

Introducing Manulife ID

This video is for high-net-worth investors with Private Wealth solutions who want to access their accounts online through Manulife ID. We'll show you how to set up your Manulife ID, connect your Private Wealth solutions, view your documents, and change your preferences. Your accounts can be accessed via laptop, mobile, or tablet.

00:00– 00:03	Upbeat music plays in the background and Manulife Private Wealth logo appears on the screen.
00:04– 00:09	A new scene fades in with the texts “Secure and simplified access to your Private Wealth investment services now available” appearing on the left side of the screen. The text eventually fades out.
00:09– 00:13	New text “Registering for online access is easy” enters from the left. Then, a mouse icon fades in on the right and fades out before a checkmark icon scales in. The checkmark icon slides to the center while the text moves behind the icon, and the checkmark icon scales up and fades out.
00:13– 00:16	“Let’s get started!” text slides into the scene.
00:16– 00:44	Manulife Private Wealth sign in page appears on the right side of the scene while the text “Sign in on manulifeprivatewealth.com” enters on the left side of the scene and fades out after. A computer icon and the text “Sign up.” fades on the left side of the scene and fades out. As the cursor clicks “Set up your Manulife ID”, a set-up page fades in and “Fill out your information” text appears on the left. The cursor fills in all the information for the “First name”, “Last name”, “Date of birth”, and “Email”. The set-up page scrolls down and a “Set your username and password” text fades in on the left. Then, the cursor proceeds to fill in the information “evangel” for the “Username”. The text “Tips for a secure password” then fades in on the left. As the cursor clicks “Show more”, a couple of password tips appear in the dropdown menu. Cursor then proceeds to fill in “Password” and “Re-enter your password”. It then clicks on the “Continue” button.
00:44– 00:50	An activation email fades in on the right and a “Wait for the activation email” text fades in, followed by the text “We’ll send you an email to activate your Manulife ID”. Then, the cursor clicks on the “Activate” button.
00:50– 00:54	A new landing page fades in followed by the text “Manulife ID has been created” and “You will receive an email confirming your Manulife ID setup is now complete”.
00:54– 01:06	An email screenshot fades in on the right followed by the text “Now that your Manulife ID has been created and confirmed” on the left. Text fades out and is replaced by “You are ready to sign in and connect your Private Wealth account.” and “This is only for access to Private Wealth solutions”.
01:06– 01:12	The sign-in page fades in followed by a “Let’s sign in and activate your Private Wealth account” text. The cursor fills in the “Username” then clicks on the “Remember username” checkbox. The cursor proceeds to fill in the password and clicks on the “Sign in” button.
01:12– 01:17	A new page and the text “Increase security, add 2-factor authentication” fade in. The cursor types in “3456789” for the mobile number and clicks on the “Add number” button.
01:17– 01:23	An email confirmation fades in followed by the texts “Email will be sent your way” and “to confirm that addition or change of mobile number”.
01:23– 01:27	A new page fades in followed by a “You will receive a text with a security code” text. The cursor proceeds to type in “451795” for the code and then clicks on the “Continue” button.
01:27– 01:31	A new page and “Security set up” text fades in, then the cursor clicks on the “Continue” button.

01:31-01:36	"Now, let's connect your Private Wealth account." text slides into the scene. A new page and "Select Private Wealth" text fades in, then the cursor clicks on the "Go" button.
01:36-01:41	A page that connects your products to your Manulife ID appears along with the text "Enter the last 4 digits of your Social Insurance Number". The cursor proceeds to type in "1234" for "Last 4 digits of your Social Insurance Number". The cursor then clicks on the "Connect" button.
01:41-01:45	A page that displays the Private Wealth Portal Dashboard appears along with the text "Your Private Wealth account is now connected to your Manulife ID. You're all set!"
01:45-01:50	A smile icon and dark navy background fade in. The smile icon slides to the right and a "Start enjoying the online experience" text fades in at the right side of the screen. The smile icon and text then fade out.
01:50-01:54	The Manulife Private Wealth dark navy logo animation fades in. Under the Manulife Private Wealth logo is a disclaimer that states "Copyright Manulife Private Wealth 2023. Manulife, Stylized M Design, Manulife Private Wealth, Manulife Private Wealth & Design are trademarks of The Manufacturers Life Insurance Company and are used by it, and its affiliates under license."