299</td>
<td>84.1%</td>
</tr>
<tr>
<td>Other</td>
<td>102</td>
<td>n/a</td>
</tr>
</tbody>
</table>

The fair value of our commercial real estate portfolio is C$14.5 billion and represents 3% of our total invested assets on a fair value basis. This is a high quality portfolio, with virtually no leverage and mostly premium urban office towers, concentrated in cities with stable growth and highly diverse economies in North America and Asia. With an average occupancy rate of 92.8% and average lease term remaining of 5.62 years, we are well positioned to manage through challenging economic conditions.

1 CMHC is Canada Mortgage and Housing Corporation, Canada’s AAA national housing agency, and is the primary provider of mortgage insurance.
2 LTV and DSC are based on current loan review cash flows.
3 Arrears defined as over 90 days past due in Canada and over 60 days past due in the U.S.
4 Excludes CMHC insured loans and Manulife Bank commercial mortgage loans.
5 Excludes fair value of the land lease for Manulife Tower, Hong Kong which is classified as an operating lease for accounting purposes.

All figures in accordance with International Financial Reporting Standards “IFRS” carrying value; quoted as at June 30, 2020 unless otherwise noted.
Our other alternative long-duration assets have a carrying value of C$24.2 billion representing 6% of our total invested assets.

These alternative long-duration assets have historically generated enhanced yields and diversification relative to traditional fixed income markets. The longer term nature of these assets is a good match for our long-duration liabilities, and results in superior risk adjusted returns without having to pursue fixed income strategies.

The fair value of our other alternative long-duration assets is C$25.1 billion and represents 6% of our total invested assets on a fair value basis.

“We have strong capabilities and experienced investment professionals in each of these alternative long-duration asset (ALDA) classes. We are both an ALDA investor and an ALDA manager which provides us with a deeper understanding of these asset classes.”

Scott Hartz
Chief Investment Officer

1 Excludes par and pass-thru and reflects the cumulative impact of downgrades on reserves.
2 Presented based on location of issuer parent.

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