Environmental, Social, and Governance Performance Highlights

Environmental

$68.6 billion in green investments at Manulife company-wide\(^1\)

1.3 billion trees planted by Manulife Investment Management since 1985

479k acres of land protected by our Sensitive Lands program

98% of Manulife Investment Management–managed farms use regenerative practices

91% of Manulife Investment Management farmland is third-party certified as sustainably managed

82% of Manulife Investment Management’s real estate investment portfolio is certified to a green building certification

4 million bees are sheltered in 81 urban beehives on 52 Manulife Investment Management properties and pollinate over 1,470 square kilometres

3,600 pounds of vegetables, edible flowers, and herbs were harvested from our 12 urban farms. All the produce was donated to local food banks.

100% of Manulife Bank ATMs are powered by green energy provided by Bullfrog Power

For more information, including definitions and methodology, refer to Manulife’s 2022 ESG Report on Manulife.com/Sustainability.

\(^1\) Includes General Account and third-party client assets managed by Manulife Investment Management’s private markets business.

All facts and figures are as of December 31, 2022, for the calendar year, unless stated otherwise. All dollar amounts are in Canadian currency, unless stated otherwise.
Social

- $2.3 billion in social investments at Manulife company-wide
- 37% of Manulife’s AVP-level roles are held by women
- 32% of Manulife’s VP-level roles and above are held by women
- $25.1 million Manulife’s total community investment contribution
- 22,099 hours volunteered by Manulife employees
- 25.7 hours spent in training per employee
- $40.2 million invested in employee training and development, averaging $1,059 per employee
- Employee engagement score 4.41 out of 5
- Top quartile employee engagement ranking amongst financial services peers

Governance

- 64% of the independent directors on Manulife’s Board self-identify as women
- 27% of the independent directors on Manulife’s Board self-identify as members of a visible minority
- 357,543 phishing simulation tests conducted globally with Manulife employees and contractors
- $2.5 billion in goods and services purchased from suppliers
- +20 Manulife’s NPS score and we led, or were on par with, industry peers in 11 of the 16 business lines where we benchmark
- 100% Manulife eligible employees who completed privacy and information security training
- 100% Manulife eligible employees who completed Code of Conduct training

For more information, including definitions and methodology, refer to Manulife’s 2022 ESG Report on Manulife.com/Sustainability.