



## **Manulife Mobile App**

### **Video transcript**

*[Manulife logo appears in black on a white screen and music fades in. Three cell phones move up the screen: two behind and one in front. The phone in front displays the text “Learning Centre” and “Gain a better understanding of my financial situation.” The text on the two phones set behind is partially obscured by the phone in front.]*

*[The text “Your group retirement program makes saving easy—Manulife Mobile makes it even easier” animates onscreen.]*

*[The video shifts and reveals a green background with the text “Access your program with a touch or your smile.” Two cell phones animate onscreen, one displaying the Manulife app login screen with the Manulife logo and the text “Sign in with your Manulife ID.” The fields “Username” and “Password” are filled in and both fields have the option to choose “Forgot?” This is followed by the text “Remember me” as well as a green button reading “Sign in with Face ID.” At the bottom of this screen is the text “Don’t have a Manulife ID?”*

*The other phone displays a screen with the text:*

*“Accounts”  
“Group Benefits”  
“Plan contract number”  
“Group retirement”  
“Customer number”  
“More”  
“Sign out”]*

*[The cell phone on the left disappears through the bottom of the screen. The phone on the right changes screens to reveal the “Program totals” profile page for “Jennifer Smith.” Additional text reads:*

*“Customer number: 12345678”  
“Total savings \$7,465.18”  
“Contribution category”  
“Plans”  
“RPP 1234567. \$4,976.78. Member number: 12345. 1-year return 3.2%”  
“RRSP 1234567. \$2488.39. Member number: 12345. 1-year return 4.7%”  
The text “Check your progress—anytime, anywhere. Save and invest money. Track your investment returns.” floats up from the bottom of the screen to the left of the cell phone.]*

*[The screen on the phone shifts to the left to reveal the Plan and Learn page with the text “Calculators. Use these tools to plan for retirement”  
“Investment Basics. A collection of educational investment videos”  
“Learning Centre. Collection of financial planning resources”  
“Financial Wellness Assessment. Measure your level of financial wellness”  
“Retirement Redefined. Learn how to prepare for your retirement”]*

“Viewpoints. Timely insights from our experts”]

[The text “Plan and learn on the go” appears to the left of the phone and fades away as the phone screen shifts to the left and is scrolled down to display the Investment Basics page with the text “Learn a little more about investing and, especially, investing through us. Learn the basics about investments in 10 minutes

We created these short videos to help you understand how investments work—and how they can work for your retirement plan. Each video explains a basic concept in under 2 minutes.” At the same time, the text “Watch an Investment Basics video” animates the left of the screen along with a laptop computer icon.]

[The phone screen shifts to a page with manulife-group-plans.ca as the address at the top of the screen. The text below it reads: “Learning Centre,” “On this page” and “Gain a better understanding of my financial situation.” To the left of the phone, the text “Acquire new skills in the Learning Centre” appears onscreen.]

[The phone screen shifts left to the Manulife Financial Wellness Assessment page on the Manulife portal. The text under the header reads “Recent research from Manulife establishes a strong link between financial health and physical and emotional health – compelling evidence of the benefits of being financially prepared. The Financial Wellness Assessment is a simple questionnaire that measures your current level of financial wellness and, based on your answers, provides you with a personalized action plan to help you improve it. It takes about 5 minutes and doesn’t require any preparation. By clicking ‘Get started now!’ you agree to the terms and conditions.” A green button reading, “Get started now!” follows the text on the phone screen. The text onscreen, to the left of the phone, reads, “Take the Financial Wellness Assessment”.]

[The phone screen shifts to a manulife.ca page with the text “Book a meeting with a Manulife Financial Advisor.” The text that follows the header reads, “An advisor can help you get the most from your group savings program. And help you and your family make financial decisions for all your life’s moments. First, fill in your contact and employer information below.” A contact form with the fields “First name,” “Last name” and “City” is at the bottom of the page. To the left of the phone, the text “Book a meeting with a financial advisor” appears onscreen.]

[The phone screen shifts to a manulife-group-plans.ca page with the header “Retirement Redefined” and the text “Retirement is a shift in how you live your life. But you’re not alone! We can help you figure out what it means for you and help you prepare with confidence for all aspects of your next chapter: your health, your money and your lifestyle.” To the left of the phone, the text “And get retirement-ready” appears onscreen.]

[The video shifts and reveals a white background with the Manulife logo in black. The Apple Store and Google Play Store download icons are on the left and the text “Download the Manulife Mobile app today from your favorite app store!” is on the right.]