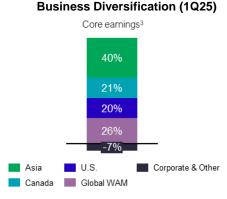


1Q 2025 Company Fact Sheet

Company Overview

- Leading international financial services provider with presence in Asia, Canada and U.S. for more than 125 years, 135 years and 160 years, respectively. Manulife provides financial advice, insurance, and wealth and asset management solutions for individuals, groups and institutions¹.
- A top 10 largest life insurance companies in the world².
- More than 37,000 employees and thousands of distribution partners serving more than 36 million customers.
- Assets under management and administration (AUMA)³ of \$1.6 trillion as at March 31, 2025 (total invested assets and segregated funds net assets of \$445.7 billion and \$428.6 billion, respectively).
- Business diversification is a key strength which provides resiliency and foundation for growth.



Change

Strategy

- Our ambition is to be the most digital, customer-centric global company in our industry
- Our strategy is underpinned by five strategic priorities
- The goals for our stakeholders are:
 - Customers: Improve NPS⁴ by 36 points and delight customers
 - Team: Engage our team achieve top quartile engagement
 - Shareholders: Deliver top quartile returns
 - Community: Deliver on our Impact Agenda

Mission	_ 00.0.0	Decisions made easier. Lives made better.			
Strategic Priorities	Portfolio Optimization	Expense Efficiency	Accelerate Growth	Digital, Customer Leader	High Performing Team
	HII.	(1)	\$7	T	AAA
Values		Obsess ab Do the riginal controls	out customers	Get it done Own it	together

Key Financials		
Financial Targets	1Q25	2027 targets ⁸
Core ROE ⁵	15.6%	18%+
Remittances ⁶	N/A	\$22 billion+ cumulative
		Medium-term targets ⁸
New business CSM growth ⁷	31%	15%
CSM balance growth ⁷	1%	8-10%
Core EPS growth ⁷	3%	10-12%
Expense efficiency ratio ⁵	45.9%	<45%
Financial Leverage ratio ⁵	23.9%	25%
Core dividend payout ratio ⁵	44%	35-45%
EPS growth ⁷	(48)%	
ROE	3.9%	
Common share dividend payout ratio	177%	
Capital and Liquidity Strengt	th	
MLI's LICAT ratio9		137%
Excess capital over OSFI's supervisor	ry target ratio ¹⁰	\$24.8 billion
Cash & cash equivalents and market	able securities	\$265.8 billion
Financial Strength Ratings11		
Agency AM Best Morningstar F	itch Mood	y's S&P

DBRS

AA

Rating

A+

AA

A1

Financial KPIs	1Q25	fro	Change m 1Q24
Net income attributed to shareholders	\$485	_	\$381
Core earnings ^{3,7}	\$1,767	_	1%
Total expenses ⁷ (incl. General expenses of \$1,202)	\$1,776	A	2%
Expense efficiency ratio ⁵	45.9%	_	0.8 pps
APE sales (\$ billions) ⁷	\$2.7	A	37%
New business value ⁷	\$907	A	36%
New business CSM ⁷	\$907	A	31%
Global WAM net flows (\$ billions)	\$0.5	•	\$6.2
Global WAM average AUMA ⁷ (\$ billions)	\$1,041	A	13%
Book value per share (\$)	\$25.88	A	12%
Adjusted book value per share (\$) ⁵	\$36.66	A	12%
Shareholder Information			



Note: Figures are in C\$ millions unless otherwise noted. ¹We operate as Manulife across our offices in Asia, Canada, and Europe, and primarily as John Hancock in the United States. ² Based on market capitalization as at March 31, 2025. Source: Bloomberg. ³Core earnings and AUMA are non-GAAP financial measures. For more information, see "Non-GAAP and Other Financial Measures" in our ¹Q25 MD&A. ¹Q25 core earnings for Asia, Canada, U.S., Global WAM, and Corporate & Other are C\$624 million, C\$245 million, C\$454 million, C\$245 million, C\$245 million, C\$242 mil share paid in the quarter multiplied by four and divided by the current quarter closing share price

AA-

Business Performance

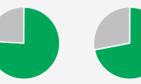
Our Asia segment offers insurance and insurance-based wealth accumulation products, driven by a customer-centric strategy, and leverages the asset management expertise of, and products managed by our Global Wealth and Asset Management segment. We are a top three pan-Asian life insurer, with a history of over 125 years and 13 million insurance customers in the region, focused on addressing the significant health and mortality protection gaps and low insurance penetration rates across Asia.

Sales Rank¹

Asia

#2 Singapore Insurance ²	#5 Hong Kong Insurance ³
#4 Cambodia Insurance	#6 Indonesia Insurance
#4 China Insurance (foreign insurers agency ranking)	#8 Malaysia Insurance
#4 Philippines Insurance	#15 Japan Insurance
#4 Vietnam Insurance	

1Q25 Contribution to Total Company (C\$ millions)







APE sales 76% at \$2,027

New Business Value 72% at \$657

New Business CSM 79% at \$715

Our Canada segment has been committed to customers in our home market for over 135 years. We serve the needs of one in six adults overall across the country, including members of approximately 27,000 businesses and organizations in our group benefits business, through a diverse and competitive suite of financial and health protection offerings tailored to individuals, families, and business owners. We leverage the asset management expertise and products managed by our Global Wealth and Asset Management segment.

Sales Rank¹



1Q25 Contribution to Total Company (C\$ millions)







APE sales 18% at \$491

New Business Value 20% at \$180

New Business CSM 10% at \$91

Our U.S. segment is committed to helping our customers live longer, healthier, better lives by providing an array of life insurance and insurance-based wealth accumulation solutions to meet a variety of their needs, and making behavioural insurance a standard component on all our life insurance solutions through the John Hancock Vitality Program.

Sales Rank¹

#11 Individual Life Insurance

1Q25 Contribution to Total Company (C\$ millions)







New Business Value 8% at \$70



New Business CSM 11% at \$101

Our Global Wealth and Asset Management segment, branded Manulife Wealth & Asset Management, operates across 19 geographies, including 10 in Asia, distributing innovative investment solutions to both individual and institutional investors through three integrated and complementary business lines. We seek to offer leading capabilities across a wide spectrum of public and private asset classes, leveraging the expertise of our team of over 600 investment professionals worldwide.

Sales Rank⁵

Global WAM

#	Canada Retirement	#4	U.S. Retirement Mid-Case Market ⁷
#	I HK Retirement ⁶	#11	Canada Retail ⁸
#	U.S. Retirement Small Case Market ⁷	#14	U.S. Retail ⁹

1Q25 Financial KPIs

Core EBITDA margin ¹⁰	28.4%
Net fee income yield ¹⁰	42.7 bps
Gross flows (\$ billions)	\$50.3
AUMA (\$ billions) ¹¹	\$1,026.3

1Q25 AUMA by business line





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